

ASS. REC BY:

Ram

REF:

CC3/7M1/9022433 / Frt302

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: SSH 1313 EPolicy No. MYC00693Claims No. m1909918

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS ✓

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SHA3508H Yr Regn: 2A/10/2018Type: M.Car / M.Cycle / Bus / Van / Lorry ☒ Taxi / Prime Mover /

Truck / Trailer or

Make: Hyundai Ioniq C.C. 1580Colour: blue A/C: Insured / Std / NI / NASp. Reading: 798171 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: HKMHCS/CVKU14841Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil S/Rim / STD A/Rim orTyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or DAVANTI

Front

Rear

R/Bal. 7 mm R/Bal. 7 mmL/Bal. 7 mm L/Bal. 7 mmD.O.A. 19/12/19 D.O.I. 20/12/19Survey held at comfortdelgro (loyang)Des. of Damages: Frt / Rear / O/S N/S / U/C / Rooftop orN/S frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SHA 3508H - CC3/ A19/ 190084701 K1wb 3/2 ROA-01/01/213

SSH 1313E - CC3/TIME 14015501 / H1 km 301 007.17/01/2018

23/12/19 Send preli revised via merimen

P/P: \$ 4214.68/- with <sup>3</sup> repair by s (Red 1612.08, 18/9)  
confirm on 31/12/19 with cheng.

RECEIVED 02 JAN 2020

Date/Time, File Pass to?

☐

: Preli. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 2/1 - typist

Days Of Repair: 3Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

TOTAL

Report Format: merimenLump Sum / L.P. 165 4214.68

240

11

261

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Dec 2019 17:12	20 Dec 2019 17:30	23 Dec 2019 11:55				<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
	<a href="#">Sendback Est</a>	<b>\$5,688.36</b>	<a href="#">Edit Adj Rpt</a>				

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured: <b>CTPL</b> , Co. Reg. No.: 199303821R									
Main Claimant: <b>CTPL</b>									
Vehicle Reg. No.: <b>SHA3508H</b>		Date of Loss: 19/12/2019 17:00 - :59 <b>[13 Months and 25 Days From LTA Reg Date (Man Yr)]</b>							
Claim Type: <b>TP / M1909918</b>		Policy/Cover Note No.: MY000693 (TP, Fire & Theft) Coverage: 27/06/2019 - 26/06/2020							
Vehicle Reg. No. (Insured): <b>SJH1313E</b>		Policy No. (Claimant):							
		Excess: S\$0.00							
Repairer: <b>ComfortDelGro Engineering Pte Ltd (Loyang)</b> 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: <b>Tokio Marine Insurance Singapore Ltd (HQ)</b> - Tel: 6221 6111 ... [Handled by <b>Jeffrey Tay</b> - 65926413]									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>PARASURAM SHANMUGAM</b> ] ... <b>[Final Rpt due 03/01/2020]</b>									
<b>ASSOCIATED MAIL RECEIVED</b>				<a href="#">View All</a> <a href="#">Compose Case Mail</a>					
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b>									
<a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: Tokio Marine Insurance Singapore Ltd  
20 McCallum Street  
#09-01 Tokio Marine Centre  
Singapore 069046

From: LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933

Attn: Jeffrey Tay

Date: 23 Dec 2019

**Preliminary Advice**

Insured Vehicle No	: SJH1313E	Accident Date	: 19/12/2019
TP Vehicle No	: SHA3508H	Assignment Date	: 23/12/2019
Make	: HYUNDAI IONIQ HYBRID	Est. Duration of Repair	: 3 DAYS
Date of Inspection	: 20/12/2019		
Inspection At	: COMFORTDELGRO ENGINEERING PTE LTD		

**Point of Impact / General Description of Damages**

The vehicle sustained impact / damages n/s front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	5,688.36
Revised Amount	:S\$	3,937.00
Check Items (Estimated)	:S\$	329.76
Total	:S\$	4,266.76

Lump Sum Repair	:S\$	
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**Total Loss Consideration**

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

**Remarks**

( ) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

( ) The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments :The above survey was conducted on a 'Without Prejudice' basis.

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	20/12/2019 11:36
Date Of Accident	19/12/2019 18:00
Exact Location Of Accident	BLK 531 ANG MO KIO AVE 10 C/PARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHA3508H
<b>Insured/Policyholder</b>	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	1XXXXXX21R
Email Address	FLEETSAFTY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

### Vehicle Particulars

Manufacturer	HYUNDAI
Model	IONIQ
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088936MFSH
Cover Note Number	

### Driver

Name of Driver	CHONG KEE YEW
NRIC No	SXXXX557D
Date Of Birth	09/12/1948
Occupation	OUTDOOR
Date Of Driving Pass	11/04/1975
Driving Experience	44 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-90903666
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	523 #11-4188 ANG MO KIO AVENUE 5
Postcode	560523
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

SEE ATTACH.

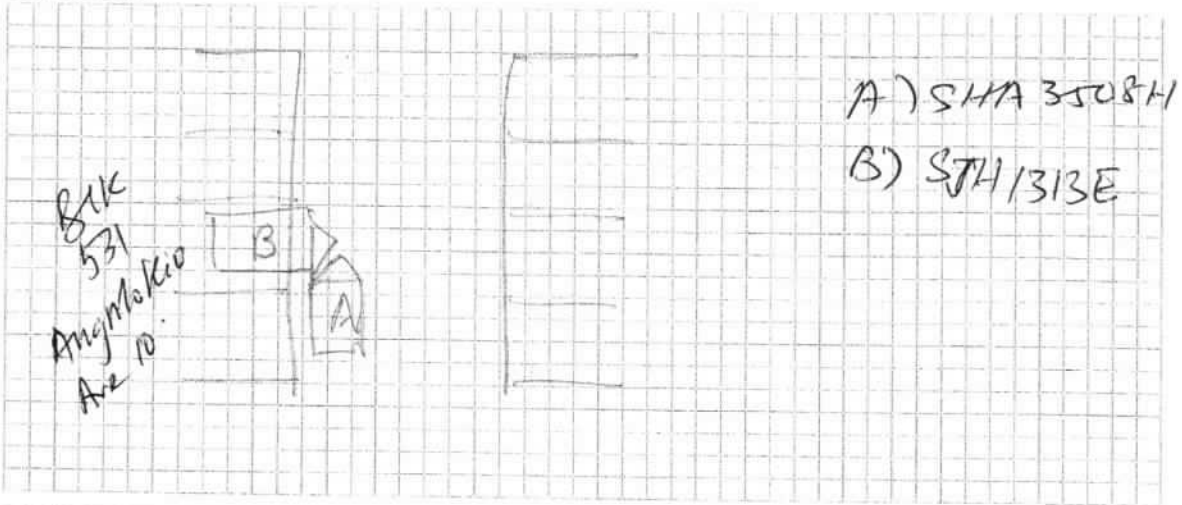
#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJH1313E
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	FRT RHT
No. Of Passenger (Including Driver)	

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 19/12/19 at about 1500hrs when I Veh A was travelling straight ahead, collided with Veh B that <sup>who</sup> exited from his parked lot.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

UMFORT TRANSPORTATION PTE LTD  
CO REG NO 189303821R

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

3 E MOORE  
20/12/19

# IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "**Personal Information**") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "**Insurers**"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "**Purposes**")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

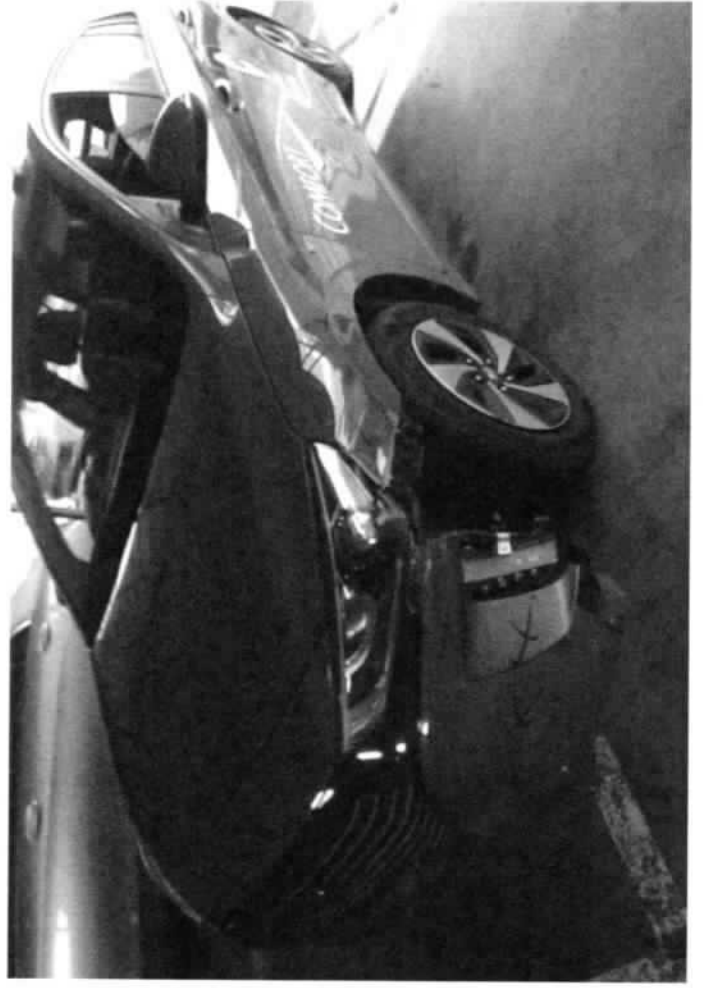
UNIPORT TRANSPORTATION PTE LTD  
CO REG NO 199303821R

Policyholder's Signature  
Date & Time:

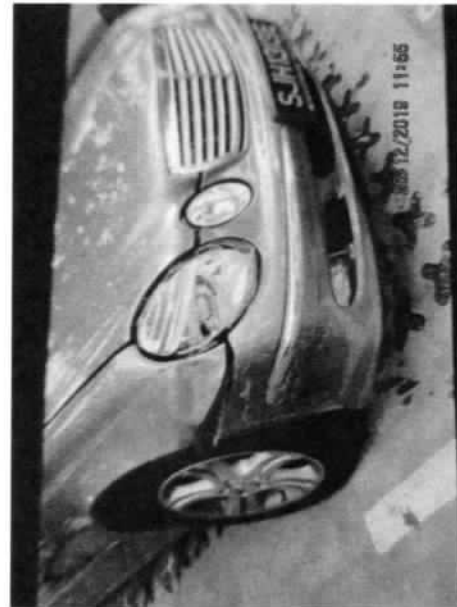
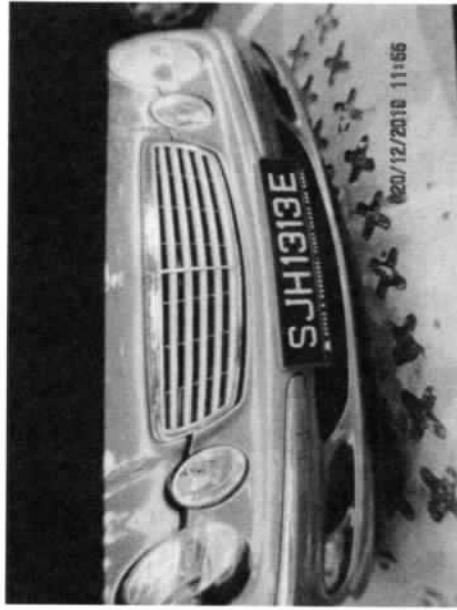
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

SR Moorthy  
CSO  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:









Date/Time: 20.12.2019 11:55

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305368720

TOMER

REGN NO.:

SHA3508H

MILEAGE

MS COMFORT TRANSPORTATION PTE LTD

TOMER NO. 7010045

RESS 383 SIN MING DRIVE

Singapore SINGAPORE 575717

(R) 65508755

(O)

(P)

MAKE:

HYUNDAI

FUEL

E.....1/2.....F

MODEL

IONIQ(G2)

DATE/TIME IN

19.12.2019 18:00

YR OF MANU.

24.10.2018

TARGET DATE

CHASSIS CODE

KMHC851CVKU114841

COMPLETION DATE/TIME:

COUNT CARD NO.

JOB DESCRIPTION

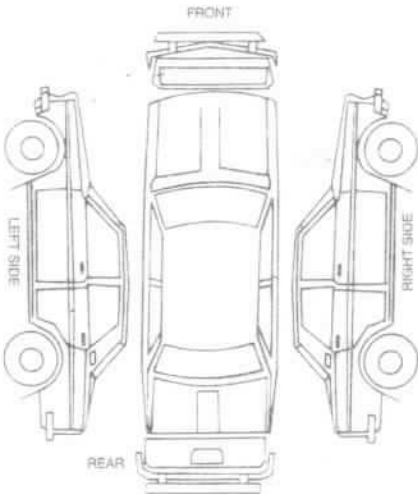
Accident Date: 19.12.2019

NATURE: 3P 19.12.2019

S/NO

LABOR CODE

DESCRIPTION



CKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Wedge Slip

Exit Pass

No.: SHA3508H

CHIANG

Vehicle No.:

SHA3508H

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

Returned to Service Reception upon collection

To be kept by Security Guard

**REPAIR ESTIMATE\***

VEHICLE NO : SHA 3508H

mileage :  
tyre:

DATE 20/12/2019 15:30

MAKE :

MODEL : HYUNDAI IONIQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount
	Front Bumper Cover <i>cra</i>			\$ 418.30
	Front Bumper Centre Moulding <i>see xnn</i>			\$ 188.00
	Front Bumper Moulding <i>see</i>		\$ 93.60	\$ 187.20
	Front Bumper Lower Stiffener <i>extra ?</i>			\$ 85.10
	Front Bumper Lip <i>xnn</i>			\$ 35.10
	Front Bumper Bracket Top (LH) <i>nec</i>			\$ 35.00
	Front Bumper Bracket (LH) <i>cra</i>			\$ 28.00
	Front Bumper Side Bracket Support <i>cra</i>			\$ 12.00
	Front Bumper Clips 10 pcs <i>nec</i>			\$ 22.00
	Headlamp Support Panel Assy <i>xnn</i>			\$ 949.30
	Headlamp (LH) <i>cut</i>			\$ 1,198.80
	Day Light, LH <i>Br</i>			\$ 642.50
	Front Fender (LH) <i>DD</i>			\$ 490.70
	Front Fender Shield (LH) <i>xnn</i>			\$ 114.70
	Front Fender Retainer <i>xnn</i>			\$ 41.40
	Emblem-Blue Drive (LH) <i>nec</i>			\$ 26.60
	Front Wheel Hub Cap (LH) <i>scr</i>			\$ 346.40
	<b>SUB TOTAL</b>			<b>\$ 4,821.10</b>
	<b>LESS 20%</b>			<b>\$ 964.22</b>
	<b>DISCOUNTED TOTAL</b>			<b>\$ 3,856.88</b>
	<b>Labour Charge</b>			
	Panel Beating			\$ 700.00 \$640
	Spray Painting Charge			\$ 500.00 \$400
	Wiring Charge			\$ 50.00 \$830
	Tuff Kote			\$ 50.00 \$
	Frt Wheel Alignment			\$ 120.00 \$80
	Remove/Refix Aircon & Refill Gas			\$ 150.00 \$xnn
	<b>TOTAL LABOUR</b>			<b>\$ 1,570.00</b>
	<b>ESTIMATE TOTAL</b>			<b>\$ 5,426.88</b>
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.				

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To resurvey damaged part(s) during resurvey.
- Repairs are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

*33/12/19*

*Ram (LKR)*

*20/12/19 1615 hrs*

*Parasuram@lkkauto.com*

*8862278*

*3 repair days*

*810*

*Ref paint + photo*

## ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive  
Singapore 508969  
Tel: 6214 8300

**TP INSURER:** Tokio Marine Insurance Singapore Ltd (HQ)  
**CTPL**

Singapore

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	19/12/2019
Vehicle Reg. No.:	<b>SHA3508H</b>	Driveable?	YES
Party At Fault:	UNKNOWN		
Make/Model:	HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)	Vehicle Reg. Date:	24/10/2018
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	G4LEJU111388	Chassis No:	KMHC851CVKU114841
Odometer:	799171 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	<b>NO</b>		
Est. Duration of Repair (day)	5		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

**COST OF CLAIMS**

	<b>Amount</b>
Parts	4,057.36
Miscellaneous Items	11.00
Labour	1,620.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>5,688.36</b>
<b>+ GST 7.00% (S\$)</b>	<b>398.19</b>
<b>Nett Amount (S\$)</b>	<b>6,086.55</b>

**This claim is handled by: CHIANG LIAT CHOON**

Generated using **Merimen e-Claims Internet Estimation & Adjusting System**

**REPAIR DETAILS****Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 20 Dec 2019)**Parts:** 192 HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SHA3508H/20/12/2019 17:30**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER COVER <i>crq</i>	20.00	0.00	*418.30 FL
2	1		*FRONT BUMPER CENTRE MOULDING <i>xnn</i>	20.00	0.00	*188.00 FL
3	1		*FRONT BUMPER MOULDING <i>scr</i>	20.00	0.00	*187.20 FL
4	1		*FRONT BUMPER LOWER STIFFENER <i>?</i>	20.00	0.00	*85.10 FL
5	1		*FRONT BUMPER BRACKET TOP LH <i>nrc</i>	20.00	0.00	*35.00 FL
6	1		*FRONT BUMPER BRACKET LH <i>crq</i>	20.00	0.00	*28.00 FL
7	1		*FRONT BUMPER SIDE BRACKET SUPPORT <i>crq</i>	20.00	0.00	*12.00 FL
8	10		*FRONT BUMPER CLIP <i>nrc</i>	20.00	0.00	*22.00 FL
9	1		*HEAD LAMP SUPPORT PANEL <i>xnn</i>	20.00	0.00	*949.30 FL
10	1		*HEAD LAMP LH <i>cut</i>	20.00	0.00	*1,198.80 FL
11	1		*DAY LIGHT LH <i>br</i>	20.00	0.00	*642.50 FL
12	1		*FRONT FENDER LH <i>dd</i>	20.00	0.00	*490.70 FL
13	1		*FRONT FENDER SHIELD LH <i>xnn</i>	20.00	0.00	*114.70 FL
14	1		*FRONT EMBLEM BLUE LH <i>nrc</i>	20.00	0.00	*26.60 FL
15	1		*FRONT WHEEL HUB CAP LH <i>scr</i>	20.00	0.00	*346.40 FL
16	1		*WIRING ASSY - FEM <i>?</i>	20.00	0.00	*229.10 FL
17	1		*DUCT ASSY- AIR CURTAIN <i>?</i>	20.00	0.00	*98.00 FL

F=Franchise part, L=ListItemDisc.

Sub Total (S\$)	5,071.70
- List Item Discount on L Items (S\$)	1,014.34
<b>Total Parts (S\$)</b>	<b>4,057.36</b>

ComfortDelGro Engineering Pte Ltd/SHA3508H/20/12/2019 17:30. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
<u>Miscellaneous Items</u>			11.00
1	1	OD/TP Case (Insurer)	
Sub Total (S\$)			11.00

## Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	PANEL BEATING	New	640 800.00
2	SPRAY PAINTING	New	400 500.00
3	WIRING	New	30 60.00
4	TUFF KOTE	New	50 60.00
5	FRT WHEEL ALIGNMENT	New	80 80.00
6	REMOVE/REFIX AIR CON & REFILL GAS	New	X 120.00
Gross Labour Cost (S\$)			1,620.00

ComfortDelGro Engineering Pte Ltd/SHA3508H/20/12/2019 17:30. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

## ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive  
Singapore 508969  
Tel: 6214 8300



**TP INSURER:**  
**CTPL**

**Tokio Marine Insurance Singapore Ltd (HQ)**

Singapore

PARTICULARS OF CLAIM			
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Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	19/12/2019
Vehicle Reg. No.:	SHA3508H	Driveable?	YES
Party At Fault:	UNKNOWN		
Make/Model:	HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)	Vehicle Reg. Date:	24/10/2018
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	G4LEJU111388	Chassis No:	KMHC851CVKU114841
Odometer:	799171 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	5		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

COST OF CLAIMS	Amount
----------------	--------

Parts	4,057.36
Miscellaneous Items	11.00
Labour	1,620.00
Paintwork Labour	0.00
Towing	0.00
	5856.76
<b>Gross Total (S\$)</b>	<b>5,688.36</b>
<b>+ GST 7.00% (S\$)</b>	<b>398.19</b>
<b>Nett Amount (S\$)</b>	<b>6,086.55</b>

This claim is handled by: CHIANG LIAT CHOON

Generated using Merimen e-Claims Internet Estimation & Adjusting System



## REPAIR DETAILS

### Reference

**Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 20 Dec 2019)

**Parts:** 192 HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)

**Labour:** Repairer's (Price-denominated Standard List)

**Print Code:** ComfortDelGro Engineering Pte Ltd/SHA3508H/20/12/2019 17:30

**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.

### Estimates on Parts

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT BUMPER COVER <i>ara</i>	20.00	0.00	*418.30 FL ✓
2	1		*FRONT BUMPER CENTRE MOULDING <i>scr</i>	20.00	0.00	*188.00 FL ✓
3	1		*FRONT BUMPER MOULDING <i>scr (LH only) 9360</i>	20.00	0.00	*187.20 FL ✓
4	1		*FRONT BUMPER LOWER STIFFENER <i>scr xnn</i>	20.00	0.00	*85.10 FL ✓
5	1		*FRONT BUMPER BRACKET TOP LH <i>xnn</i>	20.00	0.00	*35.00 FL ✓
6	1		*FRONT BUMPER BRACKET LH <i>ara</i>	20.00	0.00	*28.00 FL ✓
7	1		*FRONT BUMPER SIDE BRACKET SUPPORT <i>ara</i>	20.00	0.00	*12.00 FL ✓
8	10		*FRONT BUMPER CLIP <i>wcc</i>	20.00	0.00	*22.00 FL ✓
9	1		*HEAD LAMP SUPPORT PANEL <i>xnn</i>	20.00	0.00	*949.30 FL ✓
10	1		*HEAD LAMP LH <i>cut</i>	20.00	0.00	*1,198.80 FL ✓
11	1		*DAY LIGHT LH <i>Br</i>	20.00	0.00	*642.50 FL ✓
12	1		*FRONT FENDER LH <i>DD</i>	20.00	0.00	*490.70 FL ✓
13	1		*FRONT FENDER SHIELD LH <i>nei</i>	20.00	0.00	*114.70 FL ✓
14	1		*FRONT EMBLEM BLUE LH <i>wcc</i>	20.00	0.00	*26.60 FL ✓
15	1		*FRONT WHEEL HUB CAP LH <i>scr</i>	20.00	0.00	*346.40 FL ✓
16	1		*WIRING ASSY - FEM <i>xnn</i>	20.00	0.00	*229.10 FL ✓
17	1		*DUCT ASSY- AIR CURTAIN <i>Br</i>	20.00	0.00	*98.00 FL ✓

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)	5,071.70
- List Item Discount on L Items (\$\$)	1,014.34
<b>Total Parts (\$\$)</b>	<b>4,057.36</b>

ComfortDelGro Engineering Pte Ltd/SHA3508H/20/12/2019 17:30. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

## Estimates on Miscellaneous Items

No Qty Particulars

Amount

Miscellaneous Items

1 1 OD/TP Case (Insurer)

11.00 ✓

Sub Total (S\$)

11.00 ✓

## Estimates on Labour

No Particulars

Lab.Type

Amount

Labour Items

1 PANEL BEATING

New ✓ \$640 800.00

2 SPRAY PAINTING

New ✓ \$400 500.00

3 WIRING

New ✓ 830 60.00

4 TUFF KOTE

New xnn 60.00

5 FRT WHEEL ALIGNMENT

New ✓ 80.00

6 REMOVE/REFIX AIR CON &amp; REFILL GAS

New xnn 120.00

towing fee \$60 ✓

Remove/refix sensor \$50 ✓

Gross Labour Cost (S\$)

1,620.00

ComfortDelGro Engineering Pte Ltd/SHA3508H/20/12/2019 17:30. Not valid without Reference section.  
Generated using Merimen e-Claims IEAS

&lt; END OF ESTIMATES &gt;

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Ram (LKF)  
20/12/19 1615hrs  
Parasuram@lkkauto.com  
88622778  
③ Repairer d/s  
⑧/p Best paint photo.

## ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive  
Singapore 508969  
Tel: 6214 8300

**(SUPPLEMENTARY)**

**TP INSURER:** Tokio Marine Insurance Singapore Ltd (HQ)  
**CTPL**

Singapore

**PARTICULARS OF CLAIM**

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:	MY000693	Date of Loss:	19/12/2019
Vehicle Reg. No.:	SHA3508H	Driveable?	YES
Party At Fault:	UNKNOWN		
Make/Model:	HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)	Vehicle Reg. Date:	24/10/2018
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	G4LEJU111388	Chassis No:	KMHC851CVKU114841
Odometer:	799171 KM		
Paint Type:			
List Item Discount:	20.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	5		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

<b>COST OF CLAIMS</b>	<b>Amount</b>
Parts	78.40
Miscellaneous Items	0.00
Labour	60.00
Paintwork Labour	0.00
Towing	0.00
<b>Gross Total (S\$)</b>	<b>138.40</b>
<b>+ GST 7.00% (S\$)</b>	<b>9.69</b>
<b>Nett Amount (S\$)</b>	<b>148.09</b>
<b>+ Previous Estimates (S\$)</b>	<b>6,086.55</b>
<b>Claim Total (S\$)</b>	<b>6,234.64</b>

Generated using Merimen e-Claims Internet Estimation & Adjusting System

**REPAIR DETAILS****Reference****Part Source:** MRM-SG      Version: 1.0 (Last Synchronised: 30 Dec 2019)**Parts:** 192      HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's      (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SHA3508H/30/12/2019 18:03**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk \*.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*DUCT ASSY - AIR CONTROL <i>Rept</i>	20.00	0.00	*98.00 FL
						<b>98.00</b>
						<b>19.60</b>
						<b>78.40</b>

F=Franchise part. L=ListItemDisc.

Sub Total (\$\$)

- List Item Discount on L Items (\$\$)

Total Parts (\$\$)

ComfortDelGro Engineering Pte Ltd/SHA3508H/30/12/2019 18:03. Not valid without Reference section.  
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Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
<u>Labour Items</u>			
1	TOWING FEES	New	60.00 ✓
Gross Labour Cost (S\$)			60.00

ComfortDelGro Engineering Pte Ltd/SHA3508H/30/12/2019 18:03. Not valid without Reference section.  
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< END OF ESTIMATES >

Our Job Ref No : 305368720  
Date : 30/12/19

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969  
Fax: 6546 8156

**FINALIZATION FORM**

To : LKK  
Attn : RAM  
: SHA3508H

Fax :

19/12/2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- Z The repair job shall bill to: TOKIO SJH1313E
2. The finalized amount shall be:
- |   |                   |
|---|-------------------|
| (a) Spare Parts after List discount       | <u>\$2,943.68</u> |
| (b) Labour Charges                        | <u>\$1,271.00</u> |
| <b>Total for Part-By-Part Repair Cost</b> | <u>\$4,214.68</u> |
| (c) Lumpsum Repair (if applicable)        |                   |
| Total for Lumpsum repair cost after Less: |                   |
| <b>Final Lumpsum Repair cost</b>          |                   |

3. Estimated normal period for repairs: 3 working days.

4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and  
finalized amount

Signature : Name : CHIANGTel : 62148314Fax : 65468156Signature : Name : RamDate : 31/12/17**For Official Use Only**

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

## REPAIR ESTIMATE

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305368720  
 REGN NO : SHA3508H  
 MILEAGE : 0000000000  
 MAKE : HYUNDAI  
 MODEL : IONIQ(G2)  
 DATE OF REGN : 24.10.2018  
 DATE/TIME IN : 19.12.2019 18:00  
 ACCIDENT DATE : 19.12.2019

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001	04-01-0104-2534-G	IONIQV2&3 COVER-FR BUMPER	1	418.30	20.00	334.64	<i>cra</i>
0002	04-01-0104-0574-G	IONIQVC PANEL-FENDER LH#	1	490.70	20.00	392.56	<i>PO</i>
0003	04-01-0104-2361-G	IONIQV1-3 MOULDING-FRONT	1	188.00	20.00	150.40	<i>scr</i>
0004	04-01-0104-0632-G	IONIQV1-3 MOULDING-FRONT	1	93.60	20.00	74.88	<i>scr</i>
0005	04-01-0104-2871-G	IONIQ BRACKET-FR BUMPER S	1	12.00	20.00	9.60	<i>cra</i>
0006	04-01-0104-3818-G	IONIQ BRACKET-FR BUMPER S	1	28.00	20.00	22.40	<i>cra</i>
0007	04-01-0104-3813-G	IONIQ EMBLEM-BLUE DRIVE L	1	26.60	20.00	21.28	<i>nee</i>
0008	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60	<i>nee</i>
0009	04-01-0104-2815-G	IONIQV1-3 LAMP ASSY-HEAD	1	1,198.80	20.00	959.04	<i>cut</i>
0010	03-01-0104-2061-G	IONIQV1&3 CAP ASSY-WHEEL	1	346.40	20.00	277.12	<i>scr</i>
0011	04-01-0104-4891-G	IONIQV1-3 LAMP ASSY-DAY R	1	642.50	20.00	514.00	<i>Br</i>
0012	04-01-0104-2834-G	IONIQ GUARD ASSY-FRONT WH	1	114.70	20.00	91.76	<i>nee</i>
0013	04-01-0104-2605-G	IONIQV1-3 DUCT ASSY-AIR C	1	98.00	20.00	78.40	<i>Br</i>



COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305368720  
REGN NO : SHA3508H  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : IONIQ(G2)  
DATE OF REGN : 24.10.2018  
DATE/TIME IN : 19.12.2019 18:0  
ACCIDENT DATE : 19.12.2019

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

SUB-TOTAL : 2,943.68

## JOB NATURE

0000 PB	PANEL BEATING	640.00
0001 SP	SPRAYPAINT CHARGE	400.00
0002 17-01	CHECK ALL LIGHTING	30.00
0003 20-22	REMOVE/REFIX REVERSE SENSOR	50.00
0004 20-08	ADJUST FRONT WHEEL ALIGNMENT	80.00
0005 23-01	TOWING FEE	60.00
0006 L	MERIMEN	11.00

SUB-TOTAL : 1,271.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305368720  
REGN NO : SHA3508H  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : IONIQ(G2)  
DATE OF REGN : 24.10.2018  
DATE/TIME IN : 19.12.2019 18:0  
ACCIDENT DATE : 19.12.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

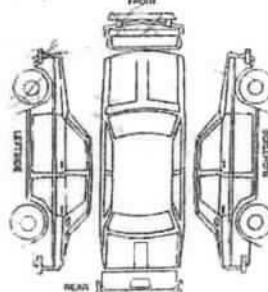
TOTAL : 4,214.68

\_\_\_\_\_  
MVA NAME & SIGNATURE  
DATE :

\_\_\_\_\_  
SURVEYOR NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO

## JOB REQUISITION FOR BREAKDOWN / TOWING SERVICE

Job Requisition								
1. Date: <u>18/12/19</u> Time Received:		3. Vehicle Type: <input type="checkbox"/> Private <input type="checkbox"/> Taxi (CTPL/CCPL) <input type="checkbox"/> Fleet <input type="checkbox"/> STK (Boon Lay)	4. Type of Towing: <input type="checkbox"/> Normal Tow <input type="checkbox"/> King Dolly <input type="checkbox"/> Flat Bed <input type="checkbox"/> Crane-up					
2. <input type="checkbox"/> New <input type="checkbox"/> SPARK Kakis Name of Customer : <u>CHONG KEE YEW</u> Contact No. <u>90903666</u> Vehicle No. <u>SKH 3508 H</u> Make / Model / Colour : Email :		5. Nature of Service: <input type="checkbox"/> Jumpstart <input type="checkbox"/> Recovery <input type="checkbox"/> Change Tyre / Battery						
7. Location: <u>ANG MO KIO MK 10</u>		6. Parts Replaced/Remarks:						
3. Preferred Workshop: <input type="checkbox"/> Braddell <input type="checkbox"/> Loyang <input type="checkbox"/> Pandan <input type="checkbox"/> Sin Ming <input type="checkbox"/> Sungei Kadut <input type="checkbox"/> Ubi <input type="checkbox"/> Senoko <input type="checkbox"/> Komoco (UBI / Leng Kee) <input type="checkbox"/> Cycle & Carriage (PD) <input type="checkbox"/> Others:		8. Vehicle Tow - In Workshop: <input type="checkbox"/> Smoky Exhaust <input type="checkbox"/> Wheel Jammed <input type="checkbox"/> Overheating <input type="checkbox"/> Steering Faulty <input type="checkbox"/> Brake Faulty <input type="checkbox"/> Alternator Faulty <input type="checkbox"/> Starting Problem <input type="checkbox"/> Loss Power <input type="checkbox"/> Accident <input type="checkbox"/> Engine Stalled <input type="checkbox"/> Return Taxi						
10. Odometer Reading : <u>188170</u> Fuel Level : <table border="1"><tr><td>F</td><td>1/4</td><td>1/2</td><td>3/4</td><td>E</td></tr></table>		F	1/4	1/2	3/4	E	11. Radio / CD Player <input type="checkbox"/> OK <input type="checkbox"/> Faulty <input type="checkbox"/> Not tested	
F	1/4	1/2	3/4	E				
Job Attended		 #: Cracked X: Dented /: Scatched O: Missing Signature of Customer						
2. Tow Truck / Recovery Van : <input type="checkbox"/> VRS <input type="checkbox"/> QA <input type="checkbox"/> GAO <input type="checkbox"/> TZ <input checked="" type="checkbox"/> YISHUN <input type="checkbox"/> OTHERS Name of Driver : <u>TAN AH YUE</u> Vehicle No. : <u>GU 41403</u> Time Dispatch : <u>1830</u> Time of Arrival : <u>1855</u> Time Completed : <u>1935</u>								
Cash Invoice Details (if applicable)								
3. Cash Invoice No. :								
Customer Acknowledgement								
<p>I have been advised to remove all valuable items in my vehicle, including Global Positioning System (GPS), audio compact disk, thumbdrive, carpark coupons, cash cards, spectacles, pen, etc.</p> <p>I understand that any items left behind are at my own risk and SPARK Car Care™ will not be held liable for such losses.</p> <p>Surcharge: Towing fee will be levied if the customer decides neither to tow nor proceed with the repairs in SPARK Car Care™.</p>								
<u>18/12/19</u> Date		<u>                    </u> Time						
<u>                    </u> Signature of Customer		<u>                    </u> Signature of Customer						
4. WORKSHOP								
<u>                    </u> Name of Attending Staff/Guard		<u>                    </u> Date & Time of Arrival						
<u>                    </u> Signature of Attending Staff/Guard		<u>                    </u> Signature of Attending Staff/Guard						

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**Veron Chen (LKKAUTO)**

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**From:** Chiang Liat Choon <chianglc@cdge.com.sg>  
**Sent:** Monday, 30 December 2019 6:09 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** Parasuram (LKK Auto)  
**Subject:** Fw: SHA3508H FINALIZE  
**Attachments:** 2616\_001.pdf

Dear Veron,

Best Regards  
Chiang Liat Choon  
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd  
Off: 62148314 Fax: 65468156



Think Before Printing

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**From:** canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>  
**Sent:** Monday, 30 December 2019 6:04 PM  
**To:** Chiang Liat Choon  
**Subject:** Scan Image

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This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Dec 2019 17:12 <a href="#">Sendback Est</a>	20 Dec 2019 17:30 <b>S\$5,688.36</b>	23 Dec 2019 11:55 <a href="#">Edit Adj Rpt</a>	<b>S\$4,214.68</b> <a href="#">Edit Estimates</a>	<b>S\$4,214.68</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>
Supp #1	30 Dec 2019 18:01	30 Dec 2019 18:03 <b>S\$138.40</b>	30 Dec 2019 18:03			(Combined)	<b>Combined with Main</b> <a href="#">Uncombine Suppl.</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	CTPL, Co. Reg. No.: 199303821R								
Main Claimant:	CTPL								
Vehicle Reg. No.:	SHA3508H	Date of Loss:	19/12/2019 17:00 - :59 [13 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / M1909918	Policy/Cover Note No.:	MY000693 (TP, Fire & Theft) Coverage: 27/06/2019 - 26/06/2020						
Vehicle Reg. No. (Insured):	SJH1313E	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Jeffrey Tay - 65926413]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 03/01/2020]								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

SHA3508H (M1909918)  
[SJH1313E]  
TP  
CTPL  
Dec 19 2019 5:00PM  
[CTPL]  
ComfortDelGro Engineering Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports

1 per page

No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail	Print
1	20/12/19 17:30	Repairer Estimates		Load HTM	
2	30/12/19 18:03	Repairer Estimates Suppl. #1		Load HTM	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	23/12/19 14:51	Adjuster Immediate Advice		Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	02/01/20 08:34	General View		Load JPG	
2	02/01/20 08:34	General View		Load JPG	
3	02/01/20 08:34	General View		Load JPG	
4	02/01/20 08:34	General View		Load JPG	
5	02/01/20 08:34	General View		Load JPG	
6	02/01/20 08:34	General View		Load JPG	
7	02/01/20 08:34	General View		Load JPG	
8	02/01/20 08:34	General View		Load JPG	
9	02/01/20 08:34	General View		Load JPG	
10	02/01/20 08:34	General View		Load JPG	
11	02/01/20 08:34	General View		Load JPG	
12	02/01/20 08:34	General View		Load JPG	
13	02/01/20 08:34	General View		Load JPG	
14	02/01/20 08:34	General View		Load JPG	
15	02/01/20 08:34	General View		Load JPG	
16	02/01/20 08:34	General View		Load JPG	
17	02/01/20 08:34	General View		Load JPG	
18	02/01/20 08:34	General View		Load JPG	
19	02/01/20 08:34	General View		Load JPG	
20	02/01/20 08:34	General View		Load JPG	
21	02/01/20 08:34	General View		Load JPG	
22	02/01/20 08:34	General View		Load JPG	
23	02/01/20 08:34	General View		Load JPG	
24	02/01/20 08:34	General View		Load JPG	
25	02/01/20 08:34	General View		Load JPG	
26	02/01/20 08:34	General View		Load JPG	
27	02/01/20 08:34	General View		Load JPG	
28	02/01/20 08:34	General View		Load JPG	
29	02/01/20 08:34	General View		Load JPG	
30	02/01/20 08:34	General View		Load JPG	
31	02/01/20 08:34	General View		Load JPG	
32	02/01/20 08:34	General View		Load JPG	
33	02/01/20 08:34	General View		Load JPG	
34	02/01/20 08:34	General View		Load JPG	
35	02/01/20 08:35	Reinspection Photo		Load JPG	
36	02/01/20 08:35	Reinspection Photo		Load JPG	
37	02/01/20 08:35	Reinspection Photo		Load JPG	

Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail	Print
38	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
39	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
40	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
41	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
42	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
43	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
44	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
45	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
46	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
47	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
48	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
49	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
50	02/01/20 08:35	Reinspection Photo		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)		Thumbnail	Print
1	20/12/19 17:32	E-filed GIA report		Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	08/01/20 09:19	Supplementary		Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>				
<b>Show Remarks To:</b> <input type="checkbox"/> Repairer <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>				



## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/TMI19022433/FVF3E2

Date: 08/01/2020

## REFERENCE

Handling Insurer: Tokio Marine Insurance Singapore Ltd

Policy No: MY000693

Claimant Vehicle No : SHA3508H

Insured Vehicle No : SJH1313E

Date of Loss: 19/12/2019

Nature of Claim: TP

Claim No: M1909918

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHA3508H

Make &amp; Model: HYUNDAI IONIQ HYBRID, 1.6 GLS DCT (A)

Engine No: G4LEJU111388

Reg. Date: 24/10/2018 (Man. Year: 2018)

Chassis No: KMHCH851CVKU114841

Colour: Blue

Odometer: 198171 km

Engine Capacity: 1580 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Good

## CONDITION OF TYRES

Front Tyre Size: 195/65 R15

Rear Tyre Size: 195/65 R15

Front Left Side: Davanti 7 mm

Rear Left Side: Davanti 7 mm

Front Right Side: Davanti 7 mm

Rear Right Side: Davanti 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,135.76	2,943.68	1,192.08	28.82
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	1,680.00	1,260.00	420.00	25.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Gross Total (S\$)</b>	<b>5,826.76</b>	<b>4,214.68</b>	<b>1,612.08</b>	<b>27.67</b>
<b>+ GST 7.00/7.00% (S\$)</b>	<b>407.88</b>	<b>295.03</b>	<b>112.85</b>	<b>27.67</b>
<b>Nett Amount (S\$)</b>	<b>6,234.64</b>	<b>4,509.71</b>	<b>1,724.93</b>	<b>27.67</b>

## INSPECTION

Date of Assignment: 23/12/2019 Present Location:

ComfortDelGro Engineering Pte Ltd  
(Loyang)

Date Inspected: 20/12/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd  
(Loyang)  
59 Loyang Drive  
Singapore 508969

Estimated Period of Repair: 3.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 08 Jan 2020)
<b>Parts:</b>	192	HYUNDAI IONIQ HYBRID 1.6 GLS DCT (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHA3508H)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Reference	Amount
1	1		*FRONT BUMPER COVER	Cracked	418.30 FL	-	*418.30 FL
2	1		*FRONT BUMPER CENTRE MOULDING	Scratched	188.00 FL	-	*188.00 FL
3	1		*FRONT BUMPER MOULDING	N/S	187.20 FL	-	*93.60 FL
4	1		*FRONT BUMPER LOWER STIFFENER	Scratched			
				Not Necessary	85.10 FL	-	*- FL
5	1		*FRONT BUMPER BRACKET TOP LH	Not Necessary	35.00 FL	-	*- FL
6	1		*FRONT BUMPER BRACKET LH	Cracked	28.00 FL	-	*28.00 FL
7	1		*FRONT BUMPER SIDE BRACKET SUPPORT	Cracked	12.00 FL	-	*12.00 FL
8	10		*FRONT BUMPER CLIP	Necessary	22.00 FL	-	*22.00 FL
9	1		*HEAD LAMP SUPPORT PANEL	Not Necessary	949.30 FL	-	*- FL
10	1		*HEAD LAMP LH	Cut	1,198.80 FL	-	*1,198.80 FL
11	1		*DAY LIGHT LH	Broken	642.50 FL	-	*642.50 FL
12	1		*FRONT FENDER LH	Dented	490.70 FL	-	*490.70 FL
13	1		*FRONT FENDER SHIELD LH	Necessary	114.70 FL	-	*114.70 FL
14	1		*FRONT EMBLEM BLUE LH	Necessary	26.60 FL	-	*26.60 FL
15	1		*FRONT WHEEL HUB CAP LH	Scratched	346.40 FL	-	*346.40 FL
16	1		*WIRING ASSY - FEM	Not Necessary	229.10 FL	-	*- FL
17	1		*DUCT ASSY- AIR CURTAIN	Broken	98.00 FL	-	*98.00 FL
<b>Supplementary #1</b>							
18	1		*DUCT ASSY - AIR CONTROL	Repeated	98.00 FL	-	*- FL

F=Franchise part. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>5,169.70</b>	<b>3,679.60</b>
<b>- List Item Discount on L Items 20.00/20.00% (\$\$)</b>	<b>1,033.94</b>	<b>735.92</b>
<b>Total Parts (\$\$)</b>	<b>4,135.76</b>	<b>2,943.68</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
<b>Miscellaneous Items</b>				
1	1	OD/TP Case (Insurer)	11.00	11.00
Sub Total (S\$)			<b>11.00</b>	<b>11.00</b>

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING	New	800.00	640.00
2	SPRAY PAINTING	New	500.00	400.00
3	WIRING	New	60.00	30.00
4	TUFF KOTE	New	60.00	0.00
5	FRT WHEEL ALIGNMENT	New	80.00	80.00
6	REMOVE/REFIX AIR CON & REFILL GAS	New	120.00	0.00
7	REMOVE / REFIX SENSOR	New	-	50.00
<b>Supplementary #1</b>				
<b>Labour Items</b>				
8	TOWING FEES	New	60.00	60.00
Gross Labour Cost (S\$)			<b>1,680.00</b>	<b>1,260.00</b>

Report was unsubmitted during this print-out.
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&lt; END OF ESTIMATES &gt;