

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: May 5, 2020 11:17 AM
To: 'karentan@msfirstcapital.com.sg'
Cc: Vic (LKKAuto)
Subject: RE: <SEEK MANDATE> FW: SURVEY ASSESSMENT - D19008017MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI19022387/Eha3
Attachments: 1 LKK INSPECTION REPORT.PDF; 2 LKK ADJUSTMENT REPORT.PDF; 3 LKK INSPECTION PHOTOS.PDF; 4 LKK REINSPECTION PHOTOS.PDF; TP_LOD.PDF

Dear Karen Tan,

It was reported that Insured vehicle was involved in a 4 vehicle chain collision and was the third car.

As such, in view of BOLA 28, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**LI SHENG AUTOMOBILE TRADING**" as below:

	TP CLAIMED	REVISED - TO OFFER
Cost of Repair	\$ 11,696.47	\$ 5,000.00
Loss of Use (\$150.00 x 10 days)	\$ 1,500.00	\$ 1,000.00 (\$100.00 x 10 days)
LTA Search Fee	\$ 7.45	\$ 7.45
	TOTAL \$ 13,203.92	\$ 6,007.45

Breakdown of days is as follows:

Our surveyor's recommended days to repair	8 days
Weekend / Downtime	2 days
TOTAL	10 days

The above is for your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)

Sent: May 5, 2020 9:39 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: <SEEK MANDATE> FW: SURVEY ASSESSMENT - D19008017MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI19022387/Eha3

TP LOD IN. TO SEEK MANDATE APPROVAL TO FCI. ATTACHED RELEVANT DOCUMENTS. THANK YOU.

From: Karen Tan [<mailto:karentan@msfirstcapital.com.sg>]

Sent: Tuesday, 14 January, 2020 9:38 AM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D19008017MFSH/1 // EXPRESS SETTLEMENT

Dear Sirs/Madam,

Attach insured's accident report for your necessary action.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, January 14, 2020 9:30 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19008017MFSH/1 // EXPRESS SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 30 December, 2019 8:15 PM
To: 'Karen Tan' <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19008017MFSH/1 // EXPRESS SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBE 2222M at M/s Li Sheng Automobile Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 20 December 2019 10:54 AM
To: 'CWS Motor Claims'; assignments
Cc: 'Karen Tan'; Admin A
Subject: RE: SURVEY ASSESSMENT - D19008017MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Friday, 20 December 2019 9:56 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19008017MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

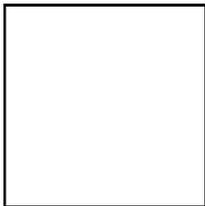
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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