

ASS. REC. BY:

REF: C83/A1619022378/Hyd3ek Special Instruction:

Survivor: Heck Ann
Menmen
From (Person): Winnie FanASSIGNMENT (Office)

of A16

Date/Time: 20/12/19 @ 9am

Estimated Cost:

Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SFB 9128A

Insured:

SKZ 9717P

at Workshop m/s

3 Motorwerkz

Tel:

9797 2800

of

25 kaki Bukit Road 4 #01-40 Synergy

Policy No:

2100451917-03

Claim No:

0757 109126 SG

Sum Insured:

Excess:

Make of Veh:

D.O.A.

19/12/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

9:20am @ 20/12/19

Person Contacted:

Jey

Vehicle IN/OUT

Date/Time

Action/Instruction (X) Estimate

SFB 9128A - X

SKZ 9717P - X

31/12/19

Submit DAR, 3 days

20/12/19 → survey taken

26/12/19 → Resurvey taken

1/12/19 → pending workshop update

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Dec 2019 Edit Reg		20 Dec 2019 00:00 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	KEK SIN HWA (GUO XINHUA), ID: S7533603I		
Main Claimant:	CHAN WEI KEE, ID: S7530419F		
Vehicle Reg. No.:	SFB9128A	Date of Loss:	19/12/2019 10:00 - :59
Claim Type:	TP / 0757109126SG	Policy/Cover Note No.:	2100451917-03 (Comprehensive)
Vehicle Reg. No. (Insured):	SKZ9717P	Policy No. (Claimant):	
		Excess:	
Repairer:	3 Motorwerkz Concepts Pte Ltd (HQ) 25 Kaki Bukit Road 4, Synergy @ KB #01-40, 417800 Kaki Bukit - Tel: 97972800		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by LEE HOCK ANN] ... [Final Rpt due 02/01/2020]		
Claimant's Solicitor:	CROSSBORDERS LLC - Tel: 64381323		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	419F
Vehicle Details	
Vehicle No.:	SFB9128A
Vehicle to be Exported:	No
Intended Deregistration Date:	27 Dec 2019
Vehicle Make:	TOYOTA
Vehicle Model:	ALPHARD 2.5S CVT
Primary Colour:	Black
Manufacturing Year:	2018
Engine No.:	2ARJ188200
Chassis No.:	AGH300212496
Maximum Power Output:	134.0 kW (179 bhp)
Open Market Value:	\$43,098.00
Original Registration Date:	04 Apr 2019
First Registration Date:	04 Apr 2019
Transfer Count:	0
Actual ARF Paid:	\$52,338.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Apr 2029
PARF Rebate Amount:	\$39,253.00
Intended COE Rebate Details	
COE Expiry Date:	03 Apr 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$39,401.00
COE Rebate Amount:	\$36,521.00
Total Rebate Amount:	\$75,774.00

The information contained herein is correct as at 27 Dec 2019

OK



Toyota Min Price to No Max Depreciation Vehicle Type Category

Home » New Cars » New Car Brands » Toyota » Toyota Alphard

Resources

Car Buying

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BUY & SELL
Your AUSPICIOUS
& UNIQUE Vehicle No.
Do you know? We are Singapore's
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Related Articles



5 most established Parallel Importers in the East



Toyota's twin kings of MPVs return



Toyota launches InTouch Telematics System



Compare

Toyota Alphard (Parallel Imported)

Select Another Make

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Details

Sold by Parallel Importers | 31 dealers

Built in Japan (launched 2014, facelifted Jan-2019)

Variants 9 submodel(s) » Show pricelist

Predecessor Toyota Alphard (2009-2015)

Promotion The ultimate family car! Supreme road presence with for the whole family and much more.

USER RATINGS:

(3 reviews)

» View 1 promotions for Alphard

Add to Shortl

We have some dealers currently running very good deals on the Toyota Alphard. Get them to contact you directly with more info.

Name*

Contact No*



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reCAPTCHA
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Submit

Submodel	RRP	Depreciation	ECO	Power	Detailed
2.5 X 8-Seater (A)	\$170,000 Pricelist	-	11.6km/L	180bhp	Specs Fei
2.5 X 8-Seater (A) <small>FACELIFT</small>	\$172,000 Pricelist	-	11.6km/L	180bhp	Specs Fei
2.5 S A-Package 7-Seater (A) <i>new car less 15%</i>	\$181,000 Pricelist	-	11.6km/L	180bhp	Specs Fei
2.5 S 7-Seater (A)	\$185,000 Pricelist	-	11.6km/L	180bhp	Specs Fei
2.5 S 7-Seater (A) <small>FACELIFT</small>	\$186,000 Pricelist	-	11.6km/L	180bhp	Specs Fei
2.5 S A-Package 7-Seater (A) <small>FACELIFT</small>	\$188,000 Pricelist	-	11.6km/L	180bhp	Specs Fei
2.5 S C-Package 7-Seater (A) <i>new 158000</i>	\$198,000 Pricelist	-	11.6km/L	180bhp	Specs Fei
2.5 S C-Package 7-Seater (A) <small>FACELIFT</small>	\$205,000 Pricelist	-	11.6km/L	180bhp	Specs Fei
3.5 SA C-Package 7-Seater (A)	\$235,000 Pricelist	-	9.5km/L	276bhp	Specs Fei

Nivitha (LKK Auto)

From: Fan, Winnie-LW <Winnie-LW.Fan@aig.com>
Sent: Friday, 20 December 2019 9:00 AM
To: Admin A; assignments
Cc: Fong, Andy-SY
Subject: Aigencypt 05#SKZ9717P#027# FW: RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKZ9717P AND SFB9128A ON 19/12/2019
Attachments: 3 Motorwerkz Concept Pte Ltd - Pre-Repair Notice (AIG) (SFB9128A).pdf

Hi LKK,

Kindly assist to survey, vehicle will be in after 11am.

Winnie Fan
AIG
Claims Service Associate
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

winnie-lw.fan@aig.com | www.aig.sg

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From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Thursday, December 19, 2019 4:41 PM
To: Hor, Yinrul <Yinrul.Hor@aig.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>
Subject: [EXTERNAL] RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKZ9717P AND SFB9128A ON 19/12/2019

This message is from an external sender; be cautious with links and attachments.

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. We refer to your letter dated as below
2. Please be informed that the said vehicle can be inspected at:

Venue: 3 Motorwerkz Concept Pte Ltd
Address: No. 25 Kaki Bukit Road 4

#01-40
Singapore 417800
Contact: Jay Lim (9797 2800)

3. Please liaise with the above workshop.

Thank You.

Regards
Nancy
TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: Hor, Yinrul <Yinrul.Hor@aig.com>
Sent: Thursday, 19 December 2019 4:37 pm
To: Nancy Lam <nancy@crossbordersllc.com>
Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Fan, Winnie-LW <Winnie-LW.Fan@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Chan, Yoke Shi <yokeshi.chan@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>
Subject: RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKZ9717P AND SFB9128A ON 19/12/2019



This is a secure, encrypted message. To read it, open the attachment.

Este es un mensaje cifrado y seguro. Para leerlo, abra el archivo adjunto.

Esta é uma mensagem criptografada segura. Para lê-lo, abra o anexo.

Ceci est une sécurité, un message crypté. Pour le lire, ouvrez la pièce jointe.

これは暗号化された電子メールです。閲覧には添付ファイルを開いてください。

[Click here](#) by 2019-12-26 02:37 CST to read your message.
After that, open the attachment.

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CrossBORDERS LLC

Advocates & Solicitors | Commissioner for Oaths | Notary Public

Our Ref: AJ.tk.3MC (SFB9128A)
Your Ref: SKZ9717P

19 December 2019

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16 AIG Building
Singapore 079120
Attn: Motor Claims Department

BY FAX 6415 3727 & EMAIL

MAIN OFFICE
133 NEW BRIDGE ROAD
#23-03/04/05
CHINATOWN POINT
SINGAPORE 059413
TEL: 6438 1323
FAX: 6438 2313

BRANCH OFFICE
1 JALAN BERSEH
#03-12 NEW WORLD CENTRE
SINGAPORE 209037

PLEASE SEND ALL
CORRESPONDENCES TO
THE MAIN OFFICE

WE DO NOT ACCEPT
SERVICE BY FAX

Dear Sirs

NOTICE TO INSURER TO CONDUCT PRE-REPAIR

CLAIMANT: CHAN WEI KEE

**TRAFFIC ACCIDENT ON 19 December 2019 AT 10:25 HRS ALONG PHOH KIU SIANG T'NG
TEMPLE CARPARK INVOLVING VEHICLES NO. SFB9128A & SKZ9717P**

We are instructed by Chan Wei Kee to notify you of a road accident on 19 December 2019 at about 10:25 along Poh Kiu Siang T'NG Temple Carpark involving our client's vehicle registration number SFB9128A and vehicle registration number SKZ9717P driven by your insured at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days (excluding any intervening Saturday, Sunday and Public Holiday) of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at:

Venue: 3 Motorwerkz Concept Pte Ltd
Address: No. 25 Kaki Bukit Road 4
#01-40
Singapore 417800
Contact: Jay Lim (9797 2800)

Please liaise with the above workshop directly.

Yours faithfully

CrossBorders LLC

/Crossborders LLC

Email: corene@crossbordersllc.com /
huiting@crossbordersllc.com

encs

**PLEASE LET US KNOW THE DATE
OF THE PRE-REPAIR INSPECTION**

CONFIDENTIALITY CAUTION

THIS DOCUMENT IS FOR THE ADDRESSEES ONLY AND MAY CONTAIN CONFIDENTIAL INFORMATION AND/OR MAY BE SUBJECT TO LEGAL PRIVILEGE. IF YOU HAVE RECEIVED THIS IN ERROR, PLEASE CONTACT US IMMEDIATELY.

CrossBORDERS LLC

A LIMITED LIABILITY CORPORATION, REGISTRATION NUMBER 201305284K
GST REGISTRATION NUMBER 201305284K

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	19/12/2019 12:46
Date Of Accident	19/12/2019 10:25
Exact Location Of Accident	PHOH KIU SIANG T'NG TEMPLE CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFB9128A
Insured/Policyholder	
Name Of Registered Owner	CHAN WEI KEE
NRIC No	S7530419F
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-92789128
Alternative Phone No	OFFICE-92789128

Vehicle Particulars

Manufacturer	TOYOTA
Model	ALPHARD
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	VA1 / GA458076
Cover Note Number	

Driver

Name of Driver	CHAN WEI KEE
NRIC No	S7530419F
Date Of Birth	14/10/1975
Occupation	INDOOR
Date Of Driving Pass	23/02/1996
Driving Experience	23 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-92789128
Fax Number	
Contact Number	OFFICE-92789128
Email Address	NOEMAIL

Address	BLK 91 PASIR RIS HEIGHTS #16-18
Postcode	519287
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKZ9717P
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MR QUEK
NRIC/Passport Number	
Contact Number	97542842
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

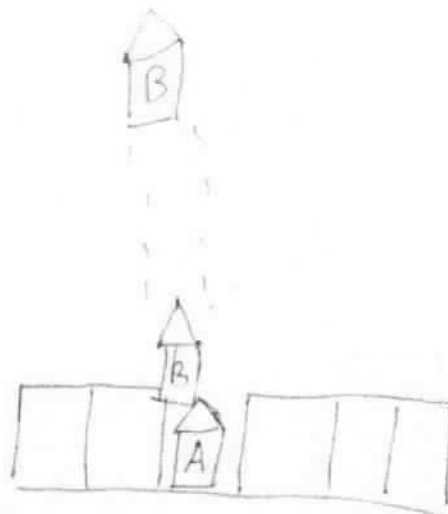
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2



A = SF09127A

B = SK29717P

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 19/12/2019 AT 10.23 AM, MY CAR
WAS PARK AT A DESIGNATED PARKING
LOT AT PHU THI SIANG TINH TEMPLE
VEH B, REVERSE ONTO MY CAR.

DECLARATION

I hereby declare that the information provided is true and correct.

[Signature]

Date

Place

Signature of the other party

Name

Address

MOTOR CAR (Frt)

Front Portion

Vehicle No:

SFB 9128 A

NAC	INC	Item	CON	AC	QTY
1001	991886	Frt Number Plate			
1002	991887	Frt Number Plate Base			
1003	991889	Frt Number Plate Garnish			
1004	991300	Frt Bumper			
1005	992341	Frt Bumper Clips			
1006	991325	Frt Bumper Bracket			
1007	991462	Frt Bumper Side Retainer			
1008	991433	Frt Bumper Reinforcement			
1009	991318	Frt Bumper Beam			
1010	991468	Frt Bumper Sponge			
1011	991427	Frt Bumper Protector			
1012	991420	Frt Bumper Pad			
1013	991363	Frt Bumper Grille			
1014	991301	Frt Bumper Moulding			
1015	991407	Frt Bumper Lower Spoiler			
1016	991438	Frt Bumper Sensor			
1017	995100	Frt LH Bumper Fog Lamp Cover			
1018	991355	Frt RH Bumper Fog Lamp Cover			
1019	995079	Frt LH Bumper Fog Lamp			
1020	995080	Frt RH Bumper Fog Lamp			
1021	991793	Frt Grille			
1022	991328	Frt Grille Emblem			
1023	991799	Frt Grille Chrome Moulding			
1024	991222	Frt Apron Panel			
1025	992013	Frt Support Panel			
1026	992025	Frt Support Panel Top Garnish Cover			
1027	992416	Horn			
1028	991277	Frt Brace Panel			
1029	995153	Frt LH Headlamp Assy			
1030	991821	Frt RH Headlamp Assy			
1031	995088	Frt LH Side Lamp			
1032	995089	Frt RH Side Lamp			
1033	990248	Bonnet			
1034	991328	Bonnet Emblem			
1035	990287	Bonnet Lock			
1036	990285	Bonnet Insulator			
1037	990273	Bonnet Hinge			
1038	990261	Bonnet Damper			
1039	990305	Bonnet Rubber			
1040	990252	Bonnet Cable			
1041	990311	Bonnet Stand			
1042	990119	Air Con Condenser			
1043	990122	Air Con Fan Assy			
1044	990134	Air Con Suction Pipe (Low Pressure)			
1045	990118	Air Con Suction Hose			
1046	990133	Air Con Discharge Pipe (High Pressure)			
1047	990114	Air Con Discharge Hose			
1048	990149	Air Con Liquid Pipe			
1049	995066	Air Con Receiver Drier			
1050	990111	Air Con Compressor Assy			
1051	995294	Air Con Belt			
1052	995074	Radiator			
1053	992738	Radiator Cowling			
1054	992742	Radiator Fan Assy			
1055	992745	Radiator Fan Clutch			
1056	992758	Radiator Hose Top			
1057	992757	Radiator Hose Bottom			
1058	992741	Radiator Expansion Tank			
1059	990151	Air Duct			
1060	990070	Air Cleaner Assy			
1061	990056	Air Cleaner Hose			
1062	990089	Air Cleaner Resonator			
1063	991712	Frt Exhaust Manifold			
1064	991713	Frt Exhaust Manifold Cover			
1065	991054	Frt Exhaust Manifold Sensor (Oxygen)			
1066	991714	Front Exhaust Pipe			
1067	990219	Battery			
1068	990224	Battery Cover			
1069	990223	Battery Bracket			
1070	990229	Battery Tray			

NAC	INC	Item	CON	AC	QTY
1071	992205	Fuse Box			
1072	994011	Relay Box			
1073	995053	Wiper Washer Tank			
1074	995052	Wiper Washer Tank Motor			
1075	990159	Alternator Assy			
1076	990160	Alternator Belt			
1077	992688	Power Steering Pump			
1078	992669	Power Steering Belt			
1079	994431	Power Steering Cooler Pipe			
1080	992692	Power Steering Hose			
1081	990010	ABS Pump Control Unit			
1082	990427	Brake Master Pump Assy			
1083	990403	Brake Booster Pump Assy			
1084	991005	Engine Top Cover			
1085	991011	Engine Under Cover			
1086	990946	Engine Mounting			
1087	990949	Engine Mounting Frt			
1088	990950	Engine Mounting LH			
1089	990952	Engine Mounting RH			
1090	990951	Engine Mounting Rear			
1091	992234	Gear Box Mounting			
1092	991520	Frt LH Chassis Member			
1093	991520	Frt RH Chassis Member			
1094	990728	Frt Vertical Cross Member			
1095	991863	Frt Lower Cross Member			
1096	995070	Frt LH Fender			
1097	995072	Frt LH Fender Inner Panel			
1098	995147	Frt LH Fender Lamp			
1099	995148	Frt LH Fender Protector			
1100	991740	Frt LH Fender Inner Shield			
1101	995179	Frt LH Mudflap			
1102	995170	Frt LH Wheel Rim			
1103	994025	Frt LH Rim Cover			
1104	995065	Frt LH Tyre			
1105	995071	Frt RH Fender			
1106	991739	Frt RH Fender Inner Panel			
1107	991744	Frt RH Fender Lamp			
1108	991752	Frt RH Fender Protector			
1109	991740	Frt RH Fender Inner Shield			
1110	991884	Frt RH Mudflap			
1111	992087	Frt RH Wheel Rim			
1112	994025	Frt RH Rim Cover			
1113	995065	Frt RH Tyre			
1114	992093	Frt Windscreen Glass			
1115	992117	Frt Windscreen Rubber			
1116	992108	Frt Windscreen Moulding			
1117	992098	Frt Windscreen Sealant			
1118	991019	ERP Bracket			
1119	991020	ERP Unit			
1120	992140	Frt Wiper Arm			
1121	992142	Frt Wiper Blade			
1122	995045	Wiper Panel Garnish			
1123	991126	Firewall Panel			
1124	990753	Dashboard Assy			
1125	992282	Glove Box Cover			
1126	992281	Glove Box Compartment			
1127	994483	Steering Wheel Airbag			
1128	994485	Steering Wheel Airbag Sensor			
1129	990749	Dashboard Airbag			
1130	990750	Dashboard Airbag Sensor			
1131	990029	Airbag Control Unit			
1132	990864	Frt Driver Seat			
1133	991923	Frt RH Seat Belt Assy			
1134	991899	Frt Passenger Seat			
1135	995182	Frt LH Seat Belt Assy			
1136	990247	Sticker			

...CLAIM SUBFOLDER...(Pending for Survey Report)

PRI

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Dec 2019 Edit Reg		20 Dec 2019 00:00 Edit Adj Rpt	\$0.00 Edit Estimates	\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: KEK SIN HWA (GUO XINHUA) , ID: S7533603I									
Main Claimant: CHAN WEI KEE , ID: S7530419F									
Vehicle Reg. No.: SFB9128A		Date of Loss: 19/12/2019 10:00 - :59 [8 Months and 15 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 0757109126SG		Policy/Cover Note No.: 2100451917-03 (Comprehensive)							
Vehicle Reg. No. (Insured): SKZ9717P		Policy No. (Claimant):							
		Excess:							
Repairer: 3 Motorwerkz Concepts Pte Ltd (HQ) 25 Kaki Bukit Road 4, Synergy @ KB #01-40, 417800 Kaki Bukit - Tel: 97972800									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Tan, Bennie-WZ - 6419 1718] Bennie-WZ.Tan@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by LEE HOCK ANN] ... [Final Rpt due 02/01/2020]									
Claimant's Solicitor: CROSSBORDERS LLC - Tel: 64381323									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SFB9128A (0757109126SG)

[SKZ9717P]












































TP
















































CHAN WEI KEE

Dec 19 2019 10:45AM

[KEK SIN HWA (GUO XINHUA)]

3 Motorwerkz Concepts Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Photos/Images															3 per page		<input type="button" value="v"/>	<input checked="" type="checkbox"/>
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5	23/12/19 11:45	General View														Load JPG	<input checked="" type="checkbox"/>	
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No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/12/19 14:48	OI GIA REPORT	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
<div></div>	
Show Remarks To: <input type="checkbox"/> Handling Insurer	
<small>Note: Remarks are private unless you show it to other parties.</small>	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG19022378/HVD3E2

Date: 08/01/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100451917-03

Claimant

Vehicle No : SFB9128A

Insured Vehicle No : SKZ9717P

Date of Loss: 19/12/2019

Nature of Claim: TP

Claim No: 0757109126SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SFB9128A

Make & Model: TOYOTA ALPHARD, 2.4 (A)

Engine No: 2ARJ188200

Reg. Date: 04/04/2019 (Man. Year: 2018)

Chassis No: AGH300212496

Colour: Black

Odometer: 9309 km

Engine Capacity: 2493 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 245/45 R19 Rear Tyre Size: 245/45 R19

Front Left Side: Falken 6 mm Rear Left Side: Falken 6 mm

Front Right Side: Falken 6 mm Rear Right Side: Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 20/12/2019

Date Inspected: 20/12/2019 Inspected At:

3 Motorwerkz Concepts Pte Ltd (HQ)
25 Kaki Bukit Road 4, Synergy @ KB
#01-40
Singapore 417800

Estimated Period of Repair: 3.0 days

Adjuster: LEE HOCK ANN

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT BUMPER	Repair	0.00 F	*- F
2	1		*SET FRT BUMPER CLIPS	Necessary	0.00 F	*- F
3	1		*FRT BUMPER SIDE RETAINER L/H	Necessary	0.00 F	*- F
4	1		*FRT BUMPER MOULDING CHROME L/H	Scratched	0.00 F	*- F
5	1		*FRT BUMPER SENSOR PARKING L/H	Shorted	0.00 F	*- F
6	1		*FRT LH BUMPER FOG LAMP COVER	Scratched	0.00 F	*- F
7	1		*FRT LH HEADLAMP ASSY	Cracked	0.00 F	*- F
8	1		*FRT LH FENDER	Repair	0.00 F	*- F

F=Franchise part.

Total Parts (S\$)	0.00	0.00
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Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >