


Re: Your Ref: SJU9537E *Our Ref: CC4/ASM19022368/Gpb3 [ACCIDENT INVOLVING SHD 5985J(AXA) AND SJU 9537E ON 13/12/2019]

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sun 17/1/2021 11:14 AM

To: Auburn Auto <auburnauto.insurance@gmail.com>

 1 attachments (513 KB)
DS FORM_SJU9537E.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return to us (LKK) for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auburn Auto <auburnauto.insurance@gmail.com>

Sent: Friday, 15 January 2021 5:56 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: SJU9537E *Our Ref: CC4/ASM19022368/Gpb3 [ACCIDENT INVOLVING SHD 5985J(AXA) AND SJU 9537E ON 13/12/2019]

Dear Hsiao Tong,

We agreed to your global sum of \$1,100.00(all-in). Please send us the DS (direct settlement) to close this claim.

Please find the letter authorization for the car repair workshop as attached.

Kindly address the cheque to: AUBURN AUTO PTE LTD

Mail to: 176 Sin Ming Drive (AutoCare) #04-18, Singapore 575721

Thanks and Best Regards
Claims Dept

9093 8998

On Tue, Aug 4, 2020 at 2:48 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We have further reviewed the matter and we are prepared to improve our offer at a global sum of **\$1,100.00(all-in)** to resolve the matter.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auburn Auto <auburnauto.insurance@gmail.com>

Sent: Monday, 3 August 2020 5:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Fwd: Your Ref: SJU9537E *Our Ref: CC4/ASM19022368/Gpb3 [ACCIDENT INVOLVING SHD 5985J(AXA) AND SJU 9537E ON 13/12/2019]

Dear Ms Hsiao Tong,

Hope you are safe and well during this trying time.

Yet to hear from you since our last email on 16 Jun on our final global sum of **\$1,600.00(all-in)** as full and final. It had been long pending.

Kindly address the cheque to: AUBURN AUTO PTE LTD
Mail to: 176 Sin Ming Drive (AutoCare) #04-18, Singapore 575721

Await your favorable response soonest.

Thanks and Best Regards

Jennie

9093 8998

----- Forwarded message -----

From: **Auburn Auto** <auburnauto.insurance@gmail.com>

Date: Tue, Jun 16, 2020 at 5:19 PM

Subject: Re: Your Ref: SJU9537E *Our Ref: CC4/ASM19022368/Gpb3 [ACCIDENT INVOLVING SHD 5985J(AXA) AND SJU 9537E ON 13/12/2019]

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Dear Hsiao Tong,

Hope you are safe and well during this trying time.

We yet to hear from you since 12 Apr on our final global sum of **\$1,600.00(all-in)** as full and final

It's been a long time and hope to hear from you soon to close the case.

Please revert soon.

Thanks and Best Regards

Jennie

9093 8998

On Sun, Apr 12, 2020 at 3:13 PM Auburn Auto <auburnauto.insurance@gmail.com> wrote:

Dear Ms Hsiao Tong,

We are still unable to accept your offer at a global sum of **\$1,000.00(all-in)** as full and final.

Please kindly look into our global settlement of \$760.00 total loss value and 14 repair days at \$60.00 per day. Final global sum of **\$1,600.00(all-in)** as full and final.

We await your favourable reply so that we can close the case soonest.

Thanks and Best Regards

Jennie

9093 8998

Kindly address the cheque to: AUBURN AUTO PTE LTD

Mail to: 176 Sin Ming Drive (AutoCare) #04-18, Singapore 575721

Thanks and Best Regards

Jennie

9093 8998

On Thu, Apr 9, 2020 at 3:18 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$1,000.00(all-in)** as full and final.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auburn Auto <auburnauto.insurance@gmail.com>

Sent: Monday, 16 March 2020 12:26 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: SJU9537E *Our Ref: CC4/ASM19022368/Gpb3 [ACCIDENT INVOLVING SHD 5985J(AXA) AND SJU 9537E ON 13/12/2019]

Dear Ms Hsiao Tong,

We are unable to accept your improve offer for all-in at \$900.00.

Kindly look into our global settlement of \$760.00 total loss value and 14 repair days at \$60.00 per day.

We await your favourable reply so that we can close the case soonest.

Thanks and Best Regards

Jennie

9093 8998

On Sat, Mar 14, 2020 at 2:22 PM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice
(save as to costs)

Dear Sirs/Mdm,

We refer to your below email.

We are prepared to improve our offer at a global sum of **\$900.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auburn Auto <auburnauto.insurance@gmail.com>

Sent: Wednesday, 19 February 2020 12:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: SJU9537E *Our Ref: CC4/ASM19022368/Gpb3 [ACCIDENT INVOLVING SHD 5985J(AXA) AND SJU 9537E ON 13/12/2019]

Dear Hsiao Tong,

We will only settle with a global settlement of \$760.00 total loss value and 14 repair days at \$60.00 per day.

Do let us know if you are agreeable so that we can close the case.

Thanks and Best Regards

Jennie

9093 8998

On Fri, Feb 14, 2020 at 9:26 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We propose settlement at a global sum of **\$760.00**(Total Loss Value + LOU).

Please confirm acceptance.

**Note: Kindly provide a copy of De-registered Letter for our further action.*

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auburn Auto <auburnauto.insurance@gmail.com>

Sent: Tuesday, 11 February 2020 11:54 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: SJU9537E *Our Ref: CC4/ASM19022368/Gpb3 [ACCIDENT INVOLVING SHD 5985J(AXA) AND SJU 9537E ON 13/12/2019]

Dear Hsiao Tong,

As spoken with Guo Qiang earlier, besides the nett value of \$260.00 there are also 14days loss of use and etc.

Kindly forward me the list.

Thanks and Best Regards

Jennie

9093 8998

On Mon, Jan 6, 2020 at 10:31 AM Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Your Ref: **SJU9537E**

Without Prejudice

Our Ref: CC4/ASM19022368/Gpb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 5985J(AXA) AND SJU 9537E ON 13/12/2019

We refer to the above matter.

We noted that it is a total loss case. For nett value, we are prepared to offer at \$260.00.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happiness and Prosperity New Year"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)