

## Joy Irene (LKK Auto)

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**From:** Jim Zheng <zhengxin.jim@axa.com.sg>  
**Sent:** Friday, 14 August, 2015 3:38 PM  
**To:** Joy Irene (LKK Auto)  
**Subject:** RE: WP (OSP) / Trans-Cab Auto / P1419531 / C0322801 / OD GBB6793X / TP SHD5429Z / 15.11.14 / EST : TBA / TP X/S : NIL / JZ

Hi Joy,

Sure, please submit WP.

**Best Regards,**

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**Jim Zheng Xin**  
Executive – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[zhengxin.jim@axa.com.sg](mailto:zhengxin.jim@axa.com.sg)  
Customer Care No. 1800-880-4741 Press “3”  
Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Joy Irene (LKK Auto) [mailto:JoyIrene@lkkauto.com]  
**Sent:** Thursday, 13 August, 2015 2:22 PM  
**To:** Jim Zheng  
**Subject:** RE: WP (OSP) / Trans-Cab Auto / P1419531 / C0322801 / OD GBB6793X / TP SHD5429Z / 15.11.14 / EST : TBA / TP X/S : NIL / JZ

Dear Mr. Jim,

We refer to the above subject.

We requested for evidence and have made our offer at 50% liability to TP Trans-cab since January 2015. However, to-date, there is still no response from TP.

TP also have not furnish or send their letter of demand for this claim up to now.

In view of no response, no action, no follow-up made by the TP claimant, we would like to close this file on our end and will submit our report to your good-office on wp.

Please advise if we may proceed.

Thank you.

Best Regards,

**Joy Irene** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jim Zheng [<mailto:zhengxin.jim@axa.com.sg>]

**Sent:** Wednesday, 7 January, 2015 5:41 PM

**To:** Pauline Yap <[paulineyap@lkkauto.com](mailto:paulineyap@lkkauto.com)>; Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Rosey Naing <[roseynaing@lkkauto.com](mailto:roseynaing@lkkauto.com)>; Admin-A (LKK Auto) <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: WP (OSP) / Trans-Cab Auto / P1419531 / C0322801 / OD GBB6793X / TP SHD5429Z / 15.11.14 / EST : TBA / TP X/S : NIL / JZ

Hi Su Li,

Please proceed DS.

**Best Regards,**

---

**Jim Zheng Xin**

Executive – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[zhengxin.jim@axa.com.sg](mailto:zhengxin.jim@axa.com.sg)

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**From:** Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]

**Sent:** Friday, 2 January, 2015 6:49 PM

**To:** Jim Zheng

**Cc:** Pauline Yap; Hsiao Tong; Rosey Naing

**Subject:** RE: WP (OSP) / Trans-Cab Auto / P1419531 / C0322801 / OD GBB6793X / TP SHD5429Z / 15.11.14 / EST : TBA / TP X/S : NIL / JZ

Dear Jim,

As requested.

*"Wishes you a Happy New Year 2015"*

Thanks & Regards,

**Su Li**

LKK Auto Consultants Pte Ltd

DID: 6366 0055

Fax: 6741 4108

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**From:** Jim Zheng [<mailto:zhengxin.jim@axa.com.sg>]

**Sent:** Friday, 2 January, 2015 2:20 PM

**To:** Admin-A (LKK Auto)

**Subject:** RE: WP (OSP) / Trans-Cab Auto / P1419531 / C0322801 / OD GBB6793X / TP SHD5429Z / 15.11.14 / EST : TBA / TP X/S : NIL / JZ

Hi Su Li,

Please let us have estimates before DS.

**Best Regards,**

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**Jim Zheng Xin**

Executive – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[zhengxin.jim@axa.com.sg](mailto:zhengxin.jim@axa.com.sg)

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**Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.**



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**From:** Jim Zheng

**Sent:** Friday, 2 January, 2015 2:19 PM

**To:** 'Admin-A (LKK Auto)'; Tan Tiong Beng

**Subject:** RE: WP (OSP) / Trans-Cab Auto / P1419531 / C0322801 / OD GBB6793X / TP SHD5429Z / 15.11.14 / EST : TBA / TP X/S : NIL / JZ

Hi Su Li,

OSP clear. Please DS - C0322801

**Best Regards,**

**Jim Zheng Xin**

Executive – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[zhengxin.jim@axa.com.sg](mailto:zhengxin.jim@axa.com.sg)

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**From:** Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]

**Sent:** Wednesday, 31 December, 2014 10:18 AM

**To:** Tan Tiong Beng

**Cc:** Jim Zheng

**Subject:** RE: WP (OSP) / Trans-Cab Auto / P1419531 / OD GBB6793X / TP SHD5429Z / 15.11.14 / EST : TBA / TP X/S : NIL / JZ

Dear Tiong Beng/Jim Zheng,

We refer to our below email.

Kindly advise whether we can proceed direct settlement for this case.

*"Wishes you a Happy New Year 2015"*

Thanks & Regards,

**Su Li**

LKK Auto Consultants Pte Ltd

DID: 6366 0055

Fax: 6741 4108

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**From:** Tan Tiong Beng [<mailto:tantiong.beng@axa.com.sg>]

**Sent:** Friday, 21 November, 2014 8:58 AM

**To:** [admin-b@lkkauto.com](mailto:admin-b@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)

**Cc:** Jim Zheng; Ivy Yong; Tan Chia Ling (PSC); Ong Eng Hong (PSC); [pinglin.chang@axa.com.my](mailto:pinglin.chang@axa.com.my); [siyu.lim@axa.com.my](mailto:siyu.lim@axa.com.my)

**Subject:** WP (OSP) / Trans-Cab Auto / P1419531 / OD GBB6793X / TP SHD5429Z / 15.11.14 / EST : TBA / TP X/S : NIL / JZ

RISK 1 – P1419531

CLAIM RECEIVED : 20.11.14

GBB6793X (INSD) C/W SHD5429Z

VTP VAT

ASSESSOR – LKK 21.11.14

NCD – Y

JZ 21.11.14

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**From:** Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]

**Sent:** Thursday, November 20, 2014 10:18 AM

**To:** Tan Tiong Beng; Winnie Ho Ping Ping; Jacy Goh Lay Ting

**Cc:** KKLau; Pauline Yap; Rosey Naing; Hsiao Tong

**Subject:** Direct Settlement - Acc Invl GBB 6793X (OI : AXA - TBA) & SHD 5429Z (TP : LKK - CC3/AXA14021681/Kde3) on 15.11.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 5429Z AT M/s Trans-Cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that our estimated cost of repair is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Pauline and she can be contacted at DID: 6841 6051.

Thanks & Regards,

**Su Li**

LKK Auto Consultants Pte Ltd

DID: 6366 0055

Fax: 6741 4108

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