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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	VIII III III	Affiliated to Federa	ation Internati	ionale Des Experts En Autom	obile
AXA	INSURANCE SING	SAPORE PTE LT	D	Ref : CC3/AXA14006	6734/Ksy3
8 SH	ENTON WAY #27	01SINGAPORE	068811	Date: 10-04-2014	
				Code: AXA2	W. W
1.		Policy	Particular	s :- THIRD PARTY CLAI	M
	Insured Veh.	SGM 8938R		Veh. Inspected	SHC 5209Y
	Policy No.			Coverage (\$)	0.00
	Claim No.			Excess (\$)	0.00
	Assign From			Assign Date	07/04/2014
2.		V	ehicle Par	ticulars & Condition	
	Make & Model			c.c	0
	Engine No.	HIDDEN		Year of Reg.	
	Chassis No.			Colour	
	Odometer -			Steering	
	Brakes			Modification	
	General				
3.			Cond	itions of Tyres	
		Size		Make	Balance
	R/H Front Tyre				mm
	L/H Front Tyre				mm
	R/H Rear Tyre				mm
	L/H Rear Tyre				mm
4.			Descrip	tion of Damages	
5.			Gene	ral Information	DW 10 4 WAS 4 4
	Accident Date	04/04/2014		Inspection Date	07/04/2014
	Survey held at	TRANS-CAB AUT NO. 466-468 TAG		S PTE LTD STRIAL AVENUE SINGAPO	DRE 787835
	5a. Remarks				

Company Registration No. 199607198R

51 UBLAVE 1, #02-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

To be advised

Our ref:

CC3/AXA14006734/Ksy3

Date:

10/04/2014

The Motor Claims Department

M/s AXA Insurance Singpore Pte Ltd

Dear Sir/Madam

PRELIMINARY ADVICE OF VEHICLE NO.

SHC 5209Y

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 07/04/2014 at the premises of M/s Trans-Cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	10,922.18
Revised Estimate Amount	: S\$	2,776.88
"Check" Items Amount	: S\$	
Market Value	: S\$	
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	

Description of Damage:

The vehicle sustained damages at the

N/S Frt portion.

rear front

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

days

Yours faithfully,

Kenneth Kong

Licensed Appraiser

TRANS-CAB AUTO SERVCIES PTE LTD Andrea NO.466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835 parts by parts TEL NO.6287 6666 Not Authors FAX NO.6366 8862 CO/GST REG NO.201019626G 82776.88 SHC 5209Y - AXA Vehicle No.: SHC5209Y - Andrea Chassis No.: VF1ABL15AUC276798 Vehicle Make: RENAULT Vehicle Model: LATITUDE Date of Accident: 04.04.2014 Third Party Insurer: AXA PART LIST 1 1 BUMPER COVER FRIT 5 702.02 2 Dil 84.04 C 1 BUMPER RETAINER FRT LH \$ 3 Suc 84.04 X 1 BUMPER RETAINER FRT RH mg 1124 660.22 L 4 HEADLALMP LH 5 A 436.92 -5 1 FENDER PANEL FRT LH 6 FENDER BRACKET LOWER LH JL 8.80 X 7 FENDER BRACKET FRT TOP LH Jin 19.30 X 8 FENDER BRACKET FRT LH 7 84.81 X S 9 WHEELARCH FRT LH Jug 77.77 X \$ 10 LOWER ARM LH \$ Sa 382.25 X 11 1 KUNCKLE ARM LH √∽ 472.12 × S 12 ABSORBER FRT LH Jun 200.97 X 5 TOTAL \$ 3,213.26 10% \$ 321.33 \$ 2,891.93 Specical Nett ル〜 35.20 X 1SET HEADLALMP SCREW L70Y 5 1SET Na 66.00 -FRONT BUMPER CLIP S 1SET WHEELARCH CLIP (Necessary) ACE 66.00 -5 1SET WHEELRACH SCREW ルル 27.50 X 1SET HEX NUT WITH WASHER Siz 4.95 X S CAP HUB LH FRT 1 35.60 X 1 RIM (ROUE 7J 16H 2547)LH FRT 385.00 / 1 TYRE LH FRT Jul 330.00 X TOTAL \$ 950.25 TOTAL PARTS \$ 3,842.18

conc

TRANS-CAB AUTO SERVCIES PTE LTD

NO.466-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835 TEL NO.6287 6666 FAX NO.6366 8862 CO/GST REG NO.201019626G SHC 5209Y - AXA Andrea parts by parts

10 Days

Over All Total	\$ 10,922.18
TOTAL	\$ 7,080.00
To rust-proofing of the affected areas.	\$ 170.003 of
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$ ₩A 380.00 X
To transfer of tire, rim and on wheel balancing.	\$ 170.00 X
To check steering geometry and computer wheel alignment	\$ 220.0060/
To transfer of Fender fittings, attachment and perform water seepage test.	\$ ~~ 170.00 X
Putty and spray painting of the affected portion.	\$ 3,000.00 486
To Check Electrical Lighting Concerned.	\$ 170.00 20
Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$ 2,800.00 40

(PARTS BY PARTS) Repair Days

Admin-B (LKK Auto)

From: Sent:

Kitty Teo Poh Guek [Kitty.Teo@axa.com.sg]

To:

Monday, 14 April, 2014 3:42 PM

Cc: Subject:

'Admin-B (LKK Auto)': Jeffrey Ng Say Kiat 'Sharon Yee'; 'KKLau'; Stacey Ng Pei Sze; Ong Eng Hong (PSC); Tan Chia Ling (PSC) DS / TRANS-CAB / P1116955 / OD-SGM8938R / TP-SHC5209Y / 04.04.2014 / EST

Attachments:

Full page photo.pdf; POLICE REPORT.PDF; Preliminary Advice - SHC 5209Y.PDF; TP ESTIMATE.PDF; TP GIA REPORT.PDF; SGM8938R - 040414.pdf; FileNETImage.tif

RISK 1-P1116955

Claim received on 10/04/2014. SGM8938R(INSD) C/W SHC5209Y

VAT VTP

SITF 14.04.14

NCD-Y

NPS 14.04.14

Kitty TEO

Executive Assistant - Motor Claims AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811

kitty.teo@axa.com.sq

DID: (65) 6880 4602 Fax: (65) 6880 4838

Website: www.axa.com.sg



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From: Admin-B (LKK Auto) [mailto:admin-b@lkkauto.com]

Sent: Thursday, April 10, 2014 8:06 PM

To: Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Pch Guek

Cc: 'Sharon Yee'; 'KKLau'

Subject: Direct Settlement - Acc Invl SGM 8938R (OI : AXA - TBA) & SHC 5209Y (TP : LKK -

CC3/AXA14006734/Ksy3) on 04.04.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5209Y AT M/S Trans-Cab Auto Services Pte Ltd

Enclosed herewith a copy of TP's GIA report , police report , estimated cost of repair and preliminary advice for your

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Sharon and she can be contacted at DID: 6749 4274.

ayyer

rom: ent:

Zayyer

0:

Tuesday, 22 April, 2014 10:34 AM

o:

'doks72@hotmail.com' Sharon Yee

ubject:

ACCIDENT INVOLVING SGM 8938R / SHC 5209Y / OTHER ON 4/4/2014



Auto Consultants Pte Ltd

(UBLAVE L #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

our Ref: SGM 8938R

Jur Ref: CC3/AXA14006734/Ksy3

Dear Sir/Madam,

ACCIDENT INVOLVING SGM 8938R / SHC 5209Y / OTHER ON 4/4/2014

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the laim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

his also refers to our telephone conversation.

ursuant to the above said accident wherein you and/or your authorized driver had amongst other aformation given us your version of how the accident had occurred, we as the appointed agent of your assurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being ending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

lease call us if you have further queries.

ours faithfully,

hanks and Best Regards
Layer
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1
#01-25
Paya Ubi Industrial Park
ingapore 408933
DID: 6749 9635
ax: 6741 4108

Emeril to AXA

Zayyer

From: Sent: To:

Stacey Ng Pei Sze <stacey.ng@axa.com.sg> Thursday, 19 November, 2015 4:13 PM

Zayyer

Subject:

FW: request approval to redirect the claim for Date of accident on 4/4/2014 involving

vehicles SGM 8938R & SHC 5209Y C0301208MC/NPS Attachments:

TP statement.pdf; OI statement.pdf; BOLA 28g.pdf; ATT00001.txt

Hi Zayyer

Please redirect the claim.

Thanks:

Stacey No.

Senior Executive - Motor Claims AXA Insurance Singapore Pte Ltd 8 Shenton Way #27-01 Singapore 068811 stacey.ng@axa.com.sg

Contact: 1800-8804741 (Option 3) Website: www.axa.com.so

> We are all born to protect, but for me it's a calling. Discover our stories on www.borntoprotect.sg

redefining / insurance



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Please consider the environment before printing this email

From: Zayyer [mailto:zayyer@lkkauto.com] Sent: Wednesday, November 11, 2015 8:31 PM

To: Stacey Ng Pei Sze

Cc: Zayyer

Subject: request approval to redirect the claim for Date of accident on 4/4/2014 involving vehicles SGM 8938R &

Your Ref: P1116955

Dear Stacey,

Date of accident on 4/4/2014 involving vehicles SGM 8938R & SHC 5209Y

We refer to the below email.

Third Party reported that he was travelling on the 2nd lane along West Coast Highway towards City. While travelling, the insured vehicle from 3rd lane tried to cut into his lane and hit onto the left front of taxi. Then another vehicle (SGY 5065R) came from the the 1st lane and collided into the rear portion of vehicle. Please find the attached statement.

The insured reported that he was travelling along Jalan Buroh on the extreme left lane of 3 lanes. After West Coast Highway, our of a sudden, he felt a strong impact from rear right portion of vehicle. After he alighted, it was 3 vehicles involved in the accident as a chain collision. Please see attached OI's statement.

We did call OID to verify the nature of accident. OID mentioned that he was travelling straight all the way and was hit by TP's from the 2nd lane. Total of 3 vehicles chain collision.

We have reviewed both reports. Basing on the reports from both parties and circumstances of accident, the scenario falls under BOLA 28g. Refer to the attached.

As above mentioned, we are of opinion that third party should claim against to the insurer of SGY 5065R and our insured is not liable for the accident.

As such, we will inform the TP to redirect the claim to the insurer of SGY 5065R in view of BOAL 28g. Kindly let us have your approval / instruction.

Best Regards.

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: <u>zayyer@lkkauto.com/</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-251S(408933) Email to wirkop

Zayyer

From: Sent:

To:

Wednesday, 25 November, 2015 4:42 PM

Cc:

tzeyong.lui; 'Zhe Wei'

Subject: Attachments: Zayyer; claims@transcabservices.com.sg; 'JasmineTan'

Date of accident on 4/4/2014 involving vehicles SGM 8938R & SHC 5209Y our insured statement.pdf; your client statement.pdf; BOLA 28g.pdf

WITHOUT PREJUDICE

Your Ref: SHC 5209Y

Dear Mr Lui / Zhe Wei.

Date of accident on 4/4/2014 involving vehicles SGM 8938R & SHC 5209Y

We refer to the above matter.

Your Client reported that he was travelling on the 2nd lane along West Coast Highway towards City. While travelling, our insured vehicle from 3rd lane tried to cut into his lane and hit onto the left front of taxi. Then another vehicle (SGY 5065R) came from the 1st lane and collided into the rear portion of his taxi. Please find the attached statement.

Our insured reported that he was travelling along Jalan Buroh on the extreme left lane of 3 lanes. After West Coast Highway, out of a sudden, he felt a strong impact from rear right portion of vehicle.

After he alighted, it was 3 vehicles involved in the accident as a chain collision. Please see attached OI's

We have reviewed both reports. Basing on the reports from both parties and circumstances of accident, the scenario falls under BOLA 28g. Refer to the attached.

As above mentioned, in view of BOAL 28g, our principal has given the instruction to inform you that our insured is not liable for the accident and kindly re-direct your claim against to the insurer of SGY 5065R.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com/ fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



51 Ub Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

	Affiliated to Federation Int	ernationale Des Experts En Auto	omobile		
AXA INSURANCE S	INGAPORE PTE LTD		06734/Kza3q2		
8 SHENTON WAY # ATTN:STACEY NG	27-01SINGAPORE 068811	Date : 26-11-2015 Code : AXA2			
1.	Policy Partice	ulars :- THIRD PARTY CLA	JM.		
Insured Veh.	SGM 8938R	Veh. Inspected	SHC 5209Y		
Policy No.	P1116955	Coverage (\$)	0.00		
Claim No.	C0301208MC	Excess (\$)	0.00		
Assign From		Assign Date	07/04/2014		
2.	Vehicle (Particulars & Condition	0//04/2014		
Make & Model	RENAULT LATITUDE (A)	c.c	1995		
Engine No.	HIDDEN	Year of Reg.	2014		
Chassis No.	VF1ABL15AUC276798	Colour	METALLIC WIHTE/RED		
Odometer	31835	Steering	IN ORDER		
Brakes	IN ORDER	Modification	NIL		
General	GOOD				
	Cor	nditions of Tyres			
	Size	Make	Balance		
R/H Front Tyre	215/60 R16	GOODYEAR	6 mm		
L/H Front Tyre	215/60 R16	GOODYEAR	6 mm		
R/H Rear Tyre	215/60 R16	GOODYEAR	7 mm		
L/H Rear Tyre	215/60 R16	GOODYEAR	7 mm		
True version -	Descr	iption of Damages			
DAMAGES SEE D	STAINED DAMAGES AT THE ETAILS.	N/S FRONT PORTION.			
	Gen	eral Information			
Accident Date	04/04/2014	Inspection Date	07/04/2014		
Survey held at	TRANS-CAB AUTO SERVIC				
	NO. 466-468 TAGORE INDU	6-468 TAGORE INDUSTRIAL AVENUE SINGAPORE 787835			
		Remarks			
ID/IN ACCORDANC	N WAS CONDUCTED ON A"\ E TO YOUR INSTRUCTIONS	MTHOUT PREJUDICE" BASIS WE HAVE NOT AUTHORISE	D REPAIRS		
e	Estima	te Days of Repair	E. S. C. C. W. I.W.		
ESTIMATED NORM	VAL PERIOD FOR REPAIR:	3 Working Days			



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No. 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 5209Y

Qty		Description of Parts	Condition	Estimate By	Our Adjusted
		ENT OF PARTS		Workshop (\$))	(S)
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	BUMPER RET BUMPER RET HEADLAMP LI FENDER BRAG FENDER BRAG FENDER BRAG WHEELARCH LOWER ARM L KUCKLE ARM	VER FRT (CONSISTENT) TAINER FRT LH (CONSISTENT) H (CONSISTENT) EL FRT LH (CONSISTENT) CKET LOWER LH (CONSISTENT) CKET TOP LH (CONSISTENT) CKET FRT LH (CONSISTENT) FRT LH (CONSISTENT) LH (CONSISTENT) LH (CONSISTENT) LT LH (CONSISTENT) CCUNT	BUCKLED DISTORTED SERVICEABLE MTG CRACKED BENT SERVICEABLE TO REPAIR SEE LABOUR SERVICEABLE SERVICEABLE SERVICEABLE SERVICEABLE SERVICEABLE SERVICEABLE	702.02 84.04 84.04 660.22 436.92 8.80 19.30 84.81 77.77 382.25 472.12 200.97	702.0 84.0 660.2 436.9
	SPECIAL NET			2,891.93	-188.32 1,694.88
1 5	SET FRONT BU SET WHEELAR CONSISTENT)	P SCREW L70Y (SN) (CONSISTENT) IMPE CLIP (SN) (CONSISTENT) CH CLIP (NECESSARY) (SN)	NOT NECESSARY NECESSARY NECESSARY	35.20 56.00 66.00	66.00 66.00
1 C	ET EXHAUST I AP HUB LH FR IM (ROUE 7J 2	CH SCREW (SN) (CONSISTENT) WITH WASHER (SN) (CONSISTENT) IT (SN) (CONSISTENT) 547) LH FRT (SN) (CONSISTENT) SN) (CONSISTENT)	NOT NECESSARY SERVICEABLE NOT NECESSARY SERVICEABLE SERVICEABLE	27.50 4.95 35.60 385.00 330.00	
	ABOUR	II .		950.25	132.00
PA	ARTS ,ADJUST IE REPAIR OF	KNOCKING AND STRAIGHTENING THE RTION, REMOVE AND RENEWAL OF AND REALIGN THE SAME INCLUSIVE OF FENDER BRACKET FRT LH.		2,800.00	400.00
110		PRICAL LIGHTING CONCERNED.		170.00	20.00

Report Ref No. CC3/AXA14006734/Kza3q2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		3,000.00	440.00
	TO TRANSFER OF FENDER FITTINGS ,ATTACHMEN' AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.		220 00	60.00
	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	
	TO DISMANTLE AND REFIT FRONT END SUSPENSION ,UNDERCARRIAGE PARTS ,FINAL CHECKING AND TESTING.	NOT NECESSARY	380 00	8
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
			7,080.00	950.00
	GRAND TOTAL		10,922.18	2,776.88

RECOMMENDED COST OF REPAIRS	2 776 00
2 12 / 12	2,776.88

Report Ref No. CC3/AXA14006734/Kza3q2

KONG SENG CHEONG

Licensed Appraiser

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