Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 20 December 2019 8:39 AM

To: CHAN Kian Chuan

Cc: Admin A

Subject: RE: [EXTERNAL] FW: RE: TCS REF: AAD1404-046--Accident involving SGM8938R

(AXA) & SHC5209Y on 4/4/2014// AXA Ref:C0301208

Attachments: PIR FROM TP.PDF; TP LOD & Docs.pdf; LKKInspection.pdf; LKKAdjustment1.pdf; LKK

Survey Photos.pdf

Dear KC,

We refer to the above matter.

TP reported that he was travelling on the 2nd lane along West Coast Highway towards City. While travelling, OI vehicle from 3rd lane tried to cut into his lane and hit onto the left front of TP taxi. Then another vehicle (SGY 5065R) came from the 1st lane and collided into the rear portion of vehicle.

OID reported that he was travelling along Jalan Buroh on the extreme left lane of 3 lanes. After West Coast Highway, our of a sudden, he felt a strong impact from rear right portion of vehicle. After he alighted, it was 3 vehicles involved in the accident as a chain collision.

In view of the PIR was against our insured driver, we seek your mandate as follows: -

Liability: 100%

1. Cost of Repair (w/GST)	\$ 2,971.27
2. Loss of Rental (4days x \$133.75)	\$ 535.00
3. LTA/ GIA Search Fee	\$ 5.35
Total	<u>\$ 3,511.62</u>

Kindly let us have your mandate/instruction.

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

----Original Message-----

From: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Sent: Wednesday, 20 November 2019 3:37 PM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: [EXTERNAL] FW: RE: TCS REF: AAD1404-046--Accident involving SGM8938R (AXA) & SHC5209Y on

4/4/20 C0301208 Importance: High

Hi Hsiao Tong,

Please review on the above matter and update us accordingly.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

Warmest Regards

KC Chan | Senior Specialist, Motor Claims Department AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower,

Singapore 068811 | www.axa.com.sg Email: kianchuan.chan@axa.com.sg Customer Care No. 1800 8804888

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----Original Message-----

From: Roman De Alban <cst@axa.com.sg> Sent: Tuesday, November 19, 2019 5:31 PM

To: CHAN Kian Chuan <kianchuan.chan@axa.com.sg>

Cc: SG AXA Insurance SM Motor Doc <motor.doc@axa.com.sg>

Subject: FW: [EXTERNAL] FW: RE: TCS REF: AAD1404-046--Accident involving SGM8938R (AXA) & SHC5209Y on

4/4/20

Dear Kian Chuan,

For Claim no. C0301208, 3rd Party, TRANS-CAB SERVICES PTE LTD, chasing for offer.

For your file record and necessary action.

With regards,

Roman De Alban | Specialist, GI Call Centre AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore

068811 | www.axa.com.sg Email: cst@axa.com.sg

Phone: 1800 880 4888 (Within Singapore) / (65) 6880 4888 (International)

----- Original Message -----

From: Ng Wai Yin [waiyin.ng@transcab.com.sg]

Sent: 18/11/2019 17:25

To: cst@axa.com.sg; motor.doc@axa.com.sg

Cc: claims@transcab.com.sg

Subject: [EXTERNAL] FW: RE: TCS REF: AAD1404-046--Accident involving SGM8938R (AXA) & SHC5209Y on 4/4/2014

/ C0301208

URGENT!
WITHOUT PREJUDICE
Dear Sir/ Mdm
Are there any offer making to us?
Your client SGM 8939R had committed an offence of inconsiderate driving.
Hope to receive your offer soon as time-bar period is approaching.
Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308
*** Please be reminded that all claims correspondence to be send to <mailto:claims@transcab.com.sg></mailto:claims@transcab.com.sg>
claims@transcab.com.sg
TRANC CAR CERVICES DIE LID
TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764
From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg] Sent: Monday, 23 September, 2019 5:38 PM
To: 'CST' <cst@axa.com.sg>; 'motor.doc@axa.com.sg' <motor.doc@axa.com.sg></motor.doc@axa.com.sg></cst@axa.com.sg>
Cc: 'claims' <claims@transcab.com.sg> Subject: FW: [EXTERNAL] RE: TCS REF: AAD1404-046Accident involving SGM8938R (AXA) & SHC5209Y on 4/4/2014</claims@transcab.com.sg>

/ C0301208 Importance: High

URGENT!
WITHOUT PREJUDICE
Dear Sir/ Mdm
Are there any offer making to us? Your client SGM 8939R had committed an offence of inconsiderate driving.
Hope to receive your offer soon as time-bar period is approaching.
Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308
*** Please be reminded that all claims correspondence to be send to <mailto:claims@transcab.com.sg> claims@transcab.com.sg</mailto:claims@transcab.com.sg>
Claims@transcab.com.sg
https://urldefense.proofpoint.com/v2/url?u=http-
3Awww.transcab.com.sg_&d=DwIFaQ&c=Z96x8jGkxccf5DH9xuHxeg&r=x4uBbPytZhNG1pVi1nEXLg&m=_86HC2i6dZk5etYnPf4tPzoIsQ8WTANVNVRP1KPGgBs&s=7D3jgzL3vGgzoBqn09YgXE6TERkzi3AbZUMll1D83gE&e= >
azkoetiii 14ti 2013Qovi Miviiviii 1ki agasas-703jgzzsvagzobqiios igazoretikzis/iszoviii1503gzac-7
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deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.
From: CST [mailto:cst@axa.com.sg]
Sent: Wednesday, 21 August, 2019 9:32 AM

,

Subject: [EXTERNAL] RE: TCS REF: AAD1404-046--Accident involving SGM8938R (AXA) & SHC5209Y on 4/4/2014 /

To: waiyin.ng@transcab.com.sg <mailto:waiyin.ng@transcab.com.sg>

C0301208

Dear Mr Er,
Thank you for your email with attachment well received.
We have forwarded the document to the claim officer in-charge for further assistance.
We hope this helps.
Best regards
Maria Florentina Peteros Specialist, GI Call Centre AXA Insurance Pte Ltd 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 http://www.axa.com.sg < http://www.axa.com.sg> Email:customer.care@axa.com.sg Phone: 1800 880 4888 (Within Singapore) / (65) 6880 4888 (International)
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Please consider the environment before printing this email
Original Message From: waiyin.ng@transcab.com.sg <mailto:waiyin.ng@transcab.com.sg> Sent: 20/08/2019 To: cst@axa.com.sg <mailto:cst@axa.com.sg> Subject:[EXTERNAL] RE: TCS REF: AAD1404-046Accident involving SGM8938R (AXA) & SHC5209Y on 4/4/2014 / C0301208</mailto:cst@axa.com.sg></mailto:waiyin.ng@transcab.com.sg>
URGENT!
WITHOUT PREJUDICE
Dear Sir/ Mdm
Please refer to the above mention case, we do not agree to your rejection.
Enclosed is the traffic police final result for your attention, your client SGM 8939R had committed an offence of inconsiderate driving.
Hope you can review this matter and let us have your best offer as soon as possible since this case pending from year 2014.
Thank You

Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308
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From: CST [mailto:cst@axa.com.sg] Sent: Tuesday, 6 August, 2019 9:45 AM To: claims@transcab.com.sg <mailto:claims@transcab.com.sg> Subject: RE: TCS REF: AAD1404-046Accident involving SGM8938R & SHC5209Y on 4/4/2014 / C0301208</mailto:claims@transcab.com.sg>
Dear Mr Er,
Thank you for your email with attachment well received.
We will forward the document to the claim officer in-charge for further assistance.
They will correspond with you in due course.
We hope this helps.
Best Regards Maria Florentina Peteros Specialist, GI Call Centre AXA Insurance Pte Ltd 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 http://www.axa.com.sg < https://urldefense.proofpoint.com/v2/url?u=http- 3Awww.axa.com.sg&d=DwMFaQ&c=Z96x8jGkxccf5DH9xuHxeg&r=x4uBbPytZhNG1pVi1nEXLg&m=Ud9I2nfppMJH

Phone: 1800 880 4888 (Within Singapore) / (65) 6880 4888 (International)

Email:customer.care@axa.com.sg

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Please consider the environment before printing this email
Original Message From: claims@transcab.com.sg <mailto:claims@transcab.com.sg> Sent: 05/08/2019 To: cst@axa.com.sg <mailto:cst@axa.com.sg>; motor.doc@axa.com.sg <mailto:motor.doc@axa.com.sg> Subject:RE: TCS REF: AAD1404-046Accident involving SGM8938R & SHC5209Y on 4/4/2014 / C0301208</mailto:motor.doc@axa.com.sg></mailto:cst@axa.com.sg></mailto:claims@transcab.com.sg>
Without Prejudice
Your Ref C0301208
Dear Sir/Mdm
We refer to your last email sent to us.
May we have an update on the latest claim settlement for this case?
We do not agree with your rejection.
Attached PIR for your investigation.
Base on PIR, your Insured have committed an offence of inconsiderate driving.
We hope to hear from you soon.
Thank You
Best Regards,
Calvin Er
Finance Department

TEL: 6603 1265 Ext.307

*** Please be reminded that all claims correspondence to be send to <mailto:claims@transcab.com.sg> claims@transcab.com.sg

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From: CST [mailto:cst@axa.com.sg] Sent: Wednesday, 19 June, 2019 9:50 AM

To: claims@transcab.com.sg <mailto:claims@transcab.com.sg>

Subject: RE: TCS REF: AAD1404-046--Accident involving SGM8938R & SHC5209Y on 4/4/2014 / C0301208

Dear Mr Er,

Thank you for your email with attachment well received.

We will forward the document to the claim officer in-charge for further assistance.

We hope this helps.

Best Regards

Maria Florentina Peteros | Specialist, GI Call Centre AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | http://www.axa.com.sg Email:customer.care@axa.com.sg

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----- Original Message -----

From: claims@transcab.com.sg <mailto:claims@transcab.com.sg>

Sent: 18/06/2019

To: cst@axa.com.sg <mailto:cst@axa.com.sg>

Subject:RE: TCS REF: AAD1404-046--Accident involving SGM8938R & SHC5209Y on 4/4/2014 / C0301208

Without Prejudice
Dear Sir/Mdm
We refer to the last email sent to us on 12 April 19.
May we have an update on the latest claim settlement for this case?
We do not agree with your rejection.
Attached PIR for your perusal and action
Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307
*** Please be reminded that all claims correspondence to be send to <mailto:claims@transcab.com.sg> claims@transcab.com.sg</mailto:claims@transcab.com.sg>
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From: CST [mailto:cst@axa.com.sg]

Sent: Friday, 12 April, 2019 10:31 AM
To: claims@transcab.com.sg <mailto:claims@transcab.com.sg></mailto:claims@transcab.com.sg>
Subject: FW: TCS REF: AAD1404-046Accident involving SGM8938R & SHC5209Y on 4/4/2014 / C0301208
Dear Sir / Madam,
Claim status remains the same.
We have forwarded your request to the claim officer in-charge for further assistance.
Best regards
Maria Florentina Peteros Specialist, GI Call Centre
$AXA\ Insurance\ Pte\ Ltd\ \ 8\ Shenton\ Way,\ \#24-01\ AXA\ Tower,\ Singapore\ 068811\ \ http://www.axa.com.sg\\ < https://urldefense.proofpoint.com/v2/url?u=http-\\ 3A_www.axa.com.sg&d=DwMFaQ&c=Z96x8jGkxccf5DH9xuHxeg&r=x4uBbPytZhNG1pVi1nEXLg&m=Ud9I2nfppMJH\ HMJ0RiXd-RCHrfMxBISsGCSdm6orQMo&s=7zopCwq39Y7ncieN_F69564SVj8j5gqPTahXst1CjQQ&e=>$
Email:customer.care@axa.com.sg
Phone: 1800 880 4888 (Within Singapore) / (65) 6880 4888 (International)
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Original Message
From: claims@transcab.com.sg <mailto:claims@transcab.com.sg></mailto:claims@transcab.com.sg>

Sent: 11/04/2019
To: cst@axa.com.sg <mailto:cst@axa.com.sg> ; motor.doc@axa.com.sg <mailto:motor.doc@axa.com.sg></mailto:motor.doc@axa.com.sg></mailto:cst@axa.com.sg>
Subject:FW: TCS REF: AAD1404-046Accident involving SGM8938R & SHC5209Y on 4/4/2014 / C0301208
Without Prejudice
Dear Sir/Mdm
Please refer to the above mention case.
May we have an update on the latest claim settlement for this case?
Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307
*** Please be reminded that all claims correspondence to be send to <mailto:claims@transcab.com.sg> claims@transcab.com.sg</mailto:claims@transcab.com.sg>
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From: claims [mailto:claims@transcab.com.sg]

Sent: Monday, 25 March, 2019 11:28 AM
To: 'CST' <cst@axa.com.sg <mailto:cst@axa.com.sg="">></cst@axa.com.sg>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg <mailto:jasminetan@transcab.com.sg=""> >; claims@transcab.com.sg <mailto:claims@transcab.com.sg></mailto:claims@transcab.com.sg></jasminetan@transcab.com.sg>
Subject: FW: TCS REF: AAD1404-046Accident involving SGM8938R & SHC5209Y on 4/4/2014 / C0301208
Without Prejudice
Dear Sir/Mdm
We do not agree with your rejection
Based on PIR the owner (Your insured) of SGM8938R have committed an offence of inconsiderate driving.
We hope you can review this case and let us have your best offer.
Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307
*** Please be reminded that all claims correspondence to be send to <mailto:claims@transcab.com.sg> claims@transcab.com.sg</mailto:claims@transcab.com.sg>

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From: CST [mailto:cst@axa.com.sg]
Sent: Tuesday, 30 October, 2018 6:00 PM
To: claims@transcab.com.sg <mailto:claims@transcab.com.sg></mailto:claims@transcab.com.sg>
Subject: TCS REF: AAD1404-046Accident involving SGM8938R & SHC5209Y on 4/4/2014 / C0301208
Dear Sir / Madam,
Thank you for your email.
Please be advised that claim was redirected to SGY5065R as our insured SGM8938R is not liable for this case.
Best regards
Maria Florentina Peteros Specialist, GI Call Centre

Error! Filename not specified. Error! Filename not specified.

AXA Insurance Pte Ltd 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 http://www.axa.com.sg </th></tr><tr><td>Email:customer.care@axa.com.sg</td></tr><tr><td>Phone: 1800 880 4888 (Within Singapore) / (65) 6880 4888 (International)</td></tr><tr><td></td></tr><tr><td></td></tr><tr><td></td></tr><tr><td>" if="" immediately."<="" intended="" is="" message="" message,="" not="" notify="" of="" or="" partial,="" please="" prohibited.="" recipient="" sender="" td="" the="" this="" unauthorized="" use="" whole="" you="">
Please consider the environment before printing this email
Original Message
From: claims@transcab.com.sg <mailto:claims@transcab.com.sg></mailto:claims@transcab.com.sg>
Sent: 24/10/2018
To: cst@axa.com.sg <mailto:cst@axa.com.sg></mailto:cst@axa.com.sg>

Subject:TCS REF: AAD1404-046Accident involving SGM8938R & SHC5209Y on 4/4/2014
Dear Sir/Mdm
We are making a claim against the owner of SGM8938R
Kindly let us know the latest claim resettlement for the above mention case.
Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307
*** Please be reminded that all claims correspondence to be send to <mailto:claims@transcab.com.sg> claims@transcab.com.sg</mailto:claims@transcab.com.sg>
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http://axaproactive.my.salesforce.com/servlet/servlet.lmageServer?oid=00Db0000000Ky1f&esid=0182v000000kl9 Fw>

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http://axaproactive.my.salesforce.com/servlet/servlet.lmageServer?oid=00Db0000000Ky1f&esid=0182v00000kb1hK>

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3A__www.avg.com&d=DwIFaQ&c=Z96x8jGkxccf5DH9xuHxeg&r=x4uBbPytZhNG1pVi1nEXLg&m=_86HC2i6dZk5etYnPf4tPzoIsQ8WTANVNVRP1KPGgBs&s=H9wCVcGqjHqaI--kfvfaH-RoRMCdBN-8vcDa5FLzkRs&e=

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ref:_00Db0Ky1f._5006F1u2vAU:ref -----Disclaimer-----

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