Surveyor: RASUL  Surveyor: RASUL  DOI: 23/12/2019  Date Time: 17/12/2019  Registered in Merimen: 17/12/2019  Pre-assign / CCU / FTE  Insured Vehicle No. SHC 1183M  Claim No.: MCOM0015  Make / Model: HVJUNDAI IONIC HYBRID  Recent Set II SS  Industry the owner? (VES / SS)  Numer of Accident: SEMBAWANG RD  DAOA: 15/12/2019  Place of Accident: SEMBAWANG RD  DAOA: 15/12/2019  Place of Accident: SEMBAWANG RD  DAOA: 15/12/2019  Place of Accident: TS/NO. TF GIA REPORT TS/NO  Driver Tel No. 465-61882818 (V/L YES / NO)  Insured Liability: SP Final 7 Ver / No  SFH 93T  PASSES: AUTOMOBILE TO: NSSES  WSP: THE Liability: Liability: Liability: Liability: RMKS: RMKS:  Date Time: SFH 936T - X  SHG 1183M - CG3/20180018139KTjpB3q2, DOA 02.11.12  No. Reporting by Ithatic  CG3/4012021535H1a2e3y, DOA 02.11.12  No. Reporting by Ithatic  No. Reporting by Ithatic	INS. CASE OWNE	SUNDARI CC4/III190223	56/R1pa3	9v 1	JKK: DAC:
Pre-assign / CCU/ FTE Insured Vehicle No. SHC 1183M Claim No. : MCOM0015 Insured financed in Maker / Model : HYUNDAI IONIQ HYBRID Insured financed in Maker / Model : HYUNDAI IONIQ HYBRID Insured financed in Maker / Model : HYUNDAI IONIQ HYBRID Insured financed in Maker / Model : HYUNDAI IONIQ HYBRID Insured financed in Maker / Model : HYUNDAI IONIQ HYBRID Insured financed in Maker / Model : HYUNDAI IONIQ HYBRID Insured financed in Maker / Model : HYUNDAI IONIQ HYBRID Insured financed in Maker / Model : HYUNDAI IONIQ HYBRID INSURED INSURED IN MAKER / Model : HYUNDAI IONIQ HYBRID INSURED INSUR		ASSIGNME	NT_	/ 17	
Insured Vehicle No.  SHC 1183M  Cam No.  COMFORT TRANSPORTATION PTE LTD Policy No.  IIII:  Make / Model : HYUNDAI IONIQ HYBRID  Bauerd Tal No.  Exers See II SS  D.O.A: 15/12/2019  Place of Accident: SEMBAWANG RD  Date / Make / Model : HYUNDAI IONIQ HYBRID  Bauer of Accident: SEMBAWANG RD  Date / Make / Model : HYUNDAI IONIQ HYBRID  Place of Accident: SEMBAWANG RD  Date / Tal No. Driver Name / App: NG ENG ANN  Driver Tal No. + 455-81882818 (V/L. YES/NO)  Insured Labelity: SEMBAWANG RD  Insured Labelity: SE	152		Reg	istered in Merim	/12/2019
Name of Insured Insured Til No. Excess Ser II SS III: III: Name of No. Excess Ser II SS III: NO. Driver Name / Age: INO. Driver Tal No. Excess Ser II SS IN SENS AND Driver Tal No. Excess Ser II SS IN SENS AND Driver Tal No. Excess Ser II SS IN SENS AND Driver Tal No. Excess Ser II SS IN SENS AND Driver Tal No. Excess Ser II SS IN SENS AND Driver Tal No. Excess Ser II SS IN SENS AND Driver Tal No. Excess Ser II SS IN SENS AND Driver Tal No. Excess Ser II SS IN SENS AND Driver Tal No. Excess Ser II SS IN SENS AND Excess Ser II SS IN S	Pre-assign / CCU				
Make / Model :   HYUNDAI IONIQ HYBRID   SEMBAWANG RD   Nature of Accident :   SEMBAWANG RD   S	Insured Vehicle N	a SHC 1183M	Claim No. :		
Bourd Tel No.   IIP   Make / Model   HYUNDAI IONIQ HYBRID	Name of Insured	COMFORT TRANSPORTATION PTE LTD	Policy No. :	MCOM001	5
Excess See II SS  In driver the owner?  If NO, Driver Name / Age:  If No, D	0 0		M4550000 10	HYUNDAI	IONIQ HYBRID
IND. Driver Name / Age: NG ENG ANN Driver Tel No.: +65-81882818 (V/A. YES / NO)  SFH 93T  INSRS: WSP: AUTOMOBILE Tri: INTEGRATED Tri: Integrat		7.00		SEMBAWA	NG RD
Driver Name / Age: NG ENG ANN Driver Tel No.: +65-81882818 (V/L: YES / NO) Driver Name / N			Place of Accident	OEMO, III	
Driver Tel No.	Is driver the owne	The statement of the converse converse	7		
NSRS. WSP. AUTOMOBILE Tel: INTEGRATED Lability ANAGEMENT Tel: Lability RMKS: RMKS:  Date/Time  SFH 9361-X SHC 1183M - CC3/EQ118016139/K1pb3q2. DOA: 01.09.18 CC3/AG12021535/H1a2a3y, DOA: 02.11.12 Non-Reporting In (15th)				_	1.00
WSP   Total   WSP   Total   WSP   Total   Total   Liability   RMKS   R	SFH 93T				•
SFH 936T - X SHC 1183M - CG3/EQ118016139/K1pb3q2; DOA: 01.09, 18 Non-Reporting lit (1st): Non-Re	WSP: AUTOM Tel: INTEGR LimbilityMANAG	OBILE WSP: Tel: Liability:	WSP: Tel : Liability :		WSP: Tel: Liability:
SHC 1183M - CC3/EQI18016139/K1pb3g2; DOA: 01.09.18   Non-Reporting Itr (1st)	Date/Time				
CG3AIG12021635/H1a2a3y, DOA 02.11.12   Non-Reporting Itr (Fandi: Non-R			0.000		Control of the second second
Non-Reporting in: Finall: Non-Repair and in: Final: Non-Repair and in: Final Repair Bill: Car Remail invoice: Towing inv		SHC 1183M - CC3/EQI18016139/K1pb3q2; DOA: 01.0			
After call by to O!  After call by to O!  Documentation Check List: Handler Typist Notification it (in on-pickup)  After call by to O!  Authorisation To Act: Release Voucher: Final Repair Bill:  Car Renial Invoice: Towing Invoice  LTA / GIA:  Medical Bill:  PIR:  Confirm with:  Confirm with:  Confirm with:  Confirm by:  Date/Time:  Confirm with:  Separar Cost:  SS   Work   Acquair Photos:  Others: Cavo   Own  Repair Cost:  SS   Work   Acquair Photos:  Others: Cavo   Own  Repair Cost:  SS   Work   Acquair Photos:  Others: Cavo   Own  Repair Cost:  SS   Work   Acquair Photos:  Others: Cavo   Own  Repair Cost:  SS   Work   Acquair Photos:  Others: Cavo   Own  Repair Cost:  SS   Work   Acquair Photos:  Others: Cavo   Own  Repair Cost:  SS   Work   Acquair Photos:  Others: Cavo   Own  Repair Cost:  SS   Work   Acquair Photos:  Others: Cavo   Own  Repair Cost:  SS   Work   Acquair Photos:  Others: Cavo   Others: Cavo    It No or B 28, Ass. Lia:  Repair Cost:  SS   Work   Acquair Photos:  Others: Cavo   Others: Cavo    Oth			No	-Reporting ltr (Fir	sal):
After call lir to OF  Documentation Check List: Handler Typist  Notification in (if non-pickup)  Anher call lir to OE  Authorisation To Act: Release Vocacher: Final Repair Bill: Car Remai Invoice: Towing Invoice LTA / GIA: Medical Bill: PIR: Meghe/Reject Instruction: LOD Payment Breakdown Form: Pest-Repair Photos: Others: Cany Invoice  ITA / GIA: Medical Bill: PIR: Meghe/Reject Instruction: LOD Payment Breakdown Form: Pest-Repair Photos: Others: Cany Invoice  ITA / GIA: Medical Bill: PIR: Meghe/Reject Instruction: LOD Payment Breakdown Form: Pest-Repair Photos: Others: Cany Invoice  Email Call  Final Liability: State of the Call Authorisation To Act: Release Vocacher: Final Repair Bill: Car Remai Invoice: Date Time: Confirm with: Confirm with: Confirm by: Confirm	21 2/2020 -	File-s Appenandate			-pickup):
Documentation Check List: Handler Typist Notification It (if non-pickup) After call It to Oi Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental Invoice LTA / GRI : Medical Bill: PIR: Masshe/Reject Instruction: LOD Payment Breakdown Forns: Post-Repair Photos: Others: Others: Confirm with: Confirm by: Sett Use State Outs St		31			
Notification ltr (if non-pickup) Ahr call ltr to O! Authorisation To Act: Release Voschet: Final Repair Bill: Car Rental Invoice: ITA / GIA: Medical Bill: PIR: Medical Bill: Post-Repair Photos: Others: Others: Chur University  Confirm by: Email Call Pirial Liability: Standard Association: Standard Associ	511/11700 -	101/01			k List: Handler Typist
Authorisation To Act: Release Voucher: Final Repair Bill: Car Rental fivouse: Towing Invoice LTA GIA: Medical Bill: PIR: Massine/Reject Instruction: LOD Payment Breakdown Form: Confirm with Confirm by: FINAL ISETTLEMENT Date/Time: Confirm with JA (UA) FINAL SETTLEMENT FINAL Isability: Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: Repair Cost: Loss of Income (LOI): Standard / Assayssed) BOLA S/N No.: If NO or B 28, Ass. Lia: If NO or B 2	710/3/00	100	No	tification ltr (if non	-pickup)
Release Voucher: Final Repair Bill:  Car Rental Invoice:  Towing Invoice  LTA / GIA:  Medical Bill:  PRE.  M. Medical Bill:  PRE.  M. Medical Bill:  PRE.  M. Medical Bill:  PRE.  M. Medical Bill:  Press Repair Photos:  Others: Chw Lum  Others: Chw Lum  Date/Time:  Confirm with:  Confirm by:  Email Call  Final Liability:  Sepair Cost:  SS					
Final Repair Bill:	20 3 2000 -	THE -) MK + UM			
Car Rental Invoice:   Towing Invoice		N. N. E.			
Towing Invoice  LTA GIA:  Medical Bill:  PIR:  Medical Bill:  Medi					
PRELIMINARY ADVICE Date/Time: Sent By: Post-Repair Photos: Others: Confirm with: Confirm with: Confirm by:  Repair Cost: SS					
PRELIMINARY ADVICE Date/Time: Sent By: Post-Repair Photos: Others: Chw Turn  Final Lization Date/Time: Confirm with: Confirm by:  Repair Cost: SS days) Reduction: Email Call  Final Astronomy SS days Reduction: Email Call  Final Liability:  Final Liability:  Final Liability:  Final Cost: University SS days)  Loss of Rental (LOR): SS days)  Loss of Incorne (LOI): SS (S days)  Loss of Incor			LT.	A/GIA:	
PRELIMINARY ADVICE Date/Time:  Sent By:  Post-Repair Photos: Others: Cloud Furnith: Confirm with: Confirm by:  FINALIZATION  Date/Time:  Sent By:  Confirm with: Confirm by:  FINAL SETTLEMENT  Date/Time:  SS  days) Reduction:  Final Liability: F			Me	dical Bill:	
PRELIMINARY ADVICE Date/Time: Sent By: Post-Repair Photos: Others: CNU furnish: Confirm with: Confirm with: Confirm with: Confirm with: Call Final Liability: 55					
PRELIMINARY ADVICE Date/Time: Sem By: Post-Repair Photos: Others: Child June    Final Liability: Ss   Calys    Repair Cost: SS   Calys    Final Liability: Ss   Calys    Repair Cost: SS   Calys    Loss of Rental (LOR): SS   Calys    Loss of Rental (LOR): SS   Calys    Loss of Income (LOR): SS    Loss of Income (LOR): SS    Call   Call   Call    Loss of Income (LOR): Call   Call    Los				Management of the same of the	ruction:
PRELIMINARY ADVICE Date/Time: Sent By: Post-Repair Photos: Others: CNU   UNIVERSE   Confirm With: Confirm by:    Prinal Lization   Date/Time: Confirm with:   Confirm by:    Repair Cost: SS   days)   Reduction:   Email   Call    Prinal Liability:   So   Agreed / Assassed)   BOLA S/N No.   If NO or B 28, Ass. Lia :    Repair Cost: UNIVERSE   SS   Quys    Loss of Rental (LOR):   SS   Quys    Loss of Rental (LOR):   SS   Quys    Loss of Income (LOI):   SS   Quys    Loss of Income (LOI):   SS   Quys    LOR only   LOU gold   LOR + LOU   LOR + LOI   Tick only one    GIAALTA Search   SS   Quys    Logal Cost   SS   Quys    Legal Cost   SS   Quys    Legal Cost   SS   Quys    Legal Cost   SS   Quys    Logal Cost   Quys					Form
FINALIZATION  Date/Time:  Confirm with:  Confirm by:  Email  Call  Final Liability:  Final Liability:  Repair Cost:  SS  Agys)  Loss of Rental (LOR):  SS  Agys)  Loss of Incorne (LOI):  SS  Confirm with  Coll  Email  Call  If NO or B 28, Ass. Lia:  Confirm with  Confirm with  Confirm with  Call  If NO or B 28, Ass. Lia:  If NO or B 28, Ass. Lia:  If NO or B 28, Ass. Lia:  Confirm with  Confirm with  Confirm with  Call  If NO or B 28, Ass. Lia:  Confirm with  Confirm with  Confirm with  Confirm with  Confirm with  Confirm with:	DDELIMINADA ADVICT	C Date/Time: Sent By-		and the second second	
Repair Cost: SS	TRELEMENT ADVICE	1 Kenter Films			
FINAL PAYMENT Date/Time: Confirm with:  Samular Cost: May Septime With Jacquet Assessed Bola S/N No.: State Size of Mays)  Loss of Use (LOU): SS JUW (S (W x J days)  Loss of Income (LOI): SS (S x days)  LOR only LOU only LOR + LOU LOR + LOI [Tick only one]  GIA/LTA Search SS JUY (S (W x J days)  Logical: SS (S x days)  Cila/LTA Search SS JUY (S (W x J days)  Logical: SS (S x days)  Cila/LTA Search SS JUY (S (W x J days)  Logical: SS (S x days)  Cila/LTA Search SS JUY (S (W x J days)  Logical: SS (S x days)  Cila/LTA Search SS JUY (S (W x J days)  Logical:	FINALIZATION	Date/Time: Confirm with:	Cc		
Final Liability: % Ungreed / Assessed) BOLA S/N No. : If NO or B 28, Ass. Lia :  Repair Cost: U(M) SS U 700 CO  Loss of Rental (LOR): SS (days)  Loss of Use (LOU): SS + W W (S (W x + days))  Loss of Income (LOI): SS (S x days)  LOR only LOU only LOR + LOU LOR + LOU LOR + LOU [Tick only one]  GIA/LTA Search SS (e.g. Tow/ Independent)  Medical: SS (e.g. Tow/ Independent)  Disbursement: SS (e.g. Tow/ Independent)  Legal Cost SS (Global Sum SS:  FINAL PAYMENT Dure/Time: Confirm with: Email Call  Payer 1: SS 51413 S Name 1: Autum Obju Vingral 20 Name 1 For Manual Call  Payer 2: (Strike if N.A.) SS Name 2:	Repair Cost:				Email Call
Repair Cost:	FINAL SETTLEMENT			and the same of th	
Loss of Rental (LOR): SS (days)  Loss of Use (LOU): SS (LOU): SS (LOU) (LOR)  Loss of Income (LOI): SS (S x days)  Loss of Income (LOI): SS (S x days)  LOR only LOU only LOR + LOU LOR + LOI [Tick only one]  GIA/LTA Search SS (LOR)  Medical: SS (LOR)  Disbursement SS (LOR)  Legal Cost SS (LOR)  Total: SS (LOR)  FINAL PAYMENT Dure/Time: Confirm with: Email Call  Payee 1: SS (Strike if N.A.) SS Name 1: Autumobil (Nogral 2d) May must be the payer 2: (Strike if N.A.) SS Name 2:	Final Liability:		117	NO of B 28, Ass.	Lia
Loss of Use (LOU):   SS	Loss of Repred (LOR)	100000		(2)(2)	W common
Loss of Income (LOI) SS (S x days)  LOR only LOU onl LOR + LOU LOR + LOI [Tick only one]  GIA/LTA Search SS 7   1) Claim status: Normal/Reject/Private Settle  Disbursement SS (e.g. Tow/ Independent ) 2) Report Format: 3) Survey fee: 3  Total: SS 5   15   5   Global Sum SS:  FINAL PAYMENT Date/Time: Confirm with: Email Call  Payee 1: SS 5   15   5   Name 1: Autumobil Integral 30   May must be the same and	Loss of Use (LOU):				V SEVIT
SS   STATE	Loss of Income (LOI):	SS (S x days)		صالع	12020
Medical: SS - 1) Claim status: Normal Reject/Private Settle Disbursement SS - (e.g. Tow/ Independent ) 2) Report Format: 3) Survey fee: 400 00  Total: SS 545 Global Sum SS:  FINAL PAYMENT Dute/Time: Confirm with: Email Call Payee 1: SS 5445 S Name 1: Autumobile Integral of Mongament Ho He Payee 2: (Strike if N.A.) SS Name 2:					1 . 100 00
Legal Cost SS 5415-45 Global Sum SS:  Total: SS 5415-45 Global Sum SS:  FINAL PAYMENT Dute/Time: Confirm with: Email Call  Payee 1: SS 5445-45 Name 1: Autumobile Integrated Management to the  Payee 2: (Strike if N.A.) SS Name 2:	GIA/LTA Search		100	Claim status V	mal/Reject/Private Settle
Legal Cost SS 5415-45 Global Sum SS:  Total: SS 5415-45 Global Sum SS:  FINAL PAYMENT Dute/Time: Confirm with: Email Call  Payee 1: SS 5445-45 Name 1: Autumobile Integrated Management to the  Payee 2: (Strike if N.A.) SS Name 2:			2)	Report Format:	We on the sense
Total: SS 5415.45 Global Sum SS:  FINAL PAYMENT Dute/Time: Confirm with: Email Call  Payer 1: SS 5445 45 Name 1: Autumobile Integral of Mongree 1 Mongree 2: (Strike if N.A.) SS Name 2:		SS -	-,-	Caralla Caraca C	\$ 600.00
Payce 1: SS 5415 95 Name 1: Autumobile Integrated Manginery to the Name 2:	Tetal:				M. Committee of the com
Payce 2: (Strike if N.A.) SS Name 2:	FINAL PAYMENT				- 1 May 210
1 0/40 ± 1/11/10 HP	Payee 1:		regraved 1	Vargin	ent to be
Payce 3: (Strike if N.A.) SS Name 3:	Payee 2: (Strike if N.A.)	SS Name 2:		,	
	Payee 3: (Strike if N.A.)	S\$   Name 3:			

West sign (2)

Lump Som / CBJ: 12



Automobile Integrated Management Pte Ltd
Co. & G.S.T. Reg no. 201605297G
Office: 28 Sin Ming Lane #07-147 Midview City
Singapore 573972
Workshop: 23 Kaki Bukit Ave 5 #04-01 (South Wing)
Singapore 415933
Email: automim.claim@gmail.com Tel: 9119 8371

## **ESTIMATE**

Our Ref: AC2019050/TP/SFH93T-15.12.2019

Vehicle number: SFH93T / yel 5 . Vehicle Made & Model: LEXUS IS 250

			21 HBC 20 2302		
<u>items</u>	Qty	List Ite	ems		Amount \$
1	1	Front	door-LH M		1,402.80
2	1	Front	The state of the s		1,158.50 XR
3	1	Front	door outer handle		181.93 XR
4	1	Front	door glass outer moulding? ×		161.25 ×
5	1	Front	door glass run channel ⊀		189.95 ×
6	1	Front	door glass regulator ? X		461.90 ×
7	1	Front	.// //-		481.50 ×
8	1	Front			1,203.50 ×
9	1	Front			131.55
10	1	Front	door inner trim board ×		1,150.92 ×
11	1		door w/strip A&		260.13
12	1	Front	- C.		182.43 🔀
13	1	Front	fender-LH refe-V		802.60 -/-
14	1	Centre	pillar - LH × 9VC		1,095.60 ×
15	1	Side	sill panel skirt - LH reper		861.43 × F
16	1	Rear	door-LH Tapare by		1,283.90
17	1	Rear	door glass outer moulding * X		141.26 ⊀
18	1	Rear	door glass run channel		190.63 ×
19	1	Rear	door 1/4 glass rubber \$ 7 x	XIVC	89.62 X
20	1	Rear	door 1/4 glass moulding *	•).	131.45 X
21	1	Rear	door frame chrome moulding * - *		169.42 ×
22	1	Rear	door w/strip *Lee -		230.45
23	1	Rear	door checker +3VC		89.55 ×
24	1	Rear	door insulation 5 7 X MC		131.55 ×
25	1	Rear	fender-LH repair		1,265.70 × R
26	1	Rear	sport wheel - LH SCF	- Sou SML price?	_ 1,696.90
27	1	Rear	knuckle arm - LH 7 × 7	The same of the sa	1,265.90
28	1	Rear	wheel hub bearing 9 X		761.90 7
29	1	Rear	top arm ×		441.50 ×
30	1	Rear	lower arm > / X2		488.60 √
31	1	Rear	shock absorber 🗡 🕻		461.30 €
32	1	Rear	bumper 🗸		899.60 ×
				Sub-total	19,465.22 3177.28
				Less 10%	1,946.52 16%
				Total List	
				hतम्बरम् जन्मते	17,518.70 2859.55

Page 1 of 2

3/2-500

Vehicle number: SFH93T

Vehicle Made & Model: LEXUS IS 250

33 34 35 36	1 1 set 1 set 1 set	Rear tyre - LH X AA  Rear door black tape X  Front door black tape AA  Side sill panel skirt clip AA	550.00 × 120.00 × 120.00 80 80.00 60
		Labour charges	
37	To chec	k front / rear electrical wiring	300:00 (ov ?X11
38	To remo	ove, refix rear undercarriage	300:00 (00 - 11)
39	To chec	k wheel alignment	120.00 60
40	To resp	ray undercoating	128:00 6 0
41	To diagr	nos, erase fault memory after repair	400:00 (50
42	To resp	ray painting and etc	1,400.00 (000
43	Panel b	eating, cut, weld remove & replacing above parts	1,500:00 700
		Total I	Labour 3,890.00 2090

ESTIMATE PARTS AND LABOUR GRAND TOTAL \$

22,278.70

2859.55

500.00

140:00

LXX Auto Consultants hance notify the Reporter of the following:

- To reservey beforelater spray painting
- To croping curround part(s) during resurvey
- Parm prices are subject to confernation
- Total bury survey is on a "Without Projector" burst
- to (mpd codification(s) is allowed.
- Support unitary Remote must be returneyed and to support us total expressed from the survey Com-

Agrandational by Reporter

Spratus

Date:

Page 2 of 2



Automobile Integrated Management Pte Ltd
Co. & G.S.T. Reg no. 201605297G
Office: 28 Sin Ming Lane #07-147 Midview City
Singapore 573972
Workshop: 23 Kaki Bukit Ave 5 #04-01 (South Wing)
Singapore 415933
Email: automim.claim@gmail.com Tel: 9119 8371

## **ESTIMATE**

Our Ref: AC2019050/TP/SFH93T-15.12.2019

Vehicle number: SFH93T Vehicle Made & Model: LEXUS IS 250

tems	Qty	List It			Amount \$
1	1	Front	door - LH M		1,402.80
2	1	Front	door side mirror assy ryn		1,158.50
3	1	Front	door outer handle repair		181.93
4	1	Front	door glass outer moulding?		161.25
5	1	Front	door glass run channel ⊀		189.95
6	1	Front	door glass regulator ?		461.90
7	1	Front	door glass regulator motor 🗡		481.50
8	1	Front	door inner lock X		1,203.50
9	1	Front	door insulation ?		131.55
10	1	Front	door inner trim board ×		1,150.92
11	1	Front	door w/strip &		260.13
12	1	Front	door frame chrome moulding?		182.43
13	1	Front	fender-LH refor		802.60
14	1	Centre	pillar - LH 🗡		1,095.60
15	1	Side	sill panel skirt - LH repur		861.43
16	1	Rear	door-LH		1,283.90
17	1	Rear	door glass outer moulding 🧩 *		141.26
18	1	Rear	door glass run channel		190.63
19	1	Rear	door 1/4 glass rubber 🦠		89.62
20	1	Rear	door 1/4 glass moulding 🍎 .		131.45
21	1	Rear	door frame chrome moulding ** -		169.42
22	1	Rear	door w/strip Kee -		230.45
23	1	Rear	door checker ≠		89.55
24	1	Rear	door insulation %		131.55
25	1	Rear	fender-LH repair		1,265.70
26	1	Rear	sport wheel - LH SCF	price	7_ 1,696.90.
27	1	Rear	knuckle arm - LH 7	(	1,265.90
28	1	Rear	wheel hub bearing 4		761.90
29	1	Rear	top arm 🗶		441.50
30	1	Rear	lower arm 🔀		488.60
31	1	Rear	shock absorber 🗡		461.30
32	1	Rear	bumper 🗸		899.60
			15.7	Sub-total	19,465.22
				Less 10%	1,946.52
				Total List	17,518.70

Vehicle number: SFH93T

42 To respray painting and etc

Special Nett Items

Vehicle Made & Model: LEXUS IS 250

22		Dear	turn 111 V	FF0.00
33	1	Rear	tyre-LH X	550.00
34	1 set	Rear	door black tape ×	120.00
35	1 set	Front	door black tape 👫	120.00 80
36	1 set	Side	sill panel skirt clip 🚣 /	80.00 60
				870.00
		Labou	r charges	
37	To cho	A.V.	Control of the Contro	50.00 30
			/ rear electrical wiring	\$0.00
38	To ren	nove, ref	fix rear undercarriage	300.00 (00?
39	To che	ck whee	alignment	120.00 60
40	To res	pray und	dercoating	120.00 60
41	To dia	gnos, era	ase fault memory after repair	400:00 (50
	72.0			/ _

#### ESTIMATE PARTS AND LABOUR GRAND TOTAL S

43 Panel beating, cut, weld remove & replacing above parts

22,278.70

3,890.00

Total Labour

1,400.00 (000

1,500.00 700

LKK Auto Consultants hance notify
the Repailer of the following:

• To receive terminate sure positing

• To deplay company posts) during essures

• Parts price are subject to confirmation

• That pure come is an a "Affect Projector" has a "A supple confirmation" in second in success to the supple confirmation in sure of the supple confirmation in sure of the supple confirmation in sure of the sure

Rasul
Hp 90010068
7days
43
23/12/19 81510
Rasy after repair

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC	
Owner ID:	167H	
Vehicle Details		
Vehicle No.:	SFH93T	
Vehicle to be Exported:	No	
Intended Deregistration Date:	24 Dec 2019	
Vehicle Make:	TOYOTA	
Vehicle Model:	LEXUS IS250 LUXURY A/T	
Primary Colour:	White	
Manufacturing Year:	2014	
Engine No.:	4GR1027694	
Chassis No.:	JTHBF5D2305061621	
Maximum Power Output:	153.0 kW (205 bhp)	
Open Market Value:	\$48.848.00	
Original Registration Date:	31 Dec 2015	
First Registration Date:	31 Dec 2015	
Transfer Count:	0	
Actual ARF Paid:	\$60,388.00	
Intended PARER abate Details		-
PARF Eligibility:	Yes	
PARF Eligibility Expiry Date:	30 Dec 2025	
PARF Rebate Amount:	\$45,291.00	
Intended COE Repare Dutails		-
COE Expiry Date:	30 Dec 2025	
COE Category:	E - Open Category	
COE Period(Years):	10	
QP Paid:	\$60,689.00	
COE Rebate Amount:	\$34,593.00	
Total Rebate Amount:	\$79,884.00	

The information contained herein is correct as at 24 Dec 2019

OK

79,884

#### Nivitha (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Tuesday, 17 December 2019 4:14 PM

To: Subject: AIM PTE LTD; 'sur@lkkauto.com'; Nivitha (LKK Auto)

RE: NOA- SFH936T & SHC1183M // TP Claim 15.12.2019

Dear LKK,

Please assist.

Best Regards, **Gabriel Wee** 



Singapore 049711 Tel: 6347 6100, Ext - 248

From: AIM PTE LTD [mailto:automim.claim@gmail.com]

Sent: 17 December, 2019 2:45 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: Re: NOA- SFH936T & SHC1183M // TP Claim 15.12.2019

Hi Gabriel,

We would like to choose the surveyor from LKK Auto Consultants Pte Ltd, kindly provide us the list of surveyor.

Thank you.

Regards, Jacyne

Automobile Integrated Management Pte Ltd (aim)

tel: 91198371

On Tue, Dec 17, 2019 at 2:10 PM Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- · LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,

**Gabriel Wee** 



64 Cecil Street; #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

From: AIM PTE LTD [mailto:automim.claim@gmail.com]

Sent: 17 December, 2019 12:25 PM

To: C Meenachi - III < Meenachi@iii.com.sg > Cc: Motor Claim - III < motorclaim@iii.com.sg >

Subject: NOA- SFH936T & SHC1183M // TP Claim 15.12.2019

Hi Meenachi,

Please find attached to advise further.

Thank you.

Regards,

Jacyne

#### Automobile Integrated Management Pte Ltd (aim)

tel: 91198371

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

#### DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

#### DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this
message or any delay in delivery which may arise as a result of Internet transmission
or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

## Claim Audit

- 1	AUDIT T			W
٧o.		Audit	Remarks	Ву
1	20 Dec 2019 14:18	Clm Dtl Modified	Claimant's Name: ->	[A] HOW ME KWAN
2	20 Dec 2019 14:18	Clm Veh Model Changed	(204808) HONDA VEZEL 1.5 (A).	[A] HOW ME KWAN
3	20 Dec 2019 14:18	Clm Created	Reg No: SFH936T. Acct Date: 2019/12/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ), Workshop: Automobile Integrated Management Pte Ltd (HQ)	[A] HOW ME KWAN
4	20 Dec 2019 14:18	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW ME KWAN
5	20 Dec 2019 14:18	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/02	[A] HOW ME KWAN
6	20 Dec 2019 14:18	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW ME KWAN
7	20 Dec 2019 14:19	Label Added	(30651): Vehicle Not In, (30653): Direct Settlement.	[A] HOW ME KWAN
8	20 Dec 2019 14:19	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW ME KWAN
9	26 Dec 2019 16:48	Label Removed	(30651): Vehicle Not In.	[A] HOW ME KWAN
10	26 Dec 2019 16:48	Adj Adjuster Assigned	ADRIAN LING -> MOHD RASUL	(A) HOW ME KWAN
11	26 Dec 2019 16:49	Cim Dti Modified	Claimant's Name:> OH SIEW LAN. Claimant's ID: -> S6815167H.	[A] HOW ME KWAN
12	26 Dec 2019 16:49	Clm Registration Modified	Acct Time:00:00:00+>18:00:00.	[A] HOW ME KWAN
13	26 Dec 2019 16:49	Clm Veh Model Changed	(204808) -> (204866) TOYOTA LEXUS 2.5 IS250 (A).	[A] HOW ME KWAN
14	26 Dec 2019 16:51	Clm Registration Modified	Reg No:SFH936T->SFH93T.	[A] HOW ME KWAN
15	28 Jan 2020 09:42	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% (BOLA 15)	(A) CHEW HSIAO TONG
16	28 Jan 2020 09:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/02. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice	[1] Sundari Nagarajan
17	28 Jan 2020 09:48	Adj Mandate Set	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice	[I] Sundari Nagarajan

■ ► Audit Type None ▼ Go ■ Date To Date From

A	C	Ţ	I	٧	1	Т	Y	
_	_	_	_	_	_	-	_	

No record

lerimen Bill	ing for this case	e - Transactio	n History					
Bill Ref No	Bill Date	Sill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2384180	23 Dec 2019 08:39:37	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SFH936T	SHC1183M	11.77

### Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 1 February 2020 10:25 AM

To:

AIM PTE LTD

Cc:

Admin A

Subject:

Your Ref: SFH93T \*Our Ref: CC4/III19022356/R1pa3 [ACCIDENT INVOLVING SHC

1183M(III) AND SFH 93T ON 15/12/2019]

Your Ref: SFH93T

Without Prejudice

Our Ref: CC4/III19022356/R1pa3

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING SHC 1183M(III) AND SFH 93T ON 15/12/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

#### "Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

From:

AIM PTE LTD <automim.claim@gmail.com>

Sent:

Friday, 14 February 2020 4:19 PM

To:

Hsiao Tong (LKKAuto)

Cc:

Admin A

Subject:

Re: Your Ref: SFH93T \*Our Ref: CC4/III19022356/R1pa3 [ACCIDENT INVOLVING

SHC 1183M(III) AND SFH 93T ON 15/12/2019]

Attachments:

Letter of demand SFH93T.pdf

Hi Hsiao Tong,

Please find attached revised LOD on customer name.

Thank you.

Regards, Jacyne

Automobile Integrated Management Pte Ltd (aim)

Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

On Thu, Feb 13, 2020 at 5:37 PM AIM PTE LTD <a href="mailto:automim.claim@gmail.com">automim.claim@gmail.com</a> wrote: Hi Hsiao Tong,

Enclosed relevant documents for your action. Please advise if we need send to India Insurance Officer.

Thank you.

Regards, Jacyne

Automobile Integrated Management Pte Ltd (aim)

Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

On Sat, Feb 1, 2020 at 10:27 AM Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>> wrote:

Your Ref: SFH93T

Without Prejudice

Our Ref: CC4/III19022356/R1pa3

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING SHC 1183M(III) AND SFH 93T ON 15/12/2019

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

## LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

o record						
CTIVIT	Y					
1	Date From	Date To	io			
08 Ma 22 2020 13:04	Adj Mandate Request	Cur.Req: $$415.45$ : PODS Liability: $100\%$ *Quantum: (a)CORw/GST: $$4,708.00 + (b)LOU(7days x $100.00)$ : $$700.00 + (c)LTA/GIA$ search fee: $$7.45 = Total$ : $$5,415.45$ *Vehicle Model: Toyota Lexus LS250 (250 0cc) *7 recommendation repair days *For your appro	[A] CHEV HSIAO TONG			
28 Fe: 21 2020 10:29	Cim Details		[A] JOANNE LEE KHAN MIN			
28 Fe 20 2020 10:29	Modified	JPJ Reg. Date: -> 2015/12/31.	[A] JOANNE LEE KHAN MIN			
28 Fe 19 2020 10:29	Clm Dti	Insured Name: -> Insured ID: -> Claim Conclusion: -> 3.	[A] JOANNE LEE KHAN MIN			
28 Fe 18 2020 10:29	Adj Rpt		[A] JOANNE LEE KHAN MIN			
09:48 28 Jai 17 2020 09:48	Adj Mandate	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice	[I] Sunda Nagaraja			
16 2020	Adj Next Rpt	Next Rpt:Final Rpt.Due Date:2020/01/02. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice	TONG [1] Sunda Nagaraja			
15 2020	Adj Mandate	Cur.Req:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEV			
16:49 26 De 14 2019	c Clm Registration	Reg No:SFH936T->SFH93T.	[A] HOW MEI KWA			
16:49 26 De 13 2019	Modified Clm Veh Model	(204808) -> (204866) TOYOTA LEXUS 2,5 IS250 (A).				
16:49 26 De 12 2019	c Cim Registration	Acct Time:00:00:00->18:00:00,	[A] HOW MEI KWA			
16:48 26 De 11 2019	Clm Dtl	Claimant's Name:> OH SIEW LAN. Claimant's ID: -> S6815167H.	[A] HOW			
10 2019	c Adj Adjuster	ADRIAN LING -> MOHD RASUL	[A] HOW MEI KWA			
8 2019 14:19 26 De 9 2019	Adjuster Assigned Label Removed	[None] -> ADRIAN LING (30651):Vehicle Not In.	[A] HOW MEI KWA			
	c Adj	(30651):Vehicle Not In <sub>4</sub> (30653):Direct Settlement.	MEI KWAI			
6 2019 14:18 20 De	Mandate Set	Approved: 0.00.Reinsp: Adj decides.	[A] HOW MEI KWAI			
5 2019 14:18	Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/01/02	[A] HOW			
14:18		LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWA			
20 De 3 2019 14:18	Cim Created	Reg No: SFH936T. Acct Date: 2019/12/15. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: Automobile Integrated Management Pte Ltd (HQ)	[A] HOW MEI KWA			
	c Clm Veh Model	(204808) HONDA VEZEL 1.5 (A).	[A] HOW MEI KWAI			
20 De 1 2019 14:18	Cim Dti Modified	Claimant's Name: ->	[A] HOW MEI KWAI			
20 De	Audit	Remarks	FAT HO			

## **Print Received Message**

This mail is associated with:

"SFH93T (MCT19120363)
[SHC1183M]
TP
OH SIEW LAN
Dec 15 2019 6:00PM
[-]

[-]
Automobile Integrated Management Pte Ltd

From

India International Insurance Pte Ltd (HQ) (III\_SG), sent on 09/03/2020 09:27 AM.

To

LKK\_HQ

Subject Alert - Adj Mandate Approved (S\$5415.45) - SFH93T - Claim Handler: Sundari Nagarajan

Approved:5415.45:Request TP WS to issue Tax invoice for Repairs in III's favour

## Hsiao Tong (LKKAuto)

From:

Hsiao Tong (LKKAuto)

Sent:

Tuesday, 10 March 2020 11:04 AM

To:

AIM PTE LTD

Cc:

Admin A

Subject:

RE: Your Ref: SFH93T \*Our Ref: CC4/III19022356/R1pa3 [ACCIDENT INVOLVING

SHC 1183M(III) AND SFH 93T ON 15/12/2019]

Attachments:

DV\_SFH93T.pdf

#### Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at \$5,415.45(all-in).

Please duly sign the DV enclosed and return together with the following document to us (LKK) for our necessary action: -

- Original LOD.
- Original Repair Tax Invoice, bill to M/s India International Insurance Pte Ltd
- Original Authorisation to Act signed by your client, OH SIEW LAN.
- GIRO FORM (if not provided to III before)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AIM PTE LTD <automim.claim@gmail.com>

Sent: Monday, 9 March 2020 10:25 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

\*Subject: Re: Your Ref: SFH93T \*Our Ref: CC4/III19022356/R1pa3 [ACCIDENT INVOLVING SHC 1183M(III) AND SFH 93T ON 15/12/2019] Hi Hsiao Tong, Any update on this claim? Thank you. Regards, Jacyne Automobile Integrated Management Pte Ltd (aim) Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972 W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933 Tel: 91198371 On Fri, Feb 14, 2020 at 4:18 PM AIM PTE LTD <automim.claim@gmail.com> wrote: Hi Hsiao Tong, Please find attached revised LOD on customer name. Thank you. Regards, Jacyne Automobile Integrated Management Pte Ltd (aim) Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972 W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933 Tel: 91198371 On Thu, Feb 13, 2020 at 5:37 PM AIM PTE LTD <automim.claim@gmail.com> wrote: Hi Hsiao Tong, Enclosed relevant documents for your action. Please advise if we need send to India Insurance Officer. Thank you. Regards, Jacyne

Automobile Integrated Management Pte Ltd (aim)

Office: 28 Sin Ming Lane #07-147 Midview City Singapore 573972

W/S: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371

On Sat, Feb 1, 2020 at 10:27 AM Hsiao Tong (LKKAuto) < chewht@lkkauto.com > wrote:

Your Ref: SFH93T Without Prejudice

Our Ref: CC4/III19022356/R1pa3
Dear Sirs/Mdm,
ACCIDENT INVOLVING SHC 1183M(III) AND SFH 93T ON 15/12/2019
We refer to the above matter.
Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.
Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.
Thank you.
"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.
In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."
"Wishing you a Happy and Prosperous New Year"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

#### LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

INS. CASE OWNER	Lee Ming Yao C	C3/AIG20003	300/Aka3	LKK: IDAC:
Surveyor:	ADRIAN	ASSIGNM DOI: 09/03/2020		Date / Time : 27/02/2020
				Registered in Merimen: 27/02/2020
Pre-assign / CCU				
Insured Vehicle No	SKK 9057P		Claim No.	2029680550SG
Name of Insured	NG HONG KHU		Policy No.	: 2100353846
D Q	un.		Make / Model	NISSAN SYLPHY 1.5
Insured Tel No.	:HP:	23/2/2020 10:18		FND OF CIVTU AVENUE BOAD
Excess Sec II :S\$		Company of the Compan	Place of Accide	ent: Lite of Cixili Avenue Horiz
Is driver the owner		e of Accident :		
If NO, Driver Nam Driver Tel N		(V/L: YES / NO )	Ol GIA REPOI Insured Liabilit	RT: YES/NO; TP GIA REPORT: YES/NO y: % Final? Yes/No
SKZ 6225L	_ , — ,			
INSRS: WSP: PREMI Tel: Liability: RMKS:	IUM insrs: wsp: Tel: Liability: RMKS:		INSRS: WSP: Tel: Liability: RMKS:	INSRS: WSP: Tel: Liability: RMKS:
Date/Time				
	SKZ 6225L - X	SKK 905	7P - X	STAGE DATE/PIC
				Non-Reporting ltr (1st): Non-Reporting ltr (2nd):
				Non-Reporting Itr (200):
				Notification ltr (if non-pickup):
				Call Ol:
				After call itr to OI:
				Documentation Check List: Handler Typist
				Notification Itr (if non-pickup)
				After call ltr to Ol:
				Authorisation To Act:
				Release Voucher:
				Final Repair Bill:
				Car Rental Invoice:
				Towing Invoice
				LTA/GIA:
				Medical Bill:
				PIR:
				Mandate/Reject Instruction:
				LOD Payment Breakdown Form:
DESTRUCTION ADVISOR	D	Sent By:		Post-Repair Photos:
PRELIMINARY ADVICE	Date/Time:	Sent By:		Others:
THE ATTEMPT OF	Date/Time:	Confirm with:		Confirm by:
INALIZATION	THE PROPERTY OF THE PROPERTY O	avs) Reduction:	%	Email Call
Repair Cost: FINAL SETTLEMENT	CONTRACTOR OF THE PARTY OF THE	rm with		Email Call
	The state of the s	sed) BOLA S/N No. :		If NO or B 28, Ass. Lia :
rinal Liability: Repair Cost:	SS (Agreed / Asses	may trouble are the		The same of the sa
Loss of Rental (LOR):	1000	ays)		
Loss of Use (LOU):	Territoria de la constanta de	lays)		
Loss of Income (LOI):		lays)		
LOR only LOU only		-4	1	
GIA/LTA Search	SS			
Medical:	SS S			1) Claim status: Normal/Reject/Private Settle
Disbursement:	SS	(e.g. Tow/ Independent	)	2) Report Format:
legal Cost	55			3) Survey fee:
l'otal:	S\$ Glob	al Sum S\$:		
FINAL PAYMENT	Date/Time: Confi	irm with:		Email Cal

SS

SS

Payce 1:

Payee 2: (Strike if N.A.) Payee 3: (Strike if N.A.) Name 1:

Name 2: Name 3:

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

	FOLDER TRA	-			- 1		Terror other	Tentur		
Clise	Notified	Est Submitted	Adj Assigned 17 Dec 2019	Adj Rpt		Submitted 4,400.00	Ins Auth'ed		ng for Survey	
Main	20 Jan 2020 Edit Reg		00:00 Edit Adj Rpt	S\$4,400.00 Edit Estimat	4 1 2 3	ew Rpt		Cano	t el Case	
	Main	∏ R	eference	Claim	Details		Documen	its	Show All	
CLAIM SU	BFOLDER DI					[Created	by adjuster]			
insured:	COMFOR	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	OH STEW	LAN, ID: S681	5167H							
Vehicle Reg No.:	SFH93T	7		Dat	e of Loss:		9 18:00 - :59 s and <b>15</b> Days F	rom LTA Reg	Date (Man Yr)]	
Claim Type	TP / MC	TP / MCT19120363			cy/Cover e No.:	MCOM0015	MCOM0015			
Vehicle Reg No. (Insured):	SHC1183M				icy No. simant):	GA425960				
					ess:	A	At makin dina ah	MC> 445	222 Wald Builds T	
Repairer:	91196371		anagement Pte Lt	d (HQ) 23 Kaki	Bukit Ave	4 #04-01, K	aki bukit (South	Wing), 415	933 Kaki Bukit - 1	
Handling Insurer:	India Int	ernational Insur	ance Pte Ltd (HQ)	- Tel: 6347610	0 [Hand	died by Sund	ari Nagarajan	- 6347 6071	1	
Claimant's Insurer:	0.00		IQ) - Tel: 6880 488							
Adjuster:	LKK Auto	Consultants Pto	Ltd (HQ) - Tel: 62	56-3561 [Ha	ndled by F	MOHD RASU	L] [Final R	pt due 02,	(01/2020]	
ASSOCIAT	TED MAIL RE	CEIVED						flew All	Compose Case Mai	
• 111_5G (	09/03/2020): 28/01/2020):	Alert - Adj Mano Alert - Adj Mano	date Approved (SS date Approved (SS	5415.45) - SFI 0.00) - SFH93	H93T - Cl T - Claim	aim Handler Handler: Su	r: Sundari Nag Indari Nagaraj	ar a		
ALL ASSO	CIATED TA	sks <sup>E</sup>				View All	Search Tasks	Create New	Task Complet	
Due Dat	e Priority	Type Tasi	Group Subject	ct Handler	Assig	ned By	Completed O	n Crea	ted On Done	

#### **Claim Documents**

\*SFH93T (MCT19120363)

[SHC1183M]

TP

OH SIEW LAN

Dec 15 2019 6:00PM

[COMFORT TRANSPORTATION PTE LTD]

Automobile Integrated Management Pte Ltd

Pho	otos/Images		3 per page   ✓	1 2
Vα	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	-
1	28/01/20 09:41	Odometer Reading	■ Load JPG	12
2	28/01/20 09:41	Chassis Number	1 Load JPG	12
3	28/01/20 09:41	General View	1 Load JPG	8
4	28/01/20 09:41	General View	■ Load JPG	V
5	28/01/20 09:41	General View	■ Load JPG	R
5	28/01/20 09:41	General View	■ Load JPG	2
7	28/01/20 09:41	General View	■ Load JPG	12
8	28/01/20 09:41	General View	1 Load JPG	12
9	28/01/20 09:41	General View	■ Load JPG	82
10	28/01/20 09:41	General View	Load JPG	2
11	28/01/20 09:41	General View	■ Load 3PG	12
12	28/01/20 09:41	General View	■ Load JPG	12
13	28/01/20 09:41	General View	■ Load JPG	W
14	28/01/20 09:41	General View	■ Load JPG	R
15	28/01/20 09:41	General View	Load JPG	R
16	28/01/20 09:41	General View	■ Load JPG	R
17	28/01/20 09:41	General View	■ Load JPG	8
18	28/01/20 09:41	General View	■ Load JPG	8
19	28/01/20 09:41	General View	■ Load 3PG	R
20	28/01/20 09:41	General View	■ Load JPG	V
21	28/01/20 09:41	General View	■ Load JPG	V
22	28/01/20 09:41	General View	■ Load JPG	12
23	28/01/20 09:41	General View	O Load JPG	52
24	28/01/20 09:41	General View	O Load JPG	V
25	28/01/20 09:41	General View	O Load 3PG	8
26	28/01/20 09:41	General View	Load JPG	12
27	28/01/20 09:41	General View	■ Load JPG	12
28	28/01/20 09:41	General View	1 Load JPG	E
29	28/01/20 09:41	General View	O Load JPG	R
30	28/01/20 09:41	General View	O Load 3PG	R
31	28/01/20 09:41	General View	O Load JPG	8
32	28/01/20 09:41	General View	■ Load JPG	R
33	28/01/20 09:41	General View	€ Load JPG	12
34	28/01/20 09:41	General View	O Load JPG	V
35	28/01/20 09:41	Reinspection Photo	■ Load 3PG	8
36	28/01/20 09:41	Reinspection Photo	O Load JPG	2
-	2000	Reinspection Photo	O Load JPG	8
37	28/01/20 09:41	Reinspection Photo	G Load JPG	_
38	28/01/20 09:41	Reinspection Photo	6 Load JPG	_
	28/01/20 09:41	Particul Dispositions	Load JPG	2
40	Total Carlotte	Reinspection Photo	Load JPG	2
41	28/01/20 09:41	Reinspection Photo		8
42	28/01/20 09:41	Reinspection Photo	1 Load JPG Load JPG	E .

Pho	Photos/Images		3 per s	page 🔍	V
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
44	28/01/20 09:41	Reinspection Photo	0	Load JPG	8
45	28/01/20 09:41	Reinspection Photo	0	Load JPG	Ø
Doc	umentation		1 per s	page 🗸	Ø
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	20/12/19 14:19	ACKNOWLEDGEMENT EMAIL TO III DD 18.12.19	0	Load PDF	
2	18/01/20 13:03	TP ESTIMATE - MARKED	0	Load PDF	
3	18/01/20 13:03	TP GIA REPORT	0	Load PDF	
4	28/02/20 14:29	WORKSHOP INVOICE	0	Load PDF	
5	28/02/20 14:29	LTA SEARCH	0	Load PDF	
6	28/02/20 14:29	LOD	0	Load PDF	
7	26/03/20 13:29	AUTHORISATION TO ACT FORM	0	Load PDF	
8	26/03/20 13:29	DISCHARGE VOUCHER	0	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	10/01/20 10:27	Singapore Accident Statement	0	Load PDF	

## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

#### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19022356/R1PA3Q2

Date:

26/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No:

MCOM0015

Claimant Vehicle No:

SFH93T

Insured Vehicle No: SHC1183M

Date of Loss:

15/12/2019

TP Nature of Claim:

Claim No: MCT19120363

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SFH93T

Make & Model:

TOYOTA LEXUS, 2.5 IS250 (A) 31/12/2015 (Man. Year: 2014)

Engine No: Chassis No: 4GR1027694

Reg. Date: Colour:

White

Odometer:

JTHBF5D2305061621 46287 km

Engine Capacity: Market Value/New Car 2500 cc

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

225/45Z R17

Front Tyre Size: Front Left Side:

225/45Z R17 Michelin 6 mm Rear Tyre Size: Rear Left Side: Rear Right Side:

Michelin 6 mm Michelin 6 mm

Front Right Side: Michelin 6 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	18,388.70	3,499.55	14,889.15	80.97
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,890.00	2,000.00	1,890.00	48.59
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	22,278.70	5,499.55	16,779.15	75.31
Approved Total (Overridden) (S\$)		4,400.00		
(S\$)	22,278.70	4,400.00	17,878.70	80.25
+ GST 7.00/7.00% (S\$)	1,559.51	308.00	1,251.51	80.25
Nett Amount (S\$)	23,838.21	4,708.00	19,130.21	80.25
+ Loss of Use (7.0 x S\$10	00.00/day) (S\$)	700.00		
+ Doc/S	earch Fee (S\$)	7.45		
Ne	tt Liability (S\$)	5,415.45		

INSPECTION

Date of Assignment:

17/12/2019

Date Inspected:

23/12/2019 Inspected At:

Automobile Integrated Management

Pte Ltd (HQ)

23 Kaki Bukit Ave 4 #04-01, Kaki Bukit

(South Wing) Singapore 415933

Estimated Period of Repair:

7.0 days

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=g... 26/3/2020

Adjuster: MOHD RASUL Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=g... 26/3/2020

## REPAIR DETAILS

Referen	ce	
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 28 Feb 2020)
Parts:	143	TOYOTA LEXUS 2.5 IS250 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted,	no print-code for SFH93T)
Validity:		es are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info	: Items/values r	not in reference catalogue are prefixed with an asterisk *.

		-
Recomm	nandad	Darte
RECOUL	nenaea	Falls

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT DOOR -LH	Bent	1,402.80 FL	*1,402.80 FL
2	1		*FRONT DOOR SIDE MIRROR ASSY	Repair	1,158.50 FL	*-FL
3	1		*FRONT DOOR OUTER HANDLE	Repair	181,93 FL	*-FL
4	1		*FRONT DOOR GLASS OUTER MOULDING	Serviceable	161.25 FL	*-FL
5	1		*FRONT DOOR GLASS RUN CHANNEL	Serviceable	189.95 FL	*-FL
6	1		*FRONT DOOR GLASS REGULATOR	Serviceable	461.90 FL	*-FL
7	1		*FRONT DOOR GLASS REGULATOR MOTOR	Serviceable	481.50 FL	*-FL
8	1		*FRONT DOOR INNER LOCK	Serviceable	1,203.50 FL	*-FL
9	1		*FRONT DOOR INSULATOR	Serviceable	131.55 FL	*-FL
10	1		*FRONT DOOR INNER TRIM BOARD	Serviceable	1,150.92 FL	*-FL
11	1		*FRONT DOOR W/STRIP	Necessary	260.13 FL	*260.13 FL
12	1		*FRONT DOOR FRAME CHROME MOULDING	Serviceable	182.43 FL	*-FL
13	1		*FRONT FENDER -LH	Repair	802.60 FL	*-FL
14	1		*CENTRE PILLAR -LH	Serviceable	1,095.60 FL	*-FL
15	1		*SIDE SILL PANEL SKIRT -LH	Repair	861.43 FL	*-FL
16	1		*REAR DOOR -LH	Bent	1,283.90 FL	*1,283.90 FL
17	1		*REAR DOOR GLASS OUTER MOULDING	Serviceable	141.26 FL	*-FL
18	1		*REAR DOOR GLASS RUN CHANNEL	Serviceable	190.63 FL	*-FL
19	1		*REAR DOOR 1/4 GLASS RUBBER	Serviceable	89.62 FL	*-FL
20	1		*REAR DOOR 1/4 GLASS MOULDING	Serviceable	131.45 FL	*-FL
21	1		*REAR DOOR FRAME CHROME MOULDING	Serviceable	169.42 FL	*-FL
22	1		*REAR DOOR W/STRIP	Necessary	230.45 FL	*230.45 FL
23	1		*REAR DOOR CHECKER	Serviceable	89.55 FL	*-FL
24	1		*REAR DOOR INSULATION	Serviceable	131.55 FL	*-FL
25	1		*REAR FENDER-LH	Repair	1,265.70 FL	*-FL
26	1		*REAR SPORT WHEEL -LH	Scratched	1,527.21 FS	*500.00 FS
27	1		*REAR KNUCKLE ARM -LH	Serviceable	1,265.90 FL	*-FL
28	1		*REAR WHEEL HUB BEARING	Serviceable	761.90 FL	*-FL
29	1		*REAR TOP ARM	Serviceable	441.50 FL	*-FL
30	1		*REAR LOWER ARM	Serviceable	488.60 FL	*-FL
31	1		*REAR SHOCK ABSORBER	Serviceable	461.30 FL	*-FL
32	1		*REAR BUMPER	Serviceable	899.60 FL	*-FL
33	1		*REAR TYRE -LH	Not Necessary	550.00 FS	*-FS
34	1		*SET REAR DOOR BLACK TAPE	Not Necessary	120.00 FS	*-FS
35	1		*SET FRONT DOOR BLACK TAPE	Necessary	120.00 FS	*80.00 FS
36	1		*SET SIDE SILL PANEL SKIRT CLIP	Necessary	80.00 FS	*60.00 FS
F=Fra	nchise	part S=Spc	Nett. L=ListItemDisc.	2 1927/2022	alunations.	2012/2012
				Sub Total (S\$)	20,165.53	3,817.28
			- List Item Discount on L Items	10.00/10.00% (S\$)	1,776.83	317.73

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO CHECK FRONT /REAR ELECTRICAL WIRING	New	50.00	30.00
2	TO REMOVE, REFIX REAR UNDERCARRIAGE	New	300.00	0.00
3	TO CHECK WHEEL ALIGNMENT	New	120.00	60.00
4	TO RESPRAY UNDERCOATING	New	120.00	60.00
5	TO DIAGNOS, ERASE FAULT MEMORY AFTER REPAIR	New	400.00	150.00
6	TO RESPRAY PAINTING AND ETC	New	1,400.00	1,000.00
7	PANEL BEATING ,CUT ,WELD REMOVE & REPLACING ABOVE PARTS	New	1,500.00	700.00
	Gross Labo	ur Cost (S\$)	3,890.00	2,000.00

< END OF ESTIMATES >

Report was unsubmitted during this print-out.