

Bernard Ler

CC4/AIG19022355/Kda3

LKK:
IDAC:

LIABILITY

INS. CASE OWNER:

ASSIGNMENT

Surveyor: KENNETH

DOI: 18/12/2019

Date / Time: 17/12/19

Registered in Merimen: 20/12/2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SKW 1694P

Claim No.: _____

Name of Insured: MR SIOH CHAO WEI

Policy No.: _____

Insured Tel No.: _____ HP: _____

Make / Model: MAZDA 3-1.5 (A)

Excess Sec II :SS D.O.A: 14/12/2019 16:35

Place of Accident: SERANGOON AVE 2 CARPARK NEAR BOUNDARY RD EXIT

Is driver the owner? (YES / NO) Nature of Accident: _____

If NO, Driver Name / Age: YEOW SOCK WAH

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: +65-98621862 (V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SLJ 4838D

INSRS:
WSP: ESTEEM PML
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time		STAGE	DATE / PIC
02-01-20	IN THE COURSE OF OVERTAKING TP VEHICLE WAS MOVING OFF FROM STATIONARY POSITION, THAT CAUSING THE COLLISION AS EVIDENCED BY CCTV FOOTAGE, TO REJECT TP CLAIM.	Non-Reporting ltr (1st): Non-Reporting ltr (2nd): Non-Reporting ltr (Final): Notification ltr (if non-pickup): Call OI:	
20-02-20	TO REASON OUT OUR GROUND OF REJECTION AND WOULD MAINTAIN OUR STAND.	After call ltr to OI:	
6/3/2020	FILE PMJ TO HMM TO WORK	Documentation Check List: Handler Typist	
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

PRELIMINARY ADVICE Date/Time: _____ Sent By: _____		Confirm by: _____	
FINALIZATION Date/Time: _____ Confirm with: _____		Confirm by: _____	
Repair Cost:	SS (days) Reduction: %	Email ☐	Call ☐
FINAL SETTLEMENT Date/Time: _____ Confirm with: _____		Email ☐ Call ☐	
Final Liability:	% (Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:	
Repair Cost:	SS		
Loss of Rental (LOR):	SS (days)		
Loss of Use (LOU):	SS (\$ x days)		
Loss of Income (LOI):	SS (\$ x days)		
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐	(Tick only one)		
GIA/LTA Search:	SS		
Medical:	SS	1) Claim status: Normal/Reject/Private Settle	
Disbursement:	SS (e.g. Tow/ Independent)	2) Report Format:	
Legal Cost:	SS	3) Survey fee: \$320	
Total:	SS Global Sum SS:		
FINAL PAYMENT Date/Time: _____ Confirm with: _____		Email ☐ Call ☐	
Payee 1:	SS Name 1:		
Payee 2: (Strike if N.A.)	SS Name 2:		
Payee 3: (Strike if N.A.)	SS Name 3:		

ASS. FILE BY

Kenneth

REF:

ARG

V2355/Kd

ASSIGNMENT

From:

Date:

18/12/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SLJ 48380

at Workshop m/s

Esteem PML

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04

days

Res.:

Yes or No

Lum Sum:

1-B.1

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SLJ 48380

Yr Regn:

12 / 16

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toy Prius

C.C

1788

Colour:

M.P White

A/C:

Insured / Std / NI / NA

Sp. Reading

275325

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTDKB3FU003450056

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal:

7

mm

R/Bal:

6

mm

L/Bal:

7

mm

L/Bal:

6

mm

D.O.A.

14/12/19

D.O.I.

18/12/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S 154

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

p/p - \$4257.82 (Red \$1716.51 / 292)

Date/Time, File Path to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Path to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + PG SA

Photos

Videos

TOTAL

Report Format:

Lump Sum / Bill of

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: Waste (\$

Kd

Esteem Performance Pte Ltd
385 Sin Ming Drive, Vicom Vehicle
Inspection Centre (575718)

Insurer Reference:
Repairer Reference: 024472
Date calculated: 07/01/2020 4:42 PM

Full Report
Registration: SLJ4838D
Printed: 07/01/2020 4:42 PM

Summary Information

Claim

Location:	Singapore (SG)	Work Provider:	AIG Asia Pacific Insurance Pte Ltd
Printed by:	Carmen SG	Currency:	SGD
Claim Reference:		Date of Incident:	14/12/19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle

Manufacturer:	TOYOTA
Model:	PRIUS IV
Sub Model:	BASE MODEL
Model Sheet Number:	70 P5 01
Registration:	SLJ4838D
VIN number:	
Odometer:	

Model Specs

TWO COAT METALLIC

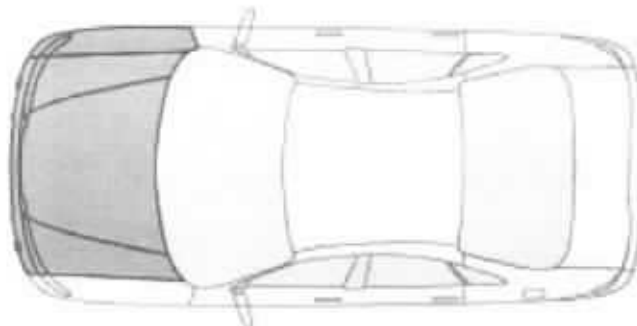
Vehicle Condition

Vehicle Status

Pre-Accident Damage:
Date of Inspection:

Damage Areas

All ☐
Underbody ☐



Labour

Code	Description	Time Base 10 WU/h	Price = 50.00 SGD/h	
			WU	Price SGD
B020	RENEW FRONT BUMPER INCLUDES: R + R FRONT BUMPER, RADIATOR GRILLE AND NECESSARY ATTACHED PARTS		15.0	75.00
B040)	R + R LEFT HEADLAMP (BUMPER REMOVED)		1.0	5.00
B040)	DOES NOT INCLUDE: ADJUST HEADLAMP RENEW RIGHT HEADLAMP ASSY (BUMPER REMOVED)		2.0	10.00
NO NUMBER	NOT INCLUDED: ADJUST HEADLAMPS ADJUST HEADLAMPS		2.0	10.00
B110	RENEW R/F WING (BUMPER AND HEADLAMP REMOVED)		7.0	35.00
	INCLUDES: R + R WING, CONVERT ATTACHED PARTS			
B100	R + R R/SILL TRIM		3.0	15.00
Labour Cost		Hrs	WU	
Panel / Mechanical Labour		3.00	30.0	150.00
Total of Labour				150.00

Paint

Paint Work		SYSTEM AZT	Time Basis 10 WU/h	
Code	Description - TWO COAT METALLIC		WU	Price SGD
	R/F WING NEW PART PAINTING		10.0	
	FRONT BUMPER NEW PART PAINT K1R		14.0	
	BONNET SURFACE PAINT		9.0	
	RIGHT FRONT DOOR SURFACE PAINT		8.0	

Paint Material Per Part

Code	Description	Price SGD
0742	R/F WING NEW PART PAINTING	21.67
0283	FRONT BUMPER NEW PART PAINT K1R	67.90
0471	BONNET SURFACE PAINT	27.89
1482	RIGHT FRONT DOOR SURFACE PAINT	21.66

Labour Cost - Paint

	Factor	50.00 SGD/h	Hrs	WU	Price SGD
	Time Paint			41.0	
	Preparation Main Work Metal		1.10	11.0	55.00
	Preparation Comp. Work Plastic		0.50	5.0	25.00
Total		10 WU/h	5.70	57.0	285.00

Material Cost - Paint	Price SGD
New Part Painting	21.67
New Part Painting - Plastic K1R	67.90
Surface-/Blend Paint	49.55
Material-constant Metal	18.10
Material-constant Plastic	9.00
Total	166.22

Spare Parts

Code	Description	Part Number	Supplier	prices as at 2015-06-01/01 Price SGD
0283	FRONT BUMPER	52119 47962		450.80
0562	RIGHT HEADLAMP ASSY	81145 47691		2,531.60
0742	R/F WING	53801 47080		868.70
0812	R/F WING BADGE	75374 47140		44.17
1001	FRONT BUMPER CLIP	CLIP		40.00
1002	FOG LAMP RH	FOG LAMP RH		910.70
1003	RHF HUP CAP	RHF HUP CAP		195.65
f: OEM Parts	Savings			0.00
n: Non-OEM Parts	Subtotal			5,041.62
u: Used parts	Subtotal Discount(+30.00%)			-1,512.49
	Total			3,529.13

Extras

Code	Description	Price SGD
1005	TUFF COAT TUFF COAT	30.00*
1006	TOWING FEE TOWING	50.00*
	Total Extras	80.00

Final Calculation

	SGD	SGD
Parts		
Total Discount(+30.00%)	5,041.62	
Total Parts	-1,512.49	3,529.13
Labour Time Base 10 WU/h		
Total 30.0 WU X 50.00 SGD/h	150.00	
Total of Labour		150.00
Total Of Extras		80.00
Paint Work Time Base 10 WU/h		
Labour Cost 57.0 WU X 50.00 SGD/h	285.00	
Material Cost	166.22	
Total Paint Including Material		451.22
Repair Cost Excludes GST		4,210.35
GST (+7.0%)		294.72
Repair Cost Included GST		4,505.07

Comments

* - USER SUPPLIED DATA
NN - NO MANUFACTURERS CODE EXISTS
) - WU PARTIAL INCL IN OTHER POSITIONS

Assessment Note

No assessment notes entered.

AIG - LKK

Esteem Performance Pte Ltd
385 Sin Ming Drive, Vicom Vehicle
Inspection Centre (575718)

Insurer Reference:
Repairer Reference: 024472
Date calculated: 16/12/2019 12:30 PM

Full Report
Registration: SLJ4838D
Printed: 16/12/2019 12:30 PM

Summary Information

Claim			
Location:	Singapore (SG)	Work Provider:	AIG Asia Pacific Insurance Pte Ltd
Printed by:	Carmen SG	Currency:	SGD
Claim Reference:		Date of Incident:	14/12/19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

Vehicle
Manufacturer: TOYOTA
Model: PRIUS IV
Sub Model: BASE MODEL
Model Sheet Number: 70 P5 01
Registration: SLJ4838D

VIN number:
Odometer:
Model Specs
TWO COAT METALLIC

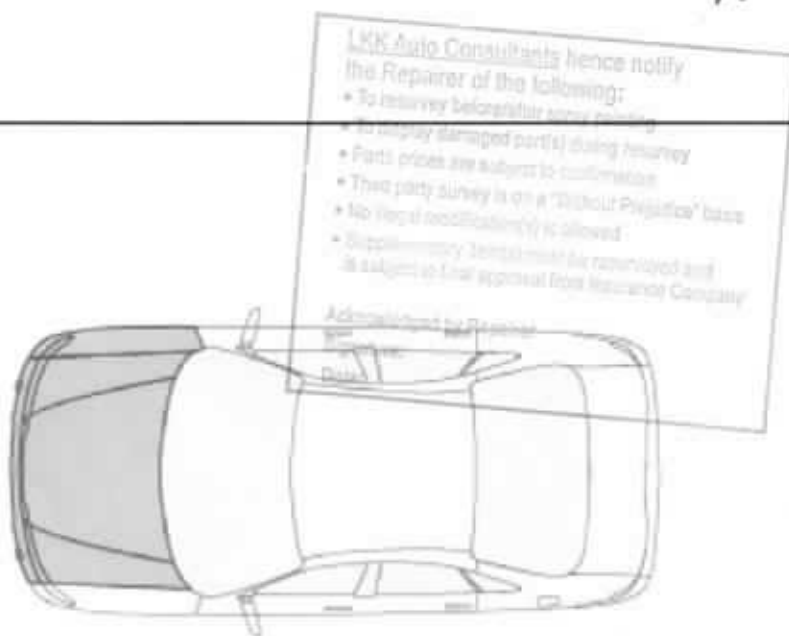
Not Authorized
Return By paint
4 days

Vehicle Condition

Vehicle Status
Pre-Accident Damage:
Date of Inspection:

Damage Areas

All ☐
Underbody ☐



Labour Cost - Paint

	Hrs	WU	Price SGD
Factor	50.00 SGD/h		
Time Paint		49.0	
Preparation Main Work Metal	1.10	11.0	55.00
Preparation Comp. Work Plastic	0.50	5.0	25.00
Total	10 WU/h	65.0	325.00

Material Cost - Paint

	Price SGD
New Part Painting	21.67
New Part Painting - Plastic K1R	67.90
Surface-/Blend Paint	57.02
Material-constant Metal	18.10
Material-constant Plastic	9.00
Total	173.69

Spare Parts

				prices as at 2015-06-01/01
Code	Description	Part Number	Supplier	Price SGD
0283	FRONT BUMPER	52119 47962		450.80
0562	RIGHT HEADLAMP ASSY	81145 47691		2,531.60 ✓
0742	R/F WING	53801 47080		868.70
0812	R/F WING BADGE	75374 47140		44.17
1001	FRONT BUMPER CLIP	CLIP		40.00
1002	FOG LAMP RH	FOG LAMP RH		910.70 ✓
1003	RHF HUP CAP	RHF HUP CAP		195.65
f: OEM Parts	Savings			0.00
n: Non-OEM Parts	Subtotal			5,041.62
u: Used parts	Subtotal Discount(+30.00%)			-1,512.49
	Total			3,529.13

Extras

Code	Description	Price SGD
1005	TUFF COAT TUFF COAT	30.00*
1006	TOWING FEE TOWING	50.00*
	Total Extras	80.00

Final Calculation

	SGD	SGD
Parts	5,041.62	
Total Discount(+30.00%)	-1,512.49	
Total Parts		3,529.13
Labour Time Base 10 WU/h		
Total 70.0 WU X 50.00 SGD/h	350.00	
Total of Labour		350.00
Total Of Extras		80.00
Paint Work Time Base 10 WU/h		
Labour Cost 65.0 WU X 50.00 SGD/h	325.00	
Material Cost	173.69	
Total Paint Including Material		498.69
Repair Cost Excludes GST	4257.82	4,457.82
GST (+7.0%)		312.05
Repair Cost Included GST		4,769.87

Comments

* - USER SUPPLIED DATA
NN - NO MANUFACTURERS CODE EXISTS
) - WU PARTIAL INCL IN OTHER POSITIONS

Assessment Note

No assessment notes entered.

Labour

Code	Description	Time Base 10 WU/h	Price = 50.00 SGD/h	
			WU	Price SGD
B020	RENEW FRONT BUMPER INCLUDES: R + R FRONT BUMPER, RADIATOR GRILLE AND NECESSARY ATTACHED PARTS	15.0	75.00	
B040)	R + R LEFT HEADLAMP (BUMPER REMOVED) DOES NOT INCLUDE: ADJUST HEADLAMP	1.0	5.00	
B040)	RENEW RIGHT HEADLAMP ASSY (BUMPER REMOVED) NOT INCLUDED: ADJUST HEADLAMPS	2.0	10.00	
NO NUMBER	ADJUST HEADLAMPS	2.0	10.00	
B110	RENEW R/F WING (BUMPER AND HEADLAMP REMOVED) INCLUDES: R + R WING, CONVERT ATTACHED PARTS	7.0	35.00	
NO NUMBER	R + R L/F BUMPER MOUNTING	1.0	5.00	
B131)	RENEW R/FRONT PANEL CARRIER	2.0	10.00	
B131)	RENEW R/RADIATOR CARRIER	3.0	15.00	
B125)	R + R UPPER FRONT PANEL CROSSMEMBER	2.0	10.00	
B010)	R + R FRONT BUMPER REINFORCEMENT	3.0	15.00	
B010)	R + R FRONT BUMPER LOWER REINFORCEMENT	2.0	10.00	
B010)	R + R FRONT ACTIVE AIR INTAKE GRILL	1.0	5.00	
M010)	R + R CONDENSER	8.0	40.00	
B100	R + R R/SILL TRIM	3.0	15.00	
M020	RENEW RADIATOR	19.0	95.00	
1001	LWR FRT PNL C-MEMBER REPAIR	20.0*	100.00	
1017	UPP FRT PNL C-MEMBER REPAIR	20.0*	100.00	
Labour Cost		Hrs	WU	
Panel / Mechanical Labour		11.10	111.0	555.00
Total of Labour				555.00

Paint

Paint Work		SYSTEM AZT	Time Basis 10 WU/h	
Code	Description - TWO COAT METALLIC		WU	Price SGD
	R/F WING NEW PART PAINTING		10.0	
	R/RADIATOR BRACKET SURFACE PAINT		4.0	
	R/F PANEL SUPPORT SURFACE PAINT		4.0	
	FRONT BUMPER NEW PART PAINT K1R		14.0	
	BONNET SURFACE PAINT		9.0	
	LWR FRT PNL C-MEMBER SURFACE PAINT		4.0	
	UPP FRT PNL C-MEMBER SURFACE PAINT		4.0	
	RIGHT FRONT DOOR SURFACE PAINT		8.0	

Paint Material Per Part

Code	Description	Price SGD
0742	R/F WING NEW PART PAINTING	21.67
0990	R/RADIATOR BRACKET SURFACE PAINT	1.49
1024	R/F PANEL SUPPORT SURFACE PAINT	1.25

Kd

Esteem Performance Pte Ltd
385 Sin Ming Drive, Vicom Vehicle
Inspection Centre (575718)

Insurer Reference:
Repairer Reference: 024472
Date calculated: 24/12/2019 12:21 PM

Full Report
Registration: SLJ4838D
Printed: 24/12/2019 12:21 PM

Summary Information

Claim			
Location:	Singapore (SG)	Work Provider:	AIG Asia Pacific Insurance Pte Ltd
Printed by:	Carmen SG	Currency:	SGD
Claim Reference:		Date of Incident:	14/12/19
Estimated Repair Time:		Hire Car Start:	
Actual Repair Days:		Hire Car End:	

Vehicle Details

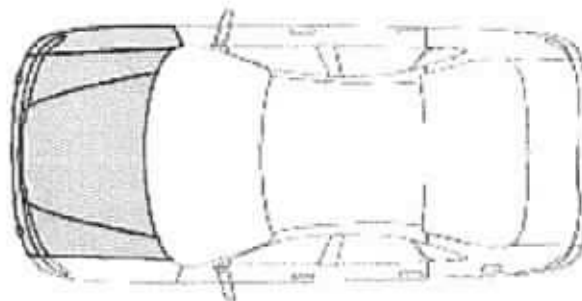
Vehicle
Manufacturer: TOYOTA
Model: PRIUS IV
Sub Model: BASE MODEL
Model Sheet Number: 70 P5 01
Registration: SLJ4838D
VIN number:
Odometer:
Model Specs
TWO COAT METALLIC

Vehicle Condition

Vehicle Status
Pre-Accident Damage:
Date of Inspection:

Damage Areas

All ☐
Underbody ☐



SLJ 4838D

Labour

Code	Description	Time Base 10 WU/h	Price = 50.00 SGD/h	
			WU	Price SGD
B020	RENEW FRONT BUMPER INCLUDES: R + R FRONT BUMPER, RADIATOR GRILLE AND NECESSARY ATTACHED PARTS		15.0	75.00
B040)	R + R LEFT HEADLAMP (BUMPER REMOVED)		1.0	5.00
B040)	DOES NOT INCLUDE: ADJUST HEADLAMP RENEW RIGHT HEADLAMP ASSY (BUMPER REMOVED)		2.0	10.00
NO NUMBER	NOT INCLUDED: ADJUST HEADLAMPS ADJUST HEADLAMPS		2.0	10.00
B110	RENEW R/F WING (BUMPER AND HEADLAMP REMOVED)		7.0	35.00
B100	INCLUDES: R + R WING, CONVERT ATTACHED PARTS			
1001	R + R R/SILL TRIM		3.0	15.00
1017	LWR FRT PNL C-MEMBER REPAIR	✓~	20.0*	100.00 X
	UPP FRT PNL C-MEMBER REPAIR	✓~	20.0*	100.00 X
Labour Cost		Hrs	WU	
Panel / Mechanical Labour		7.00	70.0	350.00
Total of Labour				350.00

Paint

Paint Work		SYSTEM AZT	Time Basis 10 WU/h	
Code	Description - TWO COAT METALLIC		WU	Price SGD
	R/F WING NEW PART PAINTING		10.0	
	FRONT BUMPER NEW PART PAINT K1R		14.0	
	BONNET SURFACE PAINT		9.0	
	LWR FRT PNL C-MEMBER SURFACE PAINT		4.0	
	UPP FRT PNL C-MEMBER SURFACE PAINT		4.0	
	RIGHT FRONT DOOR SURFACE PAINT		8.0	

Paint Material Per Part

Code	Description	Price SGD
0742	R/F WING NEW PART PAINTING	21.67
0283	FRONT BUMPER NEW PART PAINT K1R	67.90
0471	BONNET SURFACE PAINT	27.89
1001	LWR FRT PNL C-MEMBER SURFACE PAINT	3.98
1017	UPP FRT PNL C-MEMBER SURFACE PAINT	3.49
1482	RIGHT FRONT DOOR SURFACE PAINT	21.66

Paint Material Per Part

Code	Description	Price SGD
0283	FRONT BUMPER NEW PART PAINT K1R	67.90
0471	BONNET SURFACE PAINT	27.89
1001	LWR FRT PNL C-MEMBER SURFACE PAINT	3.98
1017	UPP FRT PNL C-MEMBER SURFACE PAINT	3.49
1482	RIGHT FRONT DOOR SURFACE PAINT	21.66

Labour Cost - Paint

	50.00 SGD/h	Hrs	WU	Price SGD
Factor				
Time Paint			57.0	
Preparation Main Work Metal		1.10	11.0	55.00
Preparation Comp. Work Plastic		0.50	5.0	25.00
Total	10 WU/h	7.30	73.0	365.00

Material Cost - Paint

	Price SGD
New Part Painting	21.67
New Part Painting - Plastic K1R	67.90
Surface-/Blend Paint	59.76
Material-constant Metal	18.10
Material-constant Plastic	9.00
Total	176.43

Spare Parts

Code	Description	Part Number	Supplier	prices as at 2015-06-01/01	Price SGD
0253	FRONT LWR AIR GRILLE	53112 47240		Sm	148.60 X
0283	FRONT BUMPER	52119 47962		CM	450.80 ✓
0317	L/F BUMPER BRACKET	52116 47050		A	107.20 X
0318	R/F BUMPER BRACKET	52115 47050		A	107.20 X
0410	FRONT GRILLE	53101 47081		Sm	321.90 X
0562	RIGHT HEADLAMP ASSY	81145 47691		mtg 11.11	2,531.60 ✓
0742	R/F WING	53801 47080		Ry	868.70 ✓
0812	R/F WING BADGE	75374 47140		Sm	44.17 ✓
0842	R/F WHEELHOUSE COVER	53875 47070		Sm	185.64 X
0990	R/RADIATOR BRACKET	53202 47901		A	213.50 X
1024	R/F PANEL SUPPORT	53213 47050		A	89.20 X
1000	RHF UNDERHSEILED CLIP	CLIP		Sm	25.00 X
1001	FRONT BUMPER CLIP	CLIP		Sm	40.00 ✓
1002	FOG LAMP RH	FOG LAMP RH		mtg 11.11	910.70 ✓
1003	RHF HUP CAP	RHF HUP CAP		Sm	195.65 ✓

f: OEM Parts
n: Non-OEM Parts
u: Used parts

Savings	0.00
Subtotal	6,239.86
Subtotal Discount(+30.00%)	-1,871.96
Total	4,367.90

Extras

Code	Description	Price SGD
1004	RHF TYRE RHF TYRE	350.00* <i>X</i>
1005	TUFF COAT TUFF COAT	100.00* <i>3ol</i>
1006	TOWING FEE TOWING	60.00* <i>5ol</i>
	Total Extras	510.00

Final Calculation

	SGD	SGD
Parts	6,239.86	
Total Discount(+30.00%)	-1,871.96	
Total Parts		4,367.90
Labour Time Base 10 WU/h		
Total 111.0 WU X 50.00 SGD/h	<i>3.50</i> -555.00	
Total of Labour		555.00
Total Of Extras		510.00
Paint Work Time Base 10 WU/h		
Labour Cost 73.0 WU X 50.00 SGD/h	<i>3.25</i> 365.00	
Material Cost	<i>171.09</i> -176.43	
Total Paint Including Material		541.43
Repair Cost Excludes GST		5,974.33
GST (+7.0%)		418.20
Repair Cost Included GST		6,392.53

Comments

* - USER SUPPLIED DATA
 NN - NO MANUFACTURERS CODE EXISTS
) - WU PARTIAL INCL IN OTHER POSITIONS

Assessment Note

No assessment notes entered.

72358 | d.

PRE-REPAIR INSPECTION REQUEST – SLJ4838D vs SKW1694P (OI) on D.O.A.: 14/12/2019

From: Hor, Yinnul
To: 'assignments@ikkauto.com', Admin A (admin-a@ikkauto.com)
Cc: Fong, Andy-SY, Fan, Winnie-LW, Abu Kassim, Noor Marissa, Azlan, Syazairdina, Chan, Yoke Shi, Lim, Sheng Yang, Mithoosingh, Aashweenjeetkaur, Parthiban, Theerthan, Subramaniam, Divyashn
Sent: 12/17/2019 3:44:51 PM
Attachments:  SLJ4838D_14.12.2019_GIA REPORT.pdf

Hi,

Please refer to the enclosed request from Esteem Performance Pte Ltd.
Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.
Kindly assist to assign **Kenneth Kong** as Single Joint Expert as requested.

Thanks & Regards,

Hor Yin Rul (Viviane)
AGG
FNOL Adjuster I
Singapore AUTO Claims

Tel: 8001206558 | Ext: 1002208
Yinnul.Hor@ikka.com | www.ikka.sg

Jenny
17/12 @ 4.08pm
Veh in ✓
S: ~~Survey~~ Kenneth
survey 18/12/19

From: Jenny chong <jenny@esteemperf.com.sg>
Sent: Monday, December 16, 2019 10:38 AM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Cc: carmen lim <carmen@esteemperf.com.sg>; serence ctc <serence@esteemperf.com.sg>
Subject: [EXTERNAL] REQUEST FOR PRI SURVEY SLJ4838D

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)

We act for Grab Rentals Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no SLJ 4838 D

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 SIN MING DRIVE (S) 575718

Tel : 8799 0066
Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.

We are prefer **LKK Auto Consultants Pte Ltd- KENNETH** to survey the car.

Friendly Grüße / Best Regards

Jenny Chong
Senior Operation Executive | Operation
Division
Esteem Performance Pte Ltd

P: 6484 1221
F: 6484 7829
E: jenny@esteemperf.com.sg

6033 Ang Mo Kio Industrial Park 2 #01-259 (Head Office)
385 Sin Ming Drive Vicom Inspection Centre (Showroom)

www.esteemcoaching.com



Jia Le (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Monday, 20 January 2020 5:30 PM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: SLJ4838D [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

Dear Jia Le,

Please proceed as proposed.

Thanks.

Best Regards,

Bernard Ler
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: 03 January 2020 10:57
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: [EXTERNAL] Your ref: SLJ4838D [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

From the OI video, TP was stationary on left side of driveway to pick up passenger. While OI overtaking, TP vehicle moving off from stationary position, thus causing the accident.

Therefore, we would like to reject the claim.

Kindly let us have your instruction.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 21 January 2020 9:03 AM
To: Carmen Lim; jenny chong
Subject: Your ref: SLJ4838D [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]
Attachments: SKW1694P.mp4; statement.pdf

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SKW 1694P & SLJ 4838D ON 14/12/2019

We refer to the above matter.

From our insured's video, your client's vehicle was stationary on the left side of driveway to pick up passenger. While our insured overtaking, your vehicle moving off from stationary position, thus causing the accident.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jia Le (LKK Auto)

From: Carmen Lim <carmen@esteemperf.com.sg>
Sent: Tuesday, 4 February 2020 1:15 PM
To: Jia Le (LKK Auto)
Cc: jenny chong
Subject: Re: Your ref: SLJ4838D [ACCIDENT INVOLVING VEHICLES SKW1694P AND SLJ4838D ON 14/12/2019]

Dear Jia Le,

We would like to dispute the liability.

Your insured's video very clear that he avoid in front oncoming taxi and swerved to the LH cause the accident.

Pls take note that our insured started to move forwards in very slow speed, the moving position is less than one car distance.

No matter my insured's vehicle is moving or stationary, your insured must give caution when he swerved to the LH to avoid an oncoming vehicle.

Pls review the above matter and let us hear from your favorably.

Thank you



Freundliche Grüße / Best Regards

Carmen Lim

Accident Claim Executive |

Operation Division

Esteem Performance Pte Ltd

M: 8799 0066

P: 6484 1221

E: carmen@esteemperf.com.sg

5033 Ang Mo Kio Industrial
Park 2 #01-259 (Head Office)
385 Sin Ming Drive Vicom
Inspection Centre (Showroom)

www.esteemperformance.com



FACTS

- Your driver while picking up psgp, he was aware that our insured was in the course of overtaking him ^{AND} another vehicle was turning out from right side to avoid this turning out vehicle. Our vehicle have to keep left, if your vehicle was stationary ^{WITHOUT MOVING}, we believe the accident is evitable. Therefore, we are unable to review this case.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	16 Dec 2019 Edit Reg		17 Dec 2019 00:00 Edit Adj Rpt	\$54,257.82 Edit Estimates	\$54,257.82 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	MR SITOH CHAO WEI, ID: S8424264		
Main Claimant:	GRAB RENTALS PTE LTD, Co. Reg. No.: 201617200G		
Vehicle Reg. No.:	SLJ4838D	Date of Loss:	14/12/2019 16:00 - :59 [36 Months From LTA Reg Date (Man Yr)]
Claim Type:	TP / 7476235776SG	Policy/Cover Note No.:	2100437072 (Comprehensive)
Vehicle Reg. No. (Insured):	SKW1694P	Policy No. (Claimant):	A29114756MKF
		Excess:	
Repairer:	Esteem Performance Pte Ltd (HQ) Blk 5033 Ang Mo Kio Ind Park 2, #01-259, 569536 Ang Mo Kio - Tel: 64841221		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Ler, Bernard-JQ] Bernard.JiQian.Ler@aig.com		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 02/01/2020]		

ASSOCIATED MAIL RECEIVED

[View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLJ4838D (7476235776SG)
[SKW1694P]
TP
GRAB RENTALS PTE LTD
Dec 14 2019 4:00PM
[MR SITO CHAO WEI]
Esteem Performance Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Video			1 per page	☒
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/12/19 12:46	Video - Accident	Load MP4	
Photos/Images			3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	23/01/20 15:27	General View	Load JPG	☒
2	23/01/20 15:27	General View	Load JPG	☒
3	23/01/20 15:27	General View	Load JPG	☒
4	23/01/20 15:27	General View	Load JPG	☒
5	23/01/20 15:27	General View	Load JPG	☒
6	23/01/20 15:27	General View	Load JPG	☒
7	23/01/20 15:27	General View	Load JPG	☒
8	23/01/20 15:27	General View	Load JPG	☒
9	23/01/20 15:27	General View	Load JPG	☒
10	23/01/20 15:27	Odometer Reading	Load JPG	☒
11	23/01/20 15:27	General View	Load JPG	☒
12	23/01/20 15:27	Chassis Number	Load JPG	☒
13	23/01/20 15:32	Reinspection Photo	Load JPG	☒
14	23/01/20 15:32	Reinspection Photo	Load JPG	☒
15	23/01/20 15:32	Reinspection Photo	Load JPG	☒
16	23/01/20 15:32	Reinspection Photo	Load JPG	☒
17	23/01/20 15:32	Reinspection Photo	Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/12/19 14:25	ACKNOWLEDGEMENT EMAIL TO AIG DD 17.12.19	Load PDF	
2	20/12/19 14:25	EMAIL FROM AIG DD 17.12.19	Load PDF	
3	20/12/19 14:25	TP GIA REPORT	Load PDF	
4	25/12/19 09:38	TP ESTIMATE - MARKED	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/12/19 12:46	OI GIA REPORT	Load PDF	

Documents Checklist

Reset Save Print	
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) 	
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AIG19022355/KDA3Q2

Date: 10/03/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100437072
 Claimant: SLJ4838D Insured Vehicle No: SKW1694P
 Vehicle No: SLJ4838D
 Date of Loss: 14/12/2019 Nature of Claim: TP Claim No: 7476235776SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLJ4838D
 Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A) Engine No: 2ZRR977202
 Reg. Date: 14/12/2016 (Man. Year: 2016) Chassis No: JTDKB3FU003540056
 Colour: Metallic Pearl White Odometer: 275325 km
 Engine Capacity: 1798 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
 Front Left Side: Yokohama 7 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 7 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,717.90	3,529.13	1,188.77	25.20
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,256.43	728.69	527.74	42.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,974.33	4,257.82	1,716.51	28.73
+ GST 7.00/7.00% (S\$)	418.20	298.05	120.15	28.73
Nett Amount (S\$)	6,392.53	4,555.87	1,836.66	28.73
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 17/12/2019
 Date Inspected: 18/12/2019 Inspected At: Esteem Performance Pte Ltd (HQ)
 Blk 5033 Ang Mo Kio Ind Park 2, #01-259
 Singapore 569536
 Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT LWR AIR GRILLE	Serviceable	148.60 FL	*- FL
2	1		*FRONT BUMPER	Cracked	450.80 FL	*450.80 FL
3	1		*L/F BUMPER BRACKET	Repair	107.20 FL	*- FL
4	1		*R/F BUMPER BRACKET	Repair	107.20 FL	*- FL
5	1		*FRONT GRILLE	Serviceable	321.90 FL	*- FL
6	1		*RIGHT HEADLAMP ASSY	Mtg Cracked	2,531.60 FL	*2,531.60 FL
7	1		*R/F WING	Bent	868.70 FL	*868.70 FL
8	1		*R/F WING BADGE	Necessary	44.17 FL	*44.17 FL
9	1		*R/F WHEELHOUSE COVER	Serviceable	185.64 FL	*- FL
10	1		*R/R RADIATOR BRACKET	Repair	213.50 FL	*- FL
11	1		*R/F PANEL SUPPORT	Repair	89.20 FL	*- FL
12	1		*RHF UNDERSHIELD CLIP	Serviceable	25.00 FL	*- FL
13	1		*FRONT BUMPER CLIP	Necessary	40.00 FL	*40.00 FL
14	1		*FOG LAMP RH	Mtg Cracked	910.70 FL	*910.70 FL
15	1		*RHF HUP CAP	Dented	195.65 FL	*195.65 FL
16	1		*RHF TYRE RHF TYRE	Serviceable	350.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,589.86	5,041.62
- List Item Discount on L Items 30.00/30.00% (\$\$)	1,871.96	1,512.49
Total Parts (\$\$)	4,717.90	3,529.13

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TUFF COAT TUFF COAT	New	100.00	30.00
2	TOWING FEE TOWING	New	60.00	50.00
3	111.0 WU 50.00 SGD/H	New	555.00	150.00
4	LABOUR COST 73.0 WU X 50.00 SGD/H	New	365.00	325.00
5	MATERIAL COST	New	176.43	173.69
Gross Labour Cost (S\$)			1,256.43	728.69

Report was unsubmitted during this print-out.

< END OF ESTIMATES >