

Vic

From: Vic
Sent: Thursday, 11 June, 2015 10:51 AM
To: Jacqueline Leong
Cc: KKLau; Vivian Lau; Hsiao Tong; Vic; Admin A
Subject: RE: C0314940: Direct Settlement - Acc Invl SKM 7612P (OI : AXA - TBA) & SHB 9948B (TP : LKK - CC3/AXA14016319/Kwb3) on 26.08.2014

Dear Ms Jacqueline,

We refer to the below email.

We had spoken to the insured Mdm De Ferrari previously where she was informed of the TP claim and she strongly disputed on the liability and doesn't want to settle the claim.

We tried to contact insured once again to further discuss this matter and to check the outcome of her claim against TP but to no avail.

Based on the circumstances of the accident, it was reported by insured that she was reversing out from the car park lot when she was hit by TP taxi. According to her, TP must stop to give way to her reversing vehicle.

We will continue to follow up on insured to address her concerns.

Meanwhile, kindly advise for an instructions if any.

Thank you.

Best Regards,

Vic Alpeh

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicapeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vivian Lau
Sent: Wednesday, 10 June, 2015 4:14 PM
To: Jacqueline Leong; Hsiao Tong; Vic
Cc: KKLau
Subject: RE: C0314940: Direct Settlement - Acc Invl SKM 7612P (OI : AXA - TBA) & SHB 9948B (TP : LKK - CC3/AXA14016319/Kwb3) on 26.08.2014

Dear Jacqueline,

Thank you for the email.

Dear Vic,

Kindly assist to revert. [CC3/AXA14016319/Kwm3](#)

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacqueline Leong [<mailto:Jacqueline.Leong@axa.com.sg>]

Sent: Wednesday, 10 June, 2015 3:45 PM

To: Admin-B (LKK Auto); Vivian Lau; Hsiao Tong

Cc: KKLau

Subject: RE: C0314940: Direct Settlement - Acc Invl SKM 7612P (OI : AXA - TBA) & SHB 9948B (TP : LKK - CC3/AXA14016319/Kwb3) on 26.08.2014

Dear Vivian/Hsiao Tong

Please revert on our email dated 4/6/15. Tks.

Thanks & Regards,

Jacq

Jacqueline Leong

Executive – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

jacqueline.leong@axa.com.sg

Customer Care no: 1800-880 4741

Website: www.axa.com.sg



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From: Jacqueline Leong

Sent: Thursday, June 04, 2015 10:37 AM

To: 'Jojo Ngai '; Vivian Lau

Cc: 'KKLau'; 'Vivian Lau'

Subject: RE: C0314940: Direct Settlement - Acc Invl SKM 7612P (OI : AXA - TBA) & SHB 9948B (TP : LKK - CC3/AXA14016319/Kwb3) on 26.08.2014

Dear Jojo/Vivian

Please revert the status for this claim asap. Tks.

Thanks & Regards,

Jacq

Jacqueline Leong

Executive – Motor Claims

AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
jacqueline.leong@axa.com.sg
Customer Care no: 1800-880 4741
Website: www.axa.com.sg



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From: Jacqueline Leong Kin Mun
Sent: Monday, September 08, 2014 10:42 AM
To: 'Jojo Ngai '
Cc: KKLau; Vivian Lau
Subject: C0314940: Direct Settlement - Acc Invl SKM 7612P (OI : AXA - TBA) & SHB 9948B (TP : LKK - CC3/AXA14016319/Kwb3) on 26.08.2014

Hi Jojo
Insured send us some photos – fyn. Tks.

Thanks & Regards,
Jacq

Jacqueline Leong
Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
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From: Jojo Ngai [<mailto:admin-b@lkkauto.com>]
Sent: Friday, August 29, 2014 5:40 PM
To: Winnie Ho Ping Ping; Kitty Teo Poh Guek; Tan Tiong Beng
Cc: KKLau; Vivian Lau
Subject: Direct Settlement - Acc Invl SKM 7612P (OI : AXA - TBA) & SHB 9948B (TP : LKK - CC3/AXA14016319/Kwb3) on 26.08.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 9948B AT M/s Trans-Cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report & photo for your perusal.

Please be informed that our estimated cost of repair is not ready yet.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thanks & Regards

Jojo Ngai

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1,

#01-25 Paya Ubi Industrial Park,

Singapore 408933

DID : 6742 8617

Fax : 6741 4108



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