

Sharon Yee

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**From:** Sharon Yee  
**Sent:** Monday, 18 August, 2014 2:31 PM  
**To:** 'Vale Oh'  
**Cc:** Hsiao Tong; Vic; Admin-A (LKK Auto)  
**Subject:** RE: Direct Settlement - Accident Involving SDZ980L (OI : AXA - TBA) & SHD9409E (TP : LKK REF - CC3/AXA14014454/Ksa3) on 28.07.2014  
**Attachments:** Sdz 980L accident; TP GIA REPORT.pdf; OI GIA REPORT.pdf  
  
**Importance:** High

**WITHOUT PREJUDICE**

Dear Vale,

Further to the email below.

TP reported both parties were turning and OI encroached to her lane and accident happened.

OI reported that TP was in the extreme right lane and the lane meant to turn right only. However, TP went straight instead of turning right. Thus, accident happened.

We have contacted OI and she disputed liability. She have emailed us the video which was voice recording on the conversation between she and TP driver after they shifted the vehicles and stopped across the junction . ( Please see attached). A copy of CD will courier to your office asap.

Meanwhile, we will try to get CCTV footage from Transcab if available for us to review.

In view of the above, kindly let us have your further instruction for our next course of action.

*Thank you*

*Best regards,  
Sharon Yee  
LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1  
#01-25 Paya Ubi Industrial Pk  
S 408933  
DID : 6749 4274  
Fax : 6741 4108  
Email : [sharonyee@lkkauto.com](mailto:sharonyee@lkkauto.com)*

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**From:** Vale Oh [<mailto:Vale.Oh@axa.com.sg>]  
**Sent:** Monday, 18 August, 2014 11:04 AM  
**To:** Admin-A (LKK Auto); Vic; Hsiao Tong  
**Subject:** FW: Direct Settlement - Accident Involving SDZ980L (OI : AXA - TBA) & SHD9409E (TP : LKK REF - CC3/AXA14014454/Ksa3) on 28.07.2014

Hi all

Further to Winnie's email of 06.08.14.

Please note insured has a copy of the video footage where TP admitted at fault. Please liaise with Insured before admitting any liability towards the TP's claim, tks.

**Best Regards**

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**Vale Oh**

A. Manager – Motor Claims

**AXA Insurance Singapore Pte Ltd**

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

[vale.oh@axa.com.sg](mailto:vale.oh@axa.com.sg)

DID: (65) 6880 4897

Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]

**Sent:** Friday, August 01, 2014 8:48 AM

**To:** Winnie Ho Ping Ping; Tan Tiong Beng; Kitty Teo Poh Guek

**Cc:** KKLau; Sharon Yee

**Subject:** Direct Settlement - Accident Involving SDZ980L (OI : AXA - TBA) & SHD9409E (TP : LKK REF - CC3/AXA14014454/Ksa3) on 28.07.2014

**WITHOUT PREJUDICE**

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHD 9409E at M/s Trans-cab Auto Services Pte Ltd on 30.07.2014.

Enclosed herewith a copy of TP's GIA report, estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Sharon and she can be contacted at DID: 6749 4274

Thank You.

Best Regards,

*Mei Kwan*

LKK Auto Consultants Pte Ltd

DID: 6366 0055

FAX: 6741 4108

EMAIL: [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)