

Joy Irene (LKK Auto)

From: Joy Irene (LKK Auto)
Sent: Thursday, 12 November, 2015 4:50 PM
To: Lynn Khong
Cc: Admin A
Subject: DS / P0906969 / C0311787 / OD SDZ980L / DOA: 28.07.2014 / TRANS-CAB SHD 9409E

Dear Ms. Lynn,

We refer to the above-subject.

We have surveyed TP vehicle on 30.07.2014 and have adjusted the cost of repairs to lump sum \$3,100.00 with 4 working days recommendation to repair after inspection.

As insured strongly disputed the claim, we provided a copy of the voice recording from the insured to TP on 27.11.2014.

It was recorded that TP driver admitted fault and we sent our enquiry to TP if their client is still to pursue TP claim however, to this date we receive no response from them.

Since there is no development from TP with regards to their TP claim, we will temporarily close this more than one (1) year outstanding file and submit our report to your good-office.

In future, if there is any development from TP, we will update and inform you for our further handling.

Thank you.

Best Regards,

Joy Irene | Case Handler

LKK Auto Consultants Pte Ltd

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From: Vale Oh [mailto:Vale.Oh@axa.com.sg]

Sent: Wednesday, 20 August, 2014 11:24 AM

To: Sharon Yee <sharonyee@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Vic <vicalpeh@lkkauto.com>

Subject: FW: Direct Settlement - Accident Involving SDZ980L (OI : AXA - TBA) & SHD9409E (TP : LKK REF - CC3/AXA14014454/Ksa3) on 28.07.2014

Importance: High

Hi all

Please note we had forwarded you the CCTV from Insured!

Please check and keep us posted on the above matter.