

## Hsiao Tong (LKKAUTO)

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**From:** NG Stacey <stacey.ng@axa.com.sg>  
**Sent:** Friday, 14 February 2020 3:09 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Admin A  
**Subject:** FW: [2014 OST] ACCIDENT INVOLVING SGK 6317G AND SHB 7556L ON 07/03/2014  
\*\*\* AXA REF : C0299090 // LKK REF: CC3/AXA14004728/  
**Attachments:** LKKInspection.pdf; LKKAdjustment1.pdf; TP LOD & Docs.pdf

Hi Hsiao Tong

Please proceed. Thanks.

Regards

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**Stacey Ng** | Assistant Manager, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email:stacey.ng@axa.com.sg  
Customer Care No. 1800 8804888



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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Monday, January 6, 2020 10:38 AM  
**To:** NG Stacey <stacey.ng@axa.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] [2014 OST] ACCIDENT INVOLVING SGK 6317G AND SHB 7556L ON 07/03/2014 \*\*\* AXA REF : C0299090 // LKK REF: CC3/AXA14004728/

Hi Stacey,

Further to our below email.

Kindly let us have you mandate to settle the matter at **\$13,109.17(all-in)**. Breakdown as follows: -

**Liability: 100% (Insured driver made right turn and collided with third party who was driving straight on the opposite direction.)**

1. Cost of Repair (w/GST)	\$ 11,556.00
2. Loss of Rental (9days x \$121.98)	\$ 1,097.82
3. Loss of Income (9days x \$50.00)	\$ 450.00
4. LTA/ GIA Search Fee	\$ 5.35
<b>Total</b>	<b>\$ 13,109.17</b>

Kindly let us have your mandate/ instruction.

*"Wishing you a Happiness and Prosperity New Year"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 19 December 2019 5:16 PM

**To:** NG Stacey <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SGK 6317G AND SHB 7556L ON 07/03/2014 \*\*\* AXA REF : C0299090 // LKK REF: CC3/AXA14004728/

Hi Stacey,

Thank you for your email.

Kindly let us have you mandate to settle the matter at **\$13,109.17(all-in)**. Breakdown as follows: -

**Liability: 100% (Insured driver made right turn and collided with third party who was driving straight on the opposite direction.)**

1. Cost of Repair (w/GST)	\$ 11,556.00
2. Loss of Rental (9days x \$121.98)	\$ 1,097.82
3. Loss of Income (9days x \$50.00)	\$ 450.00
4. LTA/ GIA Search Fee	\$ 5.35
<b>Total</b>	<b>\$ 13,109.17</b>

Kindly let us have your mandate/ instruction.

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 19 December 2019 1:48 PM

**To:** NG Stacey <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SGK 6317G AND SHB 7556L ON 07/03/2014 \*\*\* AXA REF : C0299090 // LKK REF: CC3/AXA14004728/

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Stacey,

Noted with thanks.

**Hi Hsiao Tong,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** NG Stacey <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>

**Sent:** Thursday, 19 December, 2019 10:57 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Subject:** RE: ACCIDENT INVOLVING SGK 6317G AND SHB 7556L ON 07/03/2014 \*\*\* AXA REF : C0299090 // LKK REF: CC3/AXA14004728/

Hi Mei Kwan

Please proceed direct settlement.

Thanks.

**Regards**

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**Stacey Ng** | Assistant Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)

Email: [stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)

Customer Care No. 1800 8804888



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, June 11, 2019 10:45 AM

**To:** GO Sashe <[sashe.goms@axa.com.sg](mailto:sashe.goms@axa.com.sg)>

**Cc:** KHOR Saw Theng <[sawtheng.khor@axa.com.sg](mailto:sawtheng.khor@axa.com.sg)>; NG Stacey <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>

**Subject:** ACCIDENT INVOLVING SGK 6317G AND SHB 7556L ON 07/03/2014 \*\*\* AXA REF : C0299090 // LKK REF: CC3/AXA14004728/

**Importance:** High

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Attached here with TP repairer's letter of demand and email from Ms. Belliana for your reference and perusal.

Kindly advise the investigation result and advise whether we can proceed to direct settlement for this case.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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