

Veron Chen (LKKAUTO)

From: Naz (LKKAUTO)
Sent: Friday, 30 October 2020 2:53 PM
To: Gnoh, Pau Loong
Cc: SUR; Bryan Ang (LKKAUTO); Wong, Lorriance; Veron Chen (LKKAUTO)
Subject: Re: Urgent ; RE: Pls advise status of interview ~ RE: Pls advise consistency of third party damage as insured state no contact ; Sompo Claim no : CMTD1905866 ; RE: Survey Report & Invoice of Vehicle SLQ4108R
Attachments: SLQ 4108R HEIGHT MEASUREMENT REPORT 1.pdf

Dear Mr Gnoh,

Apologies for the late reply. Attached herewith is the Height Measurement Report.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Thursday, 29 October 2020 3:42 PM

To: Naz (LKKAUTO) <Naz@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Wong, Lorriance <lorriance.wong@sompo.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Subject: RE: Urgent ; RE: Pls advise status of interview ~ RE: Pls advise consistency of third party damage as insured state no contact ; Sompo Claim no : CMTD1905866 ; RE: Survey Report & Invoice of Vehicle SLQ4108R

Dear Naz,

As just spoken for this case, please assist to provide the report for this case, thank you.

[work from home]

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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From: Gnoh, Pau Loong

Sent: Sunday, August 2, 2020 9:55 AM

To: 'Naz (LKKAUTO)' <Naz@lkkauto.com>

Cc: 'SUR' <sur@lkkauto.com>; 'Bryan Ang (LKKAUTO)' <bryanang@lkkauto.com>; Wong, Lorriance <lorriance.wong@sompo.com.sg>; 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>

Subject: RE: Urgent ; RE: Pls advise status of interview ~ RE: Pls advise consistency of third party damage as insured state no contact ; Sompo Claim no : CMTD1905866 ; RE: Survey Report & Invoice of Vehicle SLQ4108R

Importance: High

Dear Naz,

With reference to the email trail below, it has been a few months now and we would appreciate your report for this case, thank you.

(Work from home)

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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From: Gnoh, Pau Loong

Sent: Tuesday, April 28, 2020 4:16 PM

To: 'Naz (LKKAUTO)' <Naz@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Wong, Lorriance <lorriance.wong@sompo.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Subject: Urgent ; RE: Pls advise status of interview ~ RE: Pls advise consistency of third party damage as insured state no contact ; Sompo Claim no : CMTD1905866 ; RE: Survey Report & Invoice of Vehicle SLQ4108R

Importance: High

Dear Naz,

With reference to your email below dated 10/03/20, we still do not have your report and please advise urgently for the report, thank you.

[Work From Home]

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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From: Naz (LKKAUTO) <Naz@lkkauto.com>

Sent: Tuesday, March 10, 2020 12:36 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: SUR <sur@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Wong, Lorriance <lorriance.wong@sompo.com.sg>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Subject: Re: Pls advise status of interview ~ RE: Pls advise consistency of third party damage as insured state no contact ; Sompō Claim no : CMTD1905866 ; RE: Survey Report & Invoice of Vehicle SLQ4108R

Dear Mr Gnoh,

I have completed the Height Measurement Report and forwarded it to my senior for review. I will email it to you once he has gone through it.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Monday, 2 March 2020 5:24 PM

To: Naz (LKKAUTO) <Naz@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: Pls advise status of interview ~ RE: Pls advise consistency of third party damage as insured state no contact ; Sompō Claim no : CMTD1905866 ; RE: Survey Report & Invoice of Vehicle SLQ4108R

Dear Naz,

With reference above and email below, please update us for the interview with insured, thank you.

FYI, we have received third party letter of claim.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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From: Naz (LKKAUTO) <Naz@lkkauto.com>

Sent: Wednesday, January 22, 2020 11:50 AM

To: Wong, Lorriance <lorriance.wong@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; SUR <sur@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Subject: Re: Pls advise consistency of third party damage as insured state no contact ; Sompo Claim no : CMTD1905866 ; RE: Survey Report & Invoice of Vehicle SLQ4108R

Dear Ms Wong,

I have received the assignment. I have also contacted the insured, Mr Zulhilmi. He is not free this week and he will only get his work schedule for the following week on Sunday, 26 January 2020. I have informed him to contact me as soon as he gets his schedule to arrange for the earliest date and time to meet him to conduct the interview. I will update you accordingly.

Thank you.

"Wishing you a Happy and Prosperous New Year"

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Tuesday, 21 January 2020 7:57 AM

To: Reports (LKKAuto) <report@lkkauto.com>; SUR <sur@lkkauto.com>; Naz (LKKAuto) <Naz@lkkauto.com>

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: RE: Pls advise consistency of third party damage as insured state no contact ; Sompno Claim no : CMTD1905866 ; RE: Survey Report & Invoice of Vehicle SLQ4108R

Dear Naz,

As spoken to you on 20/1/2020.

Kindly interview OI (FBP 5069L).

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Thursday, 16 January 2020 5:38 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Reports (LKKAuto) <report@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: RE: Pls advise consistency of third party damage as insured state no contact ; Sompno Claim no : CMTD1905866 ; RE: Survey Report & Invoice of Vehicle SLQ4108R

Dear Pau Loong,

We will check and revert.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Thursday, 16 January 2020 5:20 PM

To: Reports (LKKAuto) <report@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Wong, Lorriance <lorriance.wong@sompo.com.sg>

Subject: Pls advise consistency of third party damage as insured state no contact ; Sompo Claim no : CMTD1905866 ;
RE: Survey Report & Invoice of Vehicle SLQ4108R

Importance: High

Dear M/s LKK,

With reference to your report, please review this case as our insured's enclosed report state there is no contact.

Best Regards

Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555 | **F:** 6221 3147



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From: Wong, Lorriance <lorriance.wong@sompo.com.sg>
Sent: Thursday, 16 January, 2020 5:13 PM
To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Subject: FW: Survey Report & Invoice of Vehicle SLQ 4108R

Claim no : CMTD1905866

Hi Pau Loong

I had paid the survey fee. I think you omitted to cater the PYOTH for third party.

Best Regards

Lorriance Wong

Claims Division

D: 63295175 | **T:** 6461 6555 | **F:** 6221 3302



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From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Thursday, January 16, 2020 4:18 PM
To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; sur@lkkauto.com

Subject: Survey Report & Invoice of Vehicle SLQ 4108R

Dear Grace,

Enclose Survey Report of SLQ 4108R.

Thank you.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Hueyyon | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,