

ASS. REC. BY:

REF: CS/SMD19022283 / Avf302 Special Instruction:

SURVIVOR: Adrian ASSIGNMENT (Office)From (Person): Grace Teo of SMD Date/Time: 11/10/2019

Estimated Cost: _____ Bill to: _____

OD / FTP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: YQ1886 Insured: GBF7091Kat Workshop m/s: Liu's Brother Tel: 67411730of 1 Kaki Bukit Ave 6 #01-01Policy No: _____ Claim No: CMD1905762 / AGC

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 10/10/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endorsement: _____

Date/Time: 12/10 Person Contacted: Susan Vehicle: IN / OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>YQ 1886 - CS/FTP 190162421 kyd 202</u> D.O.A - 10/09/2019
	<u>GBF 7091K - NA/ASG 120177321 k4</u> D.O.A - 01/10/2018
<u>12/10/19</u>	<u>Informed Agnes pending workshop est by email</u>
<u>4/3/20</u>	<u>Adrian confirmed LS \$5850 (Ref 6826, 5490)</u>
<u>4/3/20</u>	<u>Email preli revised to Agnes</u>

Adrian

ASSIGNMENT

YQ1886

2018 Dec

Street Address

Type: M Car / M Cycle / Bus / Van / Car / Taxi / Driver / Motor

TP / WS / TP RES / OO RES / EVA / HV / MV

Truck / Trailer

To Report Vehicle To

Make: Hino No: 7685

Workshop No

Colour: White Insured / Std / N / NA

or

Sq Reading: 61262 T Scale: Insured / Std / N / NA

Engine

Eng No

Policy No

CNIC

Claims No

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured

Excess

Steering: In order / Jammed / Leaked / Burnt

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt

Make of Veh

Mod: U1 / S/Rim / STD A/Rim

(Policy Condition)

Tyre Size

F: 11 R22-5

R: 11 R22-5

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTOU / PIR / SUMI /

TOYO / YOKO or

Est. or Market Value

Front

Rear

IDAC Accident Report: Consistent? Yes or No

R/Bal

26 mm

R/Bal

06 mm

QIA / PR Seen: Consistent? Yes or No

L/Bal

06 mm

L/Bal

06 mm

Est. Repairs: days: Rep: Yes or No

D.O.A

D.O.A

18/12/19

Sum Insured: % 3 Val: Yes or No

Survey held at

Lin Brothers

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Front N/S.

Date: Person Contacted

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

TP Sample

RECEIVED 05 MAR 2020

MV:

PV:

Nett:

Date/Time File Taken

☐

: Prel. Report

Days Of Repair: 6

or

☐

: Final Report

Resurvey No. of Trips

Survey Fee

340

Date/Time File Done

Transport Fee

Food/Drink Fee

Other Fee

Total Fee

Remarks

340

4/3 - typist

TP

4/3 \$5850/-

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 4 March 2020 5:12 PM
To: SUR; 'Teo, Grace'; agnes.chan@sompo.com.sg
Cc: melvin.ye; 'Henry, Irene James'
Subject: RE: CMTD1905762/AGC - PRI/ GBF7091K & YQ188G ACC ON 10.12.19
Attachments: YQ 188G PRELI ADVISED.pdf

Dear Agnes,

Enclosed preliminary revised of vehicle YQ 188G
Date of survey: 18/12/2019
Number of days (estimated) : 6 days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 18 December 2019 5:53 PM
To: SUR <sur@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; agnes.chan@sompo.com.sg
Cc: melvin.ye <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>
Subject: RE: CMTD1905762/AGC - PRI/ GBF7091K & YQ188G ACC ON 10.12.19

Dear Agnes,

Please be informed that we have inspected the vehicle YQ 188G on 18/12/2019.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

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Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 18 December, 2019 11:13 AM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments@lkkauto.com

Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>

Subject: RE: CMTD1905762/AGC - PRI/ GBF7091K & YQ188G ACC ON 10.12.19

Dear Grace,

Thank you for the assignment.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Tuesday, 17 December 2019 3:33 PM

To: Susan Low <liusbro@ymail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD1905762/AGC - PRI/ GBF7091K & YQ188G ACC ON 10.12.19

Our Reference: CMTD1905762/AGC

Your Reference: YQ188G

Without Prejudice

EMAIL ONLY

Date: 17/12/2019

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Dear Susan,

ACCIDENT INVOLVING GBF7091K & YQ188G ON 10.12.2019

We refer to your email reply of today.

We will appoint LKK Auto Consultants to conduct the survey.

Hi LKK Auto,

Please refer to the email below and make the arrangement to survey for **YQ188G** on a without prejudice basis and revert with your report upon completion of survey to my colleague, Ms. Agnes.

Thank You.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26th December 2019 and 2nd January 2020 respectively.

We wish you a Merry Christmas and a Happy New Year!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Susan Low <liusbro@ymail.com>

Sent: Tuesday, December 17, 2019 3:19 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Subject: Re: CMTD1905762/AGC - PRI/ GBF7091K & YQ188G ACC ON 10.12.19

We did liked to chose as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

On Tuesday, 17 December 2019, 3:14:46 pm SGT, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD1905762/AGC

Your Reference: YQ188G

Without Prejudice

Date: 17/12/2019

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Dear Susan,

ACCIDENT INVOLVING GBF7091K & YQ188G ON 10.12.2019

We refer to your Notice of Accident dated 17/12/2019.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26th December 2019 and 2nd January 2020 respectively.

We wish you a Merry Christmas and a Happy New Year!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

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From: Susan Low <liusbro@ymail.com>
Sent: Tuesday, December 17, 2019 2:50 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: Request for 3rd party claims survey YQ188G Claims against GBF7091K

Accident on 10/12/2019 Along Maxwell Road

Involving YQ188G and GBF7091K

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____



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www.avg.com



Auto
Consultants
Pte Ltd

Company Registration No. 199607188R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: CMTD1905762/AGC

Our ref: CS/SMO19022283/Avf3

Date: 4/3/2020

The Motor Claims Department
M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. YQ 188G

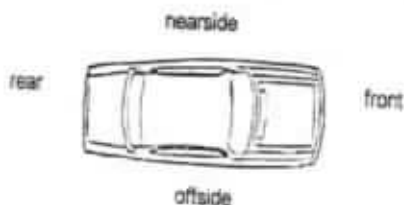
We thank you for your instruction on 17/12/2019

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18/12/2019 at the premises of M/s LIU'S BROTHER AUTO ENGINEERING WORKSHOP and have the following to report:-

Workshop Estimate Amount	: S\$12,676.00
Revised Estimate Amount	: S\$5,850.00 (LUMP SUM)
"Check" Items Amount	: S\$
Market Value	: S\$
LTA Reimbursement Value	: S\$
Nett Value	: S\$

Description of Damage:

The vehicle sustained damages at the front n/s portion



Comments/Present Status:

Damages Consistent

Yours faithfully,

ADRIAN LING WAI PING
B.Eng, AMSOE, AMIRTE, AMSAE-A, M.MATAI
Licensed Appraiser

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 18 December 2019 5:53 PM
To: SUR; 'Teo, Grace'; agnes.chan@sompo.com.sg
Cc: melvin.ye; 'Henry, Irene James'
Subject: RE: CMTD1905762/AGC - PRI/ GBF7091K & YQ188G ACC ON 10.12.19

Dear Agnes,

Please be informed that we have inspected the vehicle YQ 188G on 18/12/2019.

We are pending estimate from repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

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Cc: 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>
Subject: RE: CMTD1905762/AGC - PRI/ GBF7091K & YQ188G ACC ON 10.12.19

Dear Grace,

Thank you for the assignment.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

Celine Fong

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Sent: Tuesday, 17 December 2019 3:33 PM
To: Susan Low <liusbro@ymail.com>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>;

'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: CMTD1905762/AGC - PRI/ GBF7091K & YQ188G ACC ON 10.12.19

Our Reference: CMTD1905762/AGC

Your Reference: YQ188G

Without Prejudice
EMAIL ONLY

Date: 17/12/2019

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Dear Susan,

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We refer to your email reply of today.

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Hi LKK Auto,

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Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

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We did liked to chose as follow

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Kindly arrange

Thank.

Best Regards,

Susan Low
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AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

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Our Reference: CMTD1905762/AGC

Your Reference: YQ188G

Without Prejudice

Date: 17/12/2019

EMAIL ONLY

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	Motor Surveyor	Surveyor	Selection (Indicate as tick)
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		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

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Claims Division

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Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____



AVG

This email has been checked for viruses by AVG antivirus software.

www.avg.com

Nivitha (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 17 December 2019 3:33 PM
To: Susan Low; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'
Cc: Chan, Shu Hui Agnes; Ye, Yong Kang Melvin; Henry, Irene James
Subject: CMTD1905762/AGC - PRI/ GBF7091K & YQ188G ACC ON 10.12.19
Attachments: YQ188G191210.pdf; YQ188G Search.pdf

Our Reference: CMTD1905762/AGC
Your Reference: YQ188G

Without Prejudice
EMAIL ONLY

Date: 17/12/2019

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Dear Susan,

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Best Regards
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D: 6329 5170 | T: 6461 6555 | F: 6221 3147

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Veh Lu
Adrian



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M/s Liu's Brother Auto Engineering Workshop

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Your Reference: YQ188G

Without Prejudice

Date: 17/12/2019

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S LIU'S BROTHER AUTO ENGINEERING WORKSHOP

Dear Susan,

ACCIDENT INVOLVING GBF7091K & YQ188G ON 10.12.2019

We refer to your Notice of Accident dated 17/12/2019.

Please be informed that Ms. Agnes Chan is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	

		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Our office will be closed on Christmas, New Year's Eve and New Year Day. Business will resume on 26th December 2019 and 2nd January 2020 respectively.

We wish you a Merry Christmas and a Happy New Year!

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Susan Low <liusbro@ymail.com>

Sent: Tuesday, December 17, 2019 2:50 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: Request for 3rd party claims survey YQ188G Claims against GBF7091K

Accident on 10/12/2019 Along Maxwell Road

Involving YQ188G and GBF7091K

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1730
Fax: 6744 5746

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION
OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-207689

Date of Request: 17/12/2019

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP

1 Kaki Bukit Ave 6 #01-01

Auto Bay@Kaki Bukit

Singapore 417883

Dear Sir/Madam,

Enquiry Date 17/12/2019

Enquiry By Susan Low Siew Yian

TP Vehicle No. GBF7091K

Accident Date 10/12/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF7091K	Sompo Insurance Singapore Pte. Ltd.	22/02/2019-21/02/2020	6461 6555

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION
OF SINGAPORE**

RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-19-207689

Date of Request: 17/12/2019

Your Ref No: Online Purchase

LIU'S BROTHER AUTO WORKSHOP

1 Kaki Bukit Ave 6 #01-01

Auto Bay@Kaki Bukit

Singapore 417883

Dear Sir/Madam,

Enquiry Date 17/12/2019

Enquiry By Susan Low Siew Yian

TP Vehicle No. GBF7091K

Accident Date 10/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	10/12/2019 16:01
Date Of Accident	10/12/2019 10:50
Exact Location Of Accident	ALONG MAXWELL ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	YQ188G
Insured/Policyholder	
Name Of Registered Owner	GOLDBELL LEASING PTE LTD
Co Reg No	199001196N
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64942833

Vehicle Particulars

Manufacturer	HINO
Model	FG8JR1A 16 TON-7.7 D (M)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093298MFCV
Cover Note Number	

Driver

Name of Driver	BOON JIAN MING
NRIC No	S92095471
Date Of Birth	18/03/1992
Occupation	OUTDOOR
Date Of Driving Pass	23/03/2017
Driving Experience	2 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81130473
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	BLK 362A SEMBAWANG CRESCENT #12-853
Postcode	751362
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - LESSEE
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	DRIZZLING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : NOT APPLICABLE GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON 10/12/19, TIME AROUND 10:50AM. LOCATION IS ALONG MAXWELL ROAD, TURNING FROM SOUTH BRIDGE ROAD TO MAXWELL ROAD JUNCTION. I WAS TURNING FROM THE FIRST TURNING LANE AS MY VEHICLE IS LONG. KNOWING THAT MY VEHICLE IS LONG AND NEEDS MOVE TURNING SPACE. I KEEP MY VEHICLE TO THE RIGHT EDGE OF THE RIGHT LANE. SUDDENLY VEHICLE GBF7091K HIT ONTO MY VEHICLE AS I WAS TURNING. THIS COLLISION HAS CAUSED DAMAGES TO MY VEHICLE. THE FRONT BUMPER, FRONT HEADLIGHTS (LEFT SIDE) OF MY VEHICLE WERE DAMAGED. I HAVE OBSERVED THAT DRIVER'S (GBF7091K) HAND WAS SHAKING WHEN I TALKED TO HIM AND WHEN ASKED. DRIVER (GBF7091K) SAID HIS HANDS WERE PAINFUL. I AM NOT SURE IF HIS PAINFUL HANDS HAS A PART TO PLAY IN THE ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBF7091K
Vehicle Make/Model/Colour	NISSAN / NV200 / SILVER
Details Of Properties	VEH B
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	FRANCIS NG SAY SENG
NRIC/Passport Number	S1195338G
Contact Number	96809058

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

RIGHT SIDE END BODY

1

Sketch Plan

SKETCH PLAN

YQ 1886

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

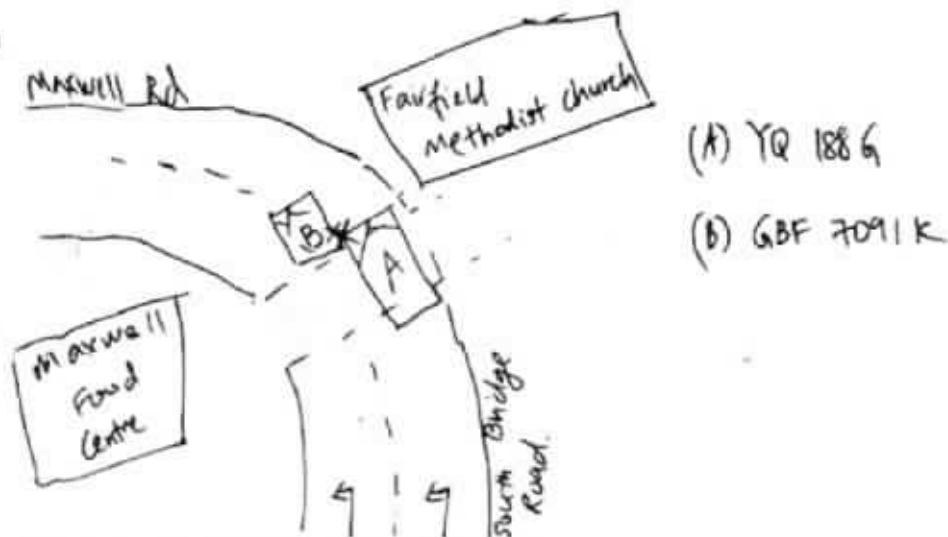
10/12/19 2.10pm

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Jenny Ng

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 10/12/19, time around 10.50am. Location is along Maxwell road, turning from South Bridge road to Maxwell road Junction. I was turning from the first turning lane as my vehicle is long, knowing that my vehicle is long and needs more turning space, I keep my vehicle to the right edge of the right lane. Suddenly, vehicle GBF 7091 K hit onto my vehicle as I was turning, this collision has caused damages to my vehicle. The front bumper, front head lights (left side) of my vehicle were damaged. I have observed that driver's (GBF 7091 K) hand was shaking when I talked to him and when asked, driver (GBF 7091 K) said his hands were painful; I am not sure if his painful hands has a part to play in the accident.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)

Date & Time
10/12/19 2.10PM

Reporting Centre Personnel's Signature
Name

NRIC/PIN No.: Jenny Ng

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company
Owner ID: 196N

Vehicle Details

Vehicle No.: YQ188G
Vehicle to be Exported: No
Intended Deregistration Date: 17 Dec 2019
Vehicle Make: HINO
Vehicle Model: FG8JR1A 16 TON MT
Primary Colour: White
Manufacturing Year: 2018
Engine No.: JOBEWS10188
Chassis No.: JHDFG8JR1XXX15038
Maximum Power Output: -
Open Market Value: \$71,096.00
Original Registration Date: 26 Dec 2018
First Registration Date: 26 Dec 2018
Transfer Count: 0
Actual ARF Paid: \$3,555.00

Intended PARF Rebate Details

PARF Eligibility: No
PARF Eligibility Expiry Date: -
PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 25 Dec 2028
COE Category: C - Goods Vehicle & Bus
COE Period(Years): 10
PQP Paid: \$14,257.00
COE Rebate Amount: \$12,861.00
Total Rebate Amount: \$12,861.00

The information contained herein is correct as at 17 Dec 2019

OK

**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J Tel: 6741-1730 / 731 Fax: 6744-5746 Email: liusbros@gmail.com

Invoice/Ref No: YQ188G191210

Estimate

Customer		Date:	17-12-19
Name:	Sompo Insurance Singapore Private Limited	Vehicle No:	YQ188G
Address:	Motor Claims Department	Model/Make:	Hino FG8JRIA
	50 Raffles Place #05-01 / 06		16 TON MT
	Singapore Land Tower		
	Singapore 048623		

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Front Bumper <i>Repld</i>	\$ 1,490.00	1180
2	Front Lh Bumper <i>Repld</i>	\$ 970.00	650
3	Bumper Side <i>Repld</i>	\$ 460.00	316
4	Head Lamp <i>Repld</i>	\$ 1,670.00	1350
5	Head Lamp Panel <i>Repld</i>	\$ 1,530.00	780
6	Fog Lamp <i>Repld</i>	\$ 660.00	380
7	Fog Lamp Panel <i>Repld</i>	\$ 230.00	
8	Signal Lamp <i>Repld</i>	\$ 435.00	
9	Step Panel Lower <i>Repld</i>	\$ 696.00	
10	Step Panel Top <i>Repld</i>	\$ 1,980.00	
11	Door Signal Lamp <i>Repld</i>	\$ 295.00	
12	"Corporate" Advertisement & Artwork <i>Repld</i>	\$ 400.00	300
To check all wiring & electrical component for proper function		\$ 80.00	30
Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc		\$ 900.00	600
To putty & spray painting & including touch up paint on accident affected		\$ 800.00	700
To apply Rust Proofing, reseal tuff-coating treatment on accident area		\$ 80.00	50

Total Parts & Labour of estimate for damaged vehicle

\$ 12,676.00

Total amount in Lump Sum Basis for repaired vehicle

SDLS:



M/s Liu's Brother Auto Engrg Wks

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Admin Lin
L/S 18/12/19.
06 Dyp.

Total: 7325.40
L/S: 5850.

Veron Chen (LKKAUTO)

From: Susan Low <liusbro@ymail.com>
Sent: Monday, 2 March 2020 2:51 PM
To: Veron Chen (LKKAUTO)
Subject: Re: FINALISE (3 VEHICLES)

Confirmed and accepted as follow

1. YM 5120P-Offer Lump Sum \$950 @ 4 working days
2. YQ 188G-Offer Lump Sum \$5850 @ 6 working days
3. GBJ 5449E-Offer Lump Sum \$14,300 @ 10 working days

Thank.

Best Regards,

Susan Low
M/s Liu's Brother Auto Engineering Workshop
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 67411730 Fax: 67445746

On Monday, 2 March 2020, 1:44:52 pm SGT, Veron Chen (LKKAUTO) <veronchen@lkkauto.com> wrote:

Dear Susan,

WITHOUT PREJUDICE

Attach 3 vehicles for finalise.

1. YM 5120P-Offer Lump Sum \$950 @ 4 working days

2. YQ 188G-Offer Lump Sum \$5850 @ 6 working days

3. GBJ 5449E-Offer Lump Sum \$14,300 @ 10 working days

Please check and confirmed.

Any more outstanding cases survey by Adrian for him to finalise.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
SOMPO INSURANCE SINGAPORE PL			Ref : CS/SMO19022283/Avf3e2	
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623			Date : 05-03-2020	
			Code : SMO	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GBF 7091K	Veh. Inspected	YQ 188G	
Policy No.		Coverage (\$)	0.00	
Claim No.	CMTD1905762/AGC	Excess (\$)	0.00	
Assign From	GRACE TEO	Assign Date	17/12/2019	
2. Vehicle Particulars & Condition				
Make & Model	HINO FG8JR1A 16 TON MT	c.c	7685	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	JHDFG8JR1XXX15038	Colour	WHITE	
Odometer	61262	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	11 R22.5	BRIDGESTONE	6 mm	
L/H Front Tyre	11 R22.5	BRIDGESTONE	6 mm	
R/H Rear Tyre	11 R22.5	BRIDGESTONE	6 mm	
L/H Rear Tyre	11 R22.5	BRIDGESTONE	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	10/12/2019	Inspection Date	18/12/2019	
Survey held at	LIU'S BROTHER AUTO ENGINEERING WORKSHOP 1 KAKI BUKIT AVENUE 6 #01-01 AUTOBAY @ KAKI BUKIT SINGAPORE 417883			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:			6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. YQ 188G

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT BUMPER	DEFORMED	1,490.00	1,180.00
1	FRONT LH BUMPER	DEFORMED	970.00	650.00
1	FRONT LH BUMPER SIDE	DEFORMED	460.00	310.00
1	FRONT LH HEAD LAMP	CRACKED	1,670.00	1,350.00
1	FRONT LH HEAD LAMP PANEL	BENT	1,530.00	780.00
1	FRONT LH FOG LAMP	CUT	660.00	380.00
1	FRONT LH FOG LAMP PANEL	BENT	230.00	230.00
1	FRONT LH SIGNAL LAMP	CUT	435.00	435.00
1	FRONT LH STEP PANEL LOWER	CRACKED	696.00	696.00
1	FRONT LH STEP PANEL TOP	TO REPAIR SEE LABOUR	1,980.00	-
1	FRONT LH DOOR SIGNAL LAMP	MISSING	295.00	295.00
1	FRONT LH "CORPORATE" ADVERTISEMENT & ARTWORK	NECESSARY	400.00	300.00
	LESS 10% DISCOUNT		-	-660.60
			10,816.00	5,945.40
	<u>LABOUR</u>			
	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION.		80.00	30.00
	LABOR FOR PANEL BEATING,CUT,WELD,STRAIGHTEN & REPLACING PARTS ETC'S.INCLUSIVE OF THE REPAIR OF FRONT LH STEP PANEL TOP.		900.00	600.00
	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED.		800.00	700.00
	TO APPLY RUST PROOFING,RESEAL TUFF-COATING TREATMENT ON ACCIDENT AREA.		80.00	50.00
			-	-
			-	-
			1,860.00	1,380.00
	GRAND TOTAL		12,676.00	7,325.40
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			5,850.00

Report Ref No. CS/SMO19022283/Avf3e2



Report Ref No. CS/SMO19022283/Avf3e2

A handwritten signature in black ink, appearing to read 'A. Ling'.

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report in whole or in part, does so at his or her own risk.