unvayor GQ	ASSIGNME				
From (Person): Winnie Fun	of	Ala	Da	te/Time:	18/12/19@ 21.50pr
Estimated Cost:		Bill to:			
OD (TP)/WS/TP RES/OD RE		S			
To Inspect Vehicle No:			Insured:	SJH	3033A
at Workshop m/s	Auto Dyna	mic	Tel:	8CFP	8661
of 131K 3019 A					
Policy No:		Claim No:			
Sum Insured:		Excess:			
Make of Veh: (Client's Record)			D.	o.A. 12	104/2019
CA / REV / REP. / REV 24 F					ement:
Date/Time: 9.43am@ 19/12/	Person Contacted:	Reymo	nd Veh	icle_IN/	UT
Date/Time Action/Instruction	(Y) Estimate				
SLQ 333 H	-×				
PH 24224	- cc3/A14190.	-/1	-Pa		JUA: 5/12/19

, ASS. FOLO, BY: GU.	ALG				
DPC	1 1	IGNMENT			
From PRS Date:	20/12/2019	Veh No: SUR	333H	Yr Regn: 05	Jul 201
Estimated Cost:		Type: M.Car / M.Cycle /	Bus/Van/Lo		
OD (TP) WS / TP RES / OD RES / EVA / II	NV / MV	Truck / Trailer or			
To Inspect Vehicle No: SLQ 3	33H	Make: Mer	d ()	186 ac	15985
at Workshop m/s Auto Dy	namic	Colour www	the "	A/C: Insured / S	td/NI/NA
BIK 3019 A Ubi Road	1 # 01-28	Sp.Reading 370	24	T/Radio: Insured / S	Std / NI / NA
Insured:		Eng/No:	1	. 1 01	
Policy No.		C/No: WDD	11794	22N.485	805
Claims No.		Gen. Cond: Good / Fair	- 1		
Sum Insured: Exce	SS:	Steering: In refer / Jamn	ned / Leaked	Burnt or	
(Client's Record)		Brake: Inorder / Jamn	ned / Leaked	Burnt or	
Make of Veh: Apm ((waiting)		STD A/Rim, or		
		Tyre Size: F:	35/2	5 ZR 19	
(Policy Condition)		R:	()	11	
Remark: The veh had commenced its	N/S 0/S	BS / DUN / EXNOVA / G	Y/FS/LIZA	/ MIC / OHTSU / PIR / S	SUMI /
repair at the time of inspection.		TOYO / YOKO or	-	inental	
Bal, or Market Value:		Front	Cervi	Rear	
	nt? : Yes or No	R/Bal.	mm	R/Bal.	mm
	nt? : Yes or No	L/Bal. 5	mm	L/Bal.	mm
	s.: Yes or No	D.O.A.		D.O.I. 2e-	12-19
	/al.: Yes or No	'Survey held at	W/S		4m
Cup	2	Des. of Damages : Frt /	Rear / O/S	I NTS I UIC I Roofto	
CA / REV / REP. / 24 HRS	Vehicle: IN / OUT			O	
Date: Person Contacted:		The U/C / Chassis	frame / Body	y Structure affected du	ue to collision.
Date / Time Action / Instruction					
			-		
	RECEIVED 17	JAN 2020			
Date/Time, File Pass to? : Preli. Re	enort	Days Of Repair:	3		
17/01/20		Resurvey No. of Trip		Supray Eco	100
Date/Time, File Return to?	port	Nesurvey No. or Trip	·	Survey Fee: Transportation:	180
2)	Add Fee	: Site Insp (\$) S + RS,SI	
		: Interview (5) Phoios	
Report Format : PRS	*	: Tech, Invs (\$		Others	u
Lump Sum / LPd: /%		: Westend (\$		- A SYMMAN	
The state of the s		I weet and a		70.71	191
				TOTAL	101

Nivitha (LKK Auto)

From:

AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Sent:

Wednesday, 18 December 2019 4:50 PM

To:

Admin A; assignments

Cc:

Fong, Andy-SY

Subject:

Aigencypt [PRI] AIG insured SJH3033A - EAL: 2019.6597.MK.ya - SLQ333H

Hi LKK,

Kindly assist to survey.

Kindly the repairer at 9728 8661 (Mr Raymond).

Winnie Fan

AIG

Claims Service Associate

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

winnie-lw.fan@aig.com | www.aig.sg

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From: Yvonne

Sent: Friday, 6 December, 2019 3:20 PM

To: 'AIGSGP_ClaimsSurvey@aig.com'; 'Abu Kassim, Noor Mariesa'; 'Azlan, Syazairdina'; 'Subramaniam, Divyashni';

'Mithoosingh, Aashweenjeetkaur'

Subject: [PRI] AIG insured SJH3033A - EAL: 2019.6597.MK.ya - SLQ333H

Our ref

: 2019.6597.MK.ya - SLQ333H

Your ref

: SJH3033A

PLEASE REPLY VIA EMAIL (yvonne@ealc.com.sg)

AIG Asia Pacific Insurance Pte Ltd

No. 78 Shenton Way #07-16 AIG Building Singapore 079120

Attn: Motor Claims Department 2 DAYS' PRE-REPAIR NOTICE

Surveyor from M/s AIG Asia Pacific Insurance Pte Ltd Vehicle **SLQ333H** inspected as follows by Name:

Before repair

Parts removed

After repair

Signature

Signature

Signature

Date/ Time:

Date/ Time:

Date/ Time:

Dear Sir/Madam,

NOTICE TO THIRD PARTY INSURERS FOR PRE-REPAIR NOTICE

CLAIMANT: LYE PO LENG

ACCIDENT INVOLVING SLQ333H & SJH3033A ON (MMDDYYYY) 12/4/2019 ALONG COMMONWEALTH AVE AT ABOUT 1405 HOURS

•W@ refer to the above matter wherein we are instructed to act for LYE PO LENG, the owner of vehicle no. SLQ333H.

The date of accident is 4 December 2019.

There is no agreement to the surveyors proposed by parties.

Our client's vehicle SLQ333H is available as follows, please call prior appointment for the pre-repair inspection:

M/s Auto Dynamac Service Trading Blk 3019A Ubi Road 1, #01-28, Singapore 408713 Tel: 9728 8661 (Mr Raymond)

Please arrange for the pre-repair inspection on the damaged vehicle within 2 working days from the time of notification, excluding Saturdays, Sundays and public holidays.

Regards, Yvonne Ang

East Asia Law Corporation No. 133 New Bridge Road, #10-02 Chinatown Point, Singapore 059413 Tel: 63232565 Fax: 63232373

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	5641
Vehicle Details	
Vehicle No.:	SLQ333H
Vehicle to be Exported:	No
Intended Deregistration Date:	20 Dec 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	CLA180 SB URBAN (R18 LED)
Primary Colour:	White
Manufacturing Year:	2017
Engine No.:	27091031229353
Chassis No.:	WDD1179422N485805
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$31,069.00
Original Registration Date:	05 Jul 2017
First Registration Date:	05 Jul 2017
ransfer Count:	1
Actual ARF Paid:	\$30,497.00
ntended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	04 Jul 2027
ARF Rebate Amount:	\$22,872.00
ntended COE Rebate Details	(2) LX的的中央共和国共和国共和国共和国共和国共和国共和国共和国共和国共和国共和国共和国共和国共
COE Expiry Date:	04 Jul 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$51,106.00
OE Rebate Amount:	\$38,526.00

The information contained herein is correct as at 20 Dec 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2 This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available.

shortsaid.	Acceptable and to copies of the report being made available
Date Of Report	ACCIDENT STATEMENT
Date Of Accident	04/12/2019 16:45
Exact Location Of Accide	04/12/2019 14:05
Country/State of Loss	ALONG COMMONWEALTH AVE W SINGAPORE
Vehicle Registration Nun	DETAILS OF OWN VEHICLE
Insured/Policyholder	SLQ333H
Name Of Registered Own	Der LYE POLENC

NRIC No

Email Address

Mapile Phone No.

Alternative Phone No. Vehicle Particulars

Manufacturer

Model

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy

for repair to your vehicle? If No. Please state action to be taken

Vehicle Category

Insurance Company

Name of Insurance Company Type Of Coverage

Heet Policy

Policy Number

Cover Note Number

Driver

Name of Driver NRIC NO.

Date Of Birth Occupation Date Of Driving Pass

Driving Experience Gender

Mobile Number Fax Number

Contact Number E Mail Address

LYE PO LENG

S75215641

PAULINELYE@HOTMAIL.COM (LOCAL) +65-97602228

OFFICE-97602228

MERCEDES-BENZ

CLA180 SB URBAN (R18 LED)

NO

THIRD PARTY PRIVATE CAR

AXA INSURANCE PTE LTD

COMPREHENSIVE

NO

GA471040

27/05/2019-26/05/2020

LYE PO LENG \$75215641

16/07/1975 INDOOR

17/03/1998

21 YEARS AND 8 MONTHS

FEMALE

(LOCAL) +65-97602228

OFFICE-97602228

PAULINELYE@HOTMAIL.COM

Address

BLK 603 BEDOK RESERVOIR ROAD

#10-552

Postcode

470603

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

COLLISION - CHANGE/CROSS LANE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO ATTACHMENT

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SJH3033A

Vehicle Make/Model/Colour

AUDI 02

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

CHOI YEE HANG, IAN

NRIC/Passport Number

S9206529D

Contact Number

Address

96785941

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKEICHPLAN

IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and eccurate as possible. Any wildul misrepresentation or withholding of material
- 4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance 5. Anytalse repetitive may be referred to the Ecike for investigation-
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurence Association of Singapore (GIA) for erchiving and that copies of this report will for a fee be made available upon application by
- By the ladgment of this report to the insurers, you hereby consent to the erchiving of this report at the centre and to copies of 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, egree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, ray insurer, my workshop and the General Instrumoce Association of Singapore (GIA.) may/are permatted to collect, use, disclose and/or process my personal data/personal information set but in this [form] and any other personal information. provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such provided by me or possessed by my insurer (conectively the Personal Information) and undoes not sentire such Personal Information to all insurer(s) who have insured whicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers lawyers/law firms, the Monetary Authority of Singapore and any resevent government agency/authority (such as the police), for the purpose[s]
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary (i) Investigating the accident and/or my claims;

 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (M) administering my claims (including the making of correspondence, statements, involces, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the
- all Insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or egents (Including their lawyers/law fams), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection,
- (e) the Information so collected under (d) above may be shared / disclosed:
 - (i) to all insorers enclose any other third parties that ussist in evaluating, knowleading, controlling or managing fraud, to an answers ancyor any other user parties user usans an evaluating, knowlessung, community or manager regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Pokcytiolder's Stenature

Date & Time: 4 Dic

4.09 am

Oriver's Signature (if driver is not the policyholder) Date & Time:

Reporting Mame

entre Personnet's Signature HRKAMIN NO.

GIARAG SkeichPhatarm_10

SKETCHPLAN

	A B 7	B-81Q332H B-SIH3033A
DESCRIBE CIRCUMSTANCES I was driving s from my lift (88)	OF THE ACCIDENT Try ohr within my lane	
	rogistori cut lineo my	sndelany a withita venicle lene and hit my vehicle.
Important: You have been advised by the works claim against your own policy (OD CDAYS CLAUSE WHEREBY MUST BE Norm the day of the open	shop that in the event that you wish to AIM), There is a FOURTERN (14)	Reporting Only
from the day of the occurrence. DECLARATION I/WE declare the foregoing particular	supurated time frame	Claim OD Claim TP Claim OD TP at other workshop
Policyholder's signature		Judio
∂ate & Time	Driver's Signature (if driver not the policyholder) Date & Time	Reporting Centre Personnel's Signature Name: Nric/Fin No.

Left Portion

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unit(Hent of Hontarter) (4)Cracked of Kim (n)Scratched
unit(Hent of Hontarter) (4)Cracked of Kim (n)Scratched
unit(L)Schamed of KiShated (4)OBlackled (10)Broken (11)Necessary (12)Missing
unit(L)min (15)Kim onformed (15)Stat Working

MOTOR CAR (LH)

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Vehicle No: SLQ 333 H

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1283 990	517	Centre Pillar	Upper C	Jarnis	h LH				
	564	Centre Pillar	Lower	Jarnis	sh LH				
		Frt LH Door							
		Rocker Pane							
		Rocker Pane		anel l	LH				
		Rocker Pane							
1288 994	1055	Rocker Pane	el Outer S	Side S	kirt L	Н	T.		
1004 991	300	Frt Bumper					Re	Pon	8
1006 991	325	Frt Bumper	Bracket						
		Frt Bumper		amer					
		Frt Bumper			t				
		Frt Bumper							
1011 99	1427	Frt Bumper	Protector	r					
	1301	Frt Bumper							
	1407								
	5153	Frt LH Head							
	5088	Fri LH Side		_					
	5070						Res	Jew)	~
	5147	Frt L.H Fend		,			1	1	
	5148	Frt LH Fend							
		ht 1	HV	whe	el	Rim	a	A	/

iAC	INC	Item	CON	AC
		Rear LH Door		
		Rear LH Door Protector		
	995194	Rear LH Door Hinge		
		Rear LH Door Garnish		
		Rear LH Door Glass Outer Moulding		
	993231	Rear LH Door Glass Inner Moulding		
		Rear LH Door Glass		
		Rear LH Door Glass Regulator		
		Rear LH Door Glass Regulator Motor		
		Rear LH Door Rubber		1
		Rear LH Door Outer Handle		
	993250	Rear LH Door Inner Handle		
	993261	Rear LH Door Lock		
		Rear LH Door Inner Trim Board	1	T
		Rear LH Door Checker	1	Т
	993230	Rear LH Door Glass Channel	1	T
	993242	Rear LH Door Glass Triangle Garmish	-	T
	993242	Rear LH Door 1/4 Glass		+
	993288	Rear LH Door 1/4 Glass Rubber		t
1308		Rear LH Door 1/4 Glass Pillar	_	+
	993305		_	+
	993309	Rear LH Door Switch	_	+
	994070		+	+
13111	994070	Roof Top Moulding	+	+
1312	994098	Roof Top Mounting	-	+
	994085		-	+
	994084		-	+
	994083			+
	992958		+	+
	992976			+
1148		Rear Bumper Side Retainer		+
1149			-	+
1151			-	+
1153			-	+
1155		Rear Bumper Moulding	-	+
1157			_	+
1163			-	+
1218			-	+
1219				+
1136	990247	Sticker	_	-
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...CLAIM SUBFOLDER...(Pending for Survey Report) $_{pRI}$

LAIM SUE	FOLDER TRA	ACKING			10				
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth'ed	Status	
Main	19 Dec 2019 Edit Reg		18 Dec 2019 00:00 Edit Adj Rpt	S\$0.00 Edit Estima	1 -4-	ew Rpt		Pendin Report Cance	
	Main	R	eference	Clair	n Details		Documer	nts	Show All
CLAIM SI	UBFOLDER D	ETAILS				[Created	by adjuster]		
Insured:	CHAN MI	I LING ALISON,	Co. Reg. No.: -						
Main Claimant:	-								
Vehicle Re No.:	g. SLQ333	SLQ333H Date of Loss: 04/12/2019 00:00 - :59 [28 Months and 29 Days From LTA Reg Date (Man Yr)]							Date (Man Yr)]
Claim Type	e: TP / 01	TP / 0130447812SG Policy/Cover Note No.: 1700094795							
Vehicle Re No. (Insured):	SJH3033	SJH3033A							
				Ex	cess:				
Repairer:	Auto Dyi	namac Service Tr	ading (HQ) BLK 30	19A UBI ROAD	1, #01-28,	408713 Ubi	- Tel:		
Handling Insurer:	AIG Asia	Pacific Insuranc	e Pte. Ltd. (Expre	ss) - Tel: 65-6	19-3000	. [Handled b	y Lee, Ming-Ya	o] MingYao.L	ee@aig.com
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	256-3561 [H	andled by X	ING GUO Q	IANG] [Fin	al Rpt due	31/12/2019]
ASSOCIA	TED MAIL R	ECEIVED					1	/iew All C	ompose Case Mail
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Page 1 of 3 Merimen e-Claims

Claim Documents

*SLQ333H (0130447812SG) [SJH3033A] TP

Dec 4 2019 12:00AM [CHAN MEI LING ALISON] **Auto Dynamac Service Trading**

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1	16/01/20 11:29	TP - Singapore Accident Statement	8	Load PDF	

Documents Checklist

Save	Print

Merimen e-Claims Page 3 of 3

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	^
	~
Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/AIG19022263/GSF3E2

17/01/2020 Date:

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.

1700094795

Claimant Vehicle No:

SLQ333H

Insured Vehicle No: SJH3033A

Date of Loss:

04/12/2019

Nature of Claim:

TP

Claim No: 0130447812SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SLQ333H

Make & Model:

MERCEDES-BENZ CLA180, 1.6 SB URBAN (R18

Engine No:

27091031229353

Reg. Date:

LED) (A)

05/07/2017 (Man. Year: 2017)

Chassis No:

WDD1179422N485805

Colour: Engine Capacity: White 1595 cc Odometer:

37024 km

Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

235/35Z R19

Rear Tyre Size:

235/35Z R19

Front Left Side:

Continental 5 mm

Rear Left Side:

Continental 5 mm

Front Right Side:

Continental 5 mm

Rear Right Side:

Continental 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:

18/12/2019

Date Inspected:

20/12/2019 Inspected At:

Auto Dynamac Service Trading (HQ)

BLK 3019A UBI ROAD 1, #01-28

Singapore 408713

Estimated Period of Repair:

3.0 days

Adjuster: XING GUO QIANG Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty Part	No. Particulars	Condition	Repairer's	Amount
1	1	*FRONT LH DOOR WING MIRROR COVER	Repair	0.00 F	*-F
2	1	*FRT LH DOOR WING MIRROR LAMP	Scratched	0.00 F	*-F
3	1	*FRT BUMPER	Repair	0.00 F	*-F
4	1	*FRT LH FENDER	Repair	0.00 F	*-F
5	1	*FRT LH WHEEL RIM	Cut	0.00 F	*-F
F=Fra	anchise part.		Total Parts (S\$)	0.00	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >