

## Veron Chen (LKKAUTO)

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**From:** Kenneth Kong (LKKAUTO)  
**Sent:** Wednesday, 22 April 2020 9:52 AM  
**To:** Veron Chen (LKKAUTO)  
**Subject:** Re: SMR 9319Z

Fog lamp Mtg cracked  
Expansion tank Dented  
Wing and support Repair  
The rest Serviceable

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**From:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Sent:** Wednesday, 22 April 2020 9:49 AM  
**To:** Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>  
**Subject:** RE: SMR 9319Z

Dear Kenneth,

I check already ,below items miss out condition

### On Survey estimate

R/F fog lamp-given  
R/F wing-X  
R/F support-X  
Electric fan CPL-X  
Intercooler-X  
Low Tone Horn-X  
Sensor wire harness-X

### Supplementary

Expansion tank -given

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Tuesday, 21 April 2020 4:14 PM  
**To:** Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>  
**Subject:** RE: SMR 9319Z

Dear Kenneth,

A few items and supplementary no condition see my attachment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Kenneth Kong (LKKAUTO)  
**Sent:** Tuesday, 21 April 2020 4:01 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** Re: SMR 9319Z

I thought already whatsapp to you already??

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**From:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Sent:** Tuesday, 21 April 2020 3:55 PM  
**To:** Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SMR 9319Z

Dear Kenneth,

Help me fill in condition and the supplementary parts.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 16 April 2020 2:09 PM  
**To:** Kenneth Kong (LKKAUTO) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** SMR 9319Z

Hi Kenneth,

Please finalize

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)