

ASS. REQ. BY:

REF:

ALG (C3/ALG 9022142/Avf317

Minimum

ASSIGNMENT

From _____ Date: 17.12.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SLE 7258J

at Workshop m/s Premium

of 55 Ubi Road 1

Insured:

Policy No: 2100476589-03

Claims No:

Sum Insured: _____ Excess: 3600

(Client's Record)

Make of Veh: 102m Durr wavy

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 73K.

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No:

SLE 7258J

Yr Regn:

2016, July

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A3 Sedan. cc 1395

Colour:

Bronze.

A/C: Insured / Std / NI / NA

Sp. Reading

32269.

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WAU2228V1G1100949.

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 205/55R16.

R: 205/55R16.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU (PIR) SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm

R/Bal. 06 mm

L/Bal. 06 mm

L/Bal. 06 mm

D.O.A. 12/12/19

D.O.I. 17/12/19.

Survey held at

Premium.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or •

Rear N/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OD ALG.

SLE 7258J - C5 / ms916016147 / Avf317 DOA - 26/03/2016

18/12/19 Revert via merimen

19/12/19 Recd approved \$5087 from Kok Chong by merimen

19/12/19 Informed Troy CIA ex \$3600 by email

5/2/20 Recd email from Tony owner withdraws claims

5/2/20 Submit preli report

RECEIVED 06 FEB 2020

Date/Time, File Pass in?



Preli. Report

1)



Final Report

Date/Time, File Return in?

2) 42 - typist

Days Of Repair: 3

Resurvey No. of Trip:

Add Fee: ☐ Site Insp (\$☐ Interview (\$☐ Tech. Invs (\$☐ Weekend (\$

Survey Fee:

200

Transportation:

S+RS \$

Photos

Others

TOTAL

211

Report Format: Merimen

Lump Sum / H.R. /

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 19 December 2019 11:23 AM
To: Claims; Admin A; SUR
Cc: (nora.khai@premiumauto.com.sg); (boojohnny@gmail.com)
Subject: RE: OD CLAIM FOR SLE 7258 J ON 12/12/2018

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SLE 7258J, (Excess \$3600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

NOTE: Before paint photos for Rear Bumper required.

AIG OIC-yokeshi.chan@aig.com

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 19 December 2019 9:10 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SLE 7258 J ON 12/12/2018

Dear Veron,

Kindly assist to expedite the claims status.

Thanks

Best Regards,

TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 198902273W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Wednesday, 18 December 2019 12:48 PM

To: Claims; Admin A; SUR

Subject: RE: OD CLAIM FOR SLE 7258 J ON 12/12/2018

Dear TRoy,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 18 December 2019 12:47 PM

To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SLE 7258 J ON 12/12/2018

Dear all,

Any update on this?

Thanks

Best Regards,

TRoy Goh

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Tuesday, 17 December 2019 11:26 AM
To: 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SLE 7258 J ON 12/12/2018

Dear all,

Survey was just carried out by surveyor this morning, herein attached the estimate repair with marking.

Kindly assist and advise on the claims status.

Thanks

Best Regards,
TRoy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902272W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Friday, 13 December 2019 1:55 PM
To: 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SLE 7258 J ON 12/12/2018

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 12 December 2019 2:14 PM
To: 'Admin A' <admin-a@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SLE 7258 J ON 12/12/2018

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 17/12/2019, 10am. Owner waiting.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

View Received Message

This mail is associated with :

***SLE7258J (8849528510SG)**

OD

Dec 12 2019 9:00AM

[NG WAN CHING]

Premium Automobiles Pte Ltd

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 19/12/2019 10:27 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$5087.00) - SLE7258J - Claim Handler: Chan, Yoke Shi

Approved:5087.00:Re-inspection for checked and supplementary item / labour require with photos upload in Merimen. Before paint photos for Rear Bumper required.

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Loh, Chee-Heng

Date: 18 Dec 2019

Preliminary Advice

Vehicle No	: SLE7258J	Accident Date	: 12/12/2019
Make	: AUDI A3	Policy No.	: 2100476589-03
Assignment Date	: 18/12/2019	Excess	: S\$0.00
Date of Inspection	: 17/12/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,836.00
Revised Amount	:S\$	4,068.00
Check Items (Estimated)	:S\$	1,019.00
Total	:S\$	5,087.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	73,000.00
COE / PARF Rebate	:S\$	47,856.00
Salvage Value	:S\$	
Margin for Repair	:S\$	25,144.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	343I
Vehicle Details	
Vehicle No.:	SLE7258J
Vehicle to be Exported:	No
Intended Deregistration Date:	18 Dec 2019
Vehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.4 TFSI (ATTRACTION)
Primary Colour:	Grey
Manufacturing Year:	2016
Engine No.:	CZC558834
Chassis No.:	WAUZZZ8V1G1100949
Maximum Power Output:	92.0 kW (123 bhp)
Open Market Value:	\$25,069.00
Original Registration Date:	29 Jul 2016
First Registration Date:	29 Jul 2016
Transfer Count:	0
Actual ARF Paid:	\$17,097.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	28 Jul 2026
PARF Rebate Amount:	\$12,822.00
Intended COE Rebate Details	
COE Expiry Date:	28 Jul 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$53,000.00
COE Rebate Amount:	\$35,034.00
Total Rebate Amount:	\$47,856.00

The information contained herein is correct as at 18 Dec 2019

OK

- Free VICOM evaluation
- Free grooming and 6 months maintenance
- In-house workshop ensures quality service
- Member of SVTA and hire purchase association
- 100% deposit refund for unapproved loan

YONG LEE SENG MOTOR PTE LTD

16 vehicles

Search

Audi A3

Advanced Search

Search

View All

Make

Model

Price

Depreciation


Reg Date

Eng Cap

Mileage

Veh Type

Status

Search Selection	Audi A3	Any	Any	2016	Any	Any	Any	Any	Available
	<input type="checkbox"/> Audi A3 Sedan 1.4A TFSI Ambiente	\$73,999	\$10,420 /yr	26-Jan-2016	1,395 cc	63,000 km	Luxury	Available	
<p>Sporty Black Audi A3 For Sale. Premium Preowned 110 Point Check Peace Of Mind Call Now</p> <p>Premium Automobiles</p>									Premium Ad
	<input type="checkbox"/> Audi A3 Sportback 1.4A TFSI S-tronic Ambiente	\$73,000	\$10,340 /yr	27-Jan-2016	1,395 cc	70,000 km	Hatchback	Available	
<p>Consignment Unit, Offer Loan Interest At 2.28%. Extremely Well Maintained And Fully Agent Maintained. This Beast Does Not Just Look Beautiful, It's 100% Accident Free. View To Believe! 80% Financing Of The Car Price Possible! Trade In Welcome! Call/SMS To Arrange...</p>									Premium Ad
	<input type="checkbox"/> Audi A3 Sedan 1.4A TFSI Ambiente	\$79,800	\$11,230 /yr	24-Feb-2016	1,395 cc	25,000 km	Luxury	Available	
<p>1 Owner And Agent Unit! Genuine Low Mileage In The Market. Road Tax Renewed In Aug! Servicing Only Done With Premium Automobiles From Day 1 Till Now With Records To Prove. Extremely Well Maintained By Meticulous Owner! Buy With A Peace Of Mind. S...</p> <p>Car Buyers Automotive Pte Ltd</p>									Premium Ad
	<input type="checkbox"/> Audi A3 Sedan 1.4A TFSI S-tronic Ambiente	\$69,800	\$9,900 /yr	29-Apr-2016	1,395 cc	-	Luxury	Available	
<p>1.59% Interest Rate Only. 100% Loan Approval. Stylish And Efficient. Well Maintained. Excellent Condition. Flexible Loan Available! Hurry Call Or Visit Us Now For Further Details.</p>									
	<input type="checkbox"/> Audi A3 Sedan 1.4A TFSI Attraction	\$72,898	\$10,080 /yr	25-May-2016	1,395 cc	79,000 km	Luxury	Available	
<p>Low Depreciation Luxury Sedan, Very Well Maintained And Taken Care Of With No Repairs Needed. Come With A Comprehensive 120 Points Check And 6 Months Warranty And 1 Free Servicing Package From MBM Wheelpower. STA Evaluation Check Welcome! High Trade...</p>									
	<input type="checkbox"/> Audi A3 Sedan 1.4A TFSI Attraction	\$73,000	\$10,010 /yr	27-May-2016	1,395 cc	59,000 km	Luxury	Available	
<p>Low Mileage Titanium Grey With Black Interior! Owned By A Single Car Enthusiastic With Full Tracked Records From Agent Since Day 1. Responsive Yet Fuel Efficient. Irresistible To Its Superb Condition. Perfectly Well Balanced Between Power And Comfort. Zero Mishaps! H...</p>									Commented
	<input type="checkbox"/> Audi A3 Sportback 1.4A TFSI Attraction	\$74,999	\$10,180 /yr	20-Jun-2016	1,395 cc	52,000 km	Hatchback	Available	
<p>Hot Deal! Sporty Red A3 Sports Back On Sales! 1 Owner, Peace Of Mind With Premium Preowned Multi Point Check Drive Away. Trade In</p>									Commented

Nivitha (LKK Auto)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 12 December 2019 2:14 PM
To: 'Admin A'; 'Nivitha (LKK Auto)'; 'SUR'
Cc: 'Claims'
Subject: OD CLAIM FOR SLE 7258 J ON 12/12/2018
Attachments: SLE 7258 J - 12122019.PDF

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 17/12/2019, 10am. Owner waiting.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
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CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : Ng Wan Ching
Period of Insurance : 29 Jul 2019 To 28 Jul 2020
Engine No. : CZC558834
Chassis No. : WAUZZZ8V1G1100949

Vehicle No. : SLE7258J
Policy No. : 2100476589-03
Endorsement No. :
Issued Date : 20 Jun 2019

ABOUT THE COVER

Make/Model : AUDI A3 Sedan 1.4 TFSI (Attraction)
Engine Capacity/Tonnage : 1,395.00 CC
Driver Restriction : NA
Person or Classes of Persons Entitled to Drive* :
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2016
Insuring with COE/PAF : Yes

a) The Policyholder
b) Any other person who is driving on the Policyholder's order or with his/her permission.
This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business. This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1
Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2
Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

Ng Wan Ching - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125000

PREMIUM LEASING PTE LTD
281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE
SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.
AUTHORISED REPRESENTATIVE

AUTOMOBILE/APP

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Whirl/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	12/12/2019 13:38
Date Of Accident	12/12/2019 09:25
Exact Location Of Accident	GOLDHILL AVENUE
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SLE7258J
Insured/Policyholder	
Name Of Registered Owner	NG WAN CHING
NRIC No	S1601343I
Email Address	WANCHINGNG@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-98230493
Alternative Phone No	OFFICE-98230493
Vehicle Particulars	
Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100476589-03
Cover Note Number	
Driver	
Name of Driver	WONG RUI EN
NRIC No	S9812854I
Date Of Birth	12/04/1998
Occupation	INDOOR
Date Of Driving Pass	17/04/2018
Driving Experience	1 YEAR AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-82981850
Fax Number	
Contact Number	OFFICE-98230493
Email Address	REYRNWONG@GMAIL.COM

Address	37 GOLDHILL AVENUE
Postcode	309020
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING DOWN GOLDHILL AVENUE WHEN MY SISTER CALLED ME TO PICK HER UP, SO I DECIDED TO MAKE A 3 POINT TURN INTO THE DRIVEWAY BEHIND ME. I WAS BEGINNING TO REVERSE INTO THE DRIVEWAY WHEN A LADY DRIVING A BMW DROVE DOWN THE HILL. SHE CAME DOWN QUICKLY AND WAS VERY CLOSE BEHIND MY CAR. BY THE TIME I REALISED SHE WAS THERE I JAM BRAKED, BUT IT WAS TOO LATE AND OUR CARS COLLIDED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKP5282E
Vehicle Make/Model/Colour	BMW
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodging of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

E Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 01/12

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Representative Signature
Name: *Esther Han, Tany*
NRIC/FIN No: *G65674016*

Sketch Plan #2

SKETCH PLAN



A → SLE 7252J
B → 9KP 5382E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving down Sydney Avenue when my sister asked me to pick her up. As I decided to make a 3 point turn into the driveway because we were beginning to merge into the driveway when a lady driving a silver sports car was the last down quickly and was very close behind my car. At the time I realized we were very close together, but it was too late and our cars collided. ~~My car was damaged~~ ~~My car was damaged~~

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature
Date & Time: 1/1/18

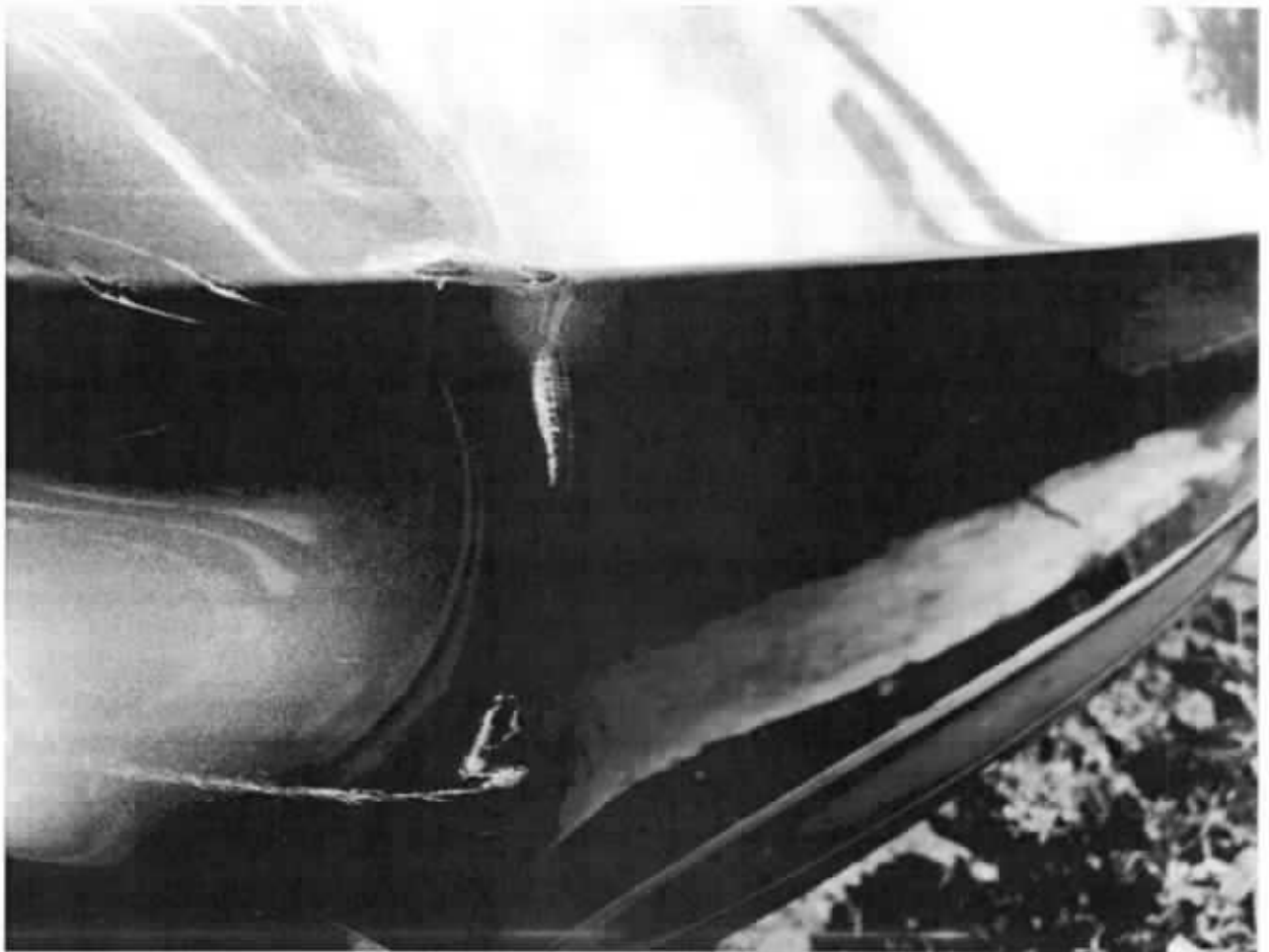
Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Eddy Sh. Hsu, Tracy
NIC/VIN No: 985 77976

Accident Photo



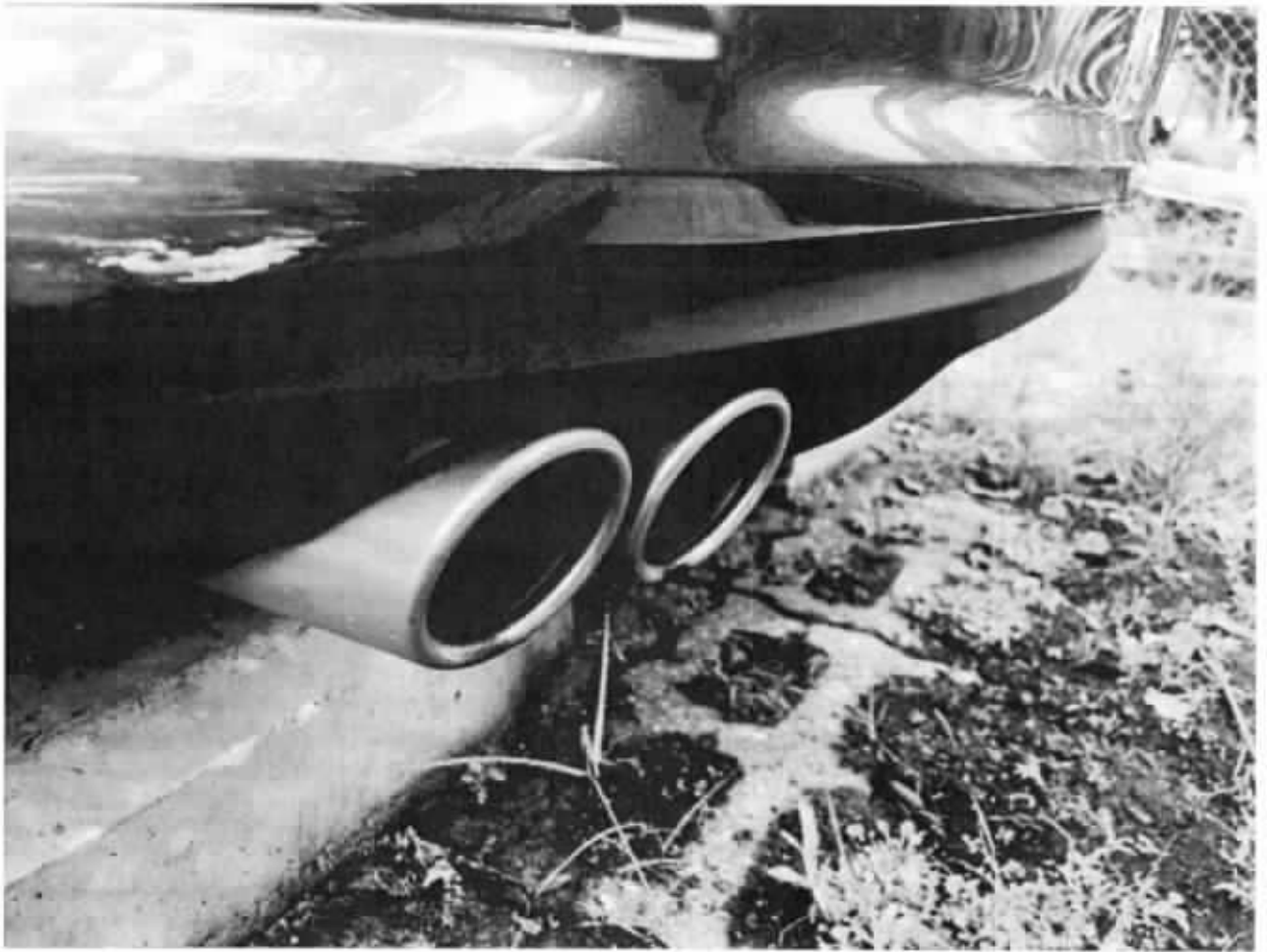
Accident Photo



Accident Photo



Accident Photo



SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	12/12/2019 13:38
Date Of Accident	12/12/2019 09:25
Exact Location Of Accident	GOLDHILL AVENUE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLE7258J
Insured/Policyholder	
Name Of Registered Owner	NG WAN CHING
NRIC No	SXXXX343I
Email Address	WANCHINGNG@YAHOO.COM.SG
Mobile Phone No	(LOCAL) +65-98230493
Alternative Phone No	OFFICE-98230493

Vehicle Particulars

Manufacturer	AUDI
Model	A3 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	REPORTING ONLY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	2100476589-03
Cover Note Number	

Driver

Name of Driver	WONG RUI EN
NRIC No	SXXXX854I
Date Of Birth	12/04/1998
Occupation	INDOOR
Date Of Driving Pass	17/04/2018
Driving Experience	1 YEAR AND 7 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-82981850
Fax Number	
Contact Number	OFFICE-98230493
EMail Address	REYRNWONG@GMAIL.COM

Address	37 GOLDHILL AVENUE
Postcode	309020
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	CHILDREN
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS DRIVING DOWN GOLDHILL AVENUE WHEN MY SISTER CALLED ME TO PICK HER UP, SO I DECIDED TO MAKE A 3 POINT TURN INTO THE DRIVEWAY BEHIND ME. I WAS BEGINNING TO REVERSE INTO THE DRIVEWAY WHEN A LADY DRIVING A BMW DROVE DOWN THE HILL. SHE CAME DOWN QUICKLY AND WAS VERY CLOSE BEHIND MY CAR. BY THE TIME I REALISED SHE WAS THERE I JAM BRAKED, BUT IT WAS TOO LATE AND OUR CARS COLLIDED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKP5282E
Vehicle Make/Model/Colour	BMW
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature

Date & Time: 01/12



Driver's Signature

(If driver is not the policyholder)

Date & Time:



Reporting Centre Personnel's Signature

Name: Cui Shu Hao, Tony

NRIC/FIN No: G6847492K

Sketch Plan #2

SKETCH PLAN



A → SLE 7252J

B → SkP 5280 E

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving down Goldhill Avenue when my sister called me to pick her up. So I decided to make a 3 point turn into the driveway behind me. I was beginning to move into the driveway when a lady driving a BMW drove down the road. She came down quickly and was very close behind my car. By the time I realized she was there I was alarmed, but it was too late and our cars collided. ~~My car was damaged~~ ~~My car was damaged~~

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time:

Driver's Signature _____

(if driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

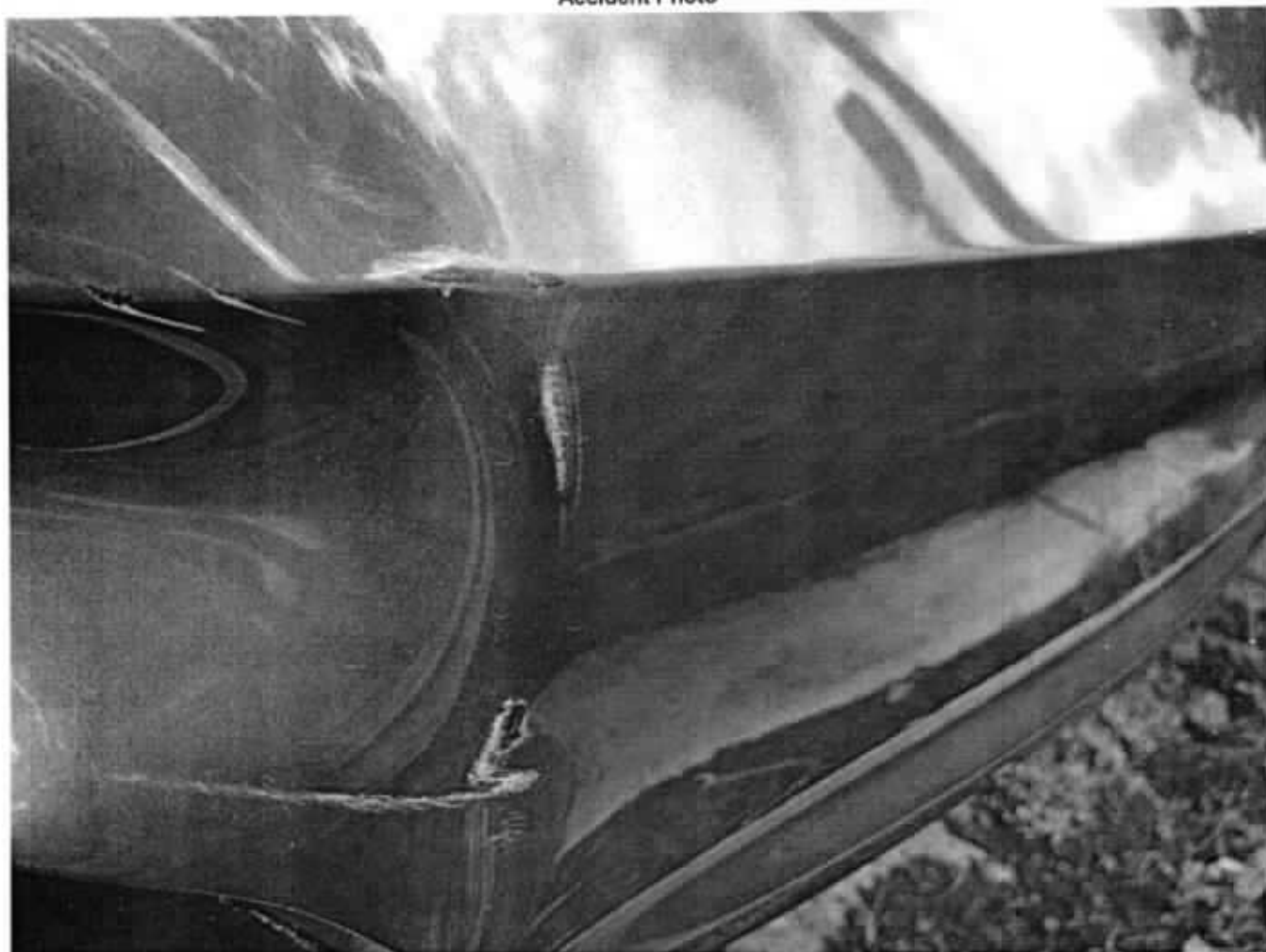
name: Adi D. Hoang, Thuy

NRIC/FIN No.: 485 77924

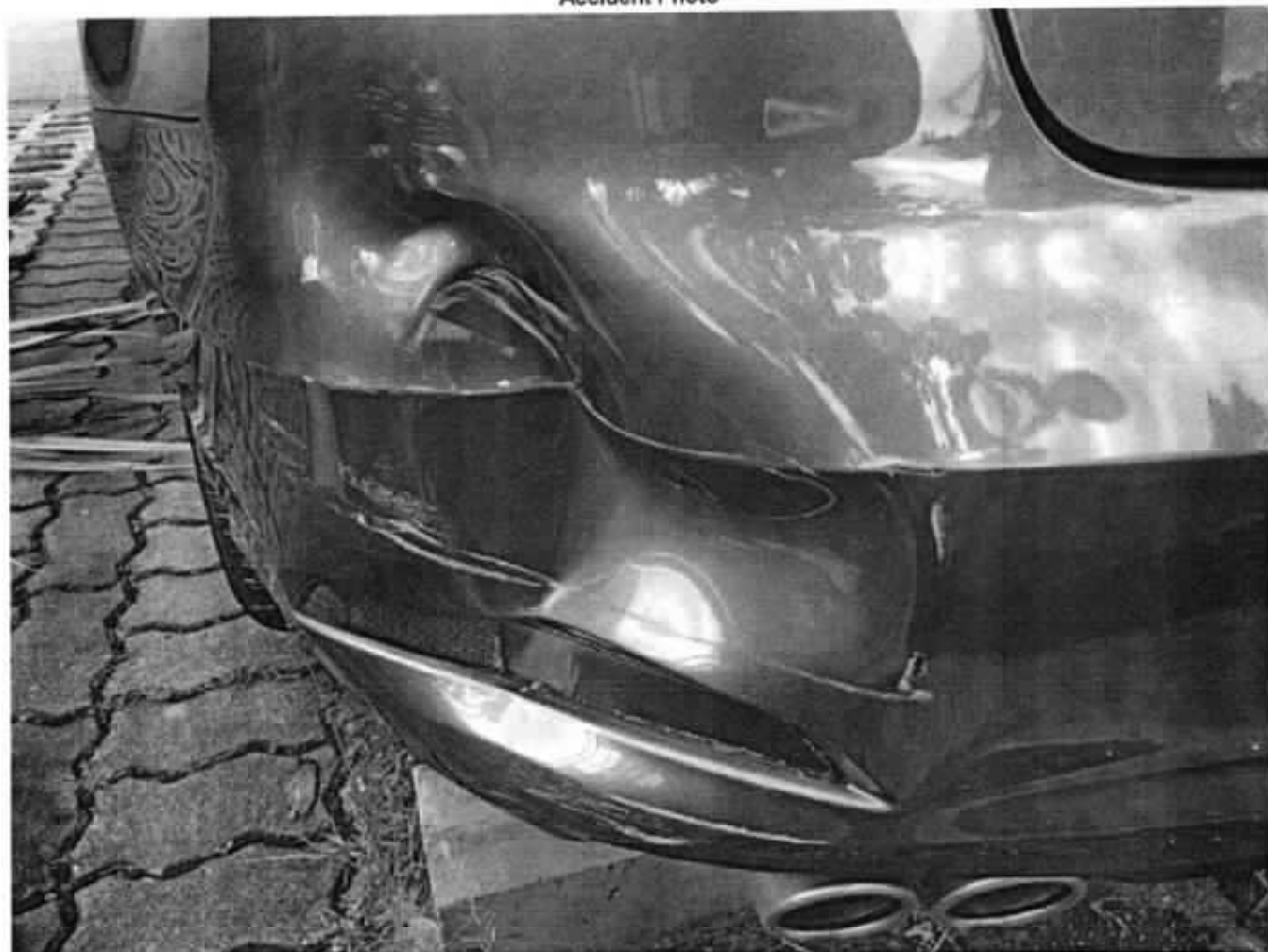
Accident Photo



Accident Photo



Accident Photo



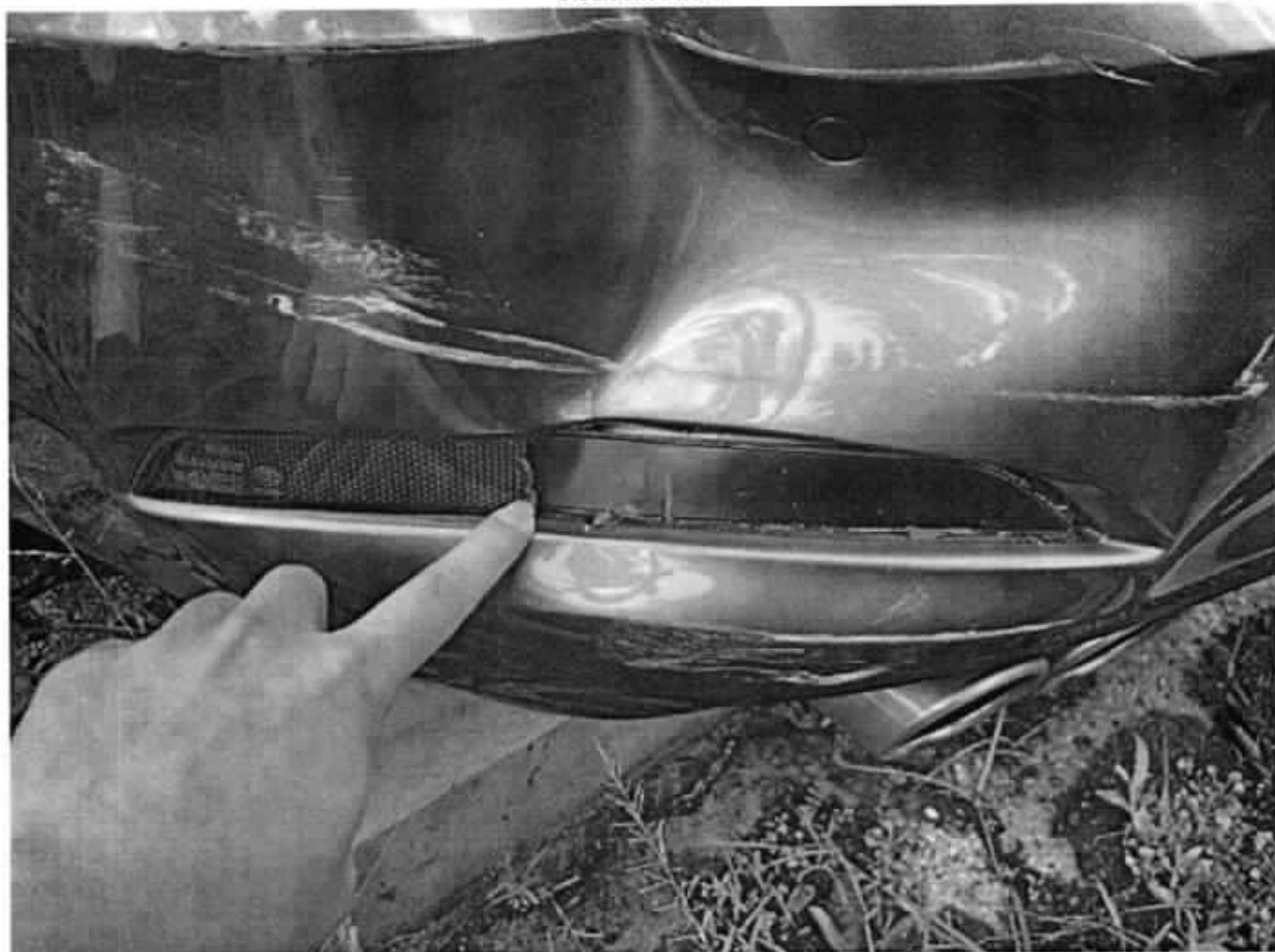
Accident Photo



Accident Photo



Accident Photo



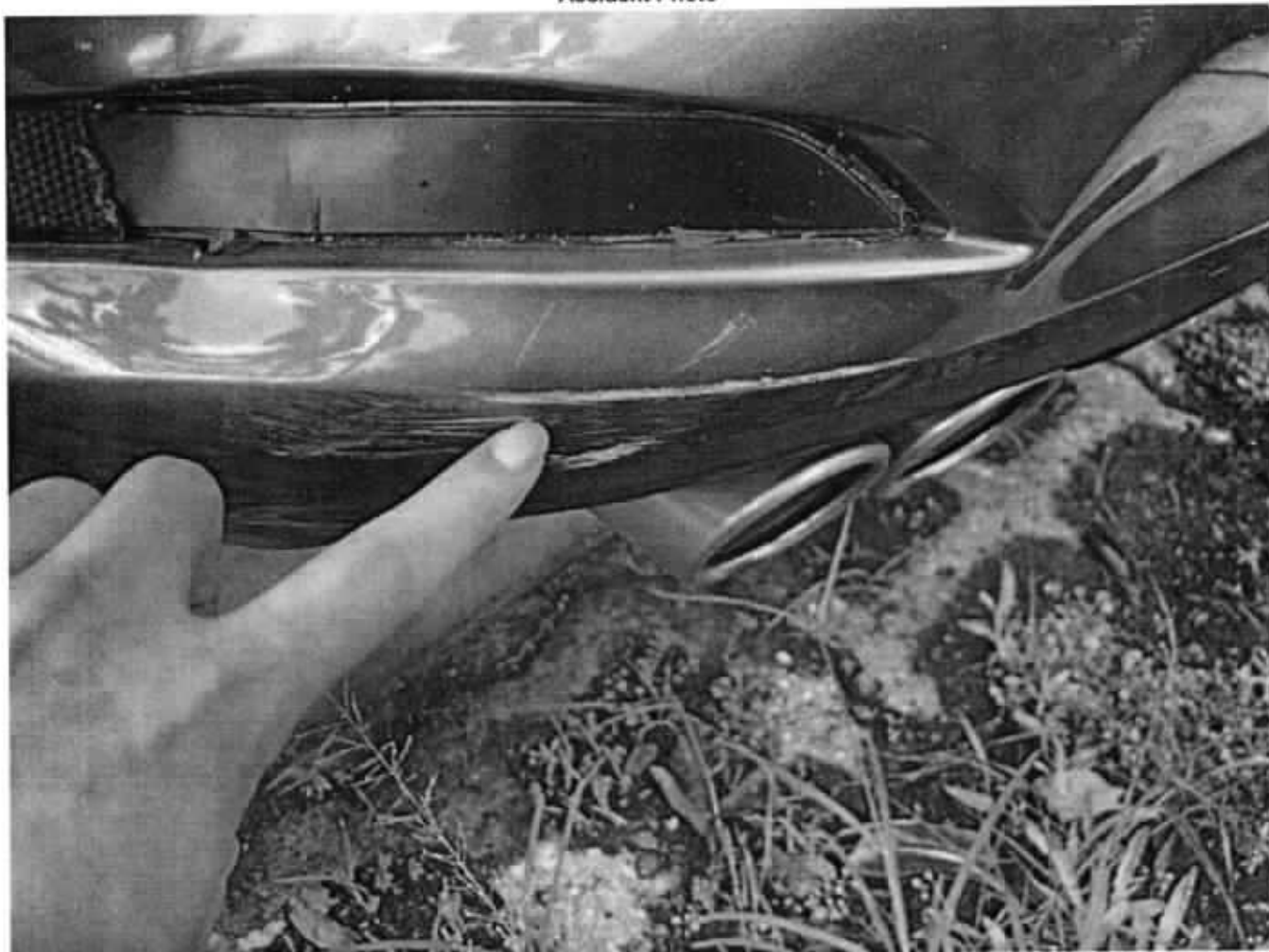
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Accident Photo



Addendum Sheet



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE
 6 Raffles Quay #18-00 Singapore 048580
 Tel (65) 6224 0010 Fax (65) 6224 0030
 Operating Hours: Monday to Friday, 09:00 - 17:00
 UEN: S645386296 / GST Reg. No: M48817735

IMPORTANT NOTE: Please submit the completed Addendum form to the same Authorised Reporting Centre with whom you submitted the Original Report.

ADDENDUM

(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:

Original Report No : MPA119163559 Vehicle Registration No : SLE7258J
 Name (as shown in NRIC) : NG WAN CHING NRIC/FIN/Passport No : SXXXX3431
 (*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
 Address : 37, GOLDHILL AVE Singapore 309022
 Contact (Tel) : 98230493 Mobile No. : _____
 Email Address : wanchingng@yahoo.com.sg
 Date of Accident : 12/12/2019 Time of Accident : 09:25
 Place of Accident : GOLDHILL AVENUE
 Insurance Company : AIG ASIA PACIFIC INSURANCE PTE. LTD.

(B) ADDITIONAL INFORMATION / AMENDMENTS:

I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:

TO AMEND OWN DAMAGE CLAIM TO REPORTING ONLY.

Policyholder / Driver's Signature

Date: 05/03/2020

Reporting Centre Personnel's Signature

Name: Feng Feng

NRIC/FIN No. : _____

Date: 5/3/2020

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 22657

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1472/2019/NS
Date : 13-Dec-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Ng Wan Ching
Address : 37 Goldhill Avenue
Singapore 309020
Telephone : HP +65 98230493
Type of Claim : Own Damage Claim
Policy No. : 2100476589-03
Vehicle No : **SLE 7258 J**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Jul-16
Engine No : CZC 558834
Chassis No : WAUZZZ8V1G1100949
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 12-Dec-19
Place of Accident : Goldhill Avenue

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLE 7258]

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove and transfer rear parking aid. Check function and renew according to damage.	S/N	\$ 280.00 ✓	✓
2	To dismantle and renew rear bumper. To repair lhs rear fender and lhs tail lamp panel. Re-organise crash management components. Reinstall all parts removed.	\$	2,100.00 500 ✓	✓
3	To respray rear bumper, lhs rear fender and lhs tail lamp panel.	\$	3,000.00 550 ✓	✓
4	To carry out diagnostic check.	S/N	\$ 192.00 ✓	✓
TOTAL LABOUR CHARGES		:	<u><u>\$ 5,572.00</u></u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLE 7258 J

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER <i>Disparted</i>	\$ 1,708.00	✓ 1366.40
2	REAR BUMPER FIXING PARTS <i>new</i>	\$ 175.00	✓
3	REAR BUMPER GUIDE SECTION - LH / RH <i>Not new</i>	2 \$ 30.00	✓ X
4	REAR BUMPER LOCKING MECHANISM <i>new</i>	2 \$ 53.00	✓
5	REAR LIGHT REFLECTOR - LH <i>Cracked</i>	\$ 38.00	✓ 29.68
6	REAR BUMPER SPOILER - LH <i>new</i>	\$ 216.00	✓
7	REAR BUMPER SIDE REINFORCEMENT BEAM <i>Not new</i>	\$ 522.00	✓ X
8	REAR BUMPER BRACKET - LH / RH <i>Not new</i>	2 \$ 24.00	✓ X
9	REAR BUMPER GUIDE SECTION - LH / RH <i>Not new</i>	2 \$ 120.00	✓ X
10	REAR PARKING AID SENSOR - INNER / OUTER <i>new</i>	2 \$ 462.00	✓
11	REAR PARKING AID SEAL RING <i>2 new</i>	4 \$ 12.00	✓
12	REAR BUMPER WIRING SET	\$ 472.00	✓
13	LED TAIL LIGHT - LH <i>Cracked</i>	\$ 800.00	✓ 640
14	TAIL LIGHT TRIM - LH <i>new</i>	\$ 27.00	✓
15	EXHAUST TAIL PIPE TRIM - LH <i>new</i>	\$ 218.00	✓
16	AERIAL RETAINER <i>Not new</i>	\$ 23.00	✓ X
17	VENT TRIM <i>new</i>	\$ 64.00	✓
18	SUNDRIES <i>Not new</i>	\$ 300.00	✓ 21.00

TOTAL SPARE PARTS : \$ 5,264.00

TOTAL LABOUR CHARGES : \$ 5,572.00

GRAND TOTAL : \$ 10,836.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name : Adrian Ling.
Surveyed Date : 17/12/19.
Authorised Date :
Excess Cost :
Liability :
Remarks : Not Authorised, 03 Days

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 22657

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1472/2019/NS
Date : 13-Dec-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Hi Adrian,
3 days - ok - Jy - 03 Feb 2020

Attn: Mr. Adrian Ling - Motor Claims Dept
Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Ms Ng Wan Ching
Address : 37 Goldhill Avenue
Singapore 309020
Telephone : HP + 65 98230493
Type of Claim : Own Damage Claim
Policy No. : 2100476589-03
Vehicle No : **SLE 7258 J**
Model Code : Audi A3 Sedan 1.4 TFSI
Model / Year : Jul-16
Engine No : CZC 558834
Chassis No : WAUZZZ8V1G1100949
Mileage : -
Date In : -
Estimated By : Johnny Boo / Allan Wu
Accident Date : 12-Dec-19
Place of Accident : Goldhill Avenue

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SLE 7258 J

S/N	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
1	To remove and transfer rear parking aid. Check function and renew according to	S/N \$	280.00	\$ 280.00
2	To dismantle and renew rear bumper. To repair lhs rear fender and lhs tail lamp panel. Re-organise crash management components. Reinstall all parts removed	\$	2,100.00	\$ 500.00
3	To respray rear bumper, lhs rear fender and lhs tail lamp panel.	\$	3,000.00	\$ 550.00
4	To carry out diagnostic check.	S/N \$	192.00	\$ 192.00
TOTAL LABOUR CHARGES		:	\$ 5,572.00	\$ 1,522.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SLE 7258 J

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	REMARKS
1	REAR BUMPER	\$ 1,708.00	\$ 1,366.40
2	REAR BUMPER FIXING PARTS	\$ 175.00	
3	REAR BUMPER GUIDE SECTION - LH / RH	2 \$ 30.00	
4	REAR BUMPER LOCKING MECHANISM	2 \$ 53.00	
5	REAR LIGHT REFLECTOR - LH	\$ 38.00	\$ 29.68
6	REAR BUMPER SPOILER - LH	\$ 216.00	
7	REAR BUMPER SIDE REINFORCEMENT BEAM	\$ 522.00	
8	REAR BUMPER BRACKET - LH / RH	2 \$ 24.00	
9	REAR BUMPER GUIDE SECTION - LH / RH	2 \$ 120.00	
10	REAR PARKING AID SENSOR - INNER / OUTER	2 \$ 462.00	
11	REAR PARKING AID SEAL RING	4 \$ 12.00	
12	REAR BUMPER WIRING SET	\$ 472.00	
13	LED TAIL LIGHT - LH	\$ 800.00	\$ 640.00
14	TAIL LIGHT TRIM - LH	\$ 27.00	
15	EXHAUST TAIL PIPE TRIM - LH	\$ 218.00	
16	AERIAL RETAINER	\$ 23.00	
17	VENT TRIM	\$ 64.00	
18	SUNDRIES	\$ 300.00	\$ 21.20
TOTAL SPARE PARTS		\$ 5,264.00	\$ 2,057.28
TOTAL LABOUR CHARGES		\$ 5,572.00	\$ 1,522.00
GRAND TOTAL		\$ 10,836.00	\$ 3,579.28

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle. Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Dec 2019		18 Dec 2019 10:07 Edit Adj Rpt	S\$3,579.28 Edit Estimates	S\$3,579.28 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	NG WAN CHING, ID: S16013431, Tel: +6598230493								
Vehicle Reg. No.:	SLE7258J	Date of Loss:	12/12/2019 00:00 - :59 [40 Months and 13 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 8849528510SG	Policy/Cover Note No.:	(Comprehensive)						
		Excess:	S\$3,600.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 30/12/2019]								
Driver/Custodian:	WONG RUI EN (21 / Female), NRIC: S98128541, Tel: +6582981850 Email: REYRNWONG@GMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG (19/12/2019): Alert - Adj Mandate Approved (S\$5087.00) - SLE7258J - Claim Handler: Chan, Yoke ... AIG_SG (18/12/2019): Alert - Adj Mandate Maintained - SLE7258J - Claim Handler: Chan, Yoke Shi AIG_SG (18/12/2019): SLE7258J / OD / 12/12/2019 / Coverage & Excess update 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLE7258J (8849528510SG)
 OD
 Dec 12 2019 12:00AM
 [NG WAN CHING]
 Premium Automobiles Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

Upload Video

Upload Audio

View

View in Browser

Assessment Reports

1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/12/19 10:42	Adjuster Immediate Advice	1 Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/12/19 10:33	General View	1 Load JPG	
2	18/12/19 10:33	General View	1 Load JPG	
3	18/12/19 10:33	General View	1 Load JPG	
4	18/12/19 10:33	General View	1 Load JPG	
5	18/12/19 10:33	General View	1 Load JPG	
6	18/12/19 10:33	General View	1 Load JPG	
7	18/12/19 10:33	General View	1 Load JPG	
8	18/12/19 10:33	General View	1 Load JPG	
9	18/12/19 10:33	General View	1 Load JPG	
10	18/12/19 10:33	General View	1 Load JPG	
11	18/12/19 10:33	General View	1 Load JPG	
12	18/12/19 10:33	General View	1 Load JPG	
13	18/12/19 10:33	General View	1 Load JPG	
14	18/12/19 10:33	General View	1 Load JPG	

Documentation

1 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	18/12/19 10:34	Singapore Accident Statement	1 Load PDF	
2	18/12/19 10:34	Certificate of Insurance	1 Load PDF	
3	18/12/19 10:34	Driver's Driving License	1 Load PDF	
4	18/12/19 10:34	MARK ESTIMATE	1 Load PDF	
5	18/12/19 10:35	LTA	1 Load PDF	
6	19/12/19 09:10	SG CAR MART	1 Load PDF	
7	05/02/20 17:45	ADDENDUM GIA REPORT	1 Load PDF	

Linked Accident Report Documents

			View View in Browser		
Assessment Reports			1 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	12/12/19 14:11	Accident Statement		Load HTM	
2	05/02/20 17:23	Addendum Sheet		Load JPG	<input checked="" type="checkbox"/>
3	05/02/20 17:23	Accident Statement Addm. #1		Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)		Thumbnail	Print
1	12/12/19 14:08	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
2	12/12/19 14:08	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
3	12/12/19 14:08	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
4	12/12/19 14:08	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
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6	12/12/19 14:08	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
7	12/12/19 14:08	Accident Photo		Load JPG	<input checked="" type="checkbox"/>
8	12/12/19 14:08	Accident Photo		Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
				<input checked="" type="checkbox"/>
9	12/12/19 14:08	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
10	12/12/19 14:08	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
11	12/12/19 14:08	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
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20	12/12/19 14:08	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
21	12/12/19 14:08	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
22	12/12/19 14:08	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	12/12/19 13:54	Sketch Plan	Load JPG	<input checked="" type="checkbox"/>
2	12/12/19 13:54	Sketch Plan #2	Load JPG	<input checked="" type="checkbox"/>

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19022242/AVF3E2

Date: 07/02/2020

REFERENCE

Insured/Claimant: NG WAN CHING Policy No:
Date of Loss: 12/12/2019 Nature of Claim: OD Claim No: 8849528510SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLE7258J
Make & Model: AUDI A3, 1.4 SEDAN TFSI (AMBIENTE) (A) Engine No: CZC558834
Reg. Date: 29/07/2016 (Man. Year: 2016) Chassis No: WAUZZZ8V1G1100949
Colour: Bronze Odometer: 32269 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$73,000.00
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,264.00	2,057.28	3,206.72	60.92
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,572.00	1,522.00	4,050.00	72.68
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,836.00	3,579.28	7,256.72	66.97
+ GST 7.00/7.00% (S\$)	758.52	250.55	507.97	66.97
Nett Amount (S\$)	11,594.52	3,829.83	7,764.69	66.97

INSPECTION

Date of Assignment: 18/12/2019
Date Inspected: 17/12/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 3.0 days

Adjuster: ADRIAN LING

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

Please be informed that insured withdraws claim.

(REPAIR COST NOT CONCLUDE)

EXCESS : \$3,600.00

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Distorted	1,708.00 FS	*1,366.40 FS
2	1		*REAR BUMPER FIXING PARTS	Not Necessary	175.00 FS	*- FS
3	2		*REAR BUMPER GUIDE SECTION - LH / RH	Not Necessary	30.00 FS	*- FS
4	2		*REAR BUMPER LOCKING MECHANISM	Not Necessary	53.00 FS	*- FS
5	1		*REAR LIGHT REFLECTOR - LH	Cracked	38.00 FS	*29.68 FS
6	1		*REAR BUMPER SPOILER - LH	Not Necessary	216.00 FS	*- FS
7	1		*REAR BUMPER SIDE REINFORCEMENT BEAM	Not Necessary	522.00 FS	*- FS
8	2		*REAR BUMPER BRACKET - LH / RH	Not Necessary	24.00 FS	*- FS
9	2		*REAR BUMPER GUIDE SECTION - LH / RH	Not Necessary	120.00 FS	*- FS
10	2		*REAR PARKING AID SENSOR - INNER / OUTER	Not Necessary	462.00 FS	*- FS
11	4		*REAR PARKING AID SEAL RING	Not Necessary	12.00 FS	*- FS
12	1		*SET REAR BUMPER WIRING	Not Necessary	472.00 FS	*- FS
13	1		*LED TAILLIGHT - LH	Cracked	800.00 FS	*640.00 FS
14	1		*TAIL LIGHT TRIM - LH	Not Necessary	27.00 FS	*- FS
15	1		*EXHAUST TAIL PIPE TRIM - LH	Not Necessary	218.00 FS	*- FS
16	1		*AERIAL RETAINER	Not Necessary	23.00 FS	*- FS
17	1		*VENT TRIM	Not Necessary	64.00 FS	*- FS
18	1		*SUNDRIES	Necessary	300.00 FS	*21.20 FS
Total Parts (S\$)					5,264.00	2,057.28

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	New	280.00	280.00
2	TO DISMANTLE AND RENEW REAR BUMPER. TO REPAIR LHS REAR FENDER AND LHS TAIL LAMP PANEL. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	2,100.00	500.00
3	TO RESPRAY REAR BUMPER, LHS REAR FENDER AND LHS TAIL LAMP PANEL	New	3,000.00	550.00
4	TO CARRY OUT DIAGNOSTIC CHECK	New	192.00	192.00
Gross Labour Cost (S\$)			5,572.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >