

1/2012/2001

ASS. REC. BY:

REF: CS/IMI19022237/Fqf3⁵²¹

Special Instruction:

WATER/OY

Ram

ASSIGNMENT (Office)

From (Person):

Fiona Gan Be Song

of

TM1

Date/Time:

17.12.19 17.32p.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHC 2112 L

Insured:

SCH 747B

at Workshop m/s:

Confordesign

Tel:

6214 8300

of

59 Layanng Ave

Policy No:

MSC04215

Claim No:

M 1909811

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 15.12.2019

CA / REV / REP. / REV 24 HRS

imp

Juan

H.O.D. Endorsement:

Date/Time:

18.12.19 8.37a.m

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction (✓) Estimate

SHC 2112L - X

SCH 747B - NBA / NC 1909811/4 DOA - 31/09/2019

18/12/19 @ 4.33p revised to Fiona Gan via Merimer.

REQ. REC. BY: Ram

REF:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

<input checked="" type="checkbox"/> N/S	<input type="checkbox"/> O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value:

IDAC Accident Rpt:

Consistent?: Yes or No

GIA / PR Seen:

Consistent?: Yes or No

Est. Repairs:

2

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHC 2112L

Yr Regn:

07/09/17

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

TOYOTA PRINS (54)

C.C.

1798

Colour:

blue

A/C:

Insured / Std / NI / NA

Sp. Reading:

488072

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTDKB3FU303563993

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

193/65 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Duracorn

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

15/12/19

D.O.I.

17/12/19

Survey held at

comfort degree (10yng)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

n/s body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P: \$3111.75/- with 2 repair days
confirmation 30/12/19 with Larry
(Red 6 1714.62, 36%)

RECEIVED 07 JAN 2020

Date/Time: File Pass to?

☐

Prel. Report

1) 07/1/2020

☐

Final Report

Date/Time: File Return to?

2)

Days Of Repair:

2

Resurvey No. of Trip:

1

Add Fee:

☐

Site Insp (\$)

☐

Interview (\$)

☐

Tech. Insp (\$)

☐

Weekend (\$)

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

Report Formed:

acc TP

Lump Sum / L.D.:

3111.75

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Dec 2019 12:22 Sendback Est	17 Dec 2019 12:28 \$54,745.82	17 Dec 2019 17:32 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	CHONG LAI YOONG , ID: S1344945G		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHC2112L	Date of Loss:	15/12/2019 21:00 - :59 [27 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / M1909811	Policy/Cover Note No.:	MS004215 (Comprehensive) Coverage: 15/05/2019 - 14/05/2021
Vehicle Reg. No. (Insured):	SCH747B	Policy No. (Claimant):	MCOM0015
		Excess:	\$50.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Fiona Gan Bee Song - 65926378]		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 27/12/2019]		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Note: This document has not been finalised.**LKK Auto Consultants Pte Ltd** (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: Tokio Marine Insurance Singapore Ltd
20 McCallum Street
#09-01 Tokio Marine Centre
Singapore 069046

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Fiona Gan Bee Song

Date: 18 Dec 2019

Preliminary Advice

Insured Vehicle No	: SCH747B	Accident Date	: 15/12/2019
TP Vehicle No	: SHC2112L	Assignment Date	: 17/12/2019
Make	: TOYOTA PRIUS HYBRID	Est. Duration of Repair	: 2.00
Date of Inspection	: 17/12/2019		
Inspection At	: COMFORTDELGRO ENGINEERING PTE LTD (LOYANG) 59 LOYANG DRIVE SINGAPORE 508969		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,745.82
Revised Amount	:S\$	3,111.20
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,111.20

Lump Sum Repair	:S\$	
-----------------	------	--

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/12/2019 16:21
Date Of Accident	15/12/2019 20:55
Exact Location Of Accident	TELOK BLANGAH ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC2112L
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	199303821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

Driver

Name of Driver	LOO PEK CHUN
NRIC No	S2086504J
Date Of Birth	06/09/1947
Occupation	OUTDOOR
Date Of Driving Pass	24/02/1966
Driving Experience	53 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96245053
Fax Number	
Contact Number	
Email Address	LKIANMING@GMAIL.COM

Address	BLK 701 WEST COAST ROAD #05-303
Postcode	120701
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

PLS REFER TO ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SCH747B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LAU YE SOON JUSTIN
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	TOKIO MARINE INSURANCE SINGAPORE LTD
Nature Of Damage	RIGHT FRT
No. Of Passenger (Including Driver)	

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this {form} and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. T00303821X

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



Telok Blangah
Road BF Seaborn Carpark.

A) SHK 2112L

B) SCH 74TB

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 15/12/19 at about 9:55am while I Veh A
was travelling along extreme right lane lane,
Veh B from the left lane swayed right
suddenly and collided on the left front portion
till the left front portion

DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION LTD
POL. REG. NO: 1093038214

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 379701

Mainline + 65 6383 6280 Facsimile + 65 6260 8755

Workshops

55 Loyal Drive Singapore 508669

383 Sin Ming Drive Singapore 575717

45 Pandan Road Singapore 509286

320 Ubi Road 3 Singapore 408663

24 Senoko Loop Singapore 758156

7 Sungai Kadit Way Singapore 738791

501 Yehun Industrial Park A Singapore 768773

Date/Time: 17.12.2019 12:31

Page : 1

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305367830

CUSTOMER

VMS

CUSTOMER NO.

DRESS

L (R)

(P)

COMFORT TRANSPORTATION PTE LTD

7010045

383 SIN MING DRIVE

Singapore SINGAPORE 575717

65508755

(O)

VARs

REGN NO.

SHC2112L

MILEAGE

MAKE

TOYOTA

FUEL

E.....1/2.....F

MODEL

PRIUS HYBRID(G4)16.12.2019 13:20

DATE/TIME IN

YR OF MANU.

07.09.2017

TARGET DATE

CHASSIS CODE

JTDKB3FU303563993

COMPLETION DATE/TIME

SCOUNT CARD NO.

JOB DESCRIPTION

Accident Date: 15.12.2019

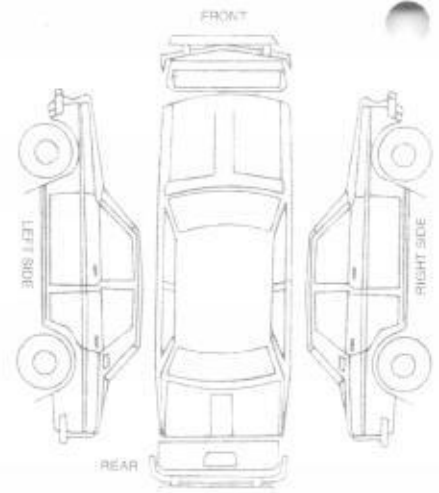
NATURE: 3P 15.12.2019

S/NO

LABOR CODE

DESCRIPTION

Tokio - Left Front
LKK /



CHECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Acknowledgement Slip

Exit Pass

Vehicle No.

SHC2112L

LARRY

Vehicle No.

SHC2112L

Larry Ng

Signature of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive
Singapore 508969
Tel: 6214 8300

TP INSURER: Tokio Marine Insurance Singapore Ltd (HQ)

COMFORT TRANSPORTATION PTE LTD

Singapore

**Claimant
Insurer:**

India International Insurance Pte Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	15/12/2019
Vehicle Reg. No.:	SHC2112L	Driveable?	YES
Party At Fault:	UNKNOWN		
Driver (TP):	LOO PEK CHUN		
Make/Model:	TOYOTA PRIUS HYBRID, 1.8 CVT (A)	Vehicle Reg. Date:	07/09/2017
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	2ZRS063279	Chassis No:	JTDKB3FU303563993
Odometer:	1 KM		
Paint Type:			
List Item Discount:	25.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	3		
Description of Accident/Loss	PLS REFER TO ATTACHED		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

4926.384

COST OF CLAIMS

	Amount
Parts	3,174.82
Miscellaneous Items	11.00
Labour	1,560.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (\$\$)	4,745.82

Larry Ng

+ GST 7.00% (S\$)	332.21
-------------------	--------

Nett Amount (S\$)	5,078.03
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This claim is handled by: NG NYUK PHIN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Larry Ng

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 17 Dec 2019)**Parts:** 144 TOYOTA PRIUS HYBRID 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SHC2112L/17/12/2019 12:28**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*FRONT DOOR - LH <i>x(R)</i>	25.00	0.00	*1,227.00 FL
2	1		*SIDE MIRROR - LH <i>Br</i>	25.00	0.00	*1,374.00 FL
3	1		*FRONT FENDER - LH <i>Br</i>	25.00	0.00	*933.10 FL
4	1		*FRONT BUMPER <i>x(R)</i>	25.00	0.00	*490.50 FL
5	1		*FRONT FENDER HYBRID EMBLEM <i>nee</i>	25.00	0.00	*86.50 FL
6	10		*FRONT BUMPER CLIPS <i>xnn</i>	25.00	0.00	*22.00 FL
7	1		*FRONT DOOR COMFORT LOGO <i>nee</i>	0	0.00	*75.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **4,208.10**- List Item Discount on L Items (S\$) **1,033.28**Total Parts (S\$) **3,174.82**

ComfortDelGro Engineering Pte Ltd/SHC2112L/17/12/2019 12:28. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Larry Ng

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Estimates on Miscellaneous Items

No	Qty	Particulars	Amount
Miscellaneous Items			
1	1	OD/TP Case (Insurer)	11.00
Sub Total (S\$)			11.00

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	PANEL BEATING	New	\$140 700.00 \$64
2	SPRAY PAINTING	New	\$480 550.00
3	WIRING CHARGE	New	\$ X 80.00
4	TUFF KOTE	New	\$30 80.00
5	TRANSFER OF DOOR	New	\$80 150.00 X
Gross Labour Cost (S\$)			1,560.00

ComfortDelGro Engineering Pte Ltd/SHC2112L/17/12/2019 12:28. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Handwritten notes:
18/12/19
Renu (LHC)
\$17/12/19 1400
Parasuram@lkrauto.com

Handwritten notes:
88622778 HP
2 repair days
P/P
Best paint
photo

Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SCH747B

15 Dec 2019 / 20:55:00

Successful

A06

TOKIO MARINE INSURANCE SINGAPORE LTD

[Previous](#)

[OK](#)

SACW12L

ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive
Singapore 508969
Tel: 6214 8300

(SUPPLEMENTARY)

TP INSURER: Tokio Marine Insurance Singapore Ltd (HQ)
CHONG LAI YOONG

Singapore

Claimant Insurer: India International Insurance Pte Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:	MS004215	Date of Loss:	15/12/2019
Vehicle Reg. No.:	SHC2112L	Driveable?	YES
Party At Fault:	UNKNOWN		
Driver (TP):	LOO PEK CHUN		
Make/Model:	TOYOTA PRIUS HYBRID, 1.8 CVT (A)	Vehicle Reg. Date:	07/09/2017
Vehicle Colour:	BLUE	Gen Condition:	GOOD
Engine No:	2ZRS063279	Chassis No:	JTDKB3FU303563993
Odometer:	1488072 KM		
Paint Type:			
List Item Discount:	25.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	3		
Description of Accident/Loss	PLS REFER TO ATTACHED		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

COST OF CLAIMS	Amount
Parts	80.55
Miscellaneous Items	0.00
Labour	0.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	80.55
+ GST 7.00% (S\$)	5.64
Nett Amount (S\$)	86.19
+ Previous Estimates (S\$)	5,078.03
Claim Total (S\$)	5,164.22

Generated using Merimen e-Claims Internet Estimation & Adjusting System

REPAIR DETAILS**Reference****Part Source:** MRM-SG Version: 1.0 (Last Synchronised: 07 Jan 2020)**Parts:** 144 TOYOTA PRIUS HYBRID 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)**Labour:** Repairer's (Price-denominated Standard List)**Print Code:** ComfortDelGro Engineering Pte Ltd/SHC2112L/07/01/2020 09:43**Validity:** These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page**Further Info:** Items/values not in reference catalogue are prefixed with an asterisk *.**Estimates on Parts**

No.	Qty	Part No.	Particulars	%Disc	%Depr	Amount
1	1		*SIDE MIRROR COVER - LH	25.00	0.00	*107.40 FL
F=Franchise part. L=ListItemDisc.						
Sub Total (S\$)						107.40
- List Item Discount on L Items (S\$)						26.85
Total Parts (S\$)						80.55

ComfortDelGro Engineering Pte Ltd/SHC2112L/07/01/2020 09:43. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

There are no labour items selected.

ComfortDelGro Engineering Pte Ltd/SHC2112L/07/01/2020 09:43. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

Our Job Ref No : 305367830

Date : 27. Dec. 2019

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156**FINALIZATION FORM**To : LKK

Fax :

Attn : RAMVehicle Reg No. : SHC2112LDate of Accident: 15. Dec. 2019

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: TOKIO SCH747B

2. The finalized amount shall be:

(a) Spare Parts after List discount

\$1,950.74

(b) Labour Charges

\$1,161.00**Total for Part-By-Part Repair Cost**\$3,111.74

(c.) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: _____

Final Lumpsum Repair cost _____3. Estimated normal period for repairs: 2 working days.4. **We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days**

5. Thank you for your assistance.

We confirm the estimates and
finalized amountSignature : Larry NgName : Larry NgTel : 6214 8316Fax : 6546 8156Signature : RAMName : RAMDate : 30/12/19**For Official Use Only**

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

REPAIR ESTIMATE

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305367830
 REGN NO : SHC2112L
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 07.09.2017
 DATE/TIME IN : 16.12.2019 13:20
 ACCIDENT DATE : 15.12.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0302-0600-G	PRIG4 MIRROR ASSY OUTER R	1	1,374.00	25.00	1,030.50	Br
0002 04-01-0302-0897-G	PRIG4 COVER OUTER MIRROR	1	107.40	25.00	80.55	ser
0003 04-01-0302-0574-A	PRIG4 FENDER SUB-ASSY FRO	1	933.10	25.00	699.82	Bu
0004 28-01-0103-0003-A	(140)FRT DOOR LOGO SONATA	1	75.00		75.00	rele
0005 04-01-0302-2297-G	PRIG4 EMBLEM SIDE PANEL (1	86.50	25.00	64.87	rele

SUB-TOTAL : 1,950.74

JOB NATURE

0000 PB	PANEL BEATING
0001 23-502	SPRAYPAINT ON AFFECTED AREA
0002 20-00	TUFF COAT ON AFFECTED PARTS.
0003 L	MERIMEN FEE

11.00

640.00

480.00

30.00

SUB-TOTAL : 1,161.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305367830
REGN NO : SHC2112L
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBR
DATE OF REGN : 07.09.2017
DATE/TIME IN : 16.12.2019 13
ACCIDENT DATE : 15.12.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 3,111.74

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

[illegible]

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING






























Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	17 Dec 2019 12:22 Sendback Est	17 Dec 2019 12:28 S\$4,745.82	17 Dec 2019 17:32 Edit Adj Rpt	S\$3,111.75 Edit Estimates	S\$3,111.75 View Rpt		Pending for Survey Report Cancel Case
Supp #1	07 Jan 2020 09:40	07 Jan 2020 09:43 S\$80.55	07 Jan 2020 09:43			(Combined)	Combined with Main Uncombine Suppl.

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: CHONG LAI YOONG , ID: S1344945G									
Main Claimant: COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R									
Vehicle Reg. No.: SHC2112L		Date of Loss: 15/12/2019 21:00 - :59 [27 Months and 8 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / M1909811		Policy/Cover Note No.: MS004215 (Comprehensive) Coverage: 15/05/2019 - 14/05/2021							
Vehicle Reg. No. (Insured): SCH747B		Policy No. (Claimant): MCOM0015							
		Excess: S\$0.00							
Repairer: ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300									
Handling Insurer: Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111 ... [Handled by Fiona Gan Bee Song - 65926378]									
Claimant's Insurer: India International Insurance Pte Ltd (HQ) - Tel: 63476100									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 27/12/2019]									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS <input type="checkbox"/>									
View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents












SHC2112L (M1909811)
[SCH747B]
TP
COMFORT TRANSPORTATION PTE LTD
Dec 15 2019 9:00PM
[CHONG LAI YOONG]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
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2	07/01/20 09:43	Repairer Estimates Suppl. #1	Load HTM	
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Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
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Documentation			1 per page ▼	<input checked="" type="checkbox"/>
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No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	08/01/20 09:34	SUPPLEMENTARY	 Load PDF	

Linked Accident Report Documents

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Documents Checklist

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRdoc&fuseaction=dsp_docview&domainid=1&objid=897465&extid=326104&corole... 3/3

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/TMI19022237/FQF3S2

Date: 08/01/2020

REFERENCE

Handling Insurer: Tokio Marine Insurance Singapore Ltd

Policy No: MS004215

Claimant Vehicle No : SHC2112L

Insured Vehicle No : SCH747B

Date of Loss: 15/12/2019

Nature of Claim: TP

Claim No: M1909811

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC2112L

Make & Model: TOYOTA PRIUS HYBRID, 1.8 CVT (A)

Engine No: 2ZRS063279

Reg. Date: 07/09/2017 (Man. Year: 2017)

Chassis No: JTDKB3FU303563993

Colour: Blue

Odometer: 488072 km

Engine Capacity: 1798 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes

Engine Modification:

No Pre-accident Condition:

Good

CONDITION OF TYRES

Front Tyre Size: 195/65R15

Rear Tyre Size: 195/65R15

Front Left Side: DURATURN 6 mm

Rear Left Side: DURATURN 6 mm

Front Right Side: DURATURN 6 mm

Rear Right Side: DURATURN 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,255.37	1,950.75	1,304.62	40.08
Miscellaneous Items	11.00	11.00	0.00	0.00
Labour	1,560.00	1,150.00	410.00	26.28
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	4,826.37	3,111.75	1,714.62	35.53
+ GST 7.00/7.00% (S\$)	337.85	217.82	120.03	35.53
Nett Amount (S\$)	5,164.22	3,329.57	1,834.65	35.53

INSPECTION

Date of Assignment: 17/12/2019 Present Location:

ComfortDelGro Engineering Pte Ltd (Loyang)

Date Inspected: 17/12/2019 Inspected At:

ComfortDelGro Engineering Pte Ltd (Loyang)

59 Loyang Drive
Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: PARASURAM SHANMUGAM

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 08 Jan 2020)
Parts:	144	TOYOTA PRIUS HYBRID 1.8 CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC2112L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Reference	Amount
1	1		*FRONT DOOR - LH	Repair	1,227.00 FL	-	*- FL
2	1		*SIDE MIRROR - LH	Broken	1,374.00 FL	-	*1,374.00 FL
3	1		*FRONT FENDER - LH	Buckled	933.10 FL	-	*933.10 FL
4	1		*FRONT BUMPER	Repair	490.50 FL	-	*- FL
5	1		*FRONT FENDER HYBRID EMBLEM	Necessary	86.50 FL	-	*86.50 FL
6	10		*FRONT BUMPER CLIPS	Not Necessary	22.00 FL	-	*- FL
7	1		*FRONT DOOR COMFORT LOGO	Necessary	75.00 FS	-	*75.00 FS
Supplementary #1							
8	1		*SIDE MIRROR COVER - LH	Scratched	107.40 FL	-	*107.40 FL
Sub Total (\$\$)					4,315.50	2,576.00	
- List Item Discount on L Items 25.00/25.00% (\$\$)					1,060.13	625.25	
Total Parts (\$\$)					3,255.37		1,950.75

F=Franchise part. S=SpcNett. L=ListItemDisc.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

No	Qty	Particulars	Repairer's	Amount
Miscellaneous Items				
1	1	OD/TP Case (Insurer)	11.00	11.00
Sub Total (S\$)			11.00	11.00

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	700.00	640.00
2	SPRAY PAINTING	New	550.00	480.00
3	WIRING CHARGE	New	80.00	0.00
4	TUFF KOTE	New	80.00	30.00
5	TRANSFER OF DOOR	New	150.00	0.00
Gross Labour Cost (S\$)			1,560.00	1,150.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >