



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG19022220/Bha3

Date: 20 January 2020

**By Registered Mail
(1st Reminder)**

Wong Tuck Tien

132 Tanjong Rhu Road Pebble Bay

#08-03

Singapore 436919

Dear Sir,

**ACCIDENT INVOLVING SKJ 4066B AND SBW 320G ON 13/12/2019
ALONG/AT NICOLL HIGH WAY TOWARD GUILLEMARD**

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Our record shows that to date, you/your driver have not reported the accident to us. We would appreciate it if you could urgently file a report at any of AIG reporting centre. You may refer to your Certificate of Insurance for the list of the reporting centre.

Please note that you had been notified by our via mail by post from our office on **23 December 2019**.

To enable us to look into the matter immediately, please let us hear from you within fourteen (14) days from date of this letter (by **04 February 2020**).

Please be reminded that in accordance with the terms and conditions under your policy, failure of compliance, our principal M/s AIG Asia Pacific Insurance Pte Ltd reserves the right to repudiate liability.

If you need further assistance or clarifications, please contact the undersigned.

Yours faithfully,

Vic Alpeh Sanghilan

Claims

Tel : 6841 2096

Fax: 6741 4108

Email : vicalpeh@lkkauto.com

c.c. Claims Manager
AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)



MacPherson Road
Singapore Post Limited
10 Eunos Road 8
Singapore Post Centre
Singapore 408600
GST Reg. No. : M2-0105651-9
Customer Service Hotline: 1605

Date/Time 20/1/2020 10:17
No. Description

Amount(\$)

1	Accept Registered Service	0.00
1.	Ref: RC282685659SG Ctry : SG	
	Transaction No.: 8135200200036	
2.	Ref: RC282685662SG Ctry : SG	
	Transaction No.: 8135200200037	
3.	Ref: RC282685676SG Ctry : SG	
	Transaction No.: 8135200200038	
4.	Ref: RC282685680SG Ctry : SG	
	Transaction No.: 8135200200039	
5.	Ref: RC282685693SG Ctry : SG	
	Transaction No.: 8135200200040	
4	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC282685676SG	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8135200200041	
5	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC282685680SG	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8135200200041	
6	Sale of Postage Label (Domestic)	2.54
	Quantity: 1	
	Unit price: 2.54	
	Total GST: 0.17	
	Ref.: RC282685693SG	
	Insurance: 0.00	
	Postage paid: 2.54	
	Transaction No.: 8135200200041	

Total GST 0.85
Total Amount 12.70

Cash 12.70

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(SIN)

POSTING FORM FOR REGISTERED SERVICE

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- *Please tick where applicable. Item(s) shall be assumed to be \$50 in value if "Value" field is left blank.
- Please indicate the return address on the item to ensure prompt return in event of non-delivery to the addressee.

Name & Address of Addressee

Wong Tuck Tien
132 Tanjong Pagar Road
#08-03
Singapore 436919

(SIN 40668)

Local / Overseas Posting (Delete Accordingly)
Type: () Package (Overseas Only)
() Letters / Printed Papers
Contents:
AR: () Y () N
Value:
Insurance: S\$

Sender's Agreement

- I have read, understood and agreed to the terms and conditions of posting overseas.
- I certify the all the information provided by me is true and the item(s) does not contain any hazardous or prohibited items.
- I have read, understood and agreed to the terms and conditions of posting overseas, in accordance to the T&Cs of the Registered Service.
- Compensation for loss or damaged item sent via Registered Service shall in no event exceed \$500 or commercial value of item declared, whichever is lower. Compensation will not be payable on cash vouchers, cheques or other paper based items which may be represented as monetary value.

Name & Signature

Date

Applicable for overseas posting only

Singapore Post Limited
(Reg. No. 199201623M)
10 Eunos Road 8
#06-30 Singapore Post Centre
Singapore 408600

Tel: 1605
To check delivery status or to raise an enquiry on your Registered item, please visit www.singpost.com

13 months OFR review



Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

To: CS A Team

Cc: Khoo, Kay-Eng

Kindly review the following cases and provide an update on the respective cases by 27/01/21.

s/n	Claim no	LKK OIC	AIG remarks	LKK Remark
1	1075251009SG	CC6/AIG19019335/Abb3 - Jasper	[DS by LKK]marked estimate uploaded on 14/11/19 ; no mandate request sent till date	Preparing report to seek man
2	1359916756SG	CC4/AIG19019374/Ada3 - Jiale	[DS by LKK]no marked estimate in merimen	Marked estimate uploaded in TP LOD.
3	8331273227SG	CC4/AIG19013937/Kkb3 - Khanchna	[DS by LKK]update from LKK- pending for LOD	Pending TP LOD.
4	9925940402SG	CC4/AIG19013764/Kbb3 - Jasper	[DS by LKK]update from LKK- pending for LOD	Preparing report to seek man
5	5702588414SG	CC6/AIG19010447/Aba3 - Jasper	[DS by LKK]seek LKK's clarification on OI's enquiry	OI engagement.
6	7753884493SG	CC3/AIG19022972/Gea3 - Asher	[DS by LKK]no mandate request sent till date	Pending surveyor to review o
7	3173826804SG	CC4/AIG19022220/Bba3 - Jasper	[DS by LKK] OI NR, any follow up?	Following up with OI on GIA r
8	3876026157SG	CC4/AIG19022449/Gbb3 - Jasper	[DS by LKK] no survey photos uploaded/no mandate request sent till date	Survey Photos uploaded in M LOD.
9	5334896645SG			

Wed 20/1/2021 10:58 AM

ts	AIG follow up 20/01/21
date.	no mandate request submitted till date
Merimen. Pending	kindly advise further development on this matter
	kindly advise further development on this matter
date.	no mandate request submitted till date
	kindly advise further development on this matter
n repair cost.	kindly advise further development on this matter
report.	to submit WP report. We have repudiated liability due to breach of policy condition
erimen. Pending TP	kindly advise further development on this matter
	kindly advise further development on this matter

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Wednesday, 20 January 2021 11:23 AM
To: TeamAuto Pro
Cc: Admin A
Subject: Our Ref: SBW 320G and Your Ref: SKJ 4066B (AIG) / DOA: 13-12-2019 *** LKK REF: CC4/AIG19022220/Bba3

Without Prejudice

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that our principal M/s **AIG ASIA PACIFIC PTE LTD** had repudiated the claims in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: TeamAuto Pro <teamautooffice@gmail.com>
Sent: Monday, 18 January 2021 12:02 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: LOD - Our Ref: SBW 320G and Your Ref: SKJ 4066B (AIG) / DOA: 13-12-2019 *** LKK REF: CC4/AIG19022220/Bba3

Dear Jasper,

Without Prejudice

With reference to our LOD submitted 07-11-2020, kindly be informed that our company has been officially GST registered dated 13-01-202 as such all COR will be subjected to a 7% GST, pls refer to attached letter from The Inland Revenue Authority of Singapore (**IRAS**) confirming our GST status.

Also attached herewith is our revised LOD with GST for your reference and soonest settlement.

Thank you.