

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 23 January, 2020 11:26 AM
To: OH Vale
Cc: Admin A; Vic (LKKAUTO)
Subject: <MANDATE IA> RE: <TP APPEAL FOR 50/50> FW: C0470512/P1680520-Reject TP - LKK REF CC4/AXA18003015/K1hb3q2
Attachments: MANDATE IA.pdf

Dear Vale,

Please be informed that we uploaded Mandate IA in merimen.

For your approval and/or further instruction please.

Thank you.



«Wishing you a Happy and Prosperous Lunar New Year»

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: OH Vale [mailto:vale.oh@axa.com.sg]
Sent: Thursday, 23 January, 2020 11:08 AM
To: Vic (LKKAUTO)
Cc: Admin A
Subject: RE: <TP APPEAL FOR 50/50> FW: C0470512/P1680520-Reject TP - LKK REF CC4/AXA18003015/K1hb3q2

Hi Vic

File reopen

Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg

vale.oh@axa.com.sg

Customer Care No. 1800 8804741



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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Thursday, January 23, 2020 10:32 AM

To: OH Vale <vale.oh@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] RE: <TP APPEAL FOR 50/50> FW: C0470512/P1680520-Reject TP - LKK REF CC4/AXA18003015/K1hb3q2

Dear Vale,

We refer further to our below email.

Please assist once again to send back report/ reopen case in merimen for our further action.

Thank you.



«Wishing you a Happy and Prosperous Lunar New Year»

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 17 December, 2019 9:21 AM

To: OH Vale

Cc: Admin A; motor.email; Vic (LKKAuto)

Subject: RE: <TP APPEAL FOR 50/50> FW: C0470512/P1680520-Reject TP - LKK REF CC4/AXA18003015/K1hb3q2

Dear Vale,

We refer to your below email and the contents were noted.

Please assist to send back report/ reopen case in merimen for our further action.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: OH Vale [<mailto:vale.oh@axa.com.sg>]

Sent: Tuesday, 17 December, 2019 9:19 AM

To: Vic (LKKAuto)

Cc: Admin A; motor.email

Subject: RE: <TP APPEAL FOR 50/50> FW: C0470512/P1680520-Reject TP - LKK REF CC4/AXA18003015/K1hb3q2

Hi Vic

Refer to your email below.

Since there is no evidence to vouch for either side, pls proceed to settle @ 50%, thanks.

Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg

vale.oh@axa.com.sg

Customer Care No. 1800 8804741



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From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Sent: Thursday, December 12, 2019 6:17 PM

To: OH Vale <vale.oh@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: [EXTERNAL] <TP APPEAL FOR 50/50> FW: C0470512/P1680520-Reject TP - LKK REF CC4/AXA18003015/K1hb3q2

Dear Vale,

We refer to the subject matter.

Please be informed that we had rejected the TP claim as instructed before and closed off the matter.

However, TP had come back and proposed for a 50/50 settlement in view of conflicting versions.

We had checked with Insured, and was informed that there was no video footage, scene photos and PIR available yet.

Based on damaged profile, Insured sustained damaged to the rear right portion and TP taxi was on the front left portion.

Kindly advise if we maintain position and/or for your further instruction please.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Wednesday, 10 October, 2018 3:40 PM

To: do-not-reply@merimen.com

Cc: Admin A; Vic (LKKAuto)

Subject: Re: C0470512/P1680520-Reject TP

This mail is associated with :

***SHD1847B (C0470512)**

[SHB9901K]

TP

Premier Automotive Services Pte Ltd

Feb 9 2018 12:00AM

[TRANS-CAB SERVICES PTE LTD]

Premier Automotive Services Pte Ltd

Hi Vic

Since TP is unable to provide evidence to support his version. Please proceed to reject TP's claim in view of our Insured was stationary, thanks.

Regards

Vale

<-- Original Message -->

From: LKK_HQ

To: AXA_SG; AXA_CynthiaLoh

CC: Admin-a@lkkauto.com; vicalpeh@lkkauto.com

Sent On: 10/10/2018 02:09 PM

Subject: Re: C0470512/P1680520

Dear Cynthia,

We refer to the subject matter.

Please be informed that we had spoken to the Insured's PIC Ms Wai Yin and we were informed that there claim against TP is still pending. They had rejected TP insurer offer of 50/50.

We had also confirmed with TP repairer that they do not have any evidence to support their client's version of the accident.

In view of Insured's driver statement that he was stationary within its lane, and TP driver statement which mentioned that both vehicles were changing towards the same lane at the time of accident, it is up to the claimant to provide concrete evidence to support his statement.

As such, we would like to deny the TP claim.

For your approval and/or further instruction please.

Thank you.

Vic Alpej

LKK Auto Consultants Pte Ltd
Tel: 6841 2096
<-- Original Message -->
From: AXA_SG
To: LKK_HQ; sur@lkkauto.com; assignments@lkkauto.com
Sent On: 22/03/2018 10:06 AM
Subject: C0470512/P1680520

redefining / insurance

AXA INSURANCE PTE LTD
8 Shenton Way, #24-01 A
Singapore 068811
Customer Centre #B1-01
☎ (65) 6880 4888
🖨 (65) 6338 2522
💻 www.axa.com.sg
GST Reg No.: 199903512
Co. Reg No.: 199903512

Dear LKK,

ID COUNTER CLAIM TP. PLEASE OBTAIN EVIDENCE & LIAISE WITH OI BEFORE ANY SETTLEMENT.

Regards,
Cynthia Loh

This is an auto-generated email. Do not reply to this email.

Sent by : Vale Oh (AXA Insurance Pte Ltd)

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