

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 14 April, 2020 11:40 AM
To: OH Vale
Cc: Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: C0470512MC/VO ACCDT INVLG SHD1847B & SHB9901K ON 090218 - LKK REF CC4/AXA18003015/K1hb3q2-1
Attachments: Email from TP dd 20022020.pdf

Without Prejudice

Dear Vale,

We refer to your below email.

Please be informed that our offer to TP as per Mandate IA has been rejected.

TP repairer counter proposed for a global sum of \$3,460.00 (al n) with LOR/I at 15 days due to CNY holidays (please see attached email).

Kindly advise if we maintain offer and/or for your further instruction please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: OH Vale [mailto:vale.oh@axa.com.sg]
Sent: Tuesday, 14 April, 2020 11:27 AM
To: Vic (LKKAUTO); Hsiao Tong (LKKAUTO)
Subject: C0470512MC/VO ACCDT INVLG SHD1847B & SHB9901K ON 090218

Hi Vic

Refer to your Mandate IA in Merimen.

Please proceed, tks

Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg

vale.oh@axa.com.sg

Customer Care No. 1800 8804741



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