

Vic (LKKAUTO)

From: Shafawati <shafawati.rabu@premierauto.com.sg>
Sent: Tuesday, 14 April, 2020 3:34 PM
To: Vic (LKKAUTO)
Cc: AccReport; Admin A; Jasper Chua (LKK Auto)
Subject: Accept Offer (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018
Attachments: SHD1847B DV and LOA.pdf

WITHOUT PREJUDICE

Dear Vic,

We thank you for your reply.

On a without prejudice basis and without admission of liability whatsoever on our client's part and driver of **SHD1847B**, our client is agreeable on your offer of **\$3,100.00** for the settlement on the above claim.

We attached hereby the **Discharge Voucher & Authorisation Letter** duly signed by our client for your kind attention.

Kindly let us have your settlement sum of **\$3,100.00** in favour of Premier Automotive Services Pte Ltd soonest possible.

Please be informed that this settlement excludes any bodily injuries arising out of the above said accident and pertains to property damages only.

Thank you.

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Tuesday, 14 April, 2020 1:58 PM
To: Shafawati
Cc: AccReport; Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)
Subject: RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

Without Prejudice

Dear Shafawati,

We refer further to your below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, our principal is prepared to improve and increase our offer to a global sum of **\$3,100.00 (all in)** to settle your client's claim.

If agreeable, kindly chop and sign the attached **DV and ATA** then forward back to us a copy for payment processing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shafawati [<mailto:shafawati.rabu@premierauto.com.sg>]

Sent: Wednesday, 11 March, 2020 3:19 PM

To: Vic (LKKAuto)

Cc: AccReport; Admin A

Subject: RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

WITHOUT PREJUDICE

Dear Vic,

We refer to our email below.

Looking forward to your reply soonest.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

NOTE: Please be informed that we have changed our email from Shafawati.rabu@premiertaxi.com to Shafawati.rabu@premierauto.com.sg

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From: Shafawati
Sent: Thursday, 20 February, 2020 4:09 PM
To: Vic (LKKAuto)
Cc: AccReport; Admin A
Subject: RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

WITHOUT PREJUDICE

Dear Vic,

We refer to the above mentioned.

We would like to counter propose global settlement \$3,460 (all in) – LOR/I @ 15 days. It was during Chinese New Year period and workshop was closed.

Looking forward to your acceptance.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 19 February, 2020 10:22 AM

To: Shafawati

Cc: AccReport; Admin A; Vic (LKKAuto)

Subject: RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

Without Prejudice

Dear Shafawati,

We refer further to our below email.

For your acceptance please.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Thursday, 23 January, 2020 4:17 PM

To: Shafawati

Cc: AccReport; Admin A; Vic (LKKAuto)

Subject: RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

Without Prejudice

Dear Shafawati,

We refer further to our below email.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, in view of no concrete evidence and conflicting versions, we have our principal's mandate and we propose a global sum of **\$2,820.00 (all in)** to settle your client's claim.

If agreeable, kindly chop and sign the attached **DV and ATA** then forward back to us a copy for payment processing.

Thank you.



"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Thursday, 12 December, 2019 6:17 PM

To: Shafawati

Cc: AccReport; Admin A; Vic (LKKAuto)

Subject: RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

Without Prejudice

Dear Shafawati,

We refer to your below email.

Please be informed that we had forwarded your appeal to our principal for their further review.

We will get back to you for an update in due course.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Shafawati [<mailto:shafawati.rabu@premiertaxi.com>]

Sent: Thursday, 12 December, 2019 5:20 PM

To: Vic (LKKAuto)

Cc: AccReport; Admin A

Subject: RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

WITHOUT PREJUDICE

Dear Vic,

We thank you for your reply.

We would like to propose 50% settlement due to conflicting version made by both parties and no evidences to support both parties' version.

Please consider and looking forward to your offer at 50%.

Thank you

Regards

Shafawati Md Rabu

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Thursday, 12 December, 2019 4:58 PM
To: Shafawati
Cc: AccReport; Admin A; Vic (LKKAuto)
Subject: RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

Without Prejudice

Dear Shafawati,

We refer to your below email.

Please find attached email and our Insured's damaged vehicle photos as requested.

There was no video footage, scene photos, and no PIR yet as conveyed to us by our Insured as of today.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Shafawati [<mailto:shafawati.rabu@premiertaxi.com>]
Sent: Thursday, 12 December, 2019 1:39 PM
To: Vic (LKKAuto)
Cc: AccReport; CS A Team; Admin A
Subject: RE: (Reminder) (AXA case) :CC4/AXA18003015/K1hb3 LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

WITHOUT PREJUDICE

Dear Vic,

We refer to the above mentioned.

Please forward us the Police investigation result , scene video and your insured damaged photos for our review.

Both reported conflicting version hence please let us have the evidences.

Appreciate your early reply.

Thank you

Regards

Shafawati Md Rabu
Claims Settlement Assistant
Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 076 | DID: 64100946 | Fax: 6214 1511

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From: Foong Shiuh Jye
Sent: Thursday, 28 November, 2019 5:25 PM
To: Vic (LKKAuto)
Cc: AccReport; cs-a@lkkauto.com; Admin A
Subject: (Reminder) (AXA case) : LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018
Importance: High

Without Prejudice

Dear Vic,

Wish to follow the case.

We sent a request to have your insured GIA report.

Thank you.

Regards,

(Mr) Foong Shiuh Jye
Claims Settlement Assistant
Premier Automotive Services Pte Ltd
Address: 23 Changi South Ave 2, #01-02 Singapore 486443
Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Foong Shiuh Jye
Sent: Friday, 19 July, 2019 1:04 PM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: AccReport <AccReport@Premier-Corp.net>; cs-a@lkkauto.com
Subject: (Reminder) (AXA case) : LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

Without Prejudice

Dear Vic,

Wish to follow up the case.

Appreciate your reply.

Thank you.

Regards,

Foong Shiuh Jye

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511

From: Foong Shiuh Jye

Sent: Wednesday, 8 May, 2019 2:36 PM

To: JoyIrene@lkkauto.com; AsherSng@lkkauto.com

Cc: AccReport <AccReport@Premier-Corp.net>; cs-a@lkkauto.com

Subject: (Reminder) (AXA case) : LOD / Accident involving SHD1847B and SHD9901K on 09.02.2018

Without Prejudice

Your Ref : **SHB9901K (CC4/AXA18003015/K1hb3)**
Our Ref : **SHD1847B**
DOA : **09.02.2018**

Dear all,

We have yet to receive any offer for the case, which was sent on **Wednesday, 20.03.2019**.

Kindly look into the matter and revert the claim settlement to us as soon as possible.

Thank you.

Regards.

Foong Shiuh Jye

Claims Settlement Assistant

Premier Automotive Services Pte Ltd

Address: 23 Changi South Ave 2, #01-02 Singapore 486443

Tel: 6214 8880 Ext 069 | DID: 65446671 | Fax: 6214 1511