

ASS. REC. BY:

REF:

CS/INC19022215/DyPS02

Special Instructions:

Surveyor BryanASSIGNMENT (Office)From (Person): Cynthia Ang of INC Date/Time: 11 December 2019

Estimated Cost: \_\_\_\_\_ Bill to: \_\_\_\_\_

**OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS**To Inspect Vehicle No: SH 72475 Insured: SH 72788at Workshop m/s: Soon Hock Motor Re Ltd Tel: 65425119of 10 Ang Mo Kio Ind Park 2A #01-05Policy No: \_\_\_\_\_ Claim No: MT/1075869-001

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

Make of Veh: \_\_\_\_\_ D.O.A. 13/12/2019

(Client's Record) (1wp)

**CA / REV / REP. / REV 24 HRS**

H.O.D. Endorsement: \_\_\_\_\_

Date/Time: 13/12/2019 @ 5:03 pm Person Contacted: Irene Vehicle: IN/OUT

| Date/Time | Action/Instruction (✓) Estimate                             |
|-----------|---|
|           | <u>SH 72788 CC4/80M18013559 / 12/12/2019 DOR 22/12/2019</u> |
|           | <u>SH 72475 NS/INC1100371A/12/12/2019 DOR 11/12/2019</u>    |
|           |   |
|           |   |
|           |   |
|           |   |

ASS. REQ. BY: Bryan

REF:

# ASSIGNMENT

COE Aug 2025

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle Nbr \_\_\_\_\_

at Workshop n/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

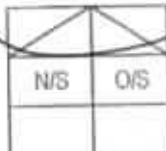
Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 9 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No:

SH 72473

Yr Regn:

2017 Aug

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Gyaa Prius

C.C.

1798

Colour

Blue

A/C:

Insured / Std / NI / NA

Sp. Reading

308580

T/Radio:

Insured / Std / NI / NA

Eng/No:

2ZR8060606

C/No:

JTDKBB3FU303563072

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65 R 15

R:

— 1 —

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Davanti

Front

Rear

R/Bal.

5 mm

R/Bal.

5

mm

L/Bal.

5 mm

L/Bal.

5

mm

D.O.A.

13/12/2019

D.O.A.

18/12/2019

Survey held at

Chunni AMK

11.28

Des. of Damages: Fnt / Rear / O/S / N/S / U/C / Rooftop or

Front

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time

Action / Instruction

HTUC SH 72473R

14/1/2020 Jumper 2/5 22000/- with 9 days of rev (Red \$21857.02, 49%)

RECEIVED 14 JAN 2020

Date/Time, File Pass in/2



Preli. Report

1)



Final Report

Date/Time, File Return in/2

2)

14/1/20 Typist

Days Of Repair: 9

Resurvey No. of Trip: 3

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

5 + RS. 24

Photos

Colours

250

TOTAL

Report Format:

Lump Sum (R.R.) = \$22000/-

## Nivitha (LKK Auto)

**From:** Cynthia Ang <Cynthia.Ang@income.com.sg>  
**Sent:** Tuesday, 17 December 2019 2:50 PM  
**To:** 'assignments@lkkauto.com'; Admin-D (LKKAuto); 'SUR'  
**Subject:** RE: TP CASES FARMED OUT TO LKK ON 17/12/2019

Dear LKK,

Resend with following details.

With Regards

**Cynthia Ang**  
Admin Assistant  
Operations, Motor & Personal Lines (PL)  
T +65 6430 7900  
[www.income.com.sg](http://www.income.com.sg)



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**Find out more at [Income.com.sg/careers](http://Income.com.sg/careers)**

**in** with you

PLEASE CONSIDER OUR ENVIRONMENT BEFORE YOU PRINT THIS EMAIL...

**From:** Cynthia Ang  
**Sent:** Tuesday, 17 December 2019 9:53 AM  
**To:** 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>  
**Cc:** Teng Ken Leong <kenleong.teng@income.com.sg>; Thio Tse Kiat <tsekiat.thio@income.com.sg>  
**Subject:** TP CASES FARMED OUT TO LKK ON 17/12/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

MCD618164252 / ComfortDelGro Engineering Pte Ltd - Loyang  
 ENTRY DATE & TIME: 13/12/2019 15:19  
 SUBMITTED BY: Janet Lim Slang Gek

## SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date Of Report 13/12/2019 15:19  
 Date Of Accident 13/12/2019 00:20  
 Exact Location Of Accident ONAN ROAD X CEYLON LANE  
 Country/State of Loss SINGAPORE

## DETAILS OF OWN VEHICLE

Vehicle Registration Number SH7247S  
**Insured/Policyholder**  
 Name Of Registered Owner COMFORT TRANSPORTATION PTE LTD  
 Co Reg No 199303821R  
 Email Address FLEETSAFETY@CDGTAXI.COM.SG  
 Mobile Phone No  
 Alternative Phone No OFFICE-65508768

## Vehicle Particulars

Manufacturer TOYOTA  
 Model PRIUS HYBRID 4G

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category TAXI

## Insurance Company

Name of Insurance Company MS FIRST CAPITAL INSURANCE LTD  
 Type Of Coverage THIRD PARTY FIRE AND/OR THEFT  
 Fleet Policy YES  
 Policy Number D-18088936MFSH

Cover Note Number

## Driver

Name of Driver LIAO KOK HENG  
 NRIC No S6929409Z  
 Date Of Birth 20/08/1969  
 Occupation OUTDOOR  
 Date Of Driving Pass 20/02/1998  
 Driving Experience 21 YEARS AND 9 MONTHS  
 Gender MALE  
 Mobile Number (LOCAL) +65-94594444  
 Fax Number  
 Contact Number  
 Email Address BETTYLIAOHUIXUAN@GMAIL.COM

Address BLK 362 TAMPINES STREET 34  
#07-381

Postcode 520362

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR

Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? YES

If Yes, Please state which Police Station

POLICE STATION NAME [OTHER] TAMPINES NPC

Was notice of intended Prosecution given? NO

If Yes, against whom?

#### Circumstances of Accident

REFER POLICE REPORT NO: T/20191213/2012 \* TYPE OF ACCIDENT :- HEAD TO SIDE

#### Attachment(s)

Are accident photos available for attachment? YES

Was there any video captured by Car Camera? NO

Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SJU7278R

Vehicle Make/Model/Colour HONDA

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver UNKNOWN

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage FRONT

No. Of Passenger (Including Driver)

**SKETCH PLAN****IMPORTANT NOTICE**


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**


I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) Investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all Insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

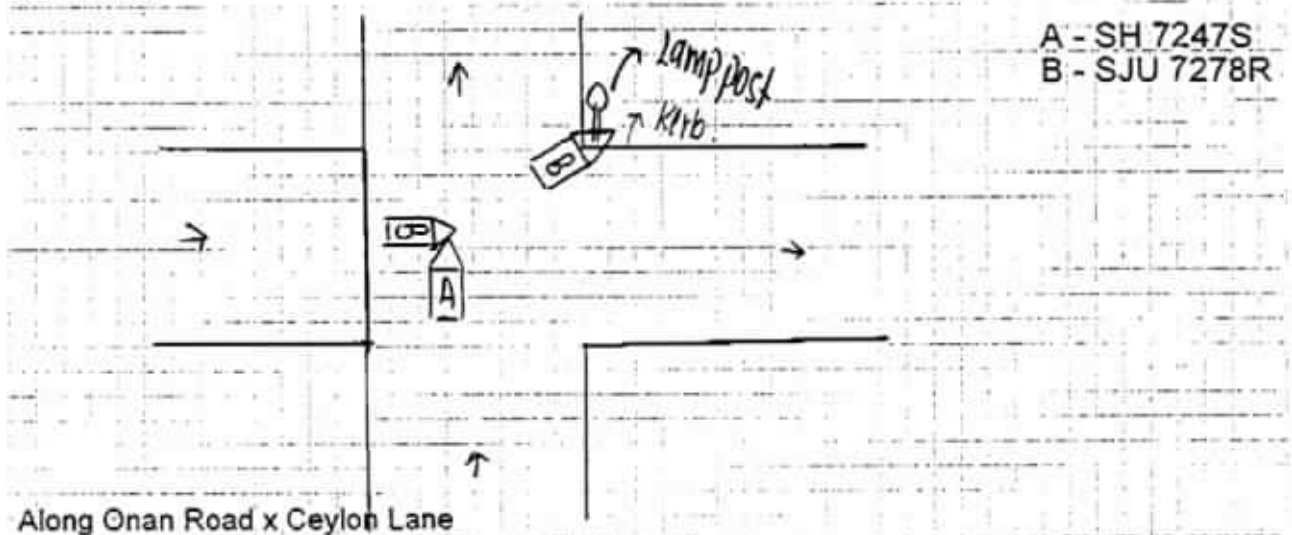
COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 13.12.2019  
@ 1430 hrs

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to Police Report : T/20191213/2012

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 13.12.2019  
@ 1430 hrs

Reporting Centre Personnel's Signature

Name:  
NRIC/FIN No.:

Loke Wei Yieng

13/12/19



# SINGAPORE POLICE FORCE



T/20191213/2012

Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

1 of 3

Report No. T/20191213/2012

## REPORT OF A TRAFFIC ACCIDENT

|  |                                     |                          |
|--|-------------------------------------|--------------------------|
| Date/Time Report Made:<br>13/12/2019 03:42 | Vide Report No.:<br>G/20191213/0008 | Station Diary No.:<br>31 |
|--|-------------------------------------|--------------------------|

### Informant's Particulars

|  |            |                              |  |  |                            |
|--|------------|------------------------------|--|--|----------------------------|
| Name of Informant:<br>LIAO KOK HENG      |            |                              | Address:<br>APT BLK 362 TAMPINES STREET 34 #07-381 SINGAPORE<br>520362 |  |                            |
| ID Type / ID No.:<br>NRIC NO / S6929409Z |            |                              | Contact No.:<br>Home/Office: Mobile: 94594444                          |  |                            |
| Nationality:<br>SINGAPORE CITIZEN        |            |                              | Email:   |  |                            |
| Sex:<br>Male                             | Age:<br>50 | Date of Birth:<br>20/08/1969 | Type of Informant:<br>Driver   |  |                            |
| Race:<br>Chinese                         |            |                              | Language:<br>English   |  | Institution / School Name: |
| Occupation:<br>Taxi driver               |            |                              | Driving Licence Information:<br>Class: 3 Date of Expiry:               |  |                            |

### General Information of the Accident

|   |                           |                                    |   |  |
|---|---------------------------|------------------------------------|---|--|
| Type of Accident:   | Non-Injury<br>Hit and Run | Drink<br>Drive:<br>No              | Date/Time of<br>Accident:<br>13/12/2019 00:20 | Type of Location:<br>X-Junction        |
| Location:<br>Along Road 1<br>ONAN ROAD<br><br>ONAN ROAD X CEYLON LANE |                           |                                    |   |  |
| Weather:<br>Clear   |                           | Road Surface:<br>Dry               |   | Road Speed Limit:                      |
| Traffic Flow:<br>Dual Carriage Way                                    |                           | Traffic Control:<br>Not Controlled |   | Traffic Volume:<br>Light               |
| Type of Collision:<br>Between Moving Vehicles - Head To Side          |                           |                                    |   | Anyone conveyed by<br>ambulance:<br>No |

### Details of Vehicle Involved

| Vehicle No. | Type | Make | Model | Color | Condition        | No of Passenger |
|-------------|------|------|-------|-------|------------------|-----------------|
| SH7247S     | Car  |      |       |       | Slightly Damaged | 0               |
| SJU7278R    | Car  |      |       |       | Slightly Damaged | 0               |

### Details of Person Involved

|                                 |                                |  |  |
|---------------------------------|--------------------------------|--|--|
| Any Pedestrian Involved: No     |                                |  |  |
| No. of Pedestrians Injured: NIL | Use of Pedestrian Crossing: NA |  |  |

**SINGAPORE  
POLICE FORCE**

T/20191213/2012

2 of 3

Report No. T/20191213/2012

Police Station Of Origin:

Tampines N.P.C

6 Tampines Avenue 4 SINGAPORE 529682

Tel No: 1800-5871999

## CONTINUATION OF REPORT

| Driver                            |               |  |   |
|-----------------------------------|---------------|--|---|
| Name                              | LIAO KOK HENG |  | ID No. S6929409Z  |
| Related Vehicle                   | SH7247S (Car) |  | Contact No. 94594444  |
| Hospital/Clinic                   | NIL           |  | Class of Driving Licence & Expiry Date<br>Class: 3<br>Date of Expiry: NIL |
| Date Treatment                    | NIL           |  | Date Discharge NIL  |
| No. of Days granted Medical Leave | NIL           |  | Degree of Injury NIL  |

**Brief Details.**

On the 13/12/2019 at about 0020hrs, I was on duty and I was driving my taxi (V1: SH7247S) along Onan Road. I was traveling slow along Onan Road heading towards Geylang Road while I was searching for passengers.

Suddenly, I felt an impact from the left side. A car was coming from my left hand side of the side road. It did not stop or slow down and it collided onto my car. The driver then got out of the car and left the scene leaving the car behind.

I did not managed to get the driver contact details. Shortly after, Traffic Police came to the scene and my In-car camera SD card was handed over to TP officer.

**SINGAPORE  
POLICE FORCE**

T/20191213/2012

Police Station Of Origin:  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

3 of 3

Report No. T/20191213/2012

CONTINUATION OF REPORT

**Sketch Plan**

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

G /

Sgt 2 LIM YA HUI

Signature Of Interpreter:

Not applicable

Signature Of Informant:

Date/Time:

13/12/2019 03:42

Officer In Charge Of Case:

TP / HRT /

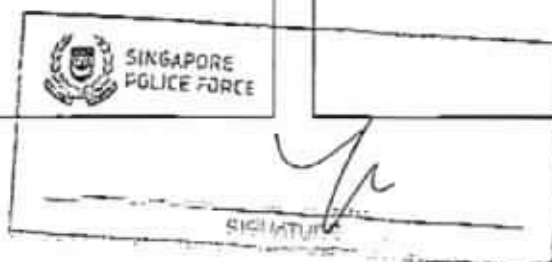
Insp GOH GEOK LYE

Contact No.: 65476148

Classification Of Case:

Authentication Stamp

NP168



## CHUNNI MOTOR WORK PTE LTD

## REPAIR ESTIMATE

VEHICLE NO: SH 7247S

DATE : 13.12.2019

MAKE :

TEL NO : 6542 5119

MODEL : TOYOTA PRIUS

FAX NO : 6542 6039

N/W

| PARTS DESCRIPTION  | QTY | UNIT PRICE | AMOUNT      |
|--|-----|------------|-------------|
| BONNET <i>Painted</i>  |     |            | \$ 950.50   |
| BONNET HINGE (RH) <i>1st</i>                                     |     |            | \$ 57.70    |
| BONNET HINGE (LH) <i>1st</i>                                     |     |            | \$ 57.70    |
| BONNET LOCK <i>1st</i>   |     |            | \$ 132.60   |
| RADIATOR GRILLE <i>broken / distorted</i>                        |     |            | \$ 438.00   |
| RADIATOR GRILLE EMBLEM <i>broken / distorted</i>                 |     |            | \$ 88.00    |
| LAMP ASSY, FOG, RH <i>crack / monty</i>                          |     |            | \$ 920.00   |
| LAMP ASSY, FOG, LH <i>crack / monty</i>                          |     |            | \$ 920.00   |
| FRONT BUMPER COVER <i>tom / Distort</i>                          |     |            | \$ 499.90   |
| FRONT BUMPER REINFORCEMENT <i>Distort</i>                        |     |            | \$ 696.40   |
| FRONT BUMPER REINFORCEMENT ABSORBER <i>1st</i>                   |     |            | \$ 115.70   |
| FRONT BUMPER SPONGE <i>tom</i>                                   |     |            | \$ 78.80    |
| FRONT BUMPER CENTRE GRILLE <i>distorted</i>                      |     |            | \$ 301.90   |
| FRONT BUMPER CLIPS <i>new</i>                                    |     |            | \$ 22.00    |
| ENGINE UNDER COVER (RR) <i>distorted</i>                         |     |            | \$ 457.40   |
| FRONT BUMPER TOP GARNISH <i>broken</i>                           |     |            | \$ 225.40   |
| COVER, FRONT BUMPER HOLE, RH <i>distorted</i>                    |     |            | \$ 28.38    |
| COVER, FRONT BUMPER HOLE, LH <i>distorted</i>                    |     |            | \$ 28.38    |
| FRONT BUMPER LOWER REINFORCEMENT BRACKET (LH/RH) <i>1st</i>      |     | \$ 165.00  | \$ 330.00   |
| FRONT BUMPER CENTRE FRAME <i>new</i>                             |     |            | \$ 236.90   |
| BRACKET, FRONT BUMPER SIDE, RH <i>new</i>                        |     |            | \$ 82.30    |
| BRACKET, FRONT BUMPER SIDE, LH <i>broken</i>                     |     |            | \$ 82.30    |
| ABSORBER, FRONT BUMPER, LOWER (SPONGE LOWER) <i>1st / broken</i> |     |            | \$ 127.70   |
| UNIT ASSY, HEADLAMP, RH (LED) <i>monty broken</i>                |     |            | \$ 3,455.00 |
| UNIT ASSY, HEADLAMP, LH (LED) <i>broken</i>                      |     |            | \$ 3,455.00 |
| HEAD LAMP PANEL (RH) <i>2 Distort</i>                            |     |            | \$ 240.10   |
| HEAD LAMP PANEL (LH) <i>2 Distort</i>                            |     |            | \$ 240.10   |
| TOP PANEL CENTRE <i>Distort</i>                                  |     |            | \$ 364.90   |
| TOP PANELSIDE, LH <i>1st</i>                                     |     |            | \$ 145.90   |
| TOP PANEL SIDE, RH <i>1st</i>                                    |     |            | \$ 145.90   |
| BRACE PANEL <i>2 1st</i>   |     |            | \$ 75.20    |
| RADIATOR ASSY <i>2 1st</i>                                       |     |            | \$ 1,841.80 |
| RADIATOR FAN COWLING ASSY <i>new broken</i>                      |     |            | \$ 661.30   |
| RADIATOR BOTTOM MOUNTING <i>new</i>                              |     |            | \$ 27.50    |
| STAY, RADIATOR SUPPORT, RH <i>new</i>                            |     |            | \$ 65.70    |
| STAY, RADIATOR SUPPORT, LH <i>new</i>                            |     |            | \$ 65.70    |
| DEFLECTOR, RADIATOR SIDE, RH <i>2/c</i>                          |     |            | \$ 83.50    |
| DEFLECTOR, RADIATOR SIDE, LH <i>2/c</i>                          |     |            | \$ 77.00    |
| HORN <i>new</i>  |     | \$ 112.71  | \$ 225.42   |
| CLEANER ASSY, AIR <i>new</i>                                     |     |            | \$ 970.30   |
| AIR DUCT <i>distorted</i>  |     |            | \$ 129.40   |
| INLET ASSY, AIR CLEANER <i>distorted</i>                         |     |            | \$ 132.00   |
| AIR DUCT CENTRE <i>new</i>                                       |     |            | \$ 94.03    |
| CONDENSER ASSY, W/RECEIVER <i>2 1st</i>                          |     | 20672.56   | \$ 1,336.60 |
| FENDER SUB-ASSY, FRONT LH <i>Distort</i>                         |     |            | \$ 945.30   |
| FENDER SUB-ASSY, FRONT RH <i>Distort</i>                         |     |            | \$ 945.30   |

SH 7247S

| PARTS DESCRIPTION                                  | QTY | UNIT PRICE | AMOUNT       |          |
|--|-----|------------|--------------|----------|
| FRONT FENDER SHIELD, LH <i>NH</i>                  |     |            | \$ 196.60    | X        |
| FRONT FENDER SHIELD, RH <i>NH</i>                  |     |            | \$ 196.60    | X        |
| FRONT FENDER SHIELD CLIP <i>NH</i>                 |     | \$ 38.00   | \$ 76.00     | X        |
| FRONT FENDER HYBRID EMBLEM, LH <i>NH</i>           |     |            | \$ 53.50     | ✓        |
| FRONT FENDER HYBRID EMBLEM, RH <i>NH</i>           |     |            | \$ 53.50     | ✓        |
| WIPER TOP GARNISH <i>NH</i>                        |     |            | \$ 668.32    | X        |
| FRONT WHEEL RIM (LH) <i>NH</i>                     |     |            | \$ 1,555.10  | X        |
| FRONT WHEEL HUB CAP (LH) <i>Cut</i>                |     |            | \$ 177.70    | ✓        |
| FRONT WHEEL HUB BEARING (LH) <i>2 Down</i>         |     |            | \$ 560.10    | 2 ✓      |
| FRONT SHOCK ABSORBER (LH) <i>2 destroyed</i>       |     |            | \$ 401.80    | 2 ✓      |
| ABSORBER TOP MOUNTING, LH <i>NH</i>                |     |            | \$ 196.20    | X        |
| FRONT SUSPENSION LOWER ARM (RH) <i>2 destroyed</i> |     | 9290.40    | \$ 637.50    | 2 ✓      |
| FRONT DRIVE SHAFT (LH) <i>NH</i>                   |     |            | \$ 1,310.10  | X        |
| RACK & PINION ASSY <i>NH</i>                       |     |            | \$ 1,634.90  | X        |
| KNUCKLE, STEERING, LH <i>2 destroyed</i>           |     |            | \$ 562.30    | 2 ✓      |
| END SUB-ASSY, TIE ROD, LH <i>2 destroyed</i>       |     |            | \$ 158.10    | 2 ✓      |
| ENGINE CROSS MEMBER <i>NH</i>                      |     |            | \$ 2,531.70  | X        |
| FRONT CHASSIS MEMBER (LH) <i>2 reg</i>             |     |            | \$ 2,035.10  | 2 X      |
| WIRING FRONT <i>2 Done 1 ready broken</i>          |     |            | \$ 6,685.90  | 2 ✓      |
| HYBRID INVERTER SPARE TANK <i>NH</i>               |     |            | \$ 371.30    | X        |
| HYBRID INVERTER BYPASS HOSE (INLET) <i>NH</i>      |     | 29962.96   | \$ 42.60     | X        |
| HYBRID INVERTER BYPASS HOSE (OUTLET) <i>NH</i>     |     |            | \$ 29.30     | X        |
| HYBRID COOLING PUMP MOTOR <i>NH</i>                |     | 22472.22   | \$ 432.20    | X        |
| SUB TOTAL  |     |            | \$ 43,167.33 |          |
| LESS 20% <i>25%</i>                                |     |            | \$ 8,633.47  |          |
| DISCOUNTED TOTAL                                   |     |            | \$ 34,533.86 |          |
| FRONT NO. PLATE <i>destroyed</i>                   |     |            | \$ 25.00     | NETT ✓   |
| FRONT NO PLATE TRIM COVER <i>broken</i>            |     |            | \$ 30.00     | NETT ✓   |
| FRONT NO. PLATE GARNISH <i>broken</i>              |     | 154.00     | \$ 99.00     | NETT ✓   |
| FRONT TYRE (LH) <i>NH</i>                          |     |            | \$ 216.00    | NETT X   |
|  |     |            | \$ 370.00    |          |
| LABOUR CHARGE                                      |     |            |              |          |
| Panel Beating                                      |     |            | \$ 1,500.00  | 900/-    |
| Spray Painting Charge                              |     |            | \$ 1,500.00  | 900/-    |
| Wiring Charge                                      |     |            | \$ 50.00     | 30/-     |
| Tuff Kote  |     |            | \$ 100.00    | 40/-     |
| Towing Charge                                      |     |            | \$ 90.00     | 4H       |
| Front Chassis Alignment Charge                     |     |            | \$ 400.00    | 150/-    |
| Remove/Refix Undercarriage (FRT)                   |     |            | \$ 200.00    | 150/-    |
| FRT Wheel Alignment                                |     |            | \$ 120.00    | 60/-     |
| Remove/Refix Aircon & Refill Gas                   |     |            | \$ 150.00    | 80/-     |
| Remove/Refix Engine/Gearbox                        |     |            | \$ 650.00    | 250/-    |
| Remove/Refix Dashboard                             |     |            | \$ 400.00    | 150/-    |
| Remove/Refix Fuse Box                              |     | 2910.00    | \$ 120.00    | 50/-     |
| Re-set Frt ABS System                              |     |            | \$ 200.00    |          |
| Diagnosis & Resetting To Erase Fault Code          |     | 25536.22   | \$ 480.00    | 150/-    |
| 18/12/2019 @ 1045H                                 |     |            |              |          |
| NIA Author <i>29</i>                               |     |            |              |          |
| ESTIMATE TOTAL                                     |     | 2605.46    | \$ 5,960.00  |          |
|  |     | 28141.68   |              |          |
|  |     |            | \$ 40,863.86 | 43857.02 |

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

TOTAL LABOUR

ESTIMATE TOTAL

SUP

LIS 22000/-

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

**CHUNNI MOTOR WORK PTE LTD****REPAIR ESTIMATE****VEHICLE NO :** SH 7247S (Supplementary)**DATE :** 23.12.2019**MAKE :****TEL NO :** 6542 5119**MODEL :** TOYOTA PRIUS**FAX NO :** 6542 6039

| PARTS DESCRIPTION                    | QTY | UNIT PRICE | AMOUNT    |
|--------------------------------------|-----|------------|-----------|
| FRONT BUMPER LOWER REINFORCEMENT 1st |     |            | \$ 241.40 |
| FRONT FENDER SIDE GARNISH ,LH 2nd    |     |            | \$ 78.00  |
| SUB TOTAL                            |     |            | \$ 319.40 |
| LESS 20% 25%                         |     |            | \$ 63.88  |
| DISCOUNTED TOTAL                     |     |            | \$ 255.52 |
| 181.05                               |     |            |           |

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

### DAMAGE ASSESSMENT REPORT

NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: CS/INC19022215/Dyf3n2

73 BRAS BASAH ROAD  
#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556

Date: 16-01-2020



ATTN: CYNDIE YONG

Code: INC

#### 1. Policy Particulars :- THIRD PARTY CLAIM

|              |                |                |            |
|--------------|----------------|----------------|------------|
| Insured Veh. | SJU 7278R      | Veh. Inspected | SH 7247S   |
| Policy No.   |                | Coverage (\$)  | 0.00       |
| Claim No.    | MT/1075869-001 | Excess (\$)    | 0.00       |
| Assign From  | CYNTHIA ANG    | Assign Date    | 17/12/2019 |

#### 2. Vehicle Particulars & Condition

|              |                   |              |            |
|--------------|-------------------|--------------|------------|
| Make & Model | TOYOTA PRIUS      | c.c          | 1798       |
| Engine No.   | HIDDEN            | Year of Reg. | 2017       |
| Chassis No.  | JTDKB3FU303563072 | Colour       | BLUE       |
| Odometer     | 308580 KM         | Steering     | IN ORDER   |
| Brakes       | IN ORDER          | Modification | SPORTS RIM |
| General      | GOOD              |              |            |

#### 3. Conditions of Tyres

|                | Size       | Make    | Balance |
|----------------|------------|---------|---------|
| R/H Front Tyre | 195/65 R15 | DAVANTI | 5 mm    |
| L/H Front Tyre | 195/65 R15 | DAVANTI | 5 mm    |
| R/H Rear Tyre  | 195/65 R15 | DAVANTI | 5 mm    |
| L/H Rear Tyre  | 195/65 R15 | DAVANTI | 5 mm    |

#### 4. Description of Damages

|   |
|---|
| THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.<br>DAMAGES SEE DETAILS. |
|---|

#### 5. General Information

|                |   |                     |                         |
|----------------|---|---------------------|-------------------------|
| Accident Date  | 13/12/2019  | Inspect Date / Time | 18/12/2019 ( 11:28 AM ) |
| Survey held at | CHUNNI MOTOR WORK PTE LTD<br>BLK 10 ANG MO KIO IND. PARK 2A,<br>#03-19 AMK AUTOPOINT<br>SINGAPORE 568047. |                     |                         |

#### 5a. Remarks

|  |
|--|
| A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.<br>B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS. |
|--|

#### 5b. Estimate Days of Repair

|                                     |                |
|-------------------------------------|----------------|
| ESTIMATED NORMAL PERIOD FOR REPAIR: | 9 Working Days |
|-------------------------------------|----------------|



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### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 7247S

| Qty | Description of Parts                                       | Condition         | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--|-------------------|---------------------------|-------------------|
|     | <b>REPLACEMENT OF PARTS</b>                                |                   |                           |                   |
| 1   | BONNET   | DENTED            | 950.50                    | 950.50            |
| 1   | BONNET HINGE (RH)  | BENT              | 57.70                     | 57.70             |
| 1   | BONNET HINGE (LH)  | BENT              | 57.70                     | 57.70             |
| 1   | BONNET LOCK  | BENT              | 132.60                    | 132.60            |
| 1   | RADIATOR GRILLE  | BROKEN / DEFORMED | 438.00                    | 438.00            |
| 1   | RADIATOR GRILLE EMBLEM                                     | BROKEN / DISLODGE | 88.00                     | 88.00             |
| 1   | LAMP ASSY,FOG,RH   | MOUNTING CRACKED  | 920.00                    | 920.00            |
| 1   | LAMP ASSY,FOG,LH   | MOUNTING CRACKED  | 920.00                    | 920.00            |
| 1   | FRONT BUMPER COVER   | TORN / DENTED     | 499.90                    | 499.90            |
| 1   | FRONT BUMPER REINFORCEMENT                                 | DENTED            | 696.40                    | 696.40            |
| 1   | FRONT BUMPER REINFORCEMENT ABSORBER                        | BENT              | 115.70                    | 115.70            |
| 1   | FRONT BUMPER SPONGE  | TORN              | 78.80                     | 78.80             |
| 1   | FRONT BUMPER CENTRE GRILLE                                 | DEFORMED          | 301.90                    | 301.90            |
| 10  | FRONT BUMPER CLIPS   | NECESSARY         | 22.00                     | 22.00             |
| 1   | ENGINE UNDER COVER (RR)                                    | DEFORMED          | 457.40                    | 457.40            |
| 1   | FRONT BUMPER TOP GARNISH                                   | BROKEN            | 225.40                    | 225.40            |
| 1   | COVER,FRONT BUMPER HOLE,RH                                 | DISLODGE          | 28.38                     | 28.38             |
| 1   | COVER,FRONT BUMPER HOLE,LH                                 | DISLODGE          | 28.38                     | 28.38             |
| 2   | FRONT BUMPER LOWER REINFORCEMENT BRACKET (LH/RH) @\$165.00 | BENT              | 330.00                    | 330.00            |
| 1   | FRONT BUMPER CENTRE FRAME                                  | NOT NECESSARY     | 236.90                    | -                 |
| 1   | BRACKET,FRONT BUMPER SIDE,RH                               | NOT NECESSARY     | 82.30                     | -                 |
| 1   | BRACKET,FRONT BUMPER SIDE,LH                               | BROKEN            | 82.30                     | 82.30             |
| 1   | ABSORBER,FRONT BUMPER LOWER (SPONGE LOWER)                 | BENT / BROKEN     | 127.70                    | 127.70            |
| 1   | UNIT ASSY,HEADLAMP RH (LED)                                | MOUNTING BROKEN   | 3,455.00                  | 3,455.00          |
| 1   | UNIT ASSY,HEADLAMP LH (LED)                                | BROKEN            | 3,455.00                  | 3,455.00          |
| 1   | HEAD LAMP PANEL (RH)                                       | DENTED            | 240.10                    | 240.10            |
| 1   | HEAD LAMP PANEL (LH)                                       | DENTED            | 240.10                    | 240.10            |

Report Ref No. CS/INC19022215/Dyf3n2



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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| Qty | Description of Parts              | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|-----------------------------------|---------------|---------------------------|-------------------|
| 1   | TOP PANEL CENTRE                  | DENTED        | 364.90                    | 364.90            |
| 1   | TOP PANEL SIDE,LH                 | BENT          | 145.90                    | 145.90            |
| 1   | TOP PANEL SIDE,RH                 | BENT          | 145.90                    | 145.90            |
| 1   | BRACE PANEL                       | BENT          | 75.20                     | 75.20             |
| 1   | RADIATOR ASSY                     | BENT          | 1,841.80                  | 1,841.80          |
| 1   | RADIATOR FAN COWLING ASSY         | BROKEN        | 661.30                    | 661.30            |
| 1   | RADIATOR BOTTOM MOUNTING          | NOT NECESSARY | 27.50                     | -                 |
| 1   | STAY,RADIATOR SUPPORT,RH          | NOT NECESSARY | 65.70                     | -                 |
| 1   | STAY,RADIATOR SUPPORT,LH          | NOT NECESSARY | 65.70                     | -                 |
| 1   | DEFLECTOR,RADIATOR SIDE,RH        | SERVICEABLE   | 83.50                     | -                 |
| 1   | DEFLECTOR,RADIATOR SIDE,LH        | SERVICEABLE   | 77.00                     | -                 |
| 2   | HORN @\$112.71                    | NOT NECESSARY | 225.42                    | -                 |
| 1   | CLEANER ASSY,AIR                  | NOT NECESSARY | 970.30                    | -                 |
| 1   | AIR DUCT                          | DEFORMED      | 129.40                    | 129.40            |
| 1   | INLET ASSY,AIR CLEANER            | DEFORMED      | 132.00                    | 132.00            |
| 1   | AIR DUCT CENTRE                   | NOT NECESSARY | 94.03                     | -                 |
| 1   | CONDENSER ASSY,W/RECEIVER         | BENT          | 1,336.60                  | 1,336.60          |
| 1   | FENDER SUB-ASSY,FRONT LH          | DENTED        | 945.30                    | 945.30            |
| 1   | FENDER SUB-ASSY,FRONT RH          | DENTED        | 945.30                    | 945.30            |
| 1   | FRONT FENDER SHIELD,LH            | NOT NECESSARY | 196.60                    | -                 |
| 1   | FRONT FENDER SHIELD,RH            | NOT NECESSARY | 196.60                    | -                 |
| 2   | FRONT FENDER SHIELD CLIP @\$38.00 | NOT NECESSARY | 76.00                     | -                 |
| 1   | FRONT FENDER HYBRID EMBLEM,LH     | NECESSARY     | 53.50                     | 53.50             |
| 1   | FRONT FENDER HYBRID EMBLEM,RH     | NECESSARY     | 53.50                     | 53.50             |
| 1   | WIPER TOP GARNISH                 | NOT NECESSARY | 668.32                    | -                 |
| 1   | FRONT WHEEL RIM (LH)              | NOT NECESSARY | 1,555.10                  | -                 |
| 1   | FRONT WHEEL HUB CAP (LH)          | CUT           | 177.70                    | 177.70            |
| 1   | FRONT WHEEL HUB BEARING (LH)      | DAMAGED       | 560.10                    | 560.10            |
| 1   | FRONT SHOCK ABSORBER (LH)         | DISTORTED     | 401.80                    | 401.80            |
| 1   | ABSORBER TOP MOUNTING,LH          | NOT NECESSARY | 196.20                    | -                 |
| 1   | FRONT SUSPENSION LOWER ARM (RH)   | DISTORTED     | 637.50                    | 637.50            |
| 1   | FRONT DRIVE SHAFT (LH)            | NOT NECESSARY | 1,310.10                  | -                 |
| 1   | RACK & PINION ASSY                | NOT NECESSARY | 1,634.90                  | -                 |

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TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

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| Qty | Description of Parts                               | Condition                 | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|--|---------------------------|---------------------------|-------------------|
| 1   | KNUCKLE STEERING,LH                                | DISTORTED                 | 562.30                    | 562.30            |
| 1   | END SUB-ASSY,TIE ROD,LH                            | DISTORTED                 | 158.10                    | 158.10            |
| 1   | ENGINE CROSS MEMBER                                | NOT NECESSARY             | 2,531.70                  | -                 |
| 1   | FRONT CHASSIS MEMBER (LH)                          | TO REPAIR SEE LABOUR      | 2,035.10                  | -                 |
| 1   | WIRING FRONT                                       | DAMAGED / MOUNTING BROKEN | 6,685.90                  | 6,685.90          |
| 1   | HYBRID INVERTER SPARE TANK                         | NOT NECESSARY             | 371.30                    | -                 |
| 1   | HYBRID INVERTER BYPASS HOSE (INLET)                | NOT NECESSARY             | 42.60                     | -                 |
| 1   | HYBRID INVERTER BYPASS HOSE (OUTLET)               | NOT NECESSARY             | 29.30                     | -                 |
| 1   | HYBRID COOLING PUMP MOTOR                          | NOT NECESSARY             | 432.20                    | -                 |
| 1   | RADIATOR LOWER PANEL (ADDITIONAL)                  | BENT                      | 369.70                    | 369.70            |
| 1   | WIPER SPARE TANK (ADDITIONAL)                      | DEFORMED                  | 183.75                    | 183.75            |
| 1   | FRONT WINDSCREEN ASSY (ADDITIONAL)                 | CRACKED                   | 1,627.30                  | 1,627.30          |
| 1   | FRONT WINDSCREEN GLASS MOULDING UPPER (ADDITIONAL) | NECESSARY                 | 208.60                    | 208.60            |
| 1   | FRONT WINDSCREEN GLASS MOULDING LOWER (ADDITIONAL) | NECESSARY                 | 218.00                    | 218.00            |
| 1   | ENGINE UNDER COVER FRONT (ADDITIONAL)              | DEFORMED                  | 457.20                    | 457.20            |
| 1   | FRONT BUMPER LOWER REINFORCEMENT (ADDITIONAL)      | BENT                      | 241.40                    | 241.40            |
| 1   | FRONT FENDER SIDE GARNISH,LH (ADDITIONAL)          | NOT NECESSARY             | 78.00                     | -                 |
|     | LESS 20% DISCOUNT                                  |                           | -9,310.26                 | -                 |
|     | LESS 25% DISCOUNT                                  |                           | -                         | -8,317.23         |
|     |  |                           | 37,241.02                 | 24,951.68         |
|     | <b>SPECIAL NETT ITEMS</b>                          |                           |                           |                   |
| 1   | FRONT NO PLATE (SN)                                | DISLODGE                  | 25.00                     | 25.00             |
| 1   | FRONT NO PLATE TRIM COVER (SN)                     | BROKEN                    | 30.00                     | 30.00             |
| 1   | FRONT NO PLATE GARNISH (SN)                        | BROKEN                    | 99.00                     | 99.00             |
| 1   | FRONT TYRE (LH)(SN)                                | NOT NECESSARY             | 216.00                    | -                 |
| 1   | FRONT WINDSCREEN SEALANT (ADDITIONAL)(SN)          | NECESSARY                 | 46.00                     | 46.00             |
|     |  |                           | 416.00                    | 200.00            |



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| Qty | Description of Parts  | Condition     | Estimate By Workshop (\$) | Our Adjusted (\$) |
|-----|---|---------------|---------------------------|-------------------|
|     | <b>LABOUR</b>   |               |                           |                   |
|     | REMOVE/REFIX FRONT WINDSCREEN GLASS (ADDITIONAL).                                       |               | 90.00                     | 80.00             |
|     | REMOVE/REFIX CUSHION & UPHOLSTERY FRONT (ADDITIONAL).                                   | NOT NECESSARY | 150.00                    | -                 |
|     | PANEL BEATING. INCLUSIVE OF THE REPAIR OF FRONT CHASSIS MEMBER (LH).                    |               | 1,500.00                  | 900.00            |
|     | SPRAY PAINTING CHARGE.  |               | 1,500.00                  | 900.00            |
|     | WIRING CHARGE.  |               | 50.00                     | 30.00             |
|     | TUFF KOTE.  |               | 100.00                    | 40.00             |
|     | TOWING CHARGE.  | NOT NECESSARY | 90.00                     | -                 |
|     | FRONT CHASSIS ALIGNMENT CHARGE.   |               | 400.00                    | 150.00            |
|     | REMOVE/REFIX UNDERCARRIAGE (FRT).   |               | 200.00                    | 150.00            |
|     | FRT WHEEL ALIGNMENT.  |               | 120.00                    | 60.00             |
|     | REMOVE/REFIX AIRCON & REFILL GAS.   |               | 150.00                    | 80.00             |
|     | REMOVE/REFIX ENGINE/GEARBOX.  |               | 650.00                    | 250.00            |
|     | REMOVE/REFIX DASHBOARD.   |               | 400.00                    | 150.00            |
|     | REMOVE/REFIX FUSE BOX.  |               | 120.00                    | 50.00             |
|     | DIAGNOSIS & RESETTING TO ERASE FAULT CODE. )  |               | 480.00                    | 150.00            |
|     | RE-SET FRT ABS SYSTEM. )  |               | 200.00                    | -                 |
|     |   |               | 6,200.00                  | 2,990.00          |
|     | <b>GRAND TOTAL</b>  |               | <b>43,857.02</b>          | <b>28,141.68</b>  |
|     | <b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)</b> |               |                           | <b>22,000.00</b>  |

Report Ref No. CS/INC19022215/Dyf3n2

ANG BRYAN TANI

Automotive Assessor / Investigator

K.K. LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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