

INS. CASE OWNER: DANIEL POOL

CC3/III19022210/Kpa3

LKK:

IDAC:

Surveyor:

KENNETH

DOI: 13/12/2019

Date / Time: 13/12/2019

Registered in Merimen: 17/12/2019

Pre-assign / CCU / FTE



Insured Vehicle No.: SHD 4424T

Claim No.:

Name of Insured: COMFORT TRANSPORTATION PTE LTD

Policy No.: MCOM0015

Insured Tel No.: HP:

Make / Model: HYUNDAI SONATA

Excess Sec II :SS

D.O.A: 11/12/2019

Place of Accident: CHURCH STREET

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age: MUKUNTHAN S/O KUNKAPPA

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.: +65-90261919

(V/L: YES / NO)

Insured Liability: % Final ? Yes / No

SHB 9926P

INSRS:
WSP: TRANS-CAB

Tel:

Liability:

RMKS:

INSRS:
WSP:

Tel:

Liability:

RMKS:

INSRS:
WSP:

Tel:

Liability:

RMKS:

INSRS:
WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
	SHB 9926P - CC3/CTI18019948/Kka3n2; DOA: 30.10.18	Non-Reporting ltr (1st):	
	- CC4/ASM18009405/Kpb3; DOA: 21.05.18	Non-Reporting ltr (2nd):	
	- CS3/AXA18001787/Grbs2-1; DOA: 25.01.18	Non-Reporting ltr (Final):	
	SHD 4424T - CC6/III19017454/Apa3; DOA: 01.10.19	Notification ltr (if non-pickup):	
	- NS/INC18019441/K1rbe2; DOA: 24.10.18	Call OI:	
	- NBA/INC17008672/Y; DOA: 02.05.17	After call ltr to OI:	
		Documentation Check List: Handler	Typist
		Notification ltr (if non-pickup)	
		After call ltr to OI:	
		Authorisation To Act:	
		Release Voucher:	
		Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice:	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
		Mandate/Reject Instruction:	
		LOD	
		Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

24/11/19 - File - type mandate
 12/12/19 - DV sur
 19/12/2019 - File - MLC to clear

PRELIMINARY ADVICE		Date/Time:	Sent By:	Confirm with:	Confirm by:
FINALIZATION		Date/Time:	Confirm with:	Confirm by:	
Repair Cost:	SS	(days) Reduction:	%	Email ☐	Call ☐
FINAL SETTLEMENT		Date/Time:	Confirm with:	Email ☐	Call ☐
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	15	If NO or B 28, Ass. Lia:	
Repair Cost:	SS	2354.00			
Loss of Rental (LOR):	SS	162.76	(2 days) X# 81.13		
Loss of Use (LOU):	SS	(5 days)			
Loss of Income (LOI):	SS	80.00	(\$ 40 x 2 days)		
LOR only ☐	LOU only ☐	LOR + LOU ☐	LOR + LOI ☒	[Tick only one]	
GIA/LTA Search:	SS	-			
Medical:	SS	-			
Disbursement:	SS	-	(e.g. Tow/ Independent)		
Legal Cost:	SS	-			
Total:	SS	2596.26	Global Sum SS:		
FINAL PAYMENT		Date/Time:	Confirm with:	Email ☐	Call ☐
Payee 1:	SS	2596.26	Name 1:	Trans-Cab Auto Services Pte Ltd	
Payee 2: (Strike if N.A.)	SS		Name 2:		
Payee 3: (Strike if N.A.)	SS		Name 3:		

COPY SENT 19/12/2019

1) Claim status: Non-Report/Reject/Private Settle
 2) Report Format: ☒
 3) Survey fee: \$600

ASS. REC. BY:

REF:

TV /

2240/KP

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop n/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

S/HB 9926P

Yr Regn:

09, 13

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Traller or

Make:

Renault Latitude

c.c

1995

Colour:

White

A/C:

Insured / Std / NI / NA

Sp. Reading

81783

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

VF1ABL15AUC-27-3379

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or

Pailun

Front

R/Bal.

8

mm

Rear

R/Bal.

8

mm

L/Bal.

8

mm

L/Bal.

8

mm

D.O.A.

11/12/19

D.O.I.

13/12/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S 194

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

File pass to

11 Sep @ 2200h

(Recd # 39766.58/952)

Date/Time. File Pass to?

☐

: Prell. Report

1)

☐

: Final Report

Date/Time. File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

Fees

Others

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

TOTAL

Report Format :

Lump Sum / I.B.I: (\$

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHB 9926P**AAD1912-086***Not Authorised**61 Sings & 2200h*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration:

SHB 9926P

VF1ABL15AUC273379

RENAULT

LATITUDE

11.12.19

III

16-09-13

PART		LIST	
1	BUMPER COVER FRT	\$	<i>Sur</i> 747.20 ✓
1	BUMPER SPOILER FRT	\$	<i>Sur</i> 344.70 X
1	BUMPER ABSORBER FRT	\$	<i>Sur</i> 394.68 X
1	BUMPER RETAINER FRT LH	\$	<i>Sur</i> 101.40 ✓
1	BUMPER SUPPORT FRT	\$	<i>Sur</i> 10.70 X
1	BUMPER UNDERTRAY FRT	\$	<i>Sur</i> 292.50 X
1	BUMPER GRILLE LOWER FRT	\$	<i>Sur</i> 147.00 X
1	BUMPER FOG LAMP GRILLE LH	\$	<i>Sur</i> 207.21 X
1	BUMPER BEAM FRT	\$	<i>Sur</i> 663.70 X
1	HEADLAMP LH	\$	<i>Sur</i> 743.60 ✓
1	HEADLAMP PANEL FRT LH	\$	<i>Sur</i> 127.70 X
1	FENDER PANEL FRT LH	\$	<i>Sur</i> 414.40 ✓
1	WHEELARCH FRT LH	\$	<i>Sur</i> 112.30
1	FENDER BRACKET FRT LH	\$	<i>Sur</i> 38.90
1	FENDER BRACKET LOWER LH	\$	<i>Sur</i> 11.80
1	FENDER INSULATOR LH	\$	<i>Sur</i> 65.50
1	FRONT BRACE PANEL	\$	<i>Sur</i> 177.22
1	BONNET	\$	<i>Sur</i> 1,312.70
1	BONNET INSULATOR	\$	<i>Sur</i> 294.30
1	BONNET STRUT LH	\$	<i>Sur</i> 53.30
1	BONNET HINGE LH	\$	<i>Sur</i> 236.50
1	BONNET LOCK	\$	<i>Sur</i> 152.80
1	BONNET CABLE	\$	<i>Sur</i> 55.20
1	BONNET CABLE COVER	\$	<i>Sur</i> 80.60
1	BONNET SEAL OUTER	\$	<i>Sur</i> 83.20
1	BONNET SEAL INNER	\$	<i>Sur</i> 70.10
1	RADIATOR GRILLE	\$	<i>Sur</i> 969.90

Trans-cab Auto Services Pte Ltd**AAD1912-086**

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CO./GST Reg. No. 201019626G

SHB 9926P

1	RADIATOR GRILLE BADGE 'RENAULT'	\$	225.36
1	RADIATOR GRILLE FRAME	\$	686.00
1	FRAME FULL SUPPORT PANEL	\$	592.70
1	FRAME FULL SUPPORT BRACKET	\$	41.60
1	AIR CLEANER BOX	\$	464.20
1	AIR CLEANER HOSE	\$	175.85
1	AIR CLEANER LOWER	\$	271.26
1	DOOR PANEL FRT LH	\$	2,844.66
1	DOOR MIRROR ASSY LH	\$	727.90
1	DOOR HARNESS WIRE LH	\$	2,670.00
1	ROCKER PANEL INNER GARNISH LH	\$	466.51
1	ROCKER PANEL INNER LH	\$	1,024.79
1	ROCKER PANEL OUTER LH	\$	1,184.99
1	ROCKER PANEL CENTER LH	\$	990.25
1	LOWER ARM LH L70Y	\$	192.70
1	KNUCKLE ARM LH L70Y	\$	481.50
1	ABSORBER FRT LH L70Y	\$	274.10
1	DRIVESHAFT LH	\$	1,355.70
1	STABILIZER BAR FRT	\$	427.90
1	SUBFRAME OUTER FRT	\$	1,094.20
1	SUBFRAME BRACKET OUTER LH	\$	49.00
1	SUBFRAME BRACKET OUTER RH	\$	49.00
1	A/C CONDENSER	\$	1,537.80
1	A/C PIPE CONDENSER TO COMPRESSOR	\$	187.20
1	A/C PIPE CONDENSER TO EXPANSION VALVE	\$	380.20
1	A/C PIPE COMPRESSOR	\$	222.70
1	A/C PIPE	\$	486.50

TOTAL \$ 27,013.68**10% \$ 2,701.37****\$ 24,312.31****Special Nett**

1	BUMPER CLIP FRT	\$	66.00
1	BUMPER BRACKET CLIP FRT LH	\$	12.00
1	BUMPER SUPPORT CLIP FRT LH	\$	10.50
1	BUMPER GRILLE LOWER CLIP	\$	69.00

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CO./GST Reg. No. 201019626G

SHB 9926P

1	WHEELARCH CLIP FRT LH	\$	na	30.50
1	FRAME FULL SUPPORT PANEL CLIP	\$	na	70.00
1SET	FRAME FULL SUPPORT PANEL NUT	\$	na	20.00
2	FRAME FULL SUPPORT PANEL STUD	\$	na	30.00
1SET	RADIATOR GRILLE SCREW	\$	na	16.00
1SET	RADIATOR GRILLE FRAME CLIP	\$	na	52.00
1	FRONT LEFT TYRE	\$	sm	300.00
1	FRONT LEFT TYRE RIM	\$	sm	380.00
1SET	Front licence plate with holder	\$	sm	80.00
1	WINDSCREEN SEALANT	\$	na	253.80
1	FRONT WINDSCREEN MOULDING	\$	na	120.00
1	FRONT WINDSCREEN INNER SPONGE SEAL	\$	na	100.00
6	BONNET INSULATOR CLIP L70Y	\$	na	7.30
2	BONNET CABLE CLIP L70Y	\$	na	6.31
2	BONNET CABLE COVER SCREW L70Y	\$	na	10.85
1	FRONT DOOR STICKER 'Trans-Cab'	\$	na	80.00
1	FRONT DOOR STICKER 'Classic'	\$	na	80.00
TOTAL		\$		1,794.27

TOTAL PARTS	\$	26,106.58
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LABOUR

Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same

\$	6,000.00	400
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To transfer of front bumper fittings, attachment and perform water seepage test.

\$	na	170.00	X
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To transfer of front fender fittings, attachment and perform water seepage test.

\$	5	170.00	X
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To transfer of front windscreen glass to facilitate bodywork repair.

\$	5	170.00	X
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To transfer of tire, rim and on wheel balancing.

\$	7	170.00	X
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Trans-cab Auto Services Pte Ltd**AAD1912-086**

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CO./GST Reg. No. 201019626G

SHB 9926P

To check steering geometry and computer wheel alignment	\$	na 220.00	X
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	na 380.00	X
Putty and spray painting of the affected portion.	\$	6,000.00	4401
To transfer of bonnet fittings, attachment and perform water seepage test.	\$	4 170.00	X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	4 380.00	X
To transfer of front door fittings, attachment and perform water seepage test.	\$	4 170.00	X
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	4 380.00	X
To Check Electrical Lighting Concerned.	\$	170.00	201
To rust-proofing of the affected areas.	\$	170.00	301
To check ABS and brake efficiency, final checking and testing.	\$	na 380.00	X
To dismantle and refit aircon assy and attachment, vacuum and charge-in-gas.	\$	4 380.00	X

To vacuum, replace, refix and recharge air condenser

\$ 4 380.00 X

TOTAL \$ 15,860.00**Over All Total \$ 41,966.58****LUMP SUM (REPAIR DAY)****20 days****2 day**

LKK Auto Consultancy Services

To vacuum, replace, refix and recharge air condenser

- To remove old air condenser
- To dismantle and replace air condenser
- Parts provided by customer
- Third party labour cost (if any) to be paid by customer
- All work done under warranty
- Supplier not responsible for any accident and is subject to the company's insurance

Authorised by Manager

Signature:

Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	878K
Vehicle Details	
Vehicle No.:	SHB9926P
Vehicle to be Exported:	Yes
Intended Deregistration Date:	12 Dec 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2013
Engine No.:	M9R8839C000338
Chassis No.:	VF1ABL15AUC273379
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	16 Sep 2013
First Registration Date:	16 Sep 2013
Transfer Count:	0
Actual ARF Paid:	\$12,498.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Sep 2021
PARF Rebate Amount:	\$8,123.00
Intended COE Rebate Details	
COE Expiry Date:	15 Sep 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$58,144.00
COE Rebate Amount:	\$12,779.00
Total Rebate Amount:	\$20,902.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 12 Dec 2019

OK

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Saturday, 28 December 2019 2:49 PM
To: 'jasminetan@transcab.com.sg'; Ng Wai Yin; claims@transcab.com.sg
Cc: Admin A; Kenneth Kong (LKKAUTO)
Subject: Your Ref: AAD1912-086 (SHB9926P) // DOA: 11/12/2019// LKK REF: CC3/III19022210/Kpa3 (SHD4424T-III)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,200.00**(before GST) with **02** repair days. Please provide after repair photos for SHB9926P.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Dec 2019 16:51	Cim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] HOW MEI KWAN
2	17 Dec 2019 16:51	Cim Veh Model Changed	(205083) RENAULT LATITUDE 2.0 DCI AUTO D/AB 4DR (A).	[A] HOW MEI KWAN
3	17 Dec 2019 16:51	Cim Created	Reg No: SHB9926P. Acct Date: 2019/12/11. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Trans-cab Auto Services Pte Ltd ()	[A] HOW MEI KWAN
4	17 Dec 2019 16:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Dec 2019 16:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/27	[A] HOW MEI KWAN
6	17 Dec 2019 16:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Dec 2019 16:52	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	17 Dec 2019 16:52	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	24 Dec 2019 14:41	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% (BOLA 15)	[A] CHEW HSIAO TONG
10	26 Dec 2019 14:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/27. Mandate Remarks: Please revert on quantum	[I] Lalitha Krishnan
11	26 Dec 2019 14:06	Adj Mandate Set	Approved:0.00:Please revert on quantum	[I] Lalitha Krishnan
12	21 Jan 2020 11:25	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	21 Jan 2020 11:25	Cim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	21 Jan 2020 11:25	Cim Dtl Modified	JPJ Reg. Date: -> 2013/09/16.	[A] JOANNE LEE KHANG MIN
15	21 Jan 2020 11:25	Cim Details Notified		[A] JOANNE LEE KHANG MIN
16	24 Jan 2020 08:06	Adj Mandate Request	Cur.Reg:2596.26:PODS Liability: 100% *Quantum: (a)CORW/GST: \$2,354.00 + (b)LOR(2days x \$81.13): \$1 62.26 + (c)LOI(2days x \$40.00):\$80.00 = Total: \$2,596.26 *Vehicle Model: Renault Latitude (1995cc) *2 re commendation repair days *For your approve	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2380126	18 Dec 2019 08:24:41	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHB9926P	SHD4424T	11.77
2414176	21 Jan 2020 11:25:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB9926P	SHD4424T	11.77
2417696	23 Jan 2020 16:51:27	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHB9926P	Pool Chin Han Daniel	xx.xx

Print Received Message

This mail is associated with :

***SHB9926P (MCT19120274)**

[SHD4424T]

TP

TRANS-CAB SERVICES PTE LTD

Dec 11 2019 7:00PM

[COMFORT TRANSPORTATION PTE LTD]

Trans-cab Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 24/01/2020 11:48 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2596.26) - SHB9926P - Claim Handler: Pooi Chin Han Daniel

Approved:2596.26.

Hsiao Tong (LKKAUTO)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Sent: Wednesday, 5 February 2020 5:03 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; Kenneth Kong (LKKAUTO)
Subject: RE: Your Ref: AAD1912-086 (SHB9926P) // DOA: 11/12/2019// LKK REF: CC3/III19022210/Kpa3 (SHD4424T-III)

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 3 February, 2020 12:14 PM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAUTO) <KennethKong@lkkauto.com>
Subject: RE: Your Ref: AAD1912-086 (SHB9926P) // DOA: 11/12/2019// LKK REF: CC3/III19022210/Kpa3 (SHD4424T-III)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,354.00
2. Loss of Rental (2days x \$81.13)	\$ 162.26
3. Loss of Income (2days x \$40.00)	\$ 80.00
Total	\$ 2,596.26

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 31 December 2019 4:31 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

Subject: RE: Your Ref: AAD1912-086 (SHB9926P) // DOA: 11/12/2019// LKK REF: CC3/III19022210/Kpa3 (SHD4424T-III)

Without Prejudice

Dear Hsiao Tong

Amount confirmed \$ 2,200 (before GST).

Enclosed is our LOD for your perusal and action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive your offer soon.

Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]
Sent: Saturday, 28 December, 2019 2:49 PM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; Ng Wai Yin <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg
Cc: Admin A <admin-a@lkkauto.com>; Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>
Subject: Your Ref: AAD1912-086 (SHB9926P) // DOA: 11/12/2019// LKK REF: CC3/III19022210/Kpa3 (SHD4424T-III)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,200.00**(before GST) with **02** repair days. **Please provide after repair photos for SHB9926P.**

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



This email has been checked for viruses by AVG antivirus software.
www.avg.com

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	26 Dec 2019 Edit Reg		13 Dec 2019 00:00 Edit Adj Rpt	\$52,200.00 Edit Estimates	\$52,200.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHB9926P	Date of Loss:	11/12/2019 19:00 - :59 [74 Months and 25 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19120274	Policy/Cover Note No.:	MCOM0015 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	SHD4424T	Policy No. (Claimant):	VPX/P1680520
		Excess:	
Repairer:	Trans-cab Auto Services Pte Ltd () No 2 Ang Mo Kio Street 63, 569111 Ang Mo Kio - Tel:		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Pool Chin Han Daniel]		
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 27/12/2019]		

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- III_SG (24/01/2020): Alert - Adj Mandate Approved (\$2596.26) - SHB9926P - Claim Handler: Pool Chin H...
- III_SG (26/12/2019): Alert - Adj Mandate Approved (\$0.00) - SHB9926P - Claim Handler: Pool Chin Han ...

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB9926P (MCT19120274)
[SHD4424T]
TP
TRANS-CAB SERVICES PTE LTD
Dec 11 2019 7:00PM
[COMFORT TRANSPORTATION PTE LTD]
Trans-cab Auto Services Pte Ltd

[Upload Documents](#) | [Upload Photos](#) | [Compose New Letter](#)

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Video				1 per page	☒
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print	
1	23/01/20 16:51	Video - Accident IV	Load MP4		

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	23/01/20 13:42	General View	Load JPG	☒	
2	23/01/20 13:42	General View	Load JPG	☒	
3	23/01/20 13:42	General View	Load JPG	☒	
4	23/01/20 13:42	General View	Load JPG	☒	
5	23/01/20 13:42	General View	Load JPG	☒	
6	23/01/20 13:42	General View	Load JPG	☒	
7	23/01/20 13:42	General View	Load JPG	☒	
8	23/01/20 13:42	General View	Load JPG	☒	
9	23/01/20 13:42	General View	Load JPG	☒	
10	23/01/20 13:42	General View	Load JPG	☒	
11	23/01/20 13:42	General View	Load JPG	☒	
12	23/01/20 13:42	General View	Load JPG	☒	
13	23/01/20 13:42	Odometer Reading	Load JPG	☒	
14	23/01/20 13:42	Chassis Number	Load JPG	☒	
15	24/01/20 08:03	Reinspection Photo	Load JPG	☒	
16	24/01/20 08:03	Reinspection Photo	Load JPG	☒	
17	24/01/20 08:03	Reinspection Photo	Load JPG	☒	

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	18/12/19 15:33	TP ESTIMATE - MARKED	Load PDF		
2	18/12/19 15:33	TP GIA REPORT	Load PDF		
3	24/01/20 08:04	LOD	Load PDF		
4	24/01/20 08:04	Authorisation to Act	Load PDF		
5	24/01/20 08:04	Workshop Invoice	Load PDF		
6	24/01/20 08:04	Rental Rate & Mileage	Load PDF		
7	20/02/20 08:46	DISCHARGE VOUCHER	Load PDF		

No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	18/12/19 08:24	Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19022210/KPA3Q2

Date: 20/02/2020

REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MCOM0015
Claimant	SHB9926P	Insured Vehicle No :	SHD4424T
Vehicle No :	SHB9926P		
Date of Loss:	11/12/2019	Nature of Claim:	TP
		Claim No:	MCT19120274

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHB9926P		
Make & Model:	RENAULT LATITUDE, 2.0 DCI AUTO D/AB 4DR (A)	Engine No:	M9R8839C000338
Reg. Date:	16/09/2013 (Man. Year: 2013)	Chassis No:	VF1ABL15AUC273379
Colour:	White	Odometer:	817983 km
Engine Capacity:	1995 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/60 R16	Rear Tyre Size:	215/60 R16
Front Left Side:	Sailun 8 mm	Rear Left Side:	Sailun 8 mm
Front Right Side:	Sailun 8 mm	Rear Right Side:	Sailun 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	26,106.57	1,871.94	24,234.63	92.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	15,860.00	890.00	14,970.00	94.39
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	41,966.57	2,761.94	39,204.63	93.42
Approved Total (Overridden) (S\$)		2,200.00		
(S\$)	41,966.57	2,200.00	39,766.57	94.76
+ GST 7.00/7.00% (S\$)	2,937.66	154.00	2,783.66	94.76
Nett Amount (S\$)	44,904.23	2,354.00	42,550.23	94.76
+ Loss of Use (2.0 x S\$40.00/day) (S\$)		80.00		
+ Car Rental (2.0 x S\$81.13/day) (S\$)		162.26		
Nett Liability (S\$)		2,596.26		

INSPECTION

Date of Assignment:	13/12/2019	
Date Inspected:	13/12/2019	Inspected At: Trans-cab Auto Services Pte Ltd No 2 Ang Mo Kio Street 63 Singapore 569111
Estimated Period of Repair:	2.0 days	

Adjuster: KENNETH KONG**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 21 Jan 2020)
Parts:	143	RENAULT LATITUDE 2.0 DCI AUTO D/AB 4DR (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB9926P)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BUMPER COVER FRT	Buckled	747.20 FL	*747.20 FL
2	1		*BUMPER SPOILER FRT	Serviceable	344.70 FL	*- FL
3	1		*BUMPER ABSORBER FRT	Serviceable	394.68 FL	*- FL
4	1		*BUMPER RETAINER FRT LH	Distorted	101.40 FL	*101.40 FL
5	1		*BUMPER SUPPORT FRT	Serviceable	10.70 FL	*- FL
6	1		*BUMPER UNDERTRAY FRT	Serviceable	292.50 FL	*- FL
7	1		*BUMPER GRILLE LOWER FRT	Serviceable	147.00 FL	*- FL
8	1		*BUMPER FOG LAMP GRILLE LH	Serviceable	207.21 FL	*- FL
9	1		*BUMPER BEAM FRT	Repair	663.70 FL	*- FL
10	1		*HEADLAMP LH	Cut	743.60 FL	*743.60 FL
11	1		*HEADLAMP PANEL FRT LH	Repair	127.70 FL	*- FL
12	1		*FENDER PANEL FRT LH	Bent	414.40 FL	*414.40 FL
13	1		*WHEELARCH FRT LH	Serviceable	112.30 FL	*- FL
14	1		*FENDER BRACKET FRT LH	Serviceable	38.90 FL	*- FL
15	1		*FENDER BRACKET LOWER LH	Serviceable	11.80 FL	*- FL
16	1		*FENDER INSULATOR LH	Serviceable	65.50 FL	*- FL
17	1		*FRONT BRACE PANEL	Repair	177.22 FL	*- FL
18	1		*BONNET	Repair	1,312.70 FL	*- FL
19	1		*BONNET INSULATOR	Serviceable	294.30 FL	*- FL
20	1		*BONNET STRUT LH	Serviceable	53.30 FL	*- FL
21	1		*BONNET HINGE LH	Repair	236.50 FL	*- FL
22	1		*BONNET LOCK	Repair	152.80 FL	*- FL
23	1		*BONNET CABLE	Serviceable	55.20 FL	*- FL
24	1		*BONNET CABLE COVER	Serviceable	80.60 FL	*- FL
25	1		*BONNER SEAL OUTER	Serviceable	83.20 FL	*- FL
26	1		*BONNER SEAL INNER	Serviceable	70.10 FL	*- FL
27	1		*RADIATOR GRILLE	Serviceable	969.90 FL	*- FL
28	1		*RADIATOR GRILLE BADGE RENAULT	Serviceable	225.36 FL	*- FL
29	1		*RADIATOR GRILLE FRAME	Serviceable	686.00 FL	*- FL
30	1		*FRAME FULL SUPPORT PANEL	Serviceable	592.70 FL	*- FL
31	1		*FRAME FULL SUPPORT BRACKET	Serviceable	41.60 FL	*- FL
32	1		*AIR CLEANER BOX	Serviceable	464.20 FL	*- FL
33	1		*AIR CLEANER HOSE	Serviceable	175.85 FL	*- FL
34	1		*AIR CLEANER LOWER	Serviceable	271.26 FL	*- FL
35	1		*DOOR PANEL FRT LH	Serviceable	2,844.66 FL	*- FL
36	1		*DOOR MIRROR ASSY LH	Serviceable	727.90 FL	*- FL
37	1		*DOOR HARNESS WIRE LH	Serviceable	2,670.00 FL	*- FL
38	1		*ROCKER PANEL INNER GARNISH LH	Serviceable	466.51 FL	*- FL
39	1		*ROCKER PANEL INNER LH	Serviceable	1,024.79 FL	*- FL
40	1		*ROCKER PANEL OUTER LH	Serviceable	1,184.99 FL	*- FL
41	1		*ROCKER PANEL CENTER LH	Serviceable	990.25 FL	*- FL
42	1		*LOWER ARM LH L70Y	Serviceable	192.70 FL	*- FL
43	1		*KNUCKLE ARM LH L70Y	Serviceable	481.50 FL	*- FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
44	1		*ABSORBER FRT LH L70Y	Serviceable	274.10 FL	*- FL
45	1		*DRIVESHAFT LH	Serviceable	1,355.70 FL	*- FL
46	1		*STABILIZER BAR FRT	Serviceable	427.90 FL	*- FL
47	1		*SUBFRAME OUTER FRT	Serviceable	1,094.20 FL	*- FL
48	1		*SUBFRAME BRACKET OUTER LH	Serviceable	49.00 FL	*- FL
49	1		*SUBFRAME BRACKET OUTER RH	Serviceable	49.00 FL	*- FL
50	1		*A/C CONDENSER	Serviceable	1,537.80 FL	*- FL
51	1		*A/C CONDENSER TO COMPRESSOR	Serviceable	187.20 FL	*- FL
52	1		*A/C PIPE CONDENSER TO EXPANSION VALVE	Serviceable	380.20 FL	*- FL
53	1		*A/C PIPE COMPRESSOR	Serviceable	222.70 FL	*- FL
54	1		*A/C PIPE	Serviceable	486.50 FL	*- FL
55	1		*BUMPER CLIP FRT	Necessary	66.00 FS	*66.00 FS
56	1		*BUMPER BRACKET CLIP FRT LH	Not Necessary	12.00 FS	*- FS
57	1		*BUMPER SUPPORT CLIP FRT LH	Not Necessary	10.50 FS	*- FS
58	1		*BUMPER GRILLE LOWER CLIP	Not Necessary	69.00 FS	*- FS
59	1		*WHEELARCH CLIP FRT LH	Not Necessary	30.50 FS	*- FS
60	1		*FRMAE FULL SUPPORT PANEL CLIP	Not Necessary	70.00 FS	*- FS
61	1		*SET FRMAE FULL SUPPORT PANEL NUT	Not Necessary	20.00 FS	*- FS
62	2		*FRMAE FULL SUPPORT PANEL STUD	Not Necessary	30.00 FS	*- FS
63	1		*SET RADIATOR GRILLE SCREW	Not Necessary	16.00 FS	*- FS
64	1		*SET RADIATOR GRILLE FRAME CLIP	Not Necessary	52.00 FS	*- FS
65	1		*FRONT LEFT TYRE	Serviceable	300.00 FS	*- FS
66	1		*FRONT LEFT TYRE RIM	Serviceable	380.00 FS	*- FS
67	1		*SET FRONT LICENCE PLATE WITH HOLDER	Serviceable	80.00 FS	*- FS
68	1		*WINDSCREEN SEALANT	Not Necessary	253.80 FS	*- FS
69	1		*FRONT WINDSCREEN MOULDING	Not Necessary	120.00 FS	*- FS
70	1		*FRONT WINDSCREEN INNER SPONGE SEAL	Not Necessary	100.00 FS	*- FS
71	6		*BONNET INSULATOR CLIP L70Y	Not Necessary	7.30 FS	*- FS
72	2		*BONNET CABLE CLIP L70Y	Not Necessary	6.31 FS	*- FS
73	2		*BONNET CABLE COVER SCREW L70Y	Not Necessary	10.85 FS	*- FS
74	1		*FRONT DOOR STICKER TRANS-CAB	Not Necessary	80.00 FS	*- FS
75	1		*FRONT DOOR STICKER CLASSIC	Not Necessary	80.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	28,807.94	2,072.60
- List Item Discount on L Items 10.00/10.00% (\$\$)	2,701.37	200.66
Total Parts (\$\$)	26,106.57	1,871.94

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS ,ADJUST AND REALIGN THE SAME.	New	6,000.00	400.00
2	TO TRANSFER OF FRONT FENDER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
3	TO TRANSFER OF FRONT BUMPER FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	0.00
4	TO TRANSFER OF FRONT WINDSCREEN GLASS TO FACILITATE BODYWORK REPAIR	New	170.00	0.00
5	TO TRANSFER OF TIRE ,RIM AND ON WHEEL BALANCING	New	170.00	0.00
6	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT	New	220.00	0.00
7	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH,FITTINGS AND OTHER ,TO ENABLE REPAIR	New	380.00	0.00
8	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	6,000.00	440.00
9	TO TRANSFER OF BONNET FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
10	LABOUR FOR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH ,TO FACILITATE REPAIR	New	380.00	0.00
11	TO TRANSFER OF FRONT DOOR FITTINGS ,ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
12	TO DISMANTLE AND REFIT FRONT END SUSPENSION ,UNDERCARRIAGE PARTS ,FINAL CHECKING AND TESTING	New	380.00	0.00
13	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	170.00	20.00
14	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	30.00
15	TO CHECK ABS AND BRAKE EFFICIENCY ,FINAL CHECKING AND TESTING	New	380.00	0.00
16	TO DISMANTLE AND REFIT AIRCON ASSY AND ATTACHMENT ,VACUUM AND CHARGE-IN-GAS	New	380.00	0.00
17	TO VACUUM ,REPLACE REFIX AND RECHARGE AIR CONDENSER	New	380.00	0.00
Gross Labour Cost (\$\$)			15,860.00	890.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >