

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 19 February 2020 3:31 PM
To: You Po Soon
Subject: RE: Our Ref: D19007905MFSH Pre-Repairs Assessment Request for SKF9399D - accident involving with SHC2080U

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: You Po Soon <psyou@honda.com.sg>
Sent: Monday, 16 December 2019 3:37 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: May Chua <maychua@msfirstcapital.com.sg>
Subject: RE: Our Ref: D19007905MFSH Pre-Repairs Assessment Request for SKF9399D - accident involving with SHC2080U

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

Dear Officer,

We would like to choose as per below to conduct survey for this vehicle SKF9399D

1. LKK Auto Consultants Pte Ltd

Thank you

Best Regards,

You Po Soon
Bodyshop Service Advisor
Kah motor Co. Sdn Bhd
15, Ubi Road 4
Singapore 408610
E-mail : psyou@honda.com.sg
TEL : 9678 6493

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 16 December 2019 3:34 PM

To: You Po Soon <psyou@honda.com.sg>

Cc: May Chua <maychua@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: Our Ref: D19007905MFSH Pre-Repairs Assessment Request for SKF9399D - accident involving with SHC2080U

Without Prejudice

Dear Sirs,

We refer to your survey request, We are unable to view your surveyor selection through web link

Please find below our list of surveyors for your reference. Kindly select from our list below and inform us of your choice within the next 2 days.

1. LKK Auto Consultants Pte Ltd
2. Vicom Ltd

Once you inform us of your choice, the surveyor will be appointed within 2 working days of your email.

If you do not agree to any of the surveyors above, you may proceed to appoint your own surveyor. In this instance, we will also appoint a surveyor from our list above to conduct the PRI. Upon completion of repairs, please contact our appointed surveyor to conduct a physical re-inspection of the vehicle.

Thank you.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited



Confidential Note: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Thank you.