Vic (LKKAuto)

From: Merina Chia < Merina Chia@msfirstcapital.com.sg>

Sent: Friday, 17 April, 2020 4:18 PM

To: Vic (LKKAuto)

Cc: Admin A; Jasper Chua (LKK Auto)

Subject: RE: <SEEK MANDATE> RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving

SHC7967D (MS FCI- D19007871MFSH) AND SHC5991X (3rd party) on 11.12.2019

(LKK REF - CC3/FCI19022197/Kb3)

Dear Vic,

Your approval to negotiate from **\$3,558.56-\$3,839.84**.

• Loss of rental - \$90.64 X 4-6 days

Thank you.

Best Regards, Merina Chia (Ms) Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID: 6507 3856 | Fax No.: 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Sent: Monday, 30 March 2020 5:41 pm

To: Merina Chia < Merina Chia @ msfirstcapital.com.sg >

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK

Auto) <jasperchua@lkkauto.com>

Subject: <SEEK MANDATE> RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI- D19007871MFSH) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)

Your Ref: D19007871MFSH
Our Ref: CC3/FCI19022197/Khb3

Dear Merina,

ACCIDENT INVOLVING VEHICLES SHC 7967D AND SHC 5991X ON 11/12/2019

We refer further to your below email.

It was reported that Insured vehicle rear-ended the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "TRANS-CAB AUTO SERVICES PTE LTD" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 35,092.42	\$ 2,996.00
Loss of Rental (\$96.99 x 8 days)	\$ 775.92	\$ 581.94 (\$96.99 x 6 days)
Loss of Income (\$50 x 8 days)	\$ 400.00	\$ 300.00 (\$50 x 6 days)
TOTAL	\$ 36,268.34	\$ 3,877.94

Breakdown of days is as follows:

Our surveyor's recommended days to repair	4 days
Weekends / Downtime	2 days
TOTAL	6 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Merina Chia [mailto:MerinaChia@msfirstcapital.com.sg]

Sent: Friday, 27 March, 2020 5:24 PM

To: Vic (LKKAuto)

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI-

D19007871MFSH) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)

Dear Vic.

Please refer to attached for your perusal.

Thank you.