

## Vic (LKKAUTO)

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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 30 March, 2020 5:41 PM  
**To:** Merina Chia  
**Cc:** Admin A; Vic (LKKAUTO); Jasper Chua (LKK Auto)  
**Subject:** <SEEK MANDATE> RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI- D19007871MFSH) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)  
**Attachments:** LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LOD (TRANS-CAB AUTO) TPD 1 (ES).pdf

**Your Ref: D19007871MFSH**  
**Our Ref: CC3/FCI19022197/Khb3**

Dear Merina,

ACCIDENT INVOLVING VEHICLES SHC 7967D AND SHC 5991X ON 11/12/2019

We refer further to your below email.

It was reported that Insured vehicle rear-ended the TP vehicle.

As such, liability is not to our Insured's favour.

We propose to offer to TP repairer "**TRANS-CAB AUTO SERVICES PTE LTD**" as below:

| TP CLAIMED                        |                     | REVISED - TO OFFER           |
|-----------------------------------|---------------------|------------------------------|
| Cost of Repair (w/gst)            | \$ 35,092.42        | \$ 2,996.00                  |
| Loss of Rental (\$96.99 x 8 days) | \$ 775.92           | \$ 581.94 (\$96.99 x 6 days) |
| Loss of Income (\$50 x 8 days)    | \$ 400.00           | \$ 300.00 (\$50 x 6 days)    |
| <b>TOTAL</b>                      | <b>\$ 36,268.34</b> | <b>\$ 3,877.94</b>           |

**Breakdown of days is as follows:**

|   |               |
|---|---------------|
| Our surveyor's recommended days to repair | 4 days        |
| Weekends / Downtime                       | 2 days        |
| <b>TOTAL</b>                              | <b>6 days</b> |

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Merina Chia [mailto:MerinaChia@msfirstcapital.com.sg]

**Sent:** Friday, 27 March, 2020 5:24 PM

**To:** Vic (LKKAuto)

**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI-D19007871MFSH) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)

Dear Vic,

Please refer to attached for your perusal.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Monday, 23 March 2020 5:41 PM

**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI-D19007871MFSH) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)

Dear Merina,

We refer to your below email.

Kindly furnish us a copy of the LOD.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Merina Chia [<mailto:MerinaChia@msfirstcapital.com.sg>]

**Sent:** Monday, 23 March, 2020 5:03 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI-D19007871MFSH) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)

Dear Vic,

Please take note that we had received LOD from Trans-cab dated 20.03.2020.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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**From:** Merina Chia

**Sent:** Monday, 13 January 2020 10:53 AM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI-D19007871MFSH) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)

Dear Vic,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,  
Merina Chia (Ms)  
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856  
| Fax No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Monday, 13 January 2020 10:46 AM  
**To:** Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI-D19007871MFSH) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to Rear collision

Kindly let us have your approval on liability.

Thank you.



« Wishing you a Happy and Prosperous Lunar New Year »

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Aini Binte [<mailto:Aini@msfirstcapital.com.sg>]

**Sent:** Monday, 30 December, 2019 10:50 AM

**To:** Shu Pei (LKKAuto)

**Cc:** Admin A; Vic (LKKAuto); Merina Chia

**Subject:** FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI-OI) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)

Dear Shu Pei

O/REF: D19007871MFSH

As requested, we attach herewith a copy of our Insured's SAS report for your attention.

Thanks & Regards

Aini

Motor Claims Department

**MS First Capital Insurance Ltd** | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

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**From:** Caroline Cabrera <[Caroline@msfirstcapital.com.sg](mailto:Caroline@msfirstcapital.com.sg)>

**Sent:** Monday, December 30, 2019 9:54 AM

**To:** Aini Binte <[Aini@msfirstcapital.com.sg](mailto:Aini@msfirstcapital.com.sg)>

**Subject:** FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI-OI) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)

Dear Aini,

FYNA - D19007871MFSH

Thank you & Regards,

**Caroline Cabrera**

Motor Claims

**MS First Capital Insurance Ltd**

36 Robinson Road #16-01 City House Singapore 068877 | D: 6507 3848 | F: 6507 3849 | Reg. No. 195000106C

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**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Monday, December 30, 2019 9:45 AM

**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI-OI) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

*"Best Wishes for Merry Christmas & Happy New Year 2020"*

Best Regards,

**Shu Pei Admin**

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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**From:** Shu Pei (LKKAuto) <[shupeil@lkkauto.com](mailto:shupeil@lkkauto.com)>

**Sent:** Tuesday, 17 December 2019 5:01 PM

**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>; [cwsmotorclaims@first-insurance.com.sg](mailto:cwsmotorclaims@first-insurance.com.sg)

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** DIRECT SETTLEMENT VIA LKK - Accident Involving SHC7967D (MS FCI-OI) AND SHC5991X (3rd party) on 11.12.2019 (LKK REF - CC3/FCI19022197/Kb3)

**WITHOUT PREJUDICE**

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 5991X at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Shu Pei** Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

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