

INS. CASE OWNER:

KACHOL WA | CC3, FCU 190 22195, Khatib

LKK: IDAC

Surveyor:

Kenneth

DOI:

ASSIGNMENT

LV/MLA

Date / Time:

16/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SH 8A685

Claim No.:

D19007980HFBH

Name of Insured:

LTP

Policy No.:

D18086926WPSH

Insured Tel No.:

HP:

Make / Model:

THYOTA

Excess Sec II :\$:

D.O.A.:

7/1/19

Place of Accident:

TWOS FM TUNK SEN ST

Is driver the owner? (YES / NO)

(YES / NO)

Nature of Accident:

If NO: Driver Name / Age:

WONG THIAM PHU

OI GIA REPORT: YES / NO :

TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO)

Insured Liability: %

Final ? Yes / No

SHF 6612



INSRS: WSP: Tel: Liability: RMKS:

TRANS Cab



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:



INSRS: WSP: Tel: Liability: RMKS:

Date/ Time	STAGE	DATE/ PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE Date/Time: 17/12/19 Sent By: KB		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost: 49 \$5 2,250.00 (2 days) Reduction: 93 % Email Call		
FINAL SETTLEMENT Date/Time: Confirm with: Email Call		
Final Liability: % (Agreed / Assessed) BOLA S/N No. : NIL		
Repair Cost: \$5 -		
Loss of Rental (LOR): \$5 - (days)		
Loss of Use (LOU): \$5 - (5 x days)		
Loss of Income (LOI): \$5 - (5 x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]		
GIA/LTA Search: \$5 -		
Medical: \$5 -		
Disbursement: \$5 - (e.g. Tow/ Independent)		
Legal Cost: \$5 -		
Total: \$5 - Global Sum \$5:		
FINAL PAYMENT Date/Time: Confirm with: Email Call		
Payee 1: \$5 - Name 1: -		
Payee 2: (Strike if N.A.) \$5 - Name 2: -		
Payee 3: (Strike if N.A.) \$5 - Name 3: -		

COPY SENT 17/1/2020

Hui Tao Tang 19/2/2020 check with survey fee charge \$350.00

ASS. REC. BY:

REF: FC21

Kenneth

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
 To inspect Vehicle No: _____
 at Workshop mv's Trans Cab
 of _____
 Insured: _____
 Policy No. _____
 Claims No. _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value: _____
 IDAC Accident Rpt: _____ Consistent? : Yes or No
 GIA / PR Seen: _____ Consistent? : Yes or No
 Est. Repairs: 02 days Res.: Yes or No
 Lum Sum: 20 % 3 Val.: Yes or No
 CA / REV / REP. / 24 HRS
 Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHF 661R Yr Regn: 06, 14
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Traller or _____
 Make: Renault Latitude c.c. 1995
 Colour M-White/Red A/C: Insured / Std / NI / NA
 Sp. Reading 685315 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: V1-IABL13AUC 278742
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Mod: Alf / S/Rim / STD A/Rim or
 Tyre Size: F: 215/60R16
 R: _____
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
 TOYO / YOKO or Saibu
 Front R/Bal. 9 mm Rear R/Bal. 8 mm
 L/Bal. 9 mm L/Bal. 8 mm
 D.O.A. 7/12/19 D.O.I. 16/12/19
 Survey held at _____
 Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or
O/S Frt
 The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
<u>1</u>	<u>File pass to</u>
	<u>22501 C</u>
	<u>Creed: 464,974.67 (93%)</u>

Date/Time, File Pass to? : Prell. Report
 : Final Report
 1) _____
 Date/Time, File Return to? _____

2) _____
 Report Format : _____
 Lump Sum / I.B.I: (\$) _____

Days Of Repair: _____
 Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech Invs (\$ _____)
 : Weekend (\$ _____)

Survey Fee:

Transportation:	_____ \$ - RS - SI
Fuel:	_____
Others:	_____
TOTAL	_____



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564311

Your ref: TBA
Our ref: CC3/FCI19022195/Kb3

Date: 17.12.2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

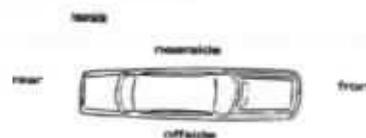
PRELIMINARY ADVICE OF VEHICLE NO. SHF661R

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 16.12.2019 at the premises of M/s Trans Cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	37,224.67
Revised Estimate Amount	: S\$	2,250.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:
The vehicle sustained damages at the
O/S Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

Trans-cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHF 661R**AAD1912-054***Not Authored
11 Sep & 22501*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration:

16 SEP 2019

SHF 661R

VF1ABL15AUC278742

RENAULT

LATITUDE

7.12.19

FCIL

30/6/2014

	PART		LIST	
1	BUMPER COVER FRT	\$	<i>Bu</i> 747.20	✓
1	BUMPER SPOILER FRT	\$	<i>Sm</i> 344.70	X
1	BUMPER ABSORBER FRT	\$	<i>Sm</i> 394.68	X
1	BUMPER RETAINER FRT RH	\$	<i>Dis</i> 101.40	✓
1	BUMPER SUPPORT FRT	\$	<i>Sm</i> 10.70	X
1	BUMPER UNDERTRAY FRT	\$	<i>Sm</i> 292.50	X
1	BUMPER GRILLE LOWER FRT	\$	<i>Sm</i> 147.00	X
1	BUMPER FOG LAMP GRILLE RH	\$	<i>Sm</i> 207.21	X
1	BUMPER BEAM FRT	\$	<i>M</i> 663.70	X
1	HEADLAMP RH	\$	<i>Lot</i> 743.60	✓
1	HEADLAMP PANEL FRT RH	\$	<i>M</i> 128.30	X
1	FENDER PANEL FRT RH	\$	<i>Re</i> 437.10	✓
1	WHEELARCH FRT RH	\$	<i>Sm</i> 191.40	} X
1	FENDER BRACKET LOWER RH	\$	<i>Sm</i> 11.80	
1	FENDER BRACKET FRT RH	\$	<i>Sm</i> 106.40	
1	FENDER INSULATOR RH	\$	<i>Sm</i> 66.30	
1	TOW COVER FRT	\$	<i>Sm</i> 60.90	
1	FRONT BRACE PANEL	\$	<i>M</i> 177.22	
1	RADIATOR GRILLE	\$	<i>Sm</i> 969.90	
1	RADIATOR GRILLE BADGE 'RENAULT'	\$	<i>Sm</i> 225.36	
1	RADIATOR GRILLE FRAME	\$	<i>Sm</i> 686.00	
1	FRAME FULL SUPPORT PANEL	\$	<i>M</i> 592.70	
1	FRAME FULL SUPPORT BRACKET	\$	<i>M</i> 41.60	
1	BONNET	\$	<i>M</i> 1,312.70	
1	BONNET INSULATOR	\$	<i>Sm</i> 294.30	
1	BONNET STRUT RH	\$	<i>Sm</i> 53.30	
1	BONNET HINGE RH	\$	<i>Sm</i> 237.40	

Trans-cab Auto Services Pte Ltd

AAD1912-054

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHF 661R

1	BONNET LOCK	\$	152.80	}	X
1	BONNET CABLE	\$	55.20		
1	BONNET CABLE COVER	\$	80.60		
1	BONNET SEAL OUTER	\$	83.20		
1	BONNET SEAL INNER	\$	70.10		
1	LOWER ARM RH L70Y	\$	192.70		
1	KNUCKLE ARM RH L70Y	\$	481.50		
1	ABSORBER FRT RH L70Y	\$	203.50		
1	DRIVESHAFT RH	\$	1,355.70		
1	STABILIZER BAR FRT	\$	427.90		
1	WIPER RESERVOIR MOTOR	\$	82.60		
1	WIPER RESERVOIR	\$	179.60		
1	WIPER RESERVOIR NECK	\$	29.30		
1	DOOR PANEL FRT RH	\$	2,844.66		
1	DOOR MIRROR RH ASSY	\$	1,483.40		
1	DOOR HARNESS WIRE RH	\$	2,670.00		
1	ROCKER PANEL INNER GARNISH RH	\$	466.51		
1	ROCKER PANEL INNER RH	\$	1,024.79		
1	ROCKER PANEL OUTER RH	\$	1,184.99		
1	ROCKER PANEL CENTER RH	\$	990.25		
TOTAL		\$	23,304.67		
10%		\$	2,330.47		
		\$	20,974.20		

Special Nett

1	BUMPER CLIP FRT	\$	66.00	}	X
1	BUMPER BRACKET CLIP FRT RH	\$	12.00		
1	BUMPER SUPPORT CLIP FRT RH	\$	10.50		
1	BUMPER GRILLE LOWER CLIP	\$	69.00		
1SET	FRAME FULL SUPPORT PANEL CLIP	\$	70.00		
2	FRAME FULL SUPPORT PANEL NUT	\$	20.00		
2	FRAME FULL SUPPORT PANEL STUD	\$	30.00		
1	WHEELARCH CLIP FRT RH	\$	30.50		
1	FRONT RIGHT TYRE	\$	300.00		
1	FRONT RIGHT TYRE RIM	\$	380.00		
1SET	Front licence plate with holder	\$	80.00		

Trans-cab Auto Services Pte Ltd

AAD1912-054

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHF 661R

1SET	RADIATOR GRILLE SCREW	\$	~ 16.00	}
1SET	RADIATOR GRILLE FRAME CLIP	\$	~ 52.00	
6	BONNET INSULATOR CLIP L70Y	\$	~ 7.30	
2	BONNET CABLE COVER SCREW L70Y	\$	~ 10.85	
2	BONNET CABLE CLIP L70Y	\$	~ 6.31	
1	FRONT DOOR STICKER 'Trans-Cab'	\$	~ 80.00	
1	FRONT DOOR STICKER 'Classic'	\$	~ 80.00	
TOTAL		\$	1,320.47	
TOTAL PARTS		\$	22,294.67	

LABOUR

Putty and spray painting of the affected portion.	\$	6,000.00	4fd
To Check Electrical Lighting Concerned.	\$	170.00	2cl
Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	6,000.00	40cl
To transfer of front fender fittings, attachment and perform water seepage test.	\$	~ 170.00	X
To transfer of bonnet fittings, attachment and perform water seepage test.	\$	~ 170.00	X
To rust-proofing of the affected areas.	\$	170.00	3cl
To check steering geometry and computer wheel alignment	\$	~ 220.00	X
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	~ 380.00	X
To transfer of front bumper fittings, attachment and perform water seepage test.	\$	~ 170.00	X

Trans-cab Auto Services Pte Ltd

AAD1912-054

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHF 661R

To transfer of tire, rim and on wheel balancing.	\$	<i>nn</i> 170.00 X
To remove and refit interior fittings, trimings, garnish, fittings and other, to enable repair.	\$	<i>nn</i> 380.00 X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	<i>nn</i> 380.00 X
To transfer of front door fittings, attachment and perform water seepage test.	\$	<i>nn</i> 170.00 X
To check ABS and brake efficiency, final checking and testing.	\$	<i>nn</i> 380.00 X
TOTAL	\$	14,930.00
Over All Total	\$	37,224.67

LUMP SUM (REPAIR DAY)

20 DAYS

2 day,

LXX Auto Consultants hereby
 the Repairer of the following:

- To receive below/for spray painting
- To display damaged panel during respray
- Parts prices are subject to confirmation
- Third party survey is not a "Fixed Price" base
- No illegal modification is allowed
- Supplementary items are for resprayer and is subject to final approval from Insureco Company

Acknowledged by Repairer:
 Signature:
 Date:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	878K
Vehicle Details	
Vehicle No.:	SHF661R
Vehicle to be Exported:	Yes
Intended Deregistration Date:	09 Dec 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2014
Engine No.:	M9R8B39C001749
Chassis No.:	VF1ABL15AUC278742
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	30 Jun 2014
First Registration Date:	30 Jun 2014
Transfer Count:	0
Actual ARF Paid:	\$12,498.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Jun 2022
PARF Rebate Amount:	\$8,748.00
Intended COE Rebate Details	
COE Expiry Date:	29 Jun 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$57,338.00
COE Rebate Amount:	\$18,316.00
Total Rebate Amount:	\$27,064.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 09 Dec 2019

OK

Shu Pei (LKKAuto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Wednesday, 18 December 2019 2:13 PM
To: Shu Pei (LKKAuto)
Cc: Admin A
Subject: FW: DIRECT SETTLEMENT VIA LKK - Accident Involving SH8958S (MS FCI-OI) AND SHF661R (3rd party) on 07.12.2019 (LKK REF - CC3/FCI19022195/Kb3)
Attachments: MCD619161580-SH8958S.pdf

WITHOUT PREJUDICE

Dear Shu Pei,

Our ref: D19007980MFSH
Attached GIA report as per request.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Tuesday, December 17, 2019 5:03 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: DIRECT SETTLEMENT VIA LKK - Accident Involving SH8958S (MS FCI-OI) AND SHF661R (3rd party) on 07.12.2019 (LKK REF - CC3/FCI19022195/Kb3)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHF 661R at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Monday, 17 February, 2020 10:52 AM
To: Ng Wai Yin
Cc: Admin A; Vic (LKKAuto)
Subject: RE: TCS REF: AAD1912-054--Accident involving SH8958S(MSFCI) & SHF661R on 07.12.19 // LKK Ref: CC3/FCI19022195/Khb3
Attachments: SH 8958S 071219.mp4

Without Prejudice

Dear Wai Yin,

We refer further to the below email.

Please be informed that our principal had further reviewed the matter and based on the available information and evidence at hand, our principal is in the view that our Insured's version is more probable. Kindly refer to our Insured's video footage as attached for your reference.

As such, in view that our Insured's vehicle is within the lane while turning, we have our principal's instruction and that we are unable to look into your client's claim.

We will now close the matter in our end.

Thank you.

***The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client, any third party, or any social media or media platform.

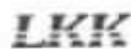
Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

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From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Monday, 13 January, 2020 2:44 PM
To: Vic (LKKAuto)
Cc: Admin A

Subject: FW: TCS REF: AAD1912-054--Accident involving SH8958S(MSFCT) & SHF661R on 07.12.19
// LKK Ref: CC3/FCI19022195/Khb3

Without Prejudice

Dear Vic

We regret to inform that we do not have any evidence on this case.

However we enclosed our driver statement report for your action. Our driver was travelling straight on his lane, your client who drive with the fast speed swerved and collided onto our taxi front right portion.

Hope you can review this matter and let us have your best offer.

Circumstances of Accident

ON 07/12/2019 AT ABOUT 0330HRS, I WAS TRAVELLING STRAIGHT ALONG THE FOURTH LANE OF EU TONG SEN STREET. SUDDENLY VEHICLE B(SH8958S) SWERVED ONTO MY LANE AT FAST SPEED AND COLLIDED ONTO THE FRONT RIGHT PORTION OF MY TAXI.



Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63
Singapore 569111
Tel: 6287 6666 Fax: 6287 7764

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Monday, 13 January, 2020 11:30 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; claims@transcab.com.sg
Subject: TCS REF: AAD1912-054--Accident involving SH8958S(MSFCT) & SHF661R on 07.12.19 // LKK Ref: CC3/FCI19022195/Khb3

WITHOUT PREJUDICE

Dear Wai Yin,

ACCIDENT INVOLVING VEHICLES SH 8958S AND SHF 661R ON 07/12/2019

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with **any evidence** (if any) your client have to support your claim.

Thank you.



„Wishing you a Happy and Prosperous Lunar New Year“

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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Auto
Consultants
Pte Ltd

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www.avg.com

Vic (LKKAuto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Monday, 17 February, 2020 10:32 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: DIRECT SETTLEMENT VIA LKK - Accident Involving SH89585 (MS FCI-OI) AND SHF661R (3rd party) on 07.12.2019 (LKK REF - CC3/FCI19022195/Khb3). MSFCIL: D19007980MFSH

WITHOUT PREJUDICE

Dear Vic,

Please proceed to send video footage with T&C to deny claim.

***The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client, any third party, or any social media or media platform.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, February 6, 2020 1:10 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT VIA LKK - Accident Involving SH89585 (MS FCI-OI) AND SHF661R (3rd party) on 07.12.2019 (LKK REF - CC3/FCI19022195/Khb3)

Your Ref: D19007980MFSH

Dear Rachel,

We refer further to your below email.



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

MS FIRST CAPITAL INSURANCE LTD

Ref : CC3/FCI19022195/Kha3q2

36 ROBINSON ROAD
#16-01 CITY HOUSESINGAPORE 068877

Date : 19-02-2020



Code : FCI2

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SH 8958S	Veh. Inspected	SHF 661R
Policy No.	D-18088936MFSH	Coverage (\$)	0.00
Claim No.	D19007980MFSH	Excess (\$)	0.00
Assign From	RACHEL WU	Assign Date	16/12/2019

2. Vehicle Particulars & Condition

Make & Model	RENAULT LATITUDE (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	VF1ABL15AUC278742	Colour	METALLIC WHITE / RED
Odometer	685315	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/60 R16	SAILUN	9 mm
L/H Front Tyre	215/60 R16	SAILUN	9 mm
R/H Rear Tyre	215/60 R16	SAILUN	8 mm
L/H Rear Tyre	215/60 R16	SAILUN	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	07/12/2019	Inspection Date	16/12/2019
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 661R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BUMPER COVER FRT	BUCKLED	747.20	747.20
1	BUMPER SPOILER FRT	SERVICEABLE	344.70	-
1	BUMPER ABSORBER FRT	SERVICEABLE	394.68	-
1	BUMPER RETAINER FRT RH	DISTORTED	101.40	101.40
1	BUMPER SUPPORT FRT	SERVICEABLE	10.70	-
1	BUMPER UNDERTRAY FRT	SERVICEABLE	292.50	-
1	BUMPER GRILLE LOWER FRT	SERVICEABLE	147.00	-
1	BUMPER FOG LAMP GRILLE RH	SERVICEABLE	207.21	-
1	BUMPER BEAM FRT	TO REPAIR SEE LABOUR	663.70	-
1	HEADLAMP RH	CUT	743.60	743.60
1	HEADLAMP PANEL FRT RH	TO REPAIR SEE LABOUR	128.30	-
1	FENDER PANEL FRT RH	BENT	437.10	437.10
1	WHEELARCH FRT RH	SERVICEABLE	191.40	-
1	FENDER BRACKET LOWER RH	SERVICEABLE	11.80	-
1	FENDER BRACKET FRT RH	SERVICEABLE	106.40	-
1	FENDER INSULATOR RH	SERVICEABLE	66.30	-
1	TOW COVER FRT	SERVICEABLE	60.90	-
1	FRONT BRACE PANEL	TO REPAIR SEE LABOUR	177.22	-
1	RADIATOR GRILLE	SERVICEABLE	969.90	-
1	RADIATOR GRILLE BADGE "RENAULT"	SERVICEABLE	225.36	-
1	RADIATOR GRILLE FRAME	SERVICEABLE	686.00	-
1	FRAME FULL SUPPORT PANEL	TO REPAIR SEE LABOUR	592.70	-
1	FRAME FULL SUPPORT BRACKET	TO REPAIR SEE LABOUR	41.60	-
1	BONNET	TO REPAIR SEE LABOUR	1,312.70	-
1	BONNET INSULATOR	SERVICEABLE	294.30	-
1	BONNET STRUT RH	SERVICEABLE	53.30	-
1	BONNET HINGE RH	SERVICEABLE	237.40	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BONNET LOCK	TO REPAIR SEE LABOUR	152.80	-
1	BONNET CABLE	SERVICEABLE	55.20	-
1	BONNET CABLE COVER	SERVICEABLE	80.60	-
1	BONNET SEAL OUTER	SERVICEABLE	83.20	-
1	BONNET SEAL INNER	SERVICEABLE	70.10	-
1	LOWER ARM RH L70Y	SERVICEABLE	192.70	-
1	KNUCKLE ARM RH L70Y	SERVICEABLE	481.50	-
1	ABSORBER FRT RH L70Y	SERVICEABLE	203.50	-
1	DRIVESHAFT RH	TO REPAIR SEE LABOUR	1,355.70	-
1	STABILIZER BAR FRT	SERVICEABLE	427.90	-
1	WIPER RESERVOIR MOTOR	SERVICEABLE	82.60	-
1	WIPER RESERVOIR	SERVICEABLE	179.60	-
1	WIPER RESERVOIR NECK	SERVICEABLE	29.30	-
1	DOOR PANEL FRT RH	TO REPAIR SEE LABOUR	2,844.66	-
1	DOOR MIRROR RH ASSY	SERVICEABLE	1,483.40	-
1	DOOR HARNESS WIRE RH	SERVICEABLE	2,670.00	-
1	ROCKER PANEL INNER GARNISH RH	SERVICEABLE	466.51	-
1	ROCKER PANEL INNER RH	TO REPAIR SEE LABOUR	1,024.79	-
1	ROCKER PANEL OUTER RH	TO REPAIR SEE LABOUR	1,184.99	-
1	ROCKER PANEL CENTER RH	TO REPAIR SEE LABOUR	990.25	-
	LESS 10% DISCOUNT		-2,330.47	-202.93
			20,974.20	1,826.37
	SPECIAL NETT ITEMS			
1	BUMPER CLIP FRT (SN)	NECESSARY	66.00	66.00
1	BUMPER BRACKET CLIP FRT RH (SN)	NOT NECESSARY	12.00	-
1	BUMPER SUPPORT CLIP FRT RH (SN)	NOT NECESSARY	10.50	-
1	BUMPER GRILLE LOWER CLIP (SN)	NOT NECESSARY	69.00	-
1	SET FRAME FULL SUPPORT PANEL CLIP (SN)	NOT NECESSARY	70.00	-
2	FRAME FULL SUPPORT PANEL NUT (SN)	NOT NECESSARY	20.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
2	FRAME FULL SUPPORT PANEL STUD (SN)	NOT NECESSARY	30.00	-
1	WHEELARCH CLIP FRT RH (SN)	NOT NECESSARY	30.50	-
1	FRONT RIGHT TYRE (SN)	SERVICEABLE	300.00	-
1	FRONT RIGHT TYRE RIM (SN)	SERVICEABLE	380.00	-
1	SET FRONT LICENCE PLATE WITH HOLDER (SN)	SERVICEABLE	80.00	-
1	SET RADIATOR GRILLE SCREW (SN)	NOT NECESSARY	16.00	-
1	SET RADIATOR GRILLE FRAME CLIP (SN)	NOT NECESSARY	52.00	-
6	BONNET INSULATOR CLIP L70Y (SN)	NOT NECESSARY	7.30	-
2	BONNET CABLE COVER SCREW L70Y (SN)	NOT NECESSARY	10.85	-
2	BONNET CABLE CLIP L70Y (SN)	NOT NECESSARY	6.31	-
1	FRONT DOOR STICKER "TRANS-CAB" (SN)	NOT NECESSARY	80.00	-
1	FRONT DOOR STICKER "CLASSIC" (SN)	NOT NECESSARY	80.00	-
			1,320.46	66.00
	LABOUR			
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		6,000.00	440.00
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	PANEL BEATING,KNOCKING AND STRAIGHTENING THE NECESSARY PORTION,REMOVE AND RENEWAL OF PARTS,ADJUST AND REALIGN THE SAME.INCLUSIVE OF THE REPAIR OF BUMPER BEAM FRT,HEADLAMP PANEL FRT RH,FRONT BRACE PANEL,FRAME FULL SUPPORT PANEL,FRAME FULL SUPPORT BRACKET,BONNET,BONNET LOCK,DRIVESHAFT RH,DOOR PANEL FRT RH,ROCKER PANEL INNER RH,ROCKER PANEL OUTER RH AND ROCKER PANEL CENTER RH.		6,000.00	400.00
	TO TRANSFER OF FRONT FENDER FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF BONNET FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO DISMANTLE AND REFIT FRONT END SUSPENSION,UNDERCARRIAGE PARTS,FINAL CHECKING AND TESTING.	NOT NECESSARY	380.00	-

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TRANSFER OF FRONT BUMPER FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF TIRE,RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
	TO REMOVE AND REFIT INTERIOR FITTINGS,TRIMINGS,GARNISH, FITTINGS AND OTHER,TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH,TO FACILITATE REPAIR.	NOT NECESSARY	380.00	-
	TO TRANSFER OF FRONT DOOR FITTINGS,ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO CHECK ABS AND BRAKE EFFICIENCY,FINAL CHECKING AND TESTING.	NOT NECESSARY	380.00	-
			14,930.00	890.00
GRAND TOTAL			37,224.66	2,782.37
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,250.00

Report Ref No. CC3/FC119022195/Kha3q2

KONG SENG CHEONG

Licensed Appraiser

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