

Vic (LKKAuto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Monday, 17 February, 2020 10:32 AM
To: Vic (LKKAuto)
Cc: Admin A
Subject: RE: DIRECT SETTLEMENT VIA LKK - Accident Involving SH8958S (MS FCI-OI) AND SHF661R (3rd party) on 07.12.2019 (LKK REF - CC3/FCI19022195/Khb3). MSFCIL: D19007980MFSH

WITHOUT PREJUDICE

Dear Vic,

Please proceed to send video footage with T&C to deny claim.

***The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client, any third party, or any social media or media platform.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, February 6, 2020 1:10 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: DIRECT SETTLEMENT VIA LKK - Accident Involving SH8958S (MS FCI-OI) AND SHF661R (3rd party) on 07.12.2019 (LKK REF - CC3/FCI19022195/Khb3)

Your Ref: D19007980MFSH

Dear Rachel,

We refer further to your below email.

Based on the Insured's video footage, the Insured vehicle was travelling and turning within its lane when the collision occurred.

We had checked and was informed by the TP repairer that they do not have any evidence to support their client's claim.

As such, in view of the video footage, we would like to reject the TP claim.

For your approval and/or further instructions please.

If so, kindly advise if we can provide a copy of the video footage to the TP repairer for their reference.

Thank you.



«Wishing you a Happy and Prosperous Lunar New Year»

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Thursday, 6 February, 2020 12:31 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: DIRECT SETTLEMENT VIA LKK - Accident Involving SH8958S (MS FCI-OI) AND SHF661R (3rd party) on 07.12.2019 (LKK REF - CC3/FCI19022195/Kb3)

WITHOUT PREJUDICE

Dear Vic,

Attached video footage for your attention.

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Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Monday, January 13, 2020 11:35 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: DIRECT SETTLEMENT VIA LKK - Accident Involving SH8958S (MS FCI-OI) AND SHF661R (3rd party) on 07.12.2019 (LKK REF - CC3/FCI19022195/Kb3)

Dear Sir/Madam,

We refer to the above matter.

Liability: TBA (BOLA NIL) – Conflicting Versions

Remarks: Both parties reported that the other vehicle cut lane – to get TP/OI video footage/evidence for liability assessment

We had requested for evidence from the TP and is still pending for their response.

Meanwhile, kindly assist to get the Insured video footage for our further action.

Thank you.

«Wishing you a Happy and Prosperous Lunar New Year»



Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Monday, 13 January, 2020 11:33 AM

To: Vic (LKKAuto)

Subject: FW: DIRECT SETTLEMENT VIA LKK - Accident Involving SH8958S (MS FCI-OI) AND SHF661R (3rd party) on 07.12.2019 (LKK REF - CC3/FCI19022195/Kb3)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Wednesday, 18 December, 2019 2:13 PM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: DIRECT SETTLEMENT VIA LKK - Accident Involving SH8958S (MS FCI-OI) AND SHF661R (3rd party) on 07.12.2019 (LKK REF - CC3/FCI19022195/Kb3)

WITHOUT PREJUDICE

Dear Shu Pei,

Our ref: D19007980MFSH

Attached GIA report as per request.

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, December 17, 2019 5:03 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: DIRECT SETTLEMENT VIA LKK - Accident Involving SH8958S (MS FCI-OI) AND SHF661R (3rd party) on 07.12.2019 (LKK REF - CC3/FCI19022195/Kb3)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHF 661R at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

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