

LOD Re: Accident on 13/12/2019 involving SHB 5285G & GBJ 7330A (EQ's insured) Our Ref: TAX/12/19/2066/lg

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Thu 23/1/2020 4:05 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

 2 attachments (4 MB)

img-123154316-0001.pdf; VIDEO-2020-01-23-15-55-45.mp4;

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$4638.42
Loss of Rental	\$1087.65 (9.5 days x \$114.49)
Loss of Income	\$570.00 (9.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$6303.07

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Letter of Authorisation
- 7) Video footage

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORISATION TO ACT

I/We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5285G** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. **SHB 5285G** that was damaged pursuant to the accident which occurred on **13/12/2019** (date) along **COLLYER QUAY** (location) involving vehicle no/s **GBJ 7330A** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 (day) of August (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



Date:

14/12/19

Our Ref. No.:

Letter of Authorisation

I, Lee Yong Sheng (NRIC No.: [REDACTED])
registered hirer / relief driver / taxi share driver of SMRT taxi registration number
SHB5285BG hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and GBJ7330A happened on 13 DEC 2019 1500hrs
along Collyer Quay
(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name

Lee Yong Sheng

Signature:

[Signature]

NRIC No.

Tel No.

Address



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200100280
Date : 15.01.2020
Vehicle No. : SHB5285G
Your Ref No. : TAX/12/19/2066
Our Ref No. : 24104875
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
Parts						
WHEEL, DISC	0.00	\$1555.10	0.00	\$ 0.00	\$	0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$	0.00
MOULDING ASSY, BODY ROCKER PANEL , LH	1.00	\$ 576.00	(100.00)	\$ 576.00	\$	0.00
PANEL SUB-ASSY, FENDER REAR LH	1.00	\$ 824.80	(100.00)	\$ 824.80	\$	0.00
WHEEL, DISC	0.00	\$1555.10	0.00	\$ 0.00	\$	0.00
TYRE	0.00	\$ 126.74	0.00	\$ 0.00	\$	0.00
HUB & BEARING ASSY, RH & LH	0.00	\$ 554.20	0.00	\$ 0.00	\$	0.00
PANEL SUB-ASSY, FRONT DOOR LH	1.00	\$1249.60	(25.00)	\$ 312.40	\$	937.20
HUB & BEARING ASSY, RH & LH	0.00	\$ 554.20	0.00	\$ 0.00	\$	0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$	60.00
CHECK ASSY, FRONT DOOR	0.00	\$ 153.50	0.00	\$ 0.00	\$	0.00
DOOR OUTER HANDLE FRONT , LH	1.00	\$ 378.90	(25.00)	\$ 94.72	\$	284.18
HINGE ASSY, FRONT DOOR , UPPER LH	0.00	\$ 82.10	0.00	\$ 0.00	\$	0.00
HINGE ASSY, FRONT DOOR , LOWER LH	0.00	\$ 92.10	0.00	\$ 0.00	\$	0.00
PANEL SUB-ASSY, REAR DOOR , LH	1.00	\$1243.90	(25.00)	\$ 310.97	\$	932.93
MIRROR ASSY, OUTER REAR VIEW , LH	0.00	\$1283.90	0.00	\$ 0.00	\$	0.00
COVER, OUTER MIRROR, LH	1.00	\$ 89.50	(100.00)	\$ 89.50	\$	0.00
LOCK ASSY, FRONT DOOR LH	1.00	\$ 544.70	(10.00)	\$ 54.47	\$	490.23
DOOR LOCK STRIKER	0.00	\$ 38.00	0.00	\$ 0.00	\$	0.00
DOOR FRONT WINDOW REGULATOR SUB-ASSY, LH	0.00	\$ 230.80	0.00	\$ 0.00	\$	0.00
DOOR FRONT MOTOR ASSY, POWER WINDOW REGULATOR , LH	0.00	\$ 768.60	0.00	\$ 0.00	\$	0.00
DOOR FRONT WINDOW REGULATOR SUB-ASSY, LH	1.00	\$ 230.80	(25.00)	\$ 57.70	\$	173.10
DOOR FRONT MOTOR ASSY, POWER WINDOW	0.00	\$ 768.60	0.00	\$ 0.00	\$	0.00


Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200100280
Date : 15.01.2020
Vehicle No. : SHB5285G
Your Ref No. : TAX/12/19/2066
Our Ref No. : 24104875
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
REGULATOR , LH					
DOOR FRAME INNER HANDLE FRONT , LH	1.00	\$ 187.70	(25.00)	\$ 46.92	\$ 140.78
COVER, FR BUMPER	0.00	\$ 495.50	0.00	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER RH	0.00	\$ 76.90	0.00	\$ 0.00	\$ 0.00
SUPPORT, FR BUMPER LH	0.00	\$ 82.30	0.00	\$ 0.00	\$ 0.00
GRILLE, RADIATOR	0.00	\$ 165.00	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	0.00	\$ 1.50	0.00	\$ 0.00	\$ 0.00
COVER ASSY, ENGINE	0.00	\$ 180.10	0.00	\$ 0.00	\$ 0.00
COVER ASSY, ENGINE UNDER CENTER SET	0.00	\$ 452.80	0.00	\$ 0.00	\$ 0.00
COVER, ENGINE UNDER CENTER	0.00	\$ 94.50	0.00	\$ 0.00	\$ 0.00
GRILLE SUB-ASSY	0.00	\$ 335.60	0.00	\$ 0.00	\$ 0.00
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(100.00)	\$ 423.90	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	0.00	\$ 1.50	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , RH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	0.00	\$ 558.30	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , RH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00



Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200100280
Date : 15.01.2020
Vehicle No. : SHB5285G
Your Ref No. : TAX/12/19/2066
Our Ref No. : 24104875
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LENS & BODY, REAR COMBINATION LAMP , LH	0.00	\$ 438.10	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , LH	0.00	\$ 486.80	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , LH	0.00	\$ 933.10	0.00	\$ 0.00	\$ 0.00
LINER, FR FENDER, LH	0.00	\$ 194.30	0.00	\$ 0.00	\$ 0.00
PAD, FR WHEEL LH	0.00	\$ 57.70	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 3138.42

Labour

TO REPAIR LH PORTION	1.00	\$ 500.00	0.00	\$ 0.00	\$ 500.00
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Others

TO REPSRAY FRONT BUMPER	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT BUMPER LOWER GRILLE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY RIM	0.00	\$ 360.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY ROCKER PANEL MOULDING	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY REAR DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
RESPRAY MIRROR COVER LH	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO RESPRAY FRONT FENDER LH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO TRANSFER DOOR MECHANISM	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
TO REMOVE AND REFIX WING MIRROR	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200100280
Date : 15.01.2020
Vehicle No. : SHB5285G
Your Ref No. : TAX/12/19/2066
Our Ref No. : 24104875
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO DO WHEEL ALIGNMENT / TYRE BALANCING	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 4,638.42

Remark :

Make/Model : PRIUS4
Accident Date : 13.12.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.



Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/19/2066

From: SMRT Taxis Pte Ltd

Date: 17/12/2019

**ACCIDENT INVOLVING SHB5285G AND GBJ7330A ON 13/12/2019
3:00 PM ALONG COLLYER QUAY.**

This is to confirm that the daily rental rate for SHB5285G is \$114.49 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/12/2019
Accident End Date : 07/01/2020
Date Generated : 07/01/2020
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/19/2066	SHB5285G	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24104875	14/12/2019 11:29 AM	24/12/2019 8:43 AM

Enquire Transaction History

Enquire Transaction History

Log Date/Time:	16 Dec 2019 / 08:25:29	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	GBJ7330A	Channel:	External Agency
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Business Transaction Reference No.:	20191216082529842479
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 13 Dec 2019 15:00:00
Insurance Company: EQ INSURANCE COMPANY LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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ACCIDENT INVOLVING GBJ 7330A(EQ) AND SHB 5285G AT/ALONG BEFOR ONE MARINA SVC ROAD ON 13/12/2019

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Wed 5/8/2020 10:59 AM

To: sales@askleasing.com.sg <sales@askleasing.com.sg>; KHIERTHII@ROSETAUTOCARE.COM
<KHIERTHII@ROSETAUTOCARE.COM>

 1 attachments (1 MB)

GBJ7330A Accident Report.PDF;

05 Aug 2020

M/S ASK LEASING PTE LTD

[By Email Only]

Dear Sir/Madam,

You Ref: GBJ7330A

Our Ref: CC3/EQI19022187/Qpb3

ACCIDENT INVOLVING GBJ 7330A(EQ) AND SHB 5285G AT/ALONG BEFOR ONE MARINA SVC ROAD ON 13/12/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

We have received a claim from SHB5285G against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as your vehicle was turning out from minor road and collided with third party who was on main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

We noticed that the name of policyholder for GBJ7330A is ASK Leasing Pte Ltd under certificate of insurance. However your accident report stated that the policyholder is Roset Auto Care Services Pte Ltd. Kindly assist to do an addendum at the reporting centre and forwarded the amended report to us for our further action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

"Please note EQ Insurance reserves all rights to seek recovery if the Insured and/or Authorized Driver is later found to be in breach of policy terms and conditions."

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)