

Jasper Chua (LKK Auto)

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Thursday, 19 November 2020 6:59 PM
To: Jasper Chua (LKK Auto); Admin A
Cc: Claims Dept of CTI; Lionel Chua
Subject: RE: SNM19D205968/C02/GBJ4794P/CHUAKK / FW: Direct Settlement - Accident Involving GBJ4794P (OI: SNM19D205968C02/bt) and SMH3121T (TP : LKK REF - CC6/CTI19022186/Abb3) on 12.12.2019
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; LETTER_TO_OI.pdf; TP_LOD.pdf; RE: OUR REF: SNM19D205968/GBJ4794P/BEN & YOUR REF: SMH3121T-TPP-LOD ACKNOWLEDGEMENT

WITHOUT PREJUDICE

SAVE AS TO COSTS

Your Ref: Please advised

Our Ref: SNM19D205968/C02/GBJ4794P/CHUAKK

Dear Jasper,

Re: CL. SNM19D205968 – GBJ4794P / SMH 3121T ON 12.12.2019

We refer to our email dated 7 June 2020 which you have not responded to us yet in respect to the accident mentioned above.

We have in fact reverted to the w/shop on our proposal at **\$5,515.00** all-inclusive is deemed to fair and reasonable to meet an amicable settlement.

We regret that we are unable to revise our offer further and we urge the w/shop to accept it to resolve it out of court settlement.

We look forward to hear from you soon.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, November 19, 2020 6:05 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM19D205968/C02/GBJ4794P/CHUAKK / FW: Direct Settlement - Accident Involving GBJ4794P (OI: SNM19D205968C02/bt) and SMH3121T (TP : LKK REF -CC6/CTI19022186/Abb3) on 12.12.2019

Dear Sir,

Kindly note case handler is Lionel Chua.

Dear Lionel,

Fya.

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Thank you

Chong Boon Sen
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Thursday, 19 November 2020 3:36 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ4794P (OI: SNM19D205968C02/bt) and SMH3121T (TP : LKK REF -CC6/CTI19022186/Abb3) on 12.12.2019

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **J-MART MOTOR PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 9,679.73	\$ 4,815.00
Loss of Rental (\$120 x 10 days)	\$ 1,200.00	\$ 900.00
Proposed Total	\$ 10,879.73	\$ 5,715.00

Breakdown of days is as follows:

Recommended repair days	6
Weekends / Downtime	3
CLAIM DAYS	9

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 1 April 2020 3:05 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBJ4794P (OI: SNM19D205968C02/bt) and SMH3121T (TP : LKK REF -CC6/CTI19022186/Ahb3) on 12.12.2019

WITHOUT PREJUDICE

CTI REF – SNM19D205968C02/bt

LKK REF – CC6/CTI19022186/Ahb3

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated Cost of Repair
- Preliminary Advice

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 17 December, 2019 7:02 PM

To: Vic (LKKAuto); Shu Pei (LKKAuto); Admin A

Cc: Ben Tang; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)

Subject: Direct Settlement - Accident Involving GBJ4794P (OI: SNM19D205968C02/bt) and SMH3121T (TP : LKK REF -CC6/CTI19022186/Ahb3) on 12.12.2019

LKK REF -CC6/CTI19022186/Ahb3

CTPIS REF – SNM19D205968C02/bt (GBJ4794P)

Dear Shu Pei/Vic

Attach herewith Insured's SAS report for your attention and necessary action.

We await your preliminary advice in due course.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]

Sent: Tuesday, 17 December, 2019 5:12 PM

To: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Cc: Alfred Toh <alfred.toh@sg.entaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ4794P (OI : CTI - TBA) and SMH3121T (TP : LKK REF -CC6/CTI19022186/Ahb3) on 12.12.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMH 3121T at M/s J-mart Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)