

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 19 November 2020 3:36 PM
To: Claims Dept of CTI
Cc: Ben Tang; Alfred Toh; Chee So Chow; Admin A
Subject: Direct Settlement - Accident Involving GBJ4794P (OI: SNM19D205968C02/bt) and SMH3121T (TP : LKK REF -CC6/CTI19022186/Abb3) on 12.12.2019
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; LETTER_TO_OI.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended third party.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **J-MART MOTOR PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 9,679.73	\$ 4,815.00
Loss of Rental (\$120 x 10 days)	\$ 1,200.00	\$ 900.00
Proposed Total	\$ 10,879.73	\$ 5,715.00

Breakdown of days is as follows:

Recommended repair days	6
Weekends / Downtime	3
CLAIM DAYS	9

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Wednesday, 1 April 2020 3:05 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow

<sochow.chee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBJ4794P (OI: SNM19D205968C02/bt) and SMH3121T (TP : LKK REF -CC6/CTI19022186/Ahb3) on 12.12.2019

WITHOUT PREJUDICE

CTI REF – SNM19D205968C02/bt
LKK REF – CC6/CTI19022186/Ahb3

Dear Sir/Madam,

We refer to the above matter.

Enclosed for your perusal are the following:

- Estimated Cost of Repair
- Preliminary Advice

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Tuesday, 17 December, 2019 7:02 PM

To: Vic (LKKAuto); Shu Pei (LKKAuto); Admin A

Cc: Ben Tang; Alfred Toh; Chee So Chow; Hsiao Tong (LKKAuto)

Subject: Direct Settlement - Accident Involving GBJ4794P (OI: SNM19D205968C02/bt) and SMH3121T (TP : LKK REF -CC6/CTI19022186/Ahb3) on 12.12.2019

LKK REF -CC6/CTI19022186/Ahb3
CTPIS REF – SNM19D205968C02/bt (GBJ4794P)

Dear Shu Pei/Vic

Attach herewith Insured's SAS report for your attention and necessary action.

We await your preliminary advice in due course.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Shu Pei (LKKAuto) [<mailto:shupe@lkkauto.com>]
Sent: Tuesday, 17 December, 2019 5:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ4794P (OI : CTI - TBA) and SMH3121T (TP : LKK REF -CC6/CTI19022186/Ahb3) on 12.12.2019

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMH 3121T at M/s J-mart Motor Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2360.

Thank you

Best Regards,
Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)