

Surveyor: SPW DOI: 12/11/19 Date / Time: 17/11/19
Registered in Merimen: 12/11/19

Pre-assign / CCU / FTE



Insured Vehicle No. : SHC 1051K

Claim No. : 21000005

Name of Insured : SPW

Policy No. : 21000005

Insured Tel No. : HP: 12/11/19

Make / Model : MINI COOPER

Excess Sec II : \$5 D.O.A : 12/11/19

Place of Accident : CHIRMAN RD

Is driver the owner? (YES / NO) Nature of Accident :

If NO, Driver Name / Age : YAN SOW KIM T

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Driver Tel No. : (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

FBM>755X



INSRS: WSP: 12/11/19
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	
	After call ltr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice	
	LTA / GIA :	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
2/1/20	Reject TP claim.	
11/3/2020	File -> MKT	
	12/11/19	
	26/12/19	
PRELIMINARY ADVICE Date/Time: Sent By: Confirm with: Confirm by:		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost: \$5 (days) Reduction: % Email <input type="checkbox"/> Call <input type="checkbox"/>		
FINAL SETTLEMENT Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Final Liability: % (Agreed / Assessed) BOLA S/N No. : If NO or B 28, Ass. Lia :		
Repair Cost: \$5		
Loss of Rental (LOR): \$5 (days)		
Loss of Use (LOU): \$5 (\$ x days)		
Loss of Income (LOI): \$5 (\$ x days)		
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LO <input type="checkbox"/> [Tick only one]		
GLA/LTA Search: \$5		
Medical: \$5		
Disbursement: \$5 (e.g. Tow/ Independent)		
Legal Cost: \$5		
Total: \$5 Global Sum \$5:		
FINAL PAYMENT Date/Time: Confirm with: Email <input type="checkbox"/> Call <input type="checkbox"/>		
Payee 1: \$5 Name 1:		
Payee 2: (Strike if N.A.) \$5 Name 2:		
Payee 3: (Strike if N.A.) \$5 Name 3:		

COPY SENT 11/3/2020

1) Claim status: Normal/Reject/Private Settle
2) Report Format: SPW
3) Survey fee: \$ 250.00

Brynnor

Steve

REF:

ASSIGNMENT

From:

Date:

Veh No:

FBM 2355 X

Yr Regn:

30/6/14

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OO / TP / WS / TP.RES / OO.RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

Make:

Ducati Diavel Carbon

c.c

1198

at Workshop m/s

Colour

Red

A/C:

Insured / Std / NI / NA

of

Sp.Reading

N/A

T/Radio:

Insured / Std / NI / NA

Insured

Eng/No:

Policy No.

C/No:

20M G103 AAE 8021547

Claims No.

Gen. Cond: Good / ☒ Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: In order / Jammed / Leaked / Burnt or

Make of Veh:

Modl: Nil / S/Rim / STD A/Rim or

(Policy Condition)

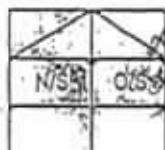
Tyre Size:

F: 120/70ZR17

R:

240/45 ZR17

Remark: The veh had commenced its repair at the time of inspection.

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or *Pirelli*

Bal. or Market Value:

Front

Rear

IDAC Accident Report:

Consistent? : Yes or No

R/Bal.

5

mm

R/Bal.

5

mm

GIA / PR. Seen:

Consistent? : Yes or No

L/Bal.

mm

L/Bal.

mm

Est. Repairs:

03 days

Res.: Yes or No

D.O.A.

19/11/19

D.O.I.

17/12/19

Lum Sum:

%

3 Val.: Yes or No

Survey held at

WPAAS

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / ☒ DIS / NIS / UIC / Rooflap or

Date:

Person Contacted:

Vehicle: IN / OUT

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

MV- 22.000

PV- 1.813

NV- 20.187

Submit P11 # 84500 Red # 172494 171

Date/Time, File Pass to?



: Procl. Report

Days Of Repair:

1)



: Final Report

Resurvey No. of Trip:

Survey Fee:

Date/Time, File Return to?

Preparation:

2)

Add Fee:



: Site Insp (\$

) \$ = R3, -, 31



: Interview (\$

) R326



: Tech Insp (\$

) Other



: Weekend (\$

) "

Report Format :

Lump Sum / I.B.I: (\$

TOTAL

Steve (LKK)
8322 8813
Steve.chm@lkk.com

WHL AME 17/12/19, 1-94pm
3 days
PIP
Ry Del Jy

SERVICE ESTIMATE

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

95808 - C00001 SL: SERVICE SALES - PC
Mr Alexios Iliopoulos
149 Pasir Ris Grove
#01-77
D'Nest
Singapore
Singapore 518139

Inv.No. . . : D 0 Page 1
Inv.date . . : 17/12/2019
WIP No. . . : 50828
Veh. In/Out:
*Tel.No. . . : Mobile: 92339388
Reg.No. . . : FBM2355X / DVL
Reg.date . . : 30/06/2014
Mileage . . : 0
Chassis No.: ZDMG103AAEB021547
Variant... : Diavel Carbon

Closed by : Tony Alfred Desire D
Svc Consultant : 0746
Remarks : Mr Alexios Iliopoulos

Op.No	Description	CCC	Mech	Qty	Price	Disc%	Pkg	Amount	G
NOTES	FOR ACCIDENT REPAIR					0.00	0		S
287	TO REPLACE DAMAGED PARTS 900 x 7				3200.00	0	0	3200.00	S
DUCT-S	FRAME SLIDERS / CUT				415.00	0	0	415.00	S
DUCT-S	REAR SET KIT / BT				1840.00	0	0	1840.00	S
	EXHAUST PIPE, H / CUT			1.0 EA	309.90			309.90	S
	GASKET, EXHAUST / MC			1.0 EA	5.00			5.00	S
	EXHAUST PIPE VE / CUT			1.0 EA	309.90			309.90	S
	PIPE, EXHAUST C / CUT (low)			1.0 EA	813.50			813.50	S
	EXHAUST VALVE C / BT			1.0 EA	16.10			16.10	S
	WASHER / MC			9.0 EA	0.60			5.40	S
	WASHER / MC			7.0 EA	0.60			4.20	S
	HANDLEBAR / BT			1.0 EA	254.30			254.30	S
	RADIATOR, WATER / BT			1.0 EA	787.70			787.70	S
	RUBBER PAD / MC			3.0 EA	1.20			3.60	S
	VIBRATION DAMPE / MC			3.0 EA	2.60			7.80	S
	FUEL TANK COVER X MC			1.0 EA	1210.80			1210.80	S
	EMBLEM DUCATI X MC			2.0 EA	31.60			63.20	S
	COVER, RADIATOR / CUT			1.0 EA	594.00			594.00	S
	EMBLEM DIAVEL C / MC			1.0 EA	26.40			26.40	S
	COVER RADIATOR / CUT			1.0 EA	310.00			310.00	S

Supp < ~~chain cover~~ / CUT
~~Ring~~ / CUT

Amount 10,176.80

Amount 10,176.80
GST @ 7 % 712.38
Total Amount 10,889.20
Less Amt Paid 0.00
Nett Amount 10,889.20

GST: S=StdRated; O=OutOfScope; Z=ZeroRated
Service Estimates are valid for 10 days from the above date.
This is a computer generated invoice, no signature is required.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Foreign Identification Number
Owner ID:	467X
Vehicle Details	
Vehicle No.:	FBM2355X
Vehicle to be Exported:	No
Intended Deregistration Date:	17 Dec 2019
Vehicle Make:	DUCATI
Vehicle Model:	DIAVEL CARBON
Primary Colour:	Red
Manufacturing Year:	2014
Engine No.:	ZDM1198WM002092
Chassis No.:	ZDMG103AAEB021547
Maximum Power Output:	-
Open Market Value:	\$24,455.00
Original Registration Date:	30 Jun 2014
First Registration Date:	30 Jun 2014
Transfer Count:	1
Actual ARF Paid:	\$3,669.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	29 Jun 2024
COE Category:	D - Motorcycle
COE Period(Years):	10
QP Paid:	\$4,001.00
COE Rebate Amount:	\$1,813.00
Total Rebate Amount:	\$1,813.00

The information contained herein is correct as at 17 Dec 2019

OK



(7)

Bike model
Ducati Diavel Carbon

Type Of Vehicle
Any

Price From
Any

Price To
Any

Class
Any

More filters options

15 SEARCH

VIEW ALL LISTING/USED BIKES LISTING

Ducati Diavel Carbon (/listing/usedbikes/ducati-ducatti-diavel-carbon/150300)



(/listing/usedbikes/ducati-ducatti-diavel-carbon/150300)

340

\$14900

Reg : 1/1/2013

Type: Street Bikes

1198cc

25000km

Listing Gt My 2011 Ducati Diavel Carbon. Brand new bike is 29k. Take Note That Carbon Version Cost Few Thousand More Than The Stock Version. As It Comes With Carbon Tank Panels, Seat Cover, Front F...

Posted on : 19/11/2018

• 19007 views

DETAILS > (/listing/usedbikes/ducati-ducatti-diavel-carbon/150300)

COMPARE

Ducati Diavel Carbon (/listing/usedbikes/ducati-ducatti-diavel-carbon/25840)



(/listing/usedbikes/ducati-ducatti-diavel-carbon/25840)

•

Reg : 03/09/2013

Type: Street Bikes

1198cc

•

Ducati Diavel Carbon for Sale. Trade in or Loan available. Viewing will be at Dynasty Motor Pte Ltd @ Bukit Batok, Midview Building, 50 Bukit Batok St 23 #01-24, Spore 659578.

Posted on : 21/10/2018

• 7402 views • 20649 hits

DETAILS > (/listing/usedbikes/ducati-ducatti-diavel-carbon/25840)

COMPARE

Ducati Diavel Carbon (/listing/usedbikes/ducati-ducatti-diavel-carbon/34630)



(/listing/usedbikes/ducati-ducatti-diavel-carbon/34630)

•

Reg : 15/04/2013

Type: Street Bikes

1198cc

13644km

Reg 4/2013, Ducati Diavel Carbon. Done 1.3k kms only. Fitted with GST Carbon fibre wheels, Termi Exhaust, street legal & many more carbon & performance parts. Motor kept only. 100% brand.

Super Low Mileage Ducati Diavel Carbon With Accessories Worth More Than \$20K

Posted on : 20/10/2018

• 7402 views • 20649 hits

DETAILS > (/listing/usedbikes/ducati-ducatti-diavel-carbon/34630)

COMPARE

Nivitha (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 17 December 2019 10:40 AM
To: Paul Ong Qing Yong; 'sur@lkkauto.com'; Nivitha (LKK Auto)
Cc: Zuhaidah Samsuri
Subject: RE: TP Claim - FBM2355X; TP Vehicle SHC1051K DOA 19/11/2019
Attachments: DAIS-MARS00001979-GIA AMENDED.PDF; ESTIMATE FBM2355X.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle FBM2355X and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

Tony 9751 4777
45 Leng Kee
✓ EST
17/12/19 @ 1.10pm - Paul

From: Paul Ong Qing Yong [mailto:paul.ong@wearnes.com]
Sent: 17 December, 2019 10:30 AM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>
Subject: Re: TP Claim - FBM2355X; TP Vehicle SHC1051K DOA 19/11/2019

Hi please arrange LKK

Paul Ong
Service Consultant
Bodyshop & Paint

Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

Outlook for Android

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, December 17, 2019 10:27:35 AM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>
Cc: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>
Subject: RE: TP Claim - FBM2355X; TP Vehicle SHC1051K DOA 19/11/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]
Sent: 16 December, 2019 5:23 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Tony Alfred Desire Devaux <tony.devaux@wearnes.com>
Subject: TP Claim - FBM2355X; TP Vehicle SHC1051K DOA 19/11/2019

Hi,

Can check if SHC1051K is insured by III?

If so, please arrange for a survey, bike is in at 45 Leng Kee.

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

*This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.*

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 26 December 2019 8:10 AM
To: Paul Ong Qing Yong
Cc: Admin A
Subject: Your Ref: FBM2355X *Our Ref: CC4/III19022177/Epb3 [ACCIDENT INVOLVING SHC 1051K(III) AND FBM 2355X ON 19/11/2019]
Attachments: STATEMENT OF SHC1051K.pdf

Your Ref: **FBM2355X**
Our Ref: CC4/III19022177/Epb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 1051K(III) AND FBM 2355X ON 19/11/2019

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per III instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL					
No.	On	Audit	Remarks	By	
1	17 Dec 2019 15:13	Cim Dtl Modified	Claimant's Name: -> ILIOPOULOS ALEXIOS, Claimant's ID: -> G3348467X.	[A] Lau Shu Pei	
2	17 Dec 2019 15:13	Cim Veh Model Changed	(203136) DUCATI DIAVEL 1.2.	[A] Lau Shu Pei	
3	17 Dec 2019 15:13	Cim Created	Reg No: FBM2355X, Acct Date: 2019/11/19, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ), Workshop: Wearnes Automotive Pte Ltd (Leng Kee 2)	[A] Lau Shu Pei	
4	17 Dec 2019 15:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei	
5	17 Dec 2019 15:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/27	[A] Lau Shu Pei	
6	17 Dec 2019 15:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei	
7	17 Dec 2019 15:13	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei	
8	17 Dec 2019 15:13	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei	
9	23 Dec 2019 11:08	Adj Adjuster Assigned	MOHD TAUFIKH BIN HAMID -> CHEN TSUE YEE	[A] Lau Shu Pei	
10	23 Dec 2019 11:09	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Lau Shu Pei	
11	26 Dec 2019 08:11	Adj Mandate Request	Cur.Req:0.00:PODS Liability: TBA Remarks: Kindly upload insured video in Merimen for our viewing, Currently pending for evidence from 3rd party.	[A] CHEW HSIAO TONG	
12	26 Dec 2019 14:23	Video Downloaded	Downloaded Video - Accident (OID)	[I] Zuhaidah Bte Samsuri	
13	26 Dec 2019 14:23	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/12/27, Mandate Remarks: OID video footage uploaded	[I] Zuhaidah Bte Samsuri	
14	26 Dec 2019 14:23	Adj Mandate Set	Maintained:OID video footage uploaded	[I] Zuhaidah Bte Samsuri	
15	26 Dec 2019 14:23	Video Downloaded	Downloaded Video - Accident (OID)	[I] Zuhaidah Bte Samsuri	
16	28 Dec 2019 14:21	Video Downloaded	Downloaded Video - Accident (OID)	[A] CHEW HSIAO TONG	
17	28 Dec 2019 14:24	Adj Mandate Request	Cur.Req:0.00:From insured video, it is likely that 3rd party was riding straight instead of turning left and resulted the accident. Seek approval to reject 3rd party claim.	[A] CHEW HSIAO TONG	
18	30 Dec 2019 09:09	Adj Next Rpt Changed	Cur Rpt:Final Rpt, Cur Due Date:2019/12/27, Mandate Remarks: Please proceed to reject TP claim as per video footage.	[I] Zuhaidah Bte Samsuri	
19	30 Dec 2019 09:09	Adj Mandate Set	Approved:0.00:Please proceed to reject TP claim as per video footage.	[I] Zuhaidah Bte Samsuri	

Date From Date To Audit Type None Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (branch)	Ref 1	Ref 2	Amount
2380131	18 Dec 2019 08:34:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	FBM2355X	SHC1051K	11.77
2387618	26 Dec 2019	Video Upload	Motor	India	India	FBM2355X	Zuhaidah Bte	xx.xx

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 2 January 2020 10:04 AM
To: Paul Ong Qing Yong
Cc: Admin A
Subject: <REJECTION> Your Ref: FBM2355X *Our Ref: CC4/III19022177/Epb3 [ACCIDENT INVOLVING SHC 1051K(III) AND FBM 2355X ON 19/11/2019]
Attachments: STATEMENT OF SHC1051K.pdf; SHC1051K-OI VIDEO.MP4

Your Ref: **FBM2355X**
Our Ref: CC4/III19022177/Epb3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 1051K(III) AND FBM 2355X ON 19/11/2019

We refer to the above matter.

Attached is a copy of our insured accident report and video footage for your easy reference. From the video, your client was riding straight on the left-turn only lane and resulted the collision. We are of the view that our insured driver is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

...CLAIM SUBFOLDER...(Pending for Survey Report)
WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	20 Nov 2019 Edit Reg		17 Dec 2019 00:00 Edit Adj Rpt	\$48,402.80 Edit Estimates	\$48,402.80 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

Show All

CLAIM SUBFOLDER DETAILS		[Created by adjuster]
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R	
Main Claimant:	ILIPOPOULOS ALEXIOS, ID: G3348467X	
Vehicle Reg. No.:	FBM2355X	Date of Loss: 19/11/2019 09:00 - :59 [64 Months and 20 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19110468	Policy/Cover Note No.: MCOM0015 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	SHC1051K	Policy No. (Claimant): MC/00575387
		Excess:
Repairer:	Wearnes Automotive Pte Ltd (Leng Kee 2) 45 Leng Kee Road, 159103 Leng Kee - Tel:	
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]	
Claimant's Insurer:	Direct Asia Insurance (Singapore) Pte Ltd (HQ) - Tel: 65322888	
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 27/12/2019]	

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- III_SG (30/12/2019): Alert - Adj Mandate Approved (\$40.00) - FBM2355X - Claim Handler: Zuhaidah Bte S...
- III_SG (26/12/2019): Alert - Adj Mandate Maintained - FBM2355X - Claim Handler: Zuhaidah Bte Samsuri

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

















Claim Documents

*FBM2355X (MCT19110468)
[SHC1051K]
TP
ILIPOULOS ALEXIOS
Nov 19 2019 9:00AM
[COMFORT TRANSPORTATION PTE LTD]
Wearnes Automotive Pte Ltd

Upload Documents | Upload Photos | Compose New Letter

View | View in Browser

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	26/12/19 14:22	Video - Accident (OID)	Load MP4	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
2	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
3	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
4	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
5	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
6	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
7	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
8	17/12/19 17:32	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
9	17/12/19 17:32	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
10	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
11	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
12	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
13	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
14	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
15	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
16	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
17	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
18	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
19	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
20	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
21	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
22	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
23	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
24	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
25	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
26	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
27	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
28	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
29	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
30	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
31	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
32	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
33	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
34	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
35	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
36	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
37	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
38	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
39	17/12/19 17:32	General View	Load JPG	<input checked="" type="checkbox"/>
40	17/12/19 17:32	General View	Load JPG	

Video			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
41	17/12/19 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
42	17/12/19 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
43	17/12/19 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
44	17/12/19 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
45	17/12/19 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
46	17/12/19 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
47	17/12/19 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
48	17/12/19 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
49	17/12/19 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
50	17/12/19 17:32	General View	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/12/19 15:13	EMAIL FROM III DD 17122019	 Load PDF	
2	17/12/19 15:13	TP ESTIMATE	 Load PDF	
3	17/12/19 15:13	TP GIA REPORT	 Load PDF	
4	24/12/19 09:37	TP ESTIMATE- MARKED	 Load PDF	
5	02/01/20 10:05	EMAIL TO THIRD PARTY_REJECT DD 020120	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	18/12/19 08:33	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST

ResetSavePrint

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19022177/EPS3Q2

Date: 16/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant Vehicle No : FBM2355X Insured Vehicle No : SHC1051K
 Date of Loss: 19/11/2019 Nature of Claim: TP Claim No: MCT19110468

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: FBM2355X
 Make & Model: DUCATI DIAVEL, 1.2 Engine No: ZDM1198WM002092
 Reg. Date: 30/06/2014 (Man. Year: 2014) Chassis No: ZDMG103AAEB021547
 Colour: Red Odometer: 0 km
 Engine Capacity: 1198 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 120/70Z R17 Rear Tyre Size: 240/45Z R17
 Front Left Side: Pirelli 5 mm Rear Left Side: Pirelli 5 mm
 Front Right Side: 0 mm Rear Right Side: 0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,976.80	5,702.80	1,274.00	18.26
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,200.00	2,700.00	500.00	15.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	10,176.80	8,402.80	1,774.00	17.43
+ GST 7.00/7.00% (S\$)	712.38	588.20	124.18	17.43
Nett Amount (S\$)	10,889.18	8,991.00	1,898.18	17.43
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 17/12/2019
 Date Inspected: 17/12/2019 Inspected At: Wearnes Automotive Pte Ltd (Leng Kee 2)
 45 Leng Kee Road
 Singapore 159103

Estimated Period of Repair: 3.0 days

Adjuster: CHEN TSUE YEE

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

<https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=g...> 16/3/2020

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 13 Mar 2020)	
Parts:	N/A	DUCATI DIAVEL 1.2 (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for FBM2355X)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRAME SLIDERS	Cut	415.00 FS	*415.00 FS
2	1		*REAR SET KIT	Bent	1,840.00 FS	*1,840.00 FS
3	1		*EXHAUT PIPE ,H	Cut	309.90 FS	*309.90 FS
4	1		*GASKET ,EXHAUST	Necessary	5.00 FS	*5.00 FS
5	1		*EXHAUST PIPE VE	Cut	309.90 FS	*309.90 FS
6	1		*PIPE,EXHAUST C	Cut	813.50 FS	*813.50 FS
7	1		*EXHAUST VALVE C	Bent	16.10 FS	*16.10 FS
8	9		*WASHER	Necessary	5.40 FS	*5.40 FS
9	7		*WASHER	Necessary	4.20 FS	*4.20 FS
10	1		*HANDLEBAR	Bent	254.30 FS	*254.30 FS
11	1		*RADIATOR ,WATER	Bent	787.70 FS	*787.70 FS
12	3		*RUBBER PAD	Necessary	3.60 FS	*3.60 FS
13	3		*VIBRATION DAMPE	Necessary	7.80 FS	*7.80 FS
14	1		*FUEL TANK COVER	Not Necessary	1,210.80 FS	*- FS
15	2		*EMBLEM DUCATI	Not Necessary	63.20 FS	*- FS
16	1		*COVER ,RADIATOR	Cut	594.00 FS	*594.00 FS
17	1		*EMBLEM DIAVEL C	Necessary	26.40 FS	*26.40 FS
18	1		*COVER RADIATOR	Cut	310.00 FS	*310.00 FS

F=Franchise part. S=SpcNett.

Total Parts (S\$)	6,976.80	5,702.80
-------------------	----------	----------

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REPLACE DAMAGED PARTS	New	3,200.00	2,700.00
Gross Labour Cost (\$\$)			3,200.00	2,700.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >