

INS CASE OWNER:

CC 4 / 111190

LKK:
IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :S\$

Is driver the owner?

SHE 4111X

JIN

HP:

Date:

Nature of Accident:

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

If NO, Driver Name / Age: SOH CHOW YAN 70 Y

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHB 2249B

INSRS:
WSP:
Tel:
Liability:
RMKS:Ding
AutoINSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting Itr (1st):	
	Non-Reporting Itr (2nd):	
	Non-Reporting Itr (Final):	
	Notification Itr (if non-pickup):	
	Call OI:	
	After call Itr to OI:	
	Documentation Check List: Handler Typist	
	Notification Itr (if non-pickup)	
	After call Itr to OI:	
	Authorisation To Act:	
	Release Voucher:	
	Final Repair Bill:	
	Car Rental Invoice:	
	Towing Invoice:	
	LTA / CIA:	
	Medical Bill:	
	PIR:	
	Mandate/Reject Instruction:	
	LOD	
	Payment Breakdown Form:	
	Post-Repair Photos:	
	Others:	
PRELIMINARY ADVICE Date/Time: Sent By:		
FINALIZATION Date/Time: Confirm with: Confirm by:		
Repair Cost: \$4867.65 (6 days) Reduction: \$3360.83 % 41 Email Call		
FINAL SETTLEMENT Date/Time: Confirm with: Email Call		
Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 21		
Repair Cost: (w/ GST) \$5288.36		
Loss of Rental (LOR): \$586.00 (5 days) x \$117.20		
Loss of Use (LOU): \$ - (\$ x 5 days)		
Loss of Income (LOI): \$200.00 (\$40 x 5 days)		
LOR only LOR + LOU LOR + LO [Tick only one]		
GIA/LTA Search \$7.45		
Medical: \$ -		
Disbursement: \$ - (e.g. Tow/ Independent)		
Legal Cost: \$ -		
Total: \$6001.81 Global Sum \$: -		
FINAL PAYMENT Date/Time: Confirm with: Email Call		
Payee 1: \$6001.81 Name 1: Ding Automotive Pte Ltd		
Payee 2: (Strike if N.A.) \$ - Name 2:		
Payee 3: (Strike if N.A.) \$ - Name 3:		

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHB 2349B.

at Workshop m/s Ding Auto.

of 31 Corporation Rd

Insured:

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 6 days Res: Yes or No

Lum Sum: 1-8-1 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SHB 2349B

Yt Regn: 207 July

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Toyota Prius Hybrid

C.C

1798

Colour:

Yellow

A/C:

Insured / Std / NI / NA

Sp. Reading

410020

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JTDKB3FU103561112

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65R15

R:

77

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Westlake.

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A

D.O.I.

18/12/19 0530pm

Survey held at

Ding Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P #4869.63

(Red: #3760.83 / 411.7)

Date/Time, File Pass to?

☐

: Prelim. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Insp (\$

☐

: 'Misc' work (\$

Survey Fee:

Transportation:

5 + RS. 31

Photos

Notes

TOTAL

Report Format:

Unrep Sum / LEJ: 12

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

17/12/2019 9:34

OWNER'S PARTICULARS

JOB-NO: 50112281

NAME: CityCab PTE LTD (Fleet)

CONTACT: 85533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE
SINGAPORE 575717 0

64739522

VEHICLE DETAILS

LICENSE NO: SHB2349B

TRANS: AUTO

CHASSIS: JTDKB3FU103561112

MAKE / MODEL: TOYOTA / Prius Hybrid 1.8 CVT

ENGINE: 2ZRS055606

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 1

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
<u>LABOUR</u>							
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	1,500.00	0.00	1,500.00		Y	900
2 RESPRAY REAR BUMPER	1.00	250.00	0.00	250.00		Y	200
3 RESPRAY BOOTLID & GARNISH	1.00	250.00	0.00	250.00		Y	200
4 RESPRAY REAR END PANEL (INNER & OUTER)	1.00	250.00	0.00	250.00		Y	200
5 R&R REAR BOOTLID LOWER GLASS, BOOTLID COMPONENT, TAIL LAMP, SPARE TYRE COMPARTMENT	1.00	280.00	0.00	280.00		Y	X
6 CHECK WIRING & LIGHTING SYSTEM	1.00	100.00	0.00	100.00		Y	30
7 RESPRAY REAR RHS FENDER INNER & OUTER	1.00	250.00	0.00	250.00		Y	200
8 R&R REAR PASSENGER SEAT & SEAT BELT & QUOTA GLASS RH	1.00	180.00	0.00	180.00		Y	X
TOTAL:		3,060.00	0.00	3,060.00			
<u>MATERIALS</u>							
1 REAR BUMPER	1.00	499.60	124.88	374.62	L	Y	de
2 REAR BUMPER REINFORCEMENT	1.00	348.80	87.20	261.60	L	Y	2/3/4
3 REAR BUMPER REINFORCEMENT SPONGE	1.00	98.90	24.73	74.17	L	Y	8
4 REAR BUMPER REINFORCEMENT BRACKET RHS	1.00	98.60	24.65	73.95	L	Y	8
5 REAR BUMPER REINFORCEMENT BRACKET LHS	1.00	98.60	24.65	73.95	L	Y	X
6 REAR BUMPER RHS LOWER COVER	1.00	154.60	38.65	115.95	L	Y	de
7 REAR BUMPER LOWER SHIELD COVER	1.00	125.30	31.33	93.97	L	Y	X
8 REAR RHS TOWING CAP	1.00	36.20	9.05	27.15	L	Y	de
9 REAR RHS TAIL LAMP UPPER	1.00	438.10	109.53	328.57	L	Y	2/3/4
10 REAR RHS TAIL LAMP LOWER	1.00	466.80	121.70	345.10	L	Y	2/3/4
11 REAR RHS SPARE TYRE AIR VENT	1.00	110.50	27.63	82.87	L	Y	X
12 REAR END PANEL	1.00	629.60	157.45	472.15	L	Y	Rp
13 BOOTLID REGISTERED GARNISH	1.00	891.20	222.80	668.40	L	Y	2/3/4
14 BOOTLID REGISTERED GARNISH EMBLEM-HYBRID	1.00	49.97	12.49	37.48	L	Y	2/3/4
15 BOOTLID REGISTERED GARNISH EMBLEM-PRIUS	1.00	56.70	14.18	42.52	L	Y	2/3/4
16 BOOTLID REGISTERED GARNISH EMBLEM-LOGO	1.00	56.70	14.18	42.52	L	Y	2/3/4
17 REAR RHS FENDER	1.00	899.43	224.86	674.57	L	Y	Rp
18 END PANEL AND FENDER SEALANT	1.00	140.00	35.00	105.00	L	Y	X

G-STAR-WI-ET-001-02-Rev00

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SURDISP	REV PRICE
19 REAR BUMPER CLIPS	1.00	35.00	0.00	35.00	S	Y	121
20 REAR BUMPER PROTECTOR PAD	1.00	120.00	0.00	120.00	S	100 Y	121
21 REVERSE SENSOR SET	1.00	240.00	0.00	240.00	S	Y	200 121 <i>shorted</i>
22 BOOTLID REGISTERED GARNISH STICKER -COMFORT DELGRO,BOOK NOW,66152111	1.00	200.00	0.00	200.00	S	120 Y	121
23 WINDSCREEN PRIMER	1.00	80.00	0.00	80.00	S	Y	X
24 WINDSCREEN SEALANT	1.00	80.00	0.00	80.00	S	Y	X
25 WINDSCREEN DAMPER	1.00	80.00	0.00	80.00	S	Y	X
TOTAL:		8,054.70	304.96	4,749.74			

TOTAL PARTS & LABOUR: 9,114.70 1,304.96 7,809.74

EXCESS/LOADING: \$5 0.00

No. Of Day: 06

RE-SURVEY: BEFORE/AFTER PAINTING

PART BY PART OR LUMP SUM: \$5

DATE OF SURVEY: 18 / 12 / 11

SURVEYED BY: Tauphin

CONTACT NO: 9944 5001

FAX NO: _____

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL: _____

FAX: _____

DING AUTOMOTIVE PTE LTD

Blk 10, #01-20
 Sin Ming Industrial Est. Sec C
 Singapore 575645
 Tel: 6452 1208
 Fax: 6452 0614

Vehicle:	SHB23498
Model:	TOYOTA PRIUS
Chassis:	JTDKB3FU103561112

PARTS SUPPLEMENTARY & QUOTATION FORM

NO	DESCRIPTION	QTY	LIST	DISC	PRICE	SURVEYORS MARKING
1	REAR BUMPER DIFFUSER	1	\$ 558.30	20%	\$ 418.72	DM
				PARTS	\$ 418.72	

PARTS	\$ 418.72	
TOTAL	\$ 418.72	

Part By Part

Labour = \$1730

S/N = \$455

Parts = \$2682.63

L + S + P = \$4867.63

Final Amount = \$4867.63

\$8228.46

TO :

FAX NO:

ESTIMATE REPORT 1ST Quotation

17/12/2019 9:34

JOB-NO: 50112281

OWNER'S PARTICULARS

NAME: CityCab PTE LTD (Fleet)

CONTACT: 65533880

Page 1 of 2

ADDRESS: 383 SIN MING DRIVE
SINGAPORE 575717 0

64739522

VEHICLE DETAILS

LICENSE NO: SHB2349B

TRANS: AUTO

CHASSIS: JTDKB3FU103561112

MAKE / MODEL: TOYOTA / Prius Hybrid 1.8 CVT

ENGINE: 2ZRS055608

OWNER'S INSURER: MS First Capital Insurance Limited

JOB-CODE: TP

SA: Ding Auto User 1

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
LABOUR							
1 STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS	1.00	1,500.00	0.00	1,500.00		Y	900
2 RESPRAY REAR BUMPER	1.00	250.00	0.00	250.00		Y	200
3 RESPRAY BOOTLID & GARNISH	1.00	250.00	0.00	250.00		Y	200
4 RESPRAY REAR END PANEL (INNER & OUTER)	1.00	250.00	0.00	250.00		Y	200
5 R&R REAR BOOTLID LOWER GLASS , BOOTLID COMPONENT , TAIL LAMP , SPARE TYRE COMPARTMENT	1.00	280.00	0.00	280.00		Y X	
6 CHECK WIRING & LIGHTING SYSTEM	1.00	100.00	0.00	100.00		Y	30
7 RESPRAY REAR RHS FENDER INNER & OUTER	1.00	250.00	0.00	250.00		Y	200
8 R&R REAR PASSENGER SEAT & SEAT BELT & QUOTA GLASS RH	1.00	180.00	0.00	180.00		Y	X
TOTAL:		3,060.00	0.00	3,060.00			
MATERIALS							
1 REAR BUMPER	1.00	499.50	124.88	374.62	L	Y	de ✓
2 REAR BUMPER REINFORCEMENT	1.00	348.80	87.20	261.60	L	Y	?
3 REAR BUMPER REINFORCEMENT SPONGE	1.00	98.90	24.73	74.17	L	Y	?
4 REAR BUMPER REINFORCEMENT BRACKET RHS	1.00	98.60	24.65	73.95	L	Y	?
5 REAR BUMPER REINFORCEMENT BRACKET LHS	1.00	98.60	24.65	73.95	L	Y	X
6 REAR BUMPER RHS LOWER COVER	1.00	154.60	38.65	115.95	L	Y	de ✓
7 REAR BUMPER LOWER SHIELD COVER	1.00	125.30	31.33	93.97	L	Y	?
8 REAR RHS TOWING CAP	1.00	36.20	9.05	27.15	L	Y	de ✓
9 REAR RHS TAIL LAMP UPPER	1.00	438.10	109.53	328.57	L	Y	?
10 REAR RHS TAIL LAMP LOWER	1.00	486.80	121.70	365.10	L	Y	Can ✓
11 REAR RHS SPARE TYRE AIR VENT	1.00	110.50	27.63	82.87	L	Y	?
12 REAR END PANEL	1.00	629.80	157.45	472.35	L	Y	Rx
13 BOOTLID REGISTERED GARNISH	1.00	891.20	222.80	668.40	L	Y	Can ✓
14 BOOTLID REGISTERED GARNISH EMBLEM-HYBRID	1.00	49.97	12.49	37.48	L	Y	net ✓
15 BOOTLID REGISTERED GARNISH EMBLEM-PRIUS	1.00	56.70	14.18	42.52	L	Y	net ✓
16 BOOTLID REGISTERED GARNISH EMBLEM - LOGO	1.00	56.70	14.18	42.52	L	Y	net ✓
17 REAR RHS FENDER	1.00	899.43	224.86	674.57	L	Y	Rx
18 END PANEL AND FENDER SEALANT	1.00	140.00	35.00	105.00	L	Y	X

CLAIM DETAILS

DESCRIPTION	QTY	QUOTED COSTS	DISCOUNT	DISC PRICE	IND	SUR.DISP	REV PRICE
19 REAR BUMPER CLIPS	1.00	35.00	0.00	35.00	S	Y	121 ✓
20 REAR BUMPER PROTECTOR PAD	1.00	120.00	0.00	120.00	S	100 Y	121 ✓
21 REVERSE SENSOR SET	1.00	240.00	0.00	240.00	S	Y	200 ?
22 BOOTLID REGISTERED GARNISH STICKER -COMFORT DELGRO,BOOK NOW,65152111	1.00	200.00	0.00	200.00	S	120 Y	121 ✓
23 WINDSCREEN PRIMER	1.00	80.00	0.00	80.00	S	Y	✓
24 WINDSCREEN SEALANT	1.00	80.00	0.00	80.00	S	Y	✓
25 WINDSCREEN DAMPER	1.00	80.00	0.00	80.00	S	Y	✓
TOTAL:		6,054.70	304.96	4,749.74			
TOTAL PARTS & LABOUR :		9,114.70	1,304.96	7,809.74			

EXCESS/LOADING: S\$ 0.00

No. Of Day: 06

RE-SURVEY: BEFORE/AFTER PAINTING

PART-BY-PART OR LUMP SUM: S\$

DATE OF SURVEY: 18 / 12 / 11

SURVEYED BY: Taphin

CONTACT NO: 9244 8891

FAX NO:

NOTE: LUMP SUM AMOUNT WOULD BE REVISED IF SUPPLEMENT REPAIR IS REQUIRED

DAuto001

Ding Auto User 1

ESTIMATOR

STA AUTOCENTRE

TEL:

FAX:

UKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

DING AUTOMOTIVE PTE LTD

Blk 10, #01-20
Sin Ming Industrial Est. Sec C
Singapore 575645
Tel: 6452 1208
Fax: 6452 0614

Vehicle:	SHB2349B
Model:	TOYOTA PRIUS
Chassis:	JTDKB3FU103561112

PARTS SUPPLEMENTARY & QUOTATION FORM

NO	DESCRIPTION	QTY	LIST	DISC	PRICE	SURVEYORS MARKING
1	REAR BUMPER DIFFUSSER	1	\$ 558.30	25%	\$ 446.64	
				PARTS	\$ 446.64	

PARTS	\$ 446.64	
LABOUR	\$ -	
SPECIAL NETT	\$ -	
TOTAL	\$ 446.64	

Summer Lee (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, 16 December, 2019 5:26 PM
To: Taxis Customer Service; 'sur@lkkauto.com'; Nivitha (LKK Auto)
Cc: Zuhaidah Samsuri
Subject: RE: ACCIDENT INVOLVING SHB2349B AND SHD4111X ON 14/12/2019 SURVEYOR ARRANGEMENT
Attachments: SAS2719011.pdf; receipt-20191216-133923.pdf

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SHB2349B and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee

 **INDIA
INTERNATIONAL
INSURANCE
SINGAPORE**
Serving the region since 1987
64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

p: Vaidivelan
T: 10.43am 17/12/19
V: In
S: Taufik

From: Taxis Customer Service [mailto:taxiscs@stengg.com]
Sent: 16 December, 2019 2:51 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg
Subject: RE: ACCIDENT INVOLVING SHB2349B AND SHD4111X ON 14/12/2019 SURVEYOR ARRANGEMENT

Dear Officer,

Kindly please arrange **LKK Auto Consultants Pte Ltd** to conduct survey. Thank you

Best Regards,
VADIVELAN MOHAN
Ding Automotive Pte Ltd
Hp : 96891857 / 62657130

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Monday, December 16, 2019 2:33 PM
To: Taxis Customer Service <taxiscs@stengg.com>

Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg

Subject: RE: ACCIDENT INVOLVING SHB2349B AND SHD4111X ON 14/12/2019 SURVEYOR ARRAGEMENT

WARNING! THIS EMAIL ORIGINATES FROM OUTSIDE ST ENGINEERING.

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

From: Taxis Customer Service [<mailto:taxiscs@stengg.com>]

Sent: 16 December, 2019 1:48 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: kelly.ding@dingauto.sg; dd.hashim@dingauto.sg; Claims@dingautomotive.com.sg

Subject: ACCIDENT INVOLVING SHB2349B AND SHD4111X ON 14/12/2019 SURVEYOR ARRAGEMENT

Dear Officer,

Kindly please arrange survey for vehicle **SHB2349B**. Vehicle already grounded inside workshop. Survey location will be at 31 Corporation Road.

Best Regards,
VADIVELAN MOHAN
Ding Automotive Pte Ltd
Hp : 96891857 / 62657130

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

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It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SHB2349B (MCT19120347)**

[SHD4111X]

TP

CITYCAB PTE LTD

Dec 14 2019 10:00PM

[COMFORT TRANSPORTATION PTE LTD]

Ding Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 03/01/2020 16:05 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SHB2349B - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00:No need, we have updated our system.

Print Received Message

This mail is associated with :

*SHB2349B (MCT19120347)
[SHD4111X]
TP
CITYCAB PTE LTD
Dec 14 2019 10:00PM
[COMFORT TRANSPORTATION PTE LTD]
Ding Auto Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 05/03/2020 16:26 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$6001.81) - SHB2349B - Claim Handler: Zuhaidah Bte Samsuri

Approved:6001.81.

...CLAIM SUBFOLDER...(Pending for Survey Report)
Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	17 Dec 2019 Edit Reg		16 Dec 2019 00:00 Edit Adj Rpt	S\$4,867.65 Edit Estimates	S\$4,867.65 View Rpt		Pending for Survey Report Cancel Case

MainReferenceClaim DetailsDocumentsShow All

CLAIM SUBFOLDER DETAILS

[Created by adjuster]

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: -		
Main Claimant:	CITYCAB PTE LTD, Co. Reg. No.: 199502839G		
Vehicle Reg. No.:	SHB2349B	Date of Loss:	14/12/2019 22:00 - :59 [29 Months and 2 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / MCT19120347	Policy/Cover Note No.:	MCOM0015
Vehicle Reg. No. (Insured):	SHD4111X	Policy No. (Claimant):	D-18088937MFSH
		Excess:	
Repairer:	Ding Automotive Pte Ltd (HQ) 31 CORPORATION ROAD, 549825 Boon Lay - Tel: 96992878		
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 27/12/2019]		

ASSOCIATED MAIL RECEIVED

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- III_SG (05/03/2020): Alert - Adj Mandate Approved (S\$6001.81) - SHB2349B - Claim Handler: Zuhaidah Bt...
- III_SG (21/02/2020): Alert - Adj Mandate Maintained - SHB2349B - Claim Handler: Zuhaidah Bte Samsuri
- III_SG (03/01/2020): Alert - Adj Mandate Approved (S\$0.00) - SHB2349B - Claim Handler: Zuhaidah Bte S...
- III_SG (30/12/2019): Alert - Adj Mandate Approved (S\$0.00) - SHB2349B - Claim Handler: Zuhaidah Bte S...

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Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHB2349B (MCT19120347)
[SHD4111X]
TP
CITYCAB PTE LTD
Dec 14 2019 10:00PM
[COMFORT TRANSPORTATION PTE LTD]
Ding Automotive Pte Ltd

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Photos/Images			3 per page	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/01/20 11:21	Odometer Reading	 Load JPG	☒
2	13/01/20 11:21	Chassis Number	 Load JPG	☒
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4	13/01/20 11:21	General View	 Load JPG	☒
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79	27/02/20 11:25	After Repair Photo	 Load JPG	☒
80	27/02/20 11:25	After Repair Photo	 Load JPG	☒
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Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
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2	23/12/19 11:40	TP_GIA_REPORT	 Load PDF	
3	24/12/19 08:46	TP ESTIMATE- MARKED	 Load PDF	
4	13/01/20 11:33	LOD AND OTHER DOCUMENTS W EST LIST MARKED	 Load PDF	
5	05/02/20 15:08	RENTAL RECEIPT	 Load PDF	
6	05/02/20 15:08	RENTAL MILEAGE	 Load PDF	
7	05/02/20 15:08	LTA SEARCH	 Load PDF	
8	05/02/20 15:08	LOD	 Load PDF	
9	31/03/20 10:45	WORKSHOP INVOICE	 Load PDF	
10	31/03/20 10:45	DISCHARGE VOUCHER	 Load PDF	
11	31/03/20 10:45	AUTHORISATION TO ACT FORM	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	18/12/19 08:38	Singapore Accident Statement	 Load PDF	
2	20/02/20 09:11	Letter of Demand from Third Party TPD LOD FROM DING AUTOMOTIVE PTE LTD	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer			
Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19022169/T1GA3Q2
Date: 31/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
Claimant SHB2349B Insured Vehicle No : SHD4111X
Vehicle No : SHB2349B
Date of Loss: 14/12/2019 Nature of Claim: TP Claim No: MCT19120347

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHB2349B Engine No: 2ZRS055608
Make & Model: TOYOTA PRIUS TAXI, 1.8 (A) Chassis No: JTDKB3FU103561112
Reg. Date: 12/07/2017 (Man. Year: 2017) Odometer: 410020 km
Colour: Yellow
Engine Capacity: 1798 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
Front Left Side: West Lake 6 mm Rear Left Side: West Lake 6 mm
Front Right Side: West Lake 6 mm Rear Right Side: West Lake 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,168.50	3,137.65	2,030.85	39.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,060.00	1,730.00	1,330.00	43.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,228.50	4,867.65	3,360.85	40.84
+ GST 7.00/7.00% (S\$)	576.00	340.74	235.26	40.84
Nett Amount (S\$)	8,804.50	5,208.39	3,596.11	40.84
+ Loss of Use (5.0 x S\$40.00/day) (S\$)		200.00		
+ Car Rental (5.0 x S\$117.20/day) (S\$)		586.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		6,001.84		

INSPECTION

Date of Assignment: 16/12/2019
Date Inspected: 18/12/2019 Inspected At: Ding Automotive Pte Ltd
31 CORPORATION ROAD
SINGAPORE 649825
Estimated Period of Repair: 6.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Feb 2020)
Parts:	144	TOYOTA PRIUS TAXI 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHB2349B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	499.50 FL	*499.50 FL
2	1		*REAR BUMPER REINFORCEMENT	Deformed	348.80 FL	*348.80 FL
3	1		*REAR BUMPER REINFORCEMENT SPONGE	Not Necessary	98.90 FL	*- FL
4	1		*REAR BUMPER REINFORCEMENT BRACKET RHS	Not Necessary	98.60 FL	*- FL
5	1		*REAR BUMPER REINFORCEMENT BRACKET LHS	Not Necessary	98.60 FL	*- FL
6	1		*REAR BUMPER RHS LOWER COVER	Deformed	154.60 FL	*154.60 FL
7	1		*REAR BUMPER LOWER SHIELD COVER	Not Necessary	125.30 FL	*- FL
8	1		*REAR RHS TOWING CAP	Deformed	36.20 FL	*36.20 FL
9	1		*REAR RHS TAIL LAMP UPPER	Damaged	438.10 FL	*438.10 FL
10	1		*REAR RHS TAIL LAMP LOWER	Cracked	486.80 FL	*486.80 FL
11	1		*REAR RHS SPARE TYRE AIR VENT	Not Necessary	110.50 FL	*- FL
12	1		*REAR END PANEL	Repair	629.80 FL	*- FL
13	1		*BOOTLID REGISTERED GARNISH	Cracked	891.20 FL	*891.20 FL
14	1		*BOOTLID REGISTERED GARNISH EMBLEM -HYBRID	Necessary	49.97 FL	*49.97 FL
15	1		*BOOTLID REGISTERED GARNISH EMBLEM -PRIUS	Necessary	56.70 FL	*56.70 FL
16	1		*BOOTLID REGISTERED GARNISH EMBLEM -LOGO	Necessary	56.70 FL	*56.70 FL
17	1		*REAR RHS FENDER	Repair	899.43 FL	*- FL
18	1		*END PANEL AND FENDER SEALANT	Not Necessary	140.00 FL	*- FL
19	1		*REAR BUMPER CLIPS	Necessary	35.00 FS	*35.00 FS
20	1		*REAR BUMPER PROTECTOR PAD	Necessary	120.00 FS	*100.00 FS
21	1		*REVERSE SENSOR SET	Shorted	240.00 FS	*200.00 FS
22	1		*BOOTLID REGISTERED GARNISH STICKER -COMFORTDELGRO, BOOK NOW, 65152111	Necessary	200.00 FS	*120.00 FS
23	1		*WINDSCREEN PRIMER	Not Necessary	80.00 FS	*- FS
24	1		*WINDSCREEN SEALANT	Not Necessary	80.00 FS	*- FS
25	1		*WINDSCREEN DAMPER	Not Necessary	80.00 FS	*- FS
26	1		*REAR BUMPER DIFFUSER	Damaged	558.30 FL	*558.30 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	6,613.00	4,031.87
- List Item Discount on L Items 25.00/25.00% (S\$)	1,444.50	894.22
Total Parts (S\$)	5,168.50	3,137.65

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	STRAIGHTEN AND PANEL BEAT ACCIDENT AREAS.	New	1,500.00	900.00
2	RESPRAY REAR BUMPER.	New	250.00	200.00
3	RESPRAY BOOTLID & GARNISH.	New	250.00	200.00
4	RESPRAY REAR END PANEL. (INNER & OUTER)	New	250.00	200.00
5	R&R REAR BOOTLID LOWER GLASS, BOOTLID COMPONENT, TAIL LAMP, SPARE TYRE COMPARTMENT.	New	280.00	0.00
6	CHECK WIRING & LIGHTING SYSTEM.	New	100.00	30.00
7	RESPRAY REAR RHS FENDER INNER & OUTER.	New	250.00	200.00
8	R&R REAR PASSENGER SEAT & SEAT BELT & QUOTA GLASS RH.	New	180.00	0.00
Gross Labour Cost (S\$)			3,060.00	1,730.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >