

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Tuesday, 25 February, 2020 4:52 PM
To: Claims
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD - ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019 ***LKK REF:CC3/AIG19022117/R1hb3
Attachments: SAftersales20022515420.pdf

Without Prejudice

Dear Nadia,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Tuesday, 25 February, 2020 4:23 PM
To: Vic (LKKAUTO); Admin A; Adrian Ling (LKKAUTO)
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019 ***LKK REF:CC3/AIG19022117/hb3

Dear Vic,

Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,
Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 18 December, 2019 11:18 AM

To: claims@premiumauto.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019

***LKK REF:CC3/AIG19022117/hb3

WITHOUT PREJUDICE

Dear Kelvin,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: claims@premiumauto.com.sg [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 18 December, 2019 11:04 AM

To: Vic (LKKAuto)

Cc: 'Claims'

Subject: RE: ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019

***LKK REF:CC3/AIG19022117/hb3

Dear Vic,

Kindly let us have the status on liability clearance.

Thank you.

Best Regards,

Kelvin Khoo

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Shu Pei (LKKAuto) <shupei@lkkauto.com>
Sent: Monday, 16 December 2019 5:11 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: FW: ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019
***LKK REF:CC3/AIG19022117/hb3

Dear George,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 16 December 2019 4:24 PM
To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019

Dear all,

Kindly assist liability clearance for above mention case We propose 100% direct settlement in our client's favour

Please advise who is the officer in-charge shall we liaise with. To avoid dispute during finalisation we propose LOU/R at \$60/100 per day.

Attached is the GIA report for your reference and we will send you the estimate once ready.

Kindly arrange the survey on 19/12/2019@10AM. Owner waiting.

Address : 281 Alexandra Road Singapore 159938

Do take note,

TP is insured with AIG.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

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