

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 19 March, 2020 4:33 PM
To: Claims
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD - ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019 ***LKK REF:CC3/AIG19022117/R1hb3
Attachments: DV.pdf

Without Prejudice

Dear Nadia,

We refer further to our below email.

Purely for an amicable settlement in a without prejudice basis and admission of any liability, we have our principal's mandate and we confirm acceptance of your offer of **\$1,013.45** (all in).

Kindly chop and sign the attached DV then forward back a copy to us for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters."

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Vic (LKKAUTO)
Sent: Wednesday, 18 March, 2020 10:53 AM
To: Claims
Cc: Admin A; Vic (LKKAUTO)
Subject: RE: LOD - ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019 ***LKK REF:CC3/AIG19022117/R1hb3

Without Prejudice

Dear Nadia,

We refer to your below email.

Please be informed that we are still pending for our principal's mandate approval.

We will follow up and will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contains confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 18 March, 2020 10:38 AM

To: Vic (LKKAuto); Admin A

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019 ***LKK REF:CC3/AIG19022117/R1hb3

Dear Vic,

We would like to follow up on above case, kindly advise on settlement.

Thank you.

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 10 March, 2020 9:15 AM

To: 'Vic (LKKAuto)' <vicalpeh@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019 ***LKK REF:CC3/AIG19022117/R1hb3

Dear Vic,

Any updates on the offer?

Best Regards,

Nadia

Claims Administrator

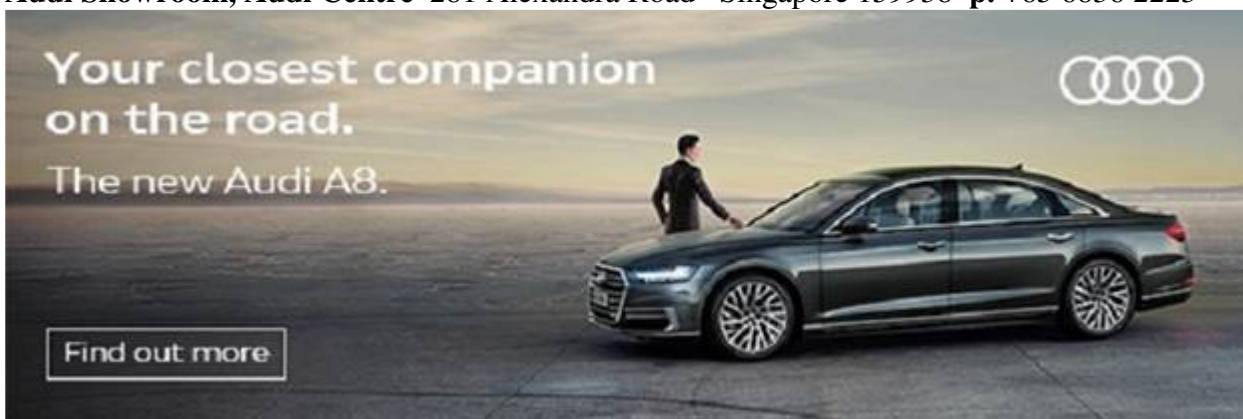
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.
If you have received it in error, please notify us immediately by reply email and then delete this message from your system.
Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, 25 February, 2020 4:52 PM

To: Claims <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: LOD - ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019 ***LKK REF:CC3/AIG19022117/R1hb3

Without Prejudice

Dear Nadia,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 25 February, 2020 4:23 PM

To: Vic (LKKAuto); Admin A; Adrian Ling (LKKAuto)

Cc: claims@premiumauto.com.sg

Subject: RE: LOD - ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019 ***LKK REF:CC3/AIG19022117/hb3

Dear Vic,

Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards,

Nadia

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged. If you have received it in error, please notify us immediately by reply email and then delete this message from your system. Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, 18 December, 2019 11:18 AM

To: claims@premiumauto.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019

***LKK REF;CC3/AIG19022117/hb3

WITHOUT PREJUDICE

Dear Kelvin,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

From: claims@premiumauto.com.sg [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 18 December, 2019 11:04 AM

To: Vic (LKKAuto)

Cc: 'Claims'

Subject: RE: ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019

***LKK REF:CC3/AIG19022117/hb3

Dear Vic,

Kindly let us have the status on liability clearance.

Thank you.

**Best Regards,
Kelvin Khoo
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

D. +65 6768 9911 **P.** +65 9871 9902

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Shu Pei (LKKAuto) <shupe@lkkauto.com>

Sent: Monday, 16 December 2019 5:11 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: FW: ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019

***LKK REF:CC3/AIG19022117/hb3

Dear George,

We refer to the below email.

Please be informed that we are currently pending for our insured's report.

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

Thank you

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 16 December 2019 4:24 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: ACCIDENT BETWEEN SGV 8871 R AND YOUR INSURED SMC 4001 B ON 12/12/2019

Dear all,

Kindly assist liability clearance for above mention case We propose 100% direct settlement in our client's favour

Please advise who is the officer in-charge shall we liaise with. To avoid dispute during finalisation we propose LOU/R at \$60/100 per day.

Attached is the GIA report for your reference and we will send you the estimate once ready.

Kindly arrange the survey on 19/12/2019@10AM. Owner waiting.

Address : 281 Alexandra Road Singapore 159938

Do take note,

TP is insured with AIG.

Best Regards,

George Wong

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you