

Mei Kwan (LKKAuto)

From: venessa.chan@fwd.com
Sent: Monday, 16 December, 2019 10:55 AM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: motorclaims.sg@fwd.com; lionel.tan@fwd.com
Subject: Accident involving veh no: SHA 1666Y & SDL 139Z on 06.12.19 CLAIM REF: 1201900038703

Follow Up Flag: Follow up
Flag Status: Completed

Hi Nivitha,

Refer to email dated on 09.12.2019, 11.12.2019 & tele-conversation on 13.12.2019, please assist to create case in Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

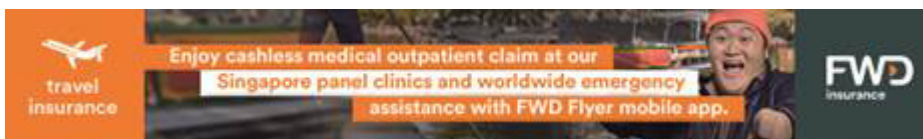


FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Venessa Chan - SGUser
Sent: Wednesday, December 11, 2019 9:09 AM
To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'
Cc: Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser
Subject: Accident involving veh no: SHA 1666Y & SDL 139Z on 06.12.19 CLAIM REF: 1201900038703

Hi Nivitha,

Please assist to create case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

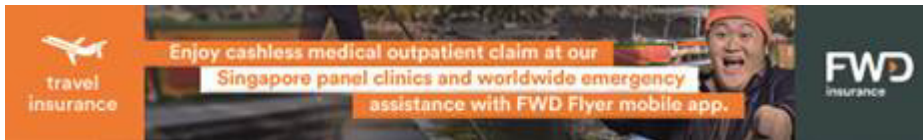


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From: Venessa Chan - SGUser

Sent: Monday, December 9, 2019 11:10 AM

To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

Cc: Motor Claims SG - SG Common; Lionel Tan Tian Pei - SGUser

Subject: Accident involving veh no: SHA 1666Y & SDL 139Z on 06.12.19 CLAIM REF: 1201900038703

Dear Nivitha/Celine,

Please refer to the email below and liaise with TP repairer for PRS.

CHUNNI MOTOR WORK PTE LTD

REPAIR ESTIMATE

VEHICLE NO: SHA 1666Y

MAKE :

MODEL : TOYOTA PRIUS

DATE : 6.12.2019

TEL NO : 6542 5119

FAX NO : 6542 6039

Please create the case in Merimen.

Kindly upload all correspondence emails/documents sent to you into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

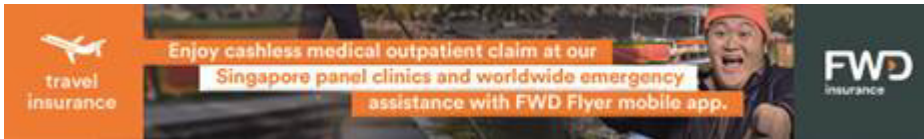


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From: Venessa Chan - SGUser
Sent: Monday, December 9, 2019 11:06 AM
To: 'Chunni Motor'
Cc: Motor Claims SG - SG Common
Subject: Accident involving veh no: SHA 1666Y & SDL 139Z on 06.12.19

Hi Sir/Madam,

Thank you for the selection of LKK Auto Consultants.
We will proceed to assign survey.

Thank you.

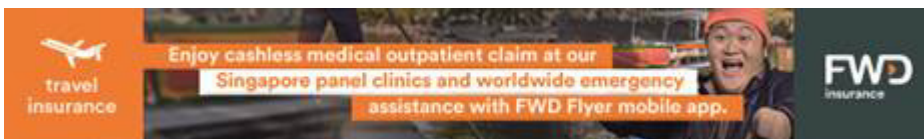
Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.
6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986
E venessa.chan@fwd.com
W www.fwd.com.sg



From: Chunni Motor [<mailto:chunnimotor@gmail.com>]
Sent: Monday, December 9, 2019 11:02 AM
To: Venessa Chan - SGUser
Subject: Re: Accident involving veh no: SHA 1666Y & SDL 139Z on 06.12.19

Dear Sir,

We appoint LKK Auto Consultants P/L.

Thank you

Regards,
Chunni Motor Work P/L

On Mon, Dec 9, 2019 at 9:18 AM <venessa.chan@fwd.com> wrote:

| WITHOUT PREJUDICE

Dear Sir/Madam,

Refer to your email dated on 07.12.2019 of the PRI Notice of your client's vehicle SHA1666Y:

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

***Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

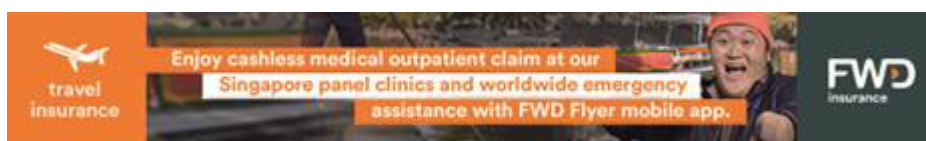


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6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Chunni Motor [mailto:chunnimotor@gmail.com]
Sent: Saturday, December 7, 2019 9:54 AM
To: Motor Claims SG - SG Common
Subject: Accident involving veh no: SHA 1666Y & SDL 139Z on 06.12.19

Dear Sir/Mdm,

We refer the above mentioned matter.

We enclosed herewith the relevant documents for your necessary action.

In line with the new protocol, kindly provide us with the list of surveyors on your panel for assessment of the damaged accident taxi involved.

Kindly survey at AMK Autopoint, Soon Hock Motor, #01-05/06.

Should you have any queries, please do not hesitate to contact Ms Lynn or Ms Irene at 65425119 or 6542 7162

Thank you for your kind assistance.

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