

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJN 5665 G

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/1485/2019/NH

27TH JAN 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SGA 8887 S, Audi A3 SEDAN 1.4 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SGA 8887 S**, claimant, **Mr. Lum Sow Kok**, please find the related document as per attached.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

1. A copy of the Original invoice no. 85014897 – S\$ 7,004.82.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of the Breakdown of Payment attached
5. A copy of the Rental Bill - S\$ 400.00 (S\$ 100.00 x 4 working days)
6. A copy of the GIA search – S\$ 2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encls

AIG – SGA 8887 S



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG19022097/T1db3

30 DECEMBER 2019

SHAHROL NIZAM BIN ABDUL MALIK
BLK 890B TAMPINES STREET AVENUE 1
#08-321
SINGAPORE 522890

Dear Sir/Madam,

**ACCIDENT INVOLVING SJN 5665G(AIG) / SGA 8887S/ OTHERS ALONG/ AT SLIP
ROAD FROM JALAN AHMAD IBRAHIM TO AYE(CITY) ON 13/12/2019**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SGA 8887S against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: jiale@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, LUM SOW KOK (the third party claimant) of 29 WEST COAST RISE
#11-15, Singapore 127472 (address), owner of SGA8887S (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SGA8887S that was damaged pursuant to the accident which occurred on 13/12/2019
(date) along SLIP ROAD ON JALAN AHMAD IBRAHIM TOWARDS AYE (location) involving vehicle no/s
SJN5665G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 27 (day) of DEC (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

LKK ref only

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 7004.82 (Repair Cost), S\$ 400.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SGA8887S that was damaged pursuant to the accident which occurred on 13/12/2019 (date) along SLIP ROAD ON JALAN AHMAD IBRAHIM TOWARDS AYE(CITY) (location) involving vehicle no/s SJN5665G. This is pursuant to the inspection conducted on 18/12/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LUM SOW KOK ("the third party claimant") of vehicle no. SGA8887S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGA8887S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4th (day) of MAR (month) 2020 (year)



MTH

Signed by appointed surveyor

MANDATE APPROVED ON 4/3/2020

MTH



Signed by "the workshop" (with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 7009.82 (Repair Cost), S\$ 400.00 (Loss of rental use), S\$ 2.00 (Disbursement), for vehicle no. SGA8887S that was damaged pursuant to the accident which occurred on 13/12/2019 (date) along SLIP ROAD ON JALAN AHMAD IBRAHIM TOWARDS AYE(CITY) (location) involving vehicle no/s SJN5665G. This is pursuant to the inspection conducted on 18/12/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LUM SOW KOK ("the third party claimant") of vehicle no. SGA8887S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGA8887S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4th (day) of MAR (month) 2020 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408696
Main Telephone 6386 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9829 1233
Email customer.care@premiumauts.com.sg

INS TAX INVOICE

Page 1 11:04

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014897 Date : 25/02/2020 Order : SGA88875 Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SGA88875 (V 24906) Regn Date: 27/03/2015 Mileage: 81253 WIP No.: 22950

Model: A3 SEDAN 1.4 TFSI (AMBIENTE) 8 Chassis: WAUZZZ8V7F1061296 Engine: C2C 220327 Dept: U

You have been assisted by :- UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR LID'S CONVENIENCE LOCK SYSTEM AND WIRE HARNES FOR TAIL LIGHT	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER AND REAR LID.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER AND REAR LID	1100.00	1.00	1,100.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8V5807067A GRU	COVER(SHARE)	Less 020%	1.00	1708.00
X	A8V5827025F	(A) (SK) LID 20/12/19	Less 020%	1.00	2417.00
X	A8V5827705E	WTHRSTRIP(LAST)	Less 020%	1.00	184.50
X	A8D0853419F	PACKING	Less 020%	1.00	17.40
X	A8V7853742 2ZZ	AUDI SIGN(LAST)	Less 020%	1.00	112.50
X	A8P0853741 2ZZ	NAME PLATE	Less 020%	1.00	86.60
X	A8X0853737A 2ZZ	INSCRIPTION 'TFSI'	Less 020%	1.00	86.60
X	A8T0827310A	CLIP AP	Less 020%	4.00	1.40

Parts 3,694.56
Labour 0.00
Sublet 2,852.00
Menus 0.00
Lubricant 0.00

Sub-Total 6,546.56

7% GST 458.26

Grand Total 7,004.82



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

202001 - 0106

Hirer's Name Lum Sow Kok	Date of Birth 31/05/66	Passport/ Nric No. S1740150E	Nationality
Address 29 West Coast Rise	Occupation	Driving Licence No. As Above	Date of Expiry Life
#11-15	Postal Code 127472	Contact No.	Mobile Phone No. 97803301
Joint Hirer's / Guarantor's Name	Date of Birth	Passport/ Nric No.	Nationality
Address	Occupation	Driving Licence No.	Date of Expiry
	Postal Code	Contact No.	Mobile Phone No.

CHECK OUT

Date 13-1-2020	Time 9am	Mileage KM	E <input checked="" type="checkbox"/> 1/2 <input type="checkbox"/> 3/4 <input type="checkbox"/> F
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CHECK IN

Date 16-1-2020	Time 5:08pm	Mileage KM	Remarks
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IMPORTANT NOTES

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 3yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension: One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT	RATE (\$)	TOTAL (\$)
RATE	4 @	100	400
DISCOUNT			
GST @ 7%			
TOTAL			400
EXTENSION			m102811
		202001 - 0094	
Audi/Tony SA8887S			
DEPOSIT (refundable) S\$			
CHANGED OVER FROM VEH.		DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.



Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SLJ9937T

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

LUM SOW KOK
NO. 29 #11-15
WEST COAST RISE
SINGAPORE 127472

ATTN : LUM SOW KOK

INVOICE : AR2001-0243
DATE : 17/01/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202001-0106

DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SLJ9937T 373.83
Make / Model :
Rental Dates : Rental Billing From 13/01/2020 To 16/01/2020 (inclusive)
Period : 4 days
Rental Rate : S\$ 100.00 Per Day (Including GST)
Reference No : SGA8887S

AMOUNT : S\$
FOUR HUNDRED DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 373.83
GST 7% : 26.17

TOTAL S\$: 400.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

Hirer:

LUM SOW KOK

OFFICIAL RECEIPT

DESCRIPTION	AMOUNT (SGD)
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Official Receipt No : **202001-0094**
Account of : LUM SOW KOK
Date Issued : 17/01/2020
Vehicle Reg No. : SLJ9937T
Rental Dates : 13/01/2020
Amount Received : S\$ 400.00
Payment Type: : MASTER M102811 S\$ 400.00
Payment for Invoice : AR2001-0243
Comments :

TOTAL AMOUNT RECEIVED	S\$ 400.00
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* This is a computer generated document. No signature is required.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-19-206224
Date of Request: 14/12/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 14/12/2019
Enquiry By: Tony Foong Chin Fong
TP Vehicle No.: SJN5665G
Accident Date: 13/12/2019

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SJN5665G	AIG Asia Pacific Insurance Pte. Ltd.	16/03/2019-15/03/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
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TAX INVOICE

Our Ref No: GR-19-206224

Date of Request: 14/12/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date: 14/12/2019
Enquiry By: Tony Foong Chin Fong
TP Vehicle No.: SJN5665G
Accident Date: 13/12/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque