

振明摩哆 CHIN MENG MOTORS

1 Kaki Bukit Ave 6, #01-40 Autobay@Kaki Bukit, Singapore 417883
Tel: 6747-4810 Fax: 6745-5018
cmmotors@singnet.com.sg

Our Ref: CMM039/21/TP

Your Ref: TP claim against SHA2968U

7-May-21

MS First Capital Insurance Limited

36 Robinson Road
#16-01 City House
Singapore 068877

Attn: Motor Claims Department

Dear Sir/Ms,

Accident Involving TBG2721 and SHA2968U on 01-11-2019 along Gul Circle.

We refer to the above matter. The accident was caused solely by the negligence of your insured and as a result, our client had incurred the following cost and losses:-

Cost of Repair (Surveyed by your surveyor):	S\$	2,600.00
Loss of use 05days(04 days+ 1 Sunday) @\$20.00 :		100.00
GIA search fee:		-
	S\$	<u>2,700.00</u>

Enclosed are copies of following documents for your perusal:

- (X) Repair bill
- (X) Photocopy of driver's IC & DL
- (X) GIA search fee

振明摩哆
CHIN MENG MOTORS



LETTER OF AUTHORIZATION

To:

The Claim Manager

MS First Capital Insurance Limited
36 Robinson Road
#16-01 City House
Singapore 068877

Ref: To be advised

I/WE, Mohd Hafizi Bin Abdul Ghani hereby authorize you to pay the settlement moneys
to **'M/S Chin Meng Motors** of 1 Kaki Bukit Ave 6 #01-40 Autobay Singapore 417883 in respect of
the accident involving SHA2968U and TBG2721 on 01-11-2019 along Gul Circle



Signature

Date: 18/1/2020

DISCHARGE RECEIPT

CLAIM REFERENCE : D19007069MFSH
ACCIDENT DATE : 01/11/2019
ACCIDENT LOCATION : ALONG ROAD 1 GUL CIRCLE
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : MARZUKI B KARIM
INSURED VEHICLE : SHA 2968U
INVOLVED PARTY : TBG 2721
SETTLEMENT SUM : \$2,680.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : MOHD HAFIZI BIN ABDUL GHANI

振明摩托
CHIN MENG MOTORS

WITNESS :

.....**QUEK KIM SENG**.....
3338C

Signature and Date :

 27/11/21

Signature and Date :



振明摩哆 CHIN MENG MOTORS

1 Kaki Bukit Ave 6, #01-40 Autobay@Kaki Bukit, Singapore 417883
Tel: 6747-4810 Fax: 6745-5018
cmmotors@singnet.com.sg

Our Ref: CMM039/21/TP
Your Ref: TP claim against SHA2968U

7-May-21

MS First Capital Insurance Limited

36 Robinson Road
#16-01 City House
Singapore 068877

Attn: Motor Claims Department

Dear Sir/Ms,

Re: Final cost of repair to Yamaha FZ150i no: TBG2721

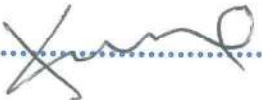
Date of accident: 01-11-2019

Total cost of repair and labour charge incurred for dismantling and replacement for parts of the above mentioned vehicle etc as recommended in nett as lump sum by surveyor.

Total lump sum: S\$ 2,600.00

Dollars: Two thousand and six hundred only.

振明摩哆
CHIN MENG MOTORS

.....


Asher Sng (LKKAUTO)

From: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Sent: Friday, 22 October 2021 3:32 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: [MANDATE GIVEN] EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2968U/D19007069MFSH (OI : FCI - TBA) and TBG2721 (TP : LKK REF - CC6/FCI19022095/Qha3) on 01/11/2019

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

We refer to your below email.

You have our mandate to settle the matter from **\$2,680.00 - \$2,700.00 (all in).**

Kindly start to offer LOU @ \$20 x 4 days.

Thank you.

Kind Regards,

Vic Sanghilaan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilaan@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 22 October 2021 12:42 pm
To: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] PRESS SETTLEMENT VIA LKK - Accident Involving SHA2968U/D19007069MFSH (OI : FCI - TBA) and TBG2721 (TP : LKK REF - CC6/FCI19022095/Qha3) on 01/11/2019

Hi Vic,

We refer to the email below.

Third party vehicle is a Malaysia vehicle we are not able to provide the ERV.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>

Sent: Friday, 22 October 2021 12:36 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] PRESS SETTLEMENT VIA LKK - Accident Involving SHA2968U/D19007069MFSH (OI : FCI - TBA) and TBG2721 (TP : LKK REF - CC6/FCI19022095/Qha3) on 01/11/2019

Dear Asher,

We refer to your below email.

Please advise if you are able to provide the ERV of TP vehicle.

Thank you.

Kind Regards,

Vic Sanghilaan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilaan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 22 October 2021 10:48 am

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] PRESS SETTLEMENT VIA LKK - Accident Involving SHA2968U/D19007069MFSH (OI : FCI - TBA) and TBG2721 (TP : LKK REF - CC6/FCI19022095/Qha3) on 01/11/2019

Your ref : **D19007069MFSH**

Our ref : CC6/FCI19022095/Qea3q2

Dear Sirs,

ACCIDENT INVOLVING SHA 2968U (OI) AND TBG 2721 (TP) ON 01/11/2019

We refer to the above matter.

The accident occurred when our insured make a right turn at control junction and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **CHIN MENG MOTORS** " at **\$ 2,700.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 4,584.70	\$ 2,600.00
2. Loss of Use (5days x \$20)	\$ 100.00	\$ 100.00 (5days x \$20)
Total	\$ 4,658.70	<u>\$ 2,700.00</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Tuesday, 12 October 2021 11:22 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2968U/D19007069MFSH (OI : FCI - TBA) and TBG2721 (TP : LKK REF - CC6/FCI19022095/Qha3) on 01/11/2019

Dear Jasper,

We refer to the below email.

Please advise update on the matter.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 18 August 2021 12:16 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2968U/D19007069MFSH (OI : FCI - TBA) and TBG2721 (TP : LKK REF - CC6/FCI19022095/Qha3) on 01/11/2019

Hi Vic,

Thank you for your email.

We will handle accordingly.

Hi Jasper,

FYNA, Thanks. CC6/FCI19022095/Qba3q2

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Wednesday, 18 August 2021 12:13 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2968U/D19007069MFSH (OI : FCI - TBA) and TBG2721 (TP : LKK REF - CC6/FCI19022095/Qha3) on 01/11/2019

Dear Hsiao Tong,

We refer further to our below email.

Please find attached TP LOD for your necessary action.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Rachel Wu
Sent: Thursday, 19 March 2020 5:35 pm
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2968U/D19007069MFSH (OI : FCI - TBA) and TBG2721 (TP : LKK REF - CC6/FCI19022095/Qha3) on 01/11/2019

Dear Vic,

Please proceed with express settlement.

Best Regards

Rachel Wu
Motor Claim Department

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From: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Sent: Friday, March 6, 2020 10:03 AM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2968U (OI : FCI - TBA) and TBG2721 (TP : LKK REF - CC6/FCI19022095/Qha3) on 01/11/2019

Dear Rachel,

We refer to the above matter.

Liability: 100% (BOLA NIL – TP FOREIGN REGISTERED VEHICLE)

Remarks: Insured vehicle making a right turn at the junction with GREEN LIGHT ONLY

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Aini Binte [<mailto:Aini@msfirstcapital.com.sg>]

Sent: Monday, 2 March, 2020 12:22 PM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Vic (LKKAuto); Rachel Wu; Teo Swee Keong

Subject: FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2968U (OI : FCI - TBA) and TBG2721 (TP : LKK REF - CC6/FCI19022095/Qha3) on 01/11/2019

Dear Mei Kwan

OUR REF: D19007069MFSH

As requested attached herewith our Insured's SAS report for your attention.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, March 2, 2020 11:43 AM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA2968U (OI : FCI - TBA) and TBG2721 (TP : LKK REF - CC6/FCI19022095/Qha3) on 01/11/2019

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle TBG 2721 at M/s Chin Meng Motors - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP police report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)