

ASS. REC. BY:

REF:

CS/EGT/10022075/ut-f3

Special Instructions:

Surveyor: MariusASSIGNMENT (Office)

From (Person):

Jacelyn Pro

of

EGT

Date/Time:

13/12/19

Estimated Cost:

Bill to:

OD / TP / AWS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

GBJ 5981J

Insured:

GB 81004

at Workshop m/s

Lin's Brother

Tel:

67411730

of

No. 1 Laki Bukit Ave 6 #01-01 Auto Bay

Policy No:

Claim No:

CDMCG 19002320

Sum Insured:

Excess:

Make of Veh:

D.O.A.

09/12/19

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

16/12/19

Person Contacted:

SusanVehicle IN / OUT

Date/Time

Action/Instruction

Solomylt ( )GBJ 5981J - XGB 81004 - X27/12-pending estimate via email.

(08/11/13) wef

ASS. REC. BY: *Morley*

REF:

*ER1*

## ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

*LTA 13237*

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

*6BJ59817*

Yr Regnt:

*6/19*

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

*Toyota Dyna*

c.c

*2982*

Colour:

*white*

A/C:

Insured / Std / NI / NA

Sp. Reading

*25652*

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

*JTFAT357 60K213350*

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / SRim / STD A/Rim or

Tyre Size:

F:

*195-175R14*

R:

*155-R13*

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

*8*

Rear

*8/8*

R/Bal.

mm

R/Bal.

*8/8*

mm

L/Bal.

*8*

mm

L/Bal.

*8/8*

mm

D.O.A.

*9/12/19*

D.O.I.

*13/12/19*

Survey held at

*—**16-12-19*

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

*Rear & R.P.*

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time

Action / Instruction

*13/1/20**confirmed H/S & 7200 with Susan. See  
(Red. 11951.25; 62%)*

RECEIVED 13 JAN 2020

Date/Time: File Pass to?

☐

: Preli. Report

1) *13/1 Typist*☒

: Final Report

Date/Time: File Return to?

2)

Days Of Repair: *6*

Resurvey No. of Trip:

Survey Fee:

Transportation

Add Fee:

☐

: Site Insp (\$

) \$ + RS. \$

☐

: Interview (\$

) Photos

☐

: Tech. Invs (\$

) Others

☐

: Weekend (\$

)

TOTAL

Report Format: *TP*Lump Sum / I.B.I. (\$ *7200*)-*550**11*

## Denise Tay (LKKAUTO)

---

**From:** Denise Tay (LKKAUTO)  
**Sent:** Monday, 13 January 2020 10:15 AM  
**To:** Jacelyn Foo; Admin-D (LKKAUTO); Admin A; Mei Kwan (LKKAUTO)  
**Cc:** Pauline Soh; Ivy Yong  
**Subject:** RE: ERGO Claims Ref: CDMCG19002320 | Request for 3rd party claims survey GBJ5981J Claims against GQ8100U  
**Attachments:** PRELI ADVISED OF GBJ 5981J.pdf

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **GBJ 5981J**  
Number of days (estimated) : 6 days

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Friday, 27 December 2019 9:14 AM  
**To:** Jacelyn Foo <[jacelyn.foo@ergo.com.sg](mailto:jacelyn.foo@ergo.com.sg)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>  
**Subject:** RE: ERGO Claims Ref: CDMCG19002320 | Request for 3rd party claims survey GBJ5981J Claims against GQ8100U

Dear Sir/Madam,

Please be informed that we have inspected the vehicle GBJ 5981J on 13/12/2019  
We are pending estimate from repairer.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jacelyn Foo <[jacelyn.foo@ergo.com.sg](mailto:jacelyn.foo@ergo.com.sg)>  
**Sent:** Friday, 13 December 2019 5:57 PM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>


> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle


<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	196N
<b>Vehicle Details</b>	
Vehicle No.:	GBJ5981J
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Dec 2019
Vehicle Make:	TOYOTA
Vehicle Model:	DYNA 150 5MT
Primary Colour:	White
Manufacturing Year:	2019
Engine No.:	1KD2857531
Chassis No.:	JTFAT35Y60K213350
Maximum Power Output:	-
Open Market Value:	\$27,082.00
Original Registration Date:	12 Jun 2019
First Registration Date:	12 Jun 2019
Transfer Count:	0
Actual ARF Paid:	\$1,355.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	11 Jun 2029
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	10
PQP Paid:	\$13,992.00
COE Rebate Amount:	\$13,237.00
<b>Total Rebate Amount:</b>	<b>\$13,237.00</b>

The information contained herein is correct as at 26 Dec 2019

OK



Here is a car loan that's got our green light!



Post an Advertisement  
Sell it yourself! Advertise it at just **\$58 until it's SOLD!**

2015 Kia Sorrento.  


Low Mileage, Immaculate Condition. Cheapest In The Market.  
Direct Owner    StarAd



Post an Ad    Advertiser Login    Ways of Selling

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Sort by Date Posted ▼


Browse by Category ▼

72 vehicles

toyota dyna


Advanced Search

Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type
Search Selection	toyota dyna	Any	Any	2019	Any	Any	Any




**Toyota Dyna 150 3.0M**  
**Fuel Type:** Diesel  
New Toyota Dyna, Free Road Free 8 Time Servicing, Fast Delivery, No Gimmick And Immediate Handover. 100% Loan Available, Super High Trade In. Call Us Now!  
ABWIN Bus Pte Ltd  
Posted: 25-Dec-2019    Tags: 2019 Toyota Dyna, 2019 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota

		\$65,500	\$6,610 /yr	22-Nov-2019	2,982 cc	-	Truck
--	--	----------	-------------	-------------	----------	---	-------




**Toyota Dyna 150 3.0M**  
**Fuel Type:** Diesel  
No Frills And No Fuss, Powerful Engine And Reliable Performance. One Of The Best 10 Feet Light Goods Vehicle In The Market, Genuine Stock, Warranty And Servicing By Borneo, High Loan Available, Call For Inquiry!  
Bell Auto Pte Ltd  
Posted: 24-Dec-2019    Tags: 2019 Toyota Dyna, 2019 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota

		\$65,800	\$6,680 /yr	31-Oct-2019	2,982 cc	-	Truck
--	--	----------	-------------	-------------	----------	---	-------



**Toyota Dyna 150 3.0M**  
**Fuel Type:** Diesel  
No Frills And No Fuss, Powerful Engine And Reliable Performance. One Of The Best 10 Feet Light Goods Vehicle In The Market, Genuine Stock, Warranty And Servicing By Borneo, High Loan Available, Call For Inquiry!  
Bell Auto Pte Ltd  
Posted: 24-Dec-2019    Tags: 2019 Toyota Dyna, 2019 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota

		\$65,800	\$6,650 /yr	13-Nov-2019	2,982 cc	-	Truck
--	--	----------	-------------	-------------	----------	---	-------



**Toyota Dyna 150 3.0M**  
**Fuel Type:** Diesel  
3 Years Agent Warranty Plus 8 Times Free Servicing! Ready Stock And CDE! Hand Over Within 2 Weeks After Deposit Placement! 100% Loan Available! Low 2.99% Interests! High Trade In(s)! No More Hidden Extra Charges! Call Now For Discussion With Our Sales Advisors!  
SG Motor Link Pte Ltd  
Posted: 24-Dec-2019    Tags: 2019 Toyota Dyna, 2019 toyota dyna, Toyota Dyna, toyota dyna, Toyota, Dyna, dyna, Used Toyota

		\$66,800	\$6,830 /yr	07-Oct-2019	2,982 cc	25 km	Truck
--	--	----------	-------------	-------------	----------	-------	-------



**BC Racing V1 Coilover**  
BC (V1) Coilovers available for Toyota. (Fully adjustable in terms of height and damping! (30-Levels)  
More info about this product

## Summer Lee (LKK Auto)

**From:** Jacelyn Foo <jacelyn.foo@ergo.com.sg>  
**Sent:** Friday, 13 December, 2019 5:57 PM  
**To:** admin-d@lkkauto.com; admin-a@lkkauto.com; Meikwan@lkkauto.com  
**Cc:** Pauline Soh; Ivy Yong; Susan Low  
**Subject:** RE: ERGO Claims Ref: CDMCG19002320 | Request for 3rd party claims survey  
GBJ5981J Claims against GQ8100U  
**Attachments:** GBJ5981J Search.pdf; GBJ5981J191209.pdf

Data Classification: Confidential, C3

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

\*\*\* NOTE: Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Jacelyn Foo  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038985  
DID : +65 8829 9258  
[jacelyn.foo@ergo.com.sg](mailto:jacelyn.foo@ergo.com.sg)

# ERGO

[www.ergo.com.sg](http://www.ergo.com.sg)

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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**From:** Susan Low [<mailto:liusbro@gmail.com>]  
**Sent:** Friday, December 13, 2019 5:52 PM  
**To:** Jacelyn Foo

*Marcon already surveyed.*

**Subject:** Re: ERGO Claims Ref: CDMCG19002320 | Request for 3rd party claims survey GBJ5981J Claims against GQ8100U

We did liked to survey as follow

LKK Auto Consultants Pte Ltd

Kindly arrange

Thank.

Best Regards,

Susan Low  
M/s Liu's Brother Auto Engineering Workshop  
No. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67411730 Fax: 67445746

On Friday, 13 December 2019, 5:47:46 pm SGT, Jacelyn Foo <jacelyn.foo@ergo.com.sg> wrote:

Data Classification: Confidential, C3

Dear Susan,

Please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd
11	AA	Appraisal Associate

Warmest Regards,

Jacelyn Foo

**ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard, #04-05 Suntec Tower Five

Singapore 038985

DID: +65 6829 9258

[jacelyn.foo@ergo.com.sg](mailto:jacelyn.foo@ergo.com.sg)

[www.ergo.com.sg](http://www.ergo.com.sg)

# ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

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---

**From:** Susan Low [mailto:[liusbro@ymail.com](mailto:liusbro@ymail.com)]

**Sent:** Friday, December 13, 2019 5:34 PM

**To:** ERGO Insurance Pte. Ltd. (Claims Department)

**Subject:** Re: Request for 3rd party claims survey GBJ5981J Claims against GQ8100U



We refer to our email.

Kindly arrange

Thank.

Best Regards,

Susan Low

M/s Liu's Brother Auto Engineering Workshop

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67411730 Fax: 67445746

On Friday, 13 December 2019, 3:43:27 pm SGT, Susan Low <liusbro@ymail.com> wrote:

Accident on 09/12/2019 Along CTE (SLE) Before Moulemein Exit

Involving GBJ5981J and GQ8100U

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low  
M/s Liu's Brother Auto Engineering Workshop  
No. 1 Kaki Bukit Avenue 6 #01-01  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 6741 1730  
Fax: 6744 5746

Date of Survey:- \_\_\_\_\_

Name of Authorise Surveyor:- \_\_\_\_\_

Surveyor Email: \_\_\_\_\_

Remark :- \_\_\_\_\_

## Denise Tay (LKKAUTO)

---

**From:** Denise Tay (LKKAUTO)  
**Sent:** Friday, 27 December 2019 9:14 AM  
**To:** 'Jacelyn Foo'; Admin-D (LKKAUTO); Admin A; Mei Kwan (LKKAUTO)  
**Cc:** Pauline Soh; Ivy Yong  
**Subject:** RE: ERGO Claims Ref: CDMCG19002320 | Request for 3rd party claims survey GBJ5981J Claims against GQ8100U

Dear Sir/Madam,

Please be informed that we have inspected the vehicle GBJ 5981J on 13/12/2019  
We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jacelyn Foo <[jacelyn.foo@ergo.com.sg](mailto:jacelyn.foo@ergo.com.sg)>  
**Sent:** Friday, 13 December 2019 5:57 PM  
**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Cc:** Pauline Soh <[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg)>; Ivy Yong <[ivy.yong@ergo.com.sg](mailto:ivy.yong@ergo.com.sg)>; Susan Low <[liusbro@ymail.com](mailto:liusbro@ymail.com)>  
**Subject:** RE: ERGO Claims Ref: CDMCG19002320 | Request for 3rd party claims survey GBJ5981J Claims against GQ8100U

Data Classification: Confidential, C3

Hi LKK,

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

**\*\*\* NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you.

Warmest Regards,  
Jacelyn Foo  
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five  
Singapore 038965  
DID: +65 6829 9258  
[jacelyn.foo@ergo.com.sg](mailto:jacelyn.foo@ergo.com.sg)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	09/12/2019 16:27
Date Of Accident	09/12/2019 10:15
Exact Location Of Accident	CTE (SLE) BEFORE MOULMEIN EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GBJ5981J
<b>Insured/Policyholder</b>	
Name Of Registered Owner	GOLDBELL LEASING PTE LTD
Co Reg No	199001196N
Email Address	ISAACNGCL@GBL.COM.SG
Mobile Phone No	(LOCAL) +65-96726178
Alternative Phone No	OFFICE-64942897

### Vehicle Particulars

Manufacturer	TOYOTA
Model	DYNA 150-3.0 D 5MT (M)
Exact Purpose for which vehicle was being used at time of accident	DELIVERY
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093298MFCV
Cover Note Number	

### Driver

Name of Driver	NG WAI HARN WESTON
NRIC No	S9115520F
Date Of Birth	04/05/1991
Occupation	OUTDOOR
Date Of Driving Pass	28/06/2010
Driving Experience	9 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96726178
Fax Number	
Contact Number	
Email Address	WESTON.MENGSHENG@GMAIL.COM

Address	15 WOODGROVE WALK
Postcode	738158
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	RAINING
Road Surface	WET

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	3
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : MUHAMAD RIDZUAN BIN MOHD SOBBAH GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

ON 09-12-2019 AT ABOUT 1015HRS, WHILE I WAS DRIVING VEHICLE A ALONG CTE, THE VEHICLE B WHICH WAS TRAVELLING IN FRONT SLOWED DOWN AND CAME TO A STOP. I APPLIED THE BRAKES AND ALMOST CAME TO A STOP WHEN VEHICLE C CAME FROM THE REAR AND COLLIDED ONTO THE REAR OF VEHICLE A. THE IMPACT CAUSED VEHICLE A TO SURGE FORWARD AND COLLIDE ONTO THE REAR OF VEHICLE B.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLQ9055B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	TONG CHEK WOEI
NRIC/Passport Number	S7037901E
Contact Number	
Address	
Postcode	
Insurance Company Name	

Nature Of Damage  
No. Of Passenger (Including Driver)  
Passenger 1

2  
NAME: :  
GENDER: :

#### DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number  
Vehicle Make/Model/Colour  
Details Of Properties  
Vehicle Category  
Name of Driver  
NRIC/Passport Number  
Contact Number  
Address  
Postcode  
Insurance Company Name  
Nature Of Damage  
No. Of Passenger (Including Driver)  
Passenger 1

GQ8100U  
  
  
COMMERCIAL VEHICLE  
PACKIRISAMY RAJA  
G8092172T  
+6587620027

Passenger 2

3  
NAME: :  
GENDER: :  
  
NAME: :  
GENDER: :

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### **8. Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date &  
Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 09-12-2019 03:54 hrs

Reporting Centre Personnel's Signature  
Name: JAY PANG  
NRIC/FIN No.:

Sketch Plan #2

SKETCH PLAN

A:GBJ5981J B: SLO9055B C: GQ8100U



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 09-12-2019 at about 1015 hrs while I was driving Vehicle A along CTE, the Vehicle B which was travelling in front slowed down and came to a stop. I applied the brakes and almost came to a stop when Vehicle C came from the rear and collided onto the rear of Vehicle A. The impact caused Vehicle A to surge forward and collided onto the rear of Vehicle B.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time: 09-12-2019 03:54 hrs

Reporting Centre Personnel's Signature  
Name: JAY PANG  
NRIC/FIN No.:



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Dec 2019 / 14:48:08

Receipt Date/Time : 13 Dec 2019 / 14:48:07

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-191213-002431

Previous Receipt No. :

**S/N Item Description/  
Business Transaction Reference  
No.**  
Result of Insurance Enquiry - GQ8100U  
As at 09 Dec 2019/10:15:00  
Insurance Co: ERGO INSURANCE PTE. LTD.  
1 Insurance Enquiry - GQ8100U  
Enquiry Fee  
20191213144432599757

	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	7.00	0.49	7.49
<b>Sub-Total</b>	7.00	0.49	7.49
<b>Total Before Rounding</b>	7.00	0.49	7.49
<b>Rounding Difference</b>			0.04
<b>Total Amount Payable</b>			7.45
<b>Paid By</b>			
xxxxxxxxxxxx6946		Credit Card: Visa /MasterCard	7.45
<b>Total</b>			7.45
<b>Cash Change</b>			0.00
<b>Tendered Amount</b>			7.45
<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo





**LIU'S BROTHER AUTO ENGINEERING WORKSHOP**

No. 1 Kaki Bukit Avenue 6 #01-01 Auto Bay @ Kaki Bukit Singapore 417883

ROB No: 53291793J . Tel: 6741-1730 / 731 . Fax: 6744-5746. Email: liusbros@gmail.com

Invoice/Ref No: GBJ5981J91209

**Estimate**

Customer

Name: ERGO Insurance Pte Ltd

Date: 06-01-20

Address: Motor Claims Department

Vehicle No: GBJ5981J

5 Temasek Boulevard #04-01

Model/Make: Toyota Dyna

Suntec Tower Five

Singapore 038985

150 5MT

Item No.	Descriptions Of Parts	Original Quotation / Estimation	Revised Quotation / Cost Of Repair
1	Rear Tail Lamp 02 pcs (@ S\$169.70)	\$ 339.40	
2	Tail Lamp Housing Panel 02 pcs (@ S\$65.15)	\$ 130.30	X
3	Exhaust	\$ 809.10	X
4	Front Panel	\$ 1,230.05	✓
5	Panel "Dyna" Emblem	\$ 42.70	✓
6	Grille	\$ 597.00	✓
7	Grille Emblem	\$ 78.10	✓
8	Head Lamp 02 pcs (@ S\$988.60)	\$ 1,977.20	✓
9	Wiper Top Garnish	\$ 312.00	✓
10	Bumper	\$ 597.00	✓
11	Bumper Bracket 02 pcs (@ S\$268.00)	\$ 536.00	✓
12	Bumper Fog Lamp Covers 02 pcs (@ S\$43.30)	\$ 86.60	✓
13	Cross Member	\$ 428.00	X
14	Corner Panel 02 pcs (@ S\$286.00)	\$ 572.00	X
15	Door 02 pcs (@ S\$1,208.45)	\$ 2,416.90	X
16	Wire Harness Socket	\$ 2,300.00	LR 1005.2
17	Windscreen Rubber	\$ 288.90	✓
18	Front Number Plate	\$ 30.00	SN 15 S.N
19	Door "ROC" Sticker 02 pcs (@ S\$40.00)	\$ 80.00	SN 60 S.N
20	Rear Cargo Back Door	\$ 1,200.00	SN 1000 S.N
21	Cargo Back Door Lock	\$ 380.00	SN 350 S.N
22	Cargo Back Door Lower Member	\$ 680.00	SN X
23	Reverse Sensor	\$ 280.00	SN 200 S.N
24	Number Plate	\$ 30.00	SN 15 S.N
25	"70 KM/H" Sticker	\$ 20.00	SN 10 S.N
	To check all wiring & electrical component for proper function	\$ 50.00	20
	Remove and refix rear bumper reverse sensor	\$ 80.00	50
	Remove and replace rear exhaust pipe system to facilitate repairs	\$ 80.00	111 X
	Remove & reinstall Windscreen Glass to facilitate repairs & perform water	\$ 100.00	80
	Remove & reinstall dashboard, meter instruments, disconnect wiring & Etc's	\$ 300.00	200
	To remove & refix air con, re-fill air con gas & test for leakages	\$ 120.00	100
	To apply Rust Proofing, re-seal tuff-coating treatment on accident area	\$ 100.00	50
	Labor for Panel Beating, Cut, Weld, Straighten & Replacing Parts Etc's	\$ 1,200.00	900
	To putty & spray painting & including touch up paint on accident affect	\$ 1,680.00	1400

Total Parts &amp; Labour of estimate for damaged vehicle

\$ 19,151.25

Total amount in Lump Sum Basis for repaired vehicle

SDLS:



M/s Liu's Brother Auto Engrg Wks

Liu's Auto Engineering Workshop  
The Receiver of the following:

- To survey before repair
- To display the repair estimate
- To provide the repair estimate
- To provide the repair estimate
- To provide the repair estimate
- To provide the repair estimate
- To provide the repair estimate

Acknowledged by Receiver

Signature:

Not Authorised

4/5 \$7200/

16/12/14

6/1/15

P-6084.95

252

P-45871

S.N 1750

2-2800

9113.71

7240

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	13 Jan 2020 16:53 <a href="#">Edit Reg</a>		13 Dec 2019 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$7,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$7,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured: -, ID: -									
Main Claimant: <b>GOLDBELL LEASING PTE LTD</b> , Co. Reg. No.: 199001196N									
Vehicle Reg. No.: <b>GBJ5981J</b>		Date of Loss: 09/12/2019 10:00 - :59 [5 Months and 27 Days From LTA Reg Date (Man Yr)]							
Claim Type: <b>TP</b>		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): <b>GQ8100U</b>		Policy No. (Claimant):							
		Excess:							
Repairer: <b>Liu's Brother Auto Engineering Workshop (HQ)</b> BLK 1 KAKI BUKIT AVE 6, #01-01 AUTO BAY @ KAKI BUKIT, 417883 Kaki Bukit - Tel:									
Handling Insurer: <b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199									
Adjuster: <b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MARCUS CHUA</b> ] ... [Final Rpt due 26/12/2019]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*GBJ5981J  
[GQ8100U]  
TP  
GOLDBELL LEASING PTE LTD  
Dec 9 2019 10:00AM  
[-]  
Liu's Brother Auto Engineering Workshop

[Upload Documents](#) [Upload Photos](#) [Compose New Letter](#)

**View** [View in Browser](#) ▼

No documents found.

## Documents Checklist

### DOCUMENTS CHECKLIST

[Reset](#) [Save](#) [Print](#)

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

**Show Remarks To:** ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EG119022075/UTF3Q2

Date: 14/01/2020

## REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

Claimant

Vehicle No : GBJ5981J

Insured Vehicle No :

GQ8100U

Date of Loss: 09/12/2019

Nature of Claim:

TP

Claim No: N/A

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: GBJ5981J

Make &amp; Model: TOYOTA DYNA 150, 3.0 D 5MT (M)

Engine No: 1KD2857531

Reg. Date: 12/06/2019 (Man. Year: 2019)

Chassis No: JTFAT35Y60K213350

Colour: White

Odometer: 25852 km

Engine Capacity: 2982 cc

Market Value/New Car

Price: N/A

Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/75 R15

Rear Tyre Size: 155 R13 (D)

Front Left Side: Bridgestone 8 mm

Rear Left Side: Bridgestone 8/8 mm

Front Right Side: Bridgestone 8 mm

Rear Right Side: Bridgestone 8/8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,441.25	6,313.71	9,127.54	59.11
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,710.00	2,800.00	910.00	24.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	19,151.25	9,113.71	10,037.54	52.41
Approved Total (Overridden) (S\$)		7,200.00		
Nett Amount (S\$)	19,151.25	7,200.00	11,951.25	62.40

## INSPECTION

Date of Assignment: 13/12/2019

Date Inspected: 16/12/2019 Inspected At:

Liu's Brother Auto Engineering  
Workshop (HQ)  
BLK 1 KAKI BUKIT AVE 6, #01-01  
AUTO BAY @ KAKI BUKIT  
Singapore 417883

Estimated Period of Repair: 6.0 days

Adjuster: MARCUS CHUA

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	(Last Synchronised: 13 Jan 2020)	
<b>Parts:</b>	N/A	TOYOTA DYNA 150 3.0 D 5MT (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GBJ5981J)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	2		*REAR TAIL LAMP	Cracked	339.40 F	*339.40 FL
2	2		*REAR TAIL LAMP HOUSING PANEL	Repair	130.30 F	*- FL
3	1		*REAR EXHAUST	Not Necessary	809.10 F	*- FL
4	1		*FRONT PANEL	Badly Dented	1,230.05 F	*1,230.05 FL
5	1		*FRONT PANEL DYNA EMBLEM	Necessary	42.70 F	*42.70 FL
6	1		*FRONT GRILLE	Cracked	597.00 F	*597.00 FL
7	1		*FRONT GRILLE EMBLEM	Necessary	78.10 F	*78.10 FL
8	2		*FRONT HEAD LAMP	Cracked	1,977.20 F	*1,977.20 FL
9	1		*FRONT WIPER TOP GARNISH	Bent	312.00 F	*312.00 FL
10	1		*FRONT BUMPER	Bent	597.00 F	*597.00 FL
11	2		*FRONT BUMPER BRACKET	Bent	536.00 F	*536.00 FL
12	2		*FRONT BUMPER FOG LAMP COVERS	Torn	86.60 F	*86.60 FL
13	1		*FRONT CROSS MEMBER	Repair	428.00 F	*- FL
14	2		*FRONT CORNER PANEL	Repair	572.00 F	*- FL
15	2		*FRONT DOOR	Repair	2,416.90 F	*- FL
16	1		*FRONT WIRE HARNESS SOCKET (LOCAL REPAIR)	Cracked	2,300.00 FS	*100.00 FS
17	1		*FRONT WINDSCREEN RUBBER	Necessary	288.90 F	*288.90 FL
18	1		*FRONT NUMBER PLATE	Bent	30.00 FS	*15.00 FS
19	2		*FRONT DOOR ROC STICKER	Necessary	80.00 FS	*60.00 FS
20	1		*REAR CARGO BACK DOOR	Bent / Dented	1,200.00 FS	*1,000.00 FS
21	1		*REAR CARGO BACK DOOR LOCK	Bent	380.00 FS	*350.00 FS
22	1		*REAR CARGO BACK DOOR LOWER MEMBER	Repair	680.00 FS	*- FS
23	1		*REAR REVERSE SENSOR	Shorted	280.00 FS	*200.00 FS
24	1		*REAR NUMBER PLATE	Bent	30.00 FS	*15.00 FS
25	1		*REAR 70KM/H STICKER	Necessary	20.00 FS	*10.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>15,441.25</b>	<b>7,834.95</b>
<b>- List Item Discount on L Items 0.00/25.00% (\$\$)</b>	<b>0.00</b>	<b>1,521.24</b>
<b>Total Parts (\$\$)</b>	<b>15,441.25</b>	<b>6,313.71</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CHECK ALL WIRING & ELECTRICAL COMPONENT FOR PROPER FUNCTION	New	50.00	20.00
2	REMOVE AND REFIX REAR BUMPER REVERSE SENSOR	New	80.00	50.00
3	REMOVE AND REPLACE REAR EXHAUST PIPE SYSTEM TO FACILITATE REPAIRS	New	80.00	0.00
4	REMOVE & REINSTALL WINDSCREEN GLASS TO FACILITATE REPAIRS & PERFORM WATER	New	100.00	80.00
5	REMOVE & REINSTALL DASHBOARD ,METER INSTRUMENTS ,DISCONNECT WIRING & ETCS	New	300.00	200.00
6	TO REMOVE & REFIX AIR CON ,REFILL AIR CON GAS & TEST FOR LEAKAGES	New	120.00	100.00
7	TO APPLY RUST PROOFING,RESEAL TUFF-COATING TREATMENT ON ACCIDENT AREA	New	100.00	50.00
8	LABOR FOR PANEL BEATING ,CUT ,WELD ,STRAIGHTEN & REPLACING PARTS ETCS	New	1,200.00	900.00
9	TO PUTTY & SPRAY PAINTING & INCLUDING TOUCH UP PAINT ON ACCIDENT AFFECTED	New	1,680.00	1,400.00
<b>Gross Labour Cost (\$\$)</b>			<b>3,710.00</b>	<b>2,800.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >