

INS. CASE OWNER: MERINA CHIA

CC4/FCI19022037/Eka3

LKK:
IDAC:

Surveyor:

STEVE

DOI: 18/12/2019

ASSIGNMENT

Date / Time: 13/12/2019

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No. : SHB 2306A

Name of Insured : CITYCAB PTE LTD

Insured Tel No. : HP:

Excess Sec II : \$5

D.O.A: 05/12/2019 05:30

Is driver the owner? (YES / NO)

Nature of Accident :

If NO, Driver Name / Age : GUI SOO HUA

Driver Tel No. : +65-97827973

(VA: YES / NO)

Claim No. : D19007743MFSH

Policy No. : D-18088937MFSH

Make / Model : HYUNDAI I40

Place of Accident : JALAN MAT JAMBOL TWDS SOUTH BUONA VISTA

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability : % Final ? Yes / No

SME 9396T



INSRS:

WSP: VOLKSWAGEN

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/ Time	STAGE	DATE / PIC
17/12/2020	SME 9396T - X	
17/12/2020	SHB 2306A - CS/FCI17005171/Ugh3n2; DOA: 13.3.17	
	File pass to type mandate.	
	FCI: LOD in type mandate.	
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
	Call OE:	
	After call ltr to OE:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	☐
	After call ltr to OE:	☐
	Authorisation To Act:	☒
	Release Voucher:	☒
	Final Repair Bill:	☒
	Car Rental Invoice:	☐
	Towing Invoice:	☐
	LTA / GIA :	☒
	Medical Bill:	☐
	PTB:	☐
	Mandate/Reject-Instruction:	☒
	LOD	☒
	Payment Breakdown Form:	☐
	Post-Repair Photos:	☐
	Others:	☐
PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	SS 4,589.93 (3 days) Reduction:	55 %
FINAL SETTLEMENT	Date/Time: 30.03.20	Confirm with: MEY
Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. :	NIL
Repair Cost:	SS 4,910.80	
Loss of Rental (LOR):	SS - (days)	
Loss of Use (LOU):	SS 240.00 (\$ 80 x 3 days)	
Loss of Income (LOI):	SS - (\$ x days)	
LOR only ☐ LOU only ☒	LOR + LOU ☐ LOR + LOI ☐ [Tick only one]	
GIA/LTA Search	SS 7.45	
Medical:	SS -	
Disbursement:	SS - (e.g. Tow/ Independent)	
Legal Cost	SS -	
Total:	SS 5,158.25	Global Sum \$:
FINAL PAYMENT	Date/Time: 30.03.20	Confirm with:
Payee 1:	SS 5,158.25	Name 1: VOLKSWAGEN CENTER SINGAPORE
Payee 2: (Strike if N.A.)	SS	Name 2:
Payee 3: (Strike if N.A.)	SS	Name 3:

COPY SENT

ATA's signature different.
ATA & DV: h1A.

ASS. REG. BY:

Steve

REF:

FCI

ASSIGNMENT

From:

Date: 18-12-2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SME 9396T

at Workshop m/s Volkswagen

at 247 Alexandra Road

Insured:

Policy No:

Claims No:

Sum Insured: Excess:

(Client's Record)

Make of Veh: 10-304-m own waby

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: 112 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

my'

Vehicle: IN / OUT

Date: Person Contacted:

Veh No: SME 9396T Yr Regn: 23/10/18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Passat C.C. 1799

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 1325 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: WVN 222 3C ZKE 003366

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R17

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Pirelli

Front

Rear

R/Bal. 5 mm

R/Bal. 5 mm

L/Bal. 5 mm

L/Bal. 5 mm

D.O.A. 5/12/19

D.O.A. 18/12/19

Survey held at Volkswagen

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or *

Frt RH

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MV- 110K

CP / P \$4,589.53 / Red \$5,592.13 / 55.1.)

Date/Time, File Pass to?

☐ : Preli. Report

Days Of Repair:

1)

☐ : Final Report

Resurvey No. of Trip:

Date/Time, File Return to?

Survey Fee:

Transportation:

S + RS \$

Photos

Other

TOTAL

Rep. Form:

Long Sum / R. 12

Add Fee: ☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: D19007743MFSH
Our ref: CC4/FCI19022037/Eka3

Date: 23/12/2019

The Motor Claims Department
MS FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SME 9396T

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 18-12-2019 at the premises of M/s VOLKSWAGEN CENTRE SINGAPORE and have the following to report:-

Workshop Estimate Amount	: S\$	10,181.66
Revised Estimate Amount	: S\$	4,589.53
"Check" Items Amount	: S\$	-
Total (Including Check Items)	: S\$	4,589.53
Market Value	: S\$	- (est.)
LTA Reimbursement Value	: S\$	- (est.)
Nett Value	: S\$	- (est.)

Description of Damage:

The vehicle sustained damages at the
Front O/S Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 3.0 day

Yours faithfully,

STEVE CHEN
Licensed Appraiser

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz Reg No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Company
MS
FIRSTCAPITAL INSURANCE
6 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Mr
LIM
TENG LEONG
36 JALAN MAT JAMBOL
Singapore 119517

Document no.
Document date 18-12-2019
Customer no. 5211041856
Customer GST-ID 195000108C
Dealer 39999
Job order number 2019002927/ 1
Job order date 06-12-2019
Service Advisor EDMUND, HUI HUANG
GOH

License plate	Model code	First registration	VIN	Model	Mileage		
SME9396T	3G24JZ	23-10-2018	WVWZZZ3CZKE003366	Passat Comfortline 1.8 TSi 132kW DSG	10,915		
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
3G0807217K GRU	Cover For Bumper Primed	1	pcs.	1,393.26	#1	1,393.26	1,490.79
3G0805903E 9B9	Spoiler Satin Black	1	pcs.	195.62	#1	195.62	209.31
3G0807178	Guide Piece (BUMPER GUIDE RH)	1	pcs.	29.21	#1	29.21	31.25
3G0807050	Guide Piece (BUMPER BRACKET RH)	1	pcs.	37.33	#1	37.33	39.94
3G0854662 9B9	Cooling Air Grill Satin B	1	pcs.	93.50	#1	93.50	100.05
3G0853245 2ZZ	Decorative Moulding Brigh (CENTRE CHROME MOULDING)	1	pcs.	197.98	#1	197.98	211.84
3G0853253 2ZZ	Decorative Moulding Brigh (LH)	1	pcs.	81.58	#1	81.58	87.29
3G0853254 2ZZ	Decorative Moulding Brigh (RH)	1	pcs.	80.71	#1	80.71	86.36
3G2941114A	Led Headlight	1	pcs.	2,189.53	#1	2,189.53	2,342.80
3G0908493	1 Set Sensor Brackets	1	pcs.	39.84	#1	39.84	42.63
D 822150A1	Bonding Agent For Plastic	1	pcs.	56.90	#1	56.90	60.88
D 180KU2A1	2x-Plastic Adhesive	1	pcs.	74.29	#1	74.29	79.49
3G0941120B	Trim Cover (headlamp chrome trim rh)	1	pcs.	31.91	#1	31.91	34.14
	LABOUR	3	hrs	840.00	#1	2,520.00	2,696.40
	Spray Painting	3	hrs	800.00	#1	2,400.00	2,568.00

Quotation valid till 13-12-2019

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	9,421.66	7%	712.72	10,181.68	10,894.38
Total	760.00	9,421.66		712.72	10,181.68	10,894.38

Steve (LKK) will finish
83228813 18/12/19, 10:30am

Customer

Service Advisor

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged parts before insurance
- Parts and promotions to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VISIT OUR WEBSITE www.vw.com.sg (for online service appointments) and [volkswagen.com.sg](http://www.volkswagen.com.sg) and www.skoda.com.sg (for additional services, products and promotions)

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice
Preview

Page 1/2

Document no.
Document date 17-01-2020
Customer no. 5211041856
Customer GST-ID 195000106C
Dealer 39999
Job order number 2019003058/ 1
Job order date 18-12-2019
Service Advisor EDMUND, HUI HUANG GOH

Company
MS
FIRSTCAPITAL INSURANCE
6 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Mr
LIM
TENG LEONG
36 JALAN MAT JAMBOL
Singapore 119517

License plate SME9396T	Model code 3G24JZ	First registration 23-10-2018	VIN WWZZZ3CZKE003366	Model Passat Comfortline 1.8 TSI 132kW DSG	Mileage 13,815
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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
3G2941114A	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
	Led Headlight	1	pcs.	2,189.53	#1	2,189.53	2,342.80
	AJ07A02						
	LABOUR	1	pcs.	840.00	#1	840.00	888.80
	Spray Painting	1	pcs.	800.00	#1	800.00	856.00
FIRST CAPITAL DIRECT SETTLEMENT DOA: 5.12.19 REF: D19007743MFSH CAMPAIGN							

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	3,829.53	7%	321.27	4,589.53	4,910.80
Total	760.00	3,829.53		321.27	4,589.53	4,910.80

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue
Singapore 639176
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice
Preview

Page 2/2

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Document date 17-01-2020
Customer no. 5211041856
Customer GST-ID 195000106C
Dealer 39999
Job order number 2019003058/ 1
Job order date 18-12-2019
Service Advisor EDMUND, HUI HUANG
GOH

Company
MS
FIRSTCAPITAL INSURANCE
5 RAFFLES QUAY
#21-00
Singapore 048580

Customer Details:
Mr
LIM
TENG LEONG
36 JALAN MAT JAMBOL
Singapore 119517

License plate SME9396T	Model code 3G24JZ	First registration 23-10-2018	VIN WWWZZZ3CZKE003368	Model Passat Comfortline 1.8 TSI 132kW DSG	Mileage 13,815
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This is an authorised document. No signature is required.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 748E

Vehicle Details

Vehicle No.: SME9396T
Vehicle to be Exported: No
Intended Deregistration Date: 18 Dec 2019
Vehicle Make: VOLKSWAGEN
Vehicle Model: PASSAT B8 1.8 TFSI AT 3G24JZ
Primary Colour: Blue
Manufacturing Year: 2018
Engine No.: CJS284112
Chassis No.: WVVZZZ3CZKE003366
Maximum Power Output: 132.0 kW (177 bhp)
Open Market Value: \$26,305.00
Original Registration Date: 23 Oct 2018
First Registration Date: 23 Oct 2018
Transfer Count: 0
Actual ARF Paid: \$28,827.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 22 Oct 2028
PARF Rebate Amount: \$21,620.00

Intended COE Rebate Details

COE Expiry Date: 22 Oct 2028
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$31,307.00
COE Rebate Amount: \$27,688.00
Total Rebate Amount: \$49,308.00

The information contained herein is correct as at 18 Dec 2019

OK

Date	06-12-2019	Our Ref No. D19007743MFSH
Accident Date	05-12-2019	Claim Type. Third Party 11.5
Insured Vehicle	SHB2306A	Third Party Vehicle. SME9396T
Survey Location	247 ALEXANDRA ROAD	
Contact Person.	CHARMAINE KONG	
Contact No.	63057176/ 63057299	Fax No. 64743643
Survey Type	WITHOUT PREJUDICE:	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 24 December, 2019 9:26 AM
To: 'Merina Chia'
Cc: Admin A; Khanchna (LKK Auto)
Subject: RE: SURVEY ASSESSMENT - D19007743MFSH/1
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf

Categories: HMK

YOUR REF: D19007743MFSH
LKK REF: CC4/FCI19022037/Eka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SME 9396T at M/s Volkswagen Centre Singapore on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 13 December, 2019 4:35 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007743MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Wishes you a Merry Christmas & Happy New Year 2020



PA ✓
Khanchna (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Thursday, 2 January 2020 4:42 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007743MFSH/1 // LKK REF: CC4/FCI19022037/Eka3 [ACCIDENT BETWEEN SME 9396T & SHB 2306A [OI-FCI] ON 05/12/2019]

Dear Khanchna,

We are agreeable to your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Friday, 27 December 2019 4:00 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007743MFSH/1 // LKK REF: CC4/FCI19022037/Eka3 [ACCIDENT BETWEEN SME 9396T & SHB 2306A [OI-FCI] ON 05/12/2019]

Dear Sir/Madam,

We refer to the above matter.

Liability: 100%

Remarks: Insured driver made 3 point turn and collided into parked third party vehicle.

Kindly let us have your approval on liability.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 24 December 2019 9:26 AM

To: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007743MFSH/1

YOUR REF: D19007743MFSH

LKK REF: CC4/FCI19022037/Eka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SME 9396T at M/s Volkswagen Centre Singapore on a WP basis and TP repairer proposed for a direct settlement.

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Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 13 December, 2019 4:35 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007743MFSH/1

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Please be informed that vehicle is not in the workshop, repairer will arrange.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Friday, 13 December 2019 11:32 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007743MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
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Cc: Admin A
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Enclosed for your perusal is:

- TP estimated cost of repair

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Monday, 17 February 2020 12:04 PM
To: Merina Chia
Cc: Admin A
Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007743MFSH/1 // LKK REF: CC4/FCI19022037/Eka3 [ACCIDENT BETWEEN SME 9396T & SHB 2306A [OI-FCI] ON 05/12/2019]

Tracking:	Recipient	Delivery
	Merina Chia	
	Admin A	
	Meikwan@lkkauto.com	Delivered: 17/2/2020 12:04 PM
	olivialau@lkkauto.com	Delivered: 17/2/2020 12:04 PM

Dear Ms. Merina,

We refer to the above matter and your e-mail below.

Please be informed that we are in the midst of preparing our report and will expedite on this.

We have also requested for a copy of the LOD from TP workshop but we are yet to receive a copy.

In the interim, please send us a copy of the TP LOD to enable us to do the necessary.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Monday, 17 February 2020 11:33 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - Claim No: D19007743MFSH/1 // LKK REF: CC4/FCI19022037/Eka3 [ACCIDENT BETWEEN SME 9396T & SHB 2306A [OI-FCI] ON 05/12/2019]
Importance: High

Dear Khanchna,

Please take note that we had received LOD from workshop on 14.02.2020.

Please let us have the status for this claim.



DISCHARGE VOUCHER

I / We LIM TENG LEONG (Passport No. S2557748E) the
owner of vehicle number SM9396T hereby accept from
_____ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SM9396T & SHB2306A along 36 JALAN MAT Jambol
on 05/11/19.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to
_____.

Dated this on 08/01/2020 (DD/MM/YYYY)

Lim Teng Leong
(Signature of owner / Company stamp)

Name : Lim Teng Leong

NRIC No.: S2557748E

Date : 08/01/2020



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
MS FIRST CAPITAL INSURANCE LTD		Ref : CC4/FCI19022037/Eka3q2		
36 ROBINSON ROAD #16-01 CITY HOUSESINGAPORE 068877		Date : 26-03-2020		
		Code : FCI2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SHB 2306A	Veh. Inspected	SME 9396T	
Policy No.	D-18088937MFSH	Coverage (\$)	0.00	
Claim No.	D19007743MFSH	Excess (\$)	0.00	
Assign From	MERINA CHIA	Assign Date	13/12/2019	
2. Vehicle Particulars & Condition				
Make & Model	VOLKSWAGEN PASSAT	c.c	1798	
Engine No.	HIDDEN	Year of Reg.	2018	
Chassis No.	WWZZZ3CZKE003366	Colour	BLUE	
Odometer	13125	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	PIRELLI	5 mm	
L/H Front Tyre	215/55 R17	PIRELLI	5 mm	
R/H Rear Tyre	215/55 R17	PIRELLI	5 mm	
L/H Rear Tyre	215/55 R17	PIRELLI	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	05/12/2019	Inspection Date	18/12/2019	
Survey held at	VOLKSWAGEN CENTRE SINGAPORE 247 ALEXANDRA ROAD SINGAPORE 159934			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SME 9396T

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	COVER FOR BUMPER PRIMED (SN)	TO REPAIR SEE LABOUR	1,393.26	-
1	SPOILER SATIN BLACK (SN)	NOT NECESSARY	195.62	-
1	GUIDE PIECE (BUMPER GUIDE RH) (SN)	NOT NECESSARY	29.21	-
1	GUIDE PIECE (BUMPER BRACKET RH) (SN)	NOT NECESSARY	37.33	-
1	COOLING AIR GRILL SATIN B(SN)	NOT NECESSARY	93.50	-
1	DECORATIVE MOULDING BRIGH (CENTRE CHROME MOULDING) (SN)	NOT NECESSARY	197.98	-
1	DECORATIVE MOULDING BRIGH (LH) (SN)	NOT NECESSARY	81.58	-
1	DECORATIVE MOULDING BRIGH (RH) (SN)	NOT NECESSARY	80.71	-
1	LED HEADLIGHT (SN)	CUT	2,189.53	2,189.53
1	SET SENSOR BRACKETS (SN)	NOT NECESSARY	39.84	-
1	BONDING AGENT FOR PLASTIC (SN)	NOT NECESSARY	56.90	-
1	2K-PLASTIC ADHESIVE (SN)	NOT NECESSARY	74.29	-
1	TRIM COVER (HEADLAMP CHROME TRIM RH) (SN)	NOT NECESSARY	31.91	-
			4,501.66	2,189.53
LABOUR				
	DIAGNOSTIC AND PROGRAMMING.		480.00	480.00
	CHECK SHORT CIRCUIT/HARNESS REPAIR.		280.00	280.00
	LABOUR.INCLUSIVE OF THE REPAIR OF COVER FOR BUMPER PRIMED .		2,520.00	840.00
	SPRAY PAINTING.		2,400.00	800.00
			5,680.00	2,400.00
GRAND TOTAL			10,181.66	4,589.53
RECOMMENDED COST OF REPAIRS				4,589.53

Report Ref No. CC4/FCI19022037/Eka3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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