

RE: SURVEY ASSESSMENT - D19007703MFSH/1

Eric Woo <EricWoo@msfirstcapital.com.sg>

Thu 9/17/2020 5:31 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Without Prejudice

Dear Asher,

Please let us have your survey report and survey fee.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

A Member of **MS&AD** Insurance Group

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<http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, September 17, 2020 2:56 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Subject: Re: SURVEY ASSESSMENT - D19007703MFSH/1

Hi Eric,

We refer to the above matter.

Claimant till date yet to send in the vehicle for repair due to liability unclear.

In view on the above we would like to submit our report and close the matter at our end.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, December 30, 2019 8:21 PM
To: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007703MFSH/1

YOUR REF: D19007703MFSH
LKK REF: CC4/FCI19022034/R1ea3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLT 7930Y at M/s Volkswagen Centre Singapore on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 13 December 2019 3:41 PM
To: 'CWS Motor Claims'; assignments
Cc: 'Merina Chia'; Admin A
Subject: RE: SURVEY ASSESSMENT - D19007703MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Wishes you a Merry Christmas & Happy New Year 2020



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Thursday, 12 December 2019 4:16 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19007703MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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www.avg.com

ACCIDENT INVOLVING SLT 7930Y AND SHC 7147D ON 03/12/2019

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Mon 7/13/2020 10:59 AM

To: Chee, Steven (VWG Singapore) <steven.chee@vw.com.sg>; Tang, Shu Shi (VWG Singapore) <shushi.tang@vw.com.sg>

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir,

We refer to the above matter.

ACCIDENT INVOLVING SLT 7930Y AND SHC 7147D ON 03/12/2019

Please be informed that liability is unclear for this matter.

Kindly check if your client pursuing the claim, if so please provide us with the evidence for our principal to review on the liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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