

Jasper Chua (LKK Auto)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: Wednesday, 22 July 2020 12:30 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: Mandate given ES-LKK SURVEY ASSESSMENT - D19007752MFSH/1 - LKK REF CC4/FCI19022033/Aba3q2

Dear Jasper,

We refer to your email dated 22/07/2020.

We agree to your recommendations to settle @ \$6,580.46.

LOD already received and send to Insd. Please proceed to negotiate settlement.

Please take note that to indicate ES-LKK in the subject in all your emails to us.

Regards
Jason Tea
Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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With effect from 15 January 2018, we will be known as **MS First Capital Insurance Limited**. Our new website will be www.msfirstcapital.com.sg.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 22 July 2020 9:56 am
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007752MFSH/1 - LKK REF CC4/FCI19022033/Aba3q2

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

Summary to offer to repairer **BW WORKSHOP SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 9,277.97	\$ 5,931.01
Loss of Rental (\$100.00 x 6 days) (w/gst)	\$ 642.00	\$ 642.00
LTA Search Fee	\$ 7.45	\$ 7.45
Proposed Total	\$ 9,927.42	\$ 6,580.46

Breakdown of days is as follows:

Recommended days	6
Weekends / Downtime	0
TOTAL DAYS	6

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>

Sent: Thursday, 18 June, 2020 9:55 AM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007752MFSH/1 - LKK REF CC4/FCI19022033/Aha3

Dear Vic,

We refer to your email dated 9 Jan 2020.

We agree to your proposal on liability. Please proceed.

Please write to WS that your office will be handling this matter on our behalf.

Attached LOD from Workshop.

Regards

Jason Tea

Motor Claims

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We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Thursday, 9 January 2020 1:05 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007752MFSH/1 - LKK REF CC4/FCI19022033/Aha3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]
Sent: Friday, 13 December 2019 3:27 PM
To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D19007752MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



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