

ASS. REC. BY:

REF: CS3/FCI 19022032/ K9332

Special Instruction:

Survivor: Kenneth

ASSIGNMENT (Office)

From (Person): Jason Tea chu kiat of FCI

Date/Time: 18.12.19 8:31A.M

Estimated cost: Bill to:

OD (TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To inspect Vehicle No: SMJ 1906Z

Insured: SHC 1499C

at Workshop n/s Reliable carz

Tel: 81000233

of Autobay @ kati Bukit 1 kati Bukit Ave 6A 01-60

Policy No:

Claim No: D19007866 MP5H

Sum Insured:

Excess:

Make of Veh:

D.O.A. 12.12.2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 19.12.2019 2:54p.m

Person Contacted:

Ah Song

H.O.D. Endorsement:

Vehicle IN / OUT

Date/Time Action/Instruction (✓) Estimate

SMJ 1906Z CS/CTI 19009872/719d3n2 DDA, 29/5/19

SHC 1499C CS/FCI 1901648/KITd3n2 DDA, 01/7/19

19/12/19 @ 3:09p informed Jason Tea, we are pending estimate from repairer.

03/01/20 @ 2:16pm revised to Jason Tea by email.

14/11/20 @ 2:12pm Ah Song said will not provide estimate as have engage lawyer.

MV: B93KUM; CTA: 45049; NV: B47951

ASS. REC. BY:

REF:

1021

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

593k

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

06

days

Res.: Yes or No

Lum Sum:

1-B.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

1

File pass to

GIA not ready

14/2/20

submit PPS

Veh No:

SMJ 19067

Yr Regn: 02, 19

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda Freed

c.c

1496

Colour

M.P. White

A/C: Insured / Std / NI / NA

Sp. Reading

07747

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

G137

1073757

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: M / S/Rim / STD A/Rim or

Tyre Size:

F:

185/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or

Front

R/Bal.

3

mm

Rear

R/Bal.

3

mm

L/Bal.

3

mm

L/Bal.

3

mm

D.O.A.

12/12/19

D.O.I.

13/12/19

3.01pm

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date/Time, File Pass to?

☐

: Prell. Report

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

Fees

Others

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

Tech Invs (\$

☐

Weekend (\$

Report Format :

PRS.

Lump Sum / I.B.I. (\$

MOTOR SURVEY ASSIGNMENT

Date	12-12-2019	Our Ref No. D19007866MFSH
Accident Date	12-12-2019	Claim Type. Third Party
Insured Vehicle	SHC1499C	Third Party Vehicle. SMJ1906Z
Survey Location	AUTOBAY @KAKI BUKIT 1 KAKI BUKIT AVE 6 #01-60	
Contact Person.	AH SHENG	
Contact No.	0/ 81000233	Fax No. 0
Survey Type	WITHOUT PREJUDICE: SURVEY WP NO ESTIMATE, SURVEY ALREADY CONDUCTED AT WORKSHOP. PLEASE CHECK. IF DON	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	RELIABLE CARZ PTE LTD	Attention. NIL
Cc : TP Solicitor	CROSSBORDERS LLC	TP Solicitor Fax No. NA
Officer Incharge	JASON TEA CHEE KIAT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

MOTOR SURVEY ASSIGNMENT

Date	12-12-2019	Our Ref No. D19007866MFSH
Accident Date	12-12-2019	Claim Type. Third Party
Insured Vehicle	SHC1499C	Third Party Vehicle. SMJ1499C (SMJ19062) the correct one.
Survey Location	6 KUNG CHONG ROAD	
Contact Person.	LILY LOI (MS.)	
Contact No.	64811522/ 0	Fax No. 64811011
Survey Type	WITHOUT PREJUDICE: SURVEY WP NO ESTIMATE	
Appointed Surveyor	LKK AUTO CONSULTANTS PTE LTD	
Contact Person	NA	Fax No. 68416315
Contact Number.	NA	

3:59pm@13/12/19
P: Lily
V: In
S: Kenneth

FOR DIRECT SETTLEMENT

Please submit to us the Tax Invoice together with letter of claim for Rental OR Loss of use (based on NIMA Benchmark rates) together with your survey report.

THIRD PARTY SURVEY REQUEST

Cc : Workshop	OPTIMA WERKZ PTE LTD	Attention. NIL
Cc : TP Solicitor	NA	TP Solicitor Fax No. NA
Officer Incharge	JASON TEA CHEE KIAT	

IMPORTANT NOTE

Kindly submit the survey report via CWS within 14 days for survey assignment and 7 days for re-inspection.
This is a computer generated letter, no signature required.

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 3 January 2020 2:16 PM
To: Aini Binte; assignments; 'CWS Motor Claims'
Cc: SUR; Jason Tea
Subject: RE: UPDATE OF WORKSHOP DETAILS
Attachments: CSFC119022032Kqf3.pdf

Dear Jason,

Enclosed herewith preliminary advice of SMJ 1906Z.

Wishing you a Happiness and Prosperity New Year

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>
Sent: Thursday, 19 December 2019 3:09 PM
To: Aini Binte <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>
Cc: SUR <sur@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: UPDATE OF WORKSHOP DETAILS

Dear Jason,

Please be informed that we have inspected the vehicle SMJ 1906Z on 13/12/2019.

We are pending for estimate from repairer.

Best Wishes for Merry Christmas & Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Monday, 16 December 2019 3:57 PM
To: assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: UPDATE OF WORKSHOP DETAILS

Dear Sirs

O/REF: D19007866MFSH



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D19007866MFSH

Date: 03rd January 2020

Our Ref: CS/FC119022032/Kqf3

The Motor Claims Department
MS First Capital Insurance Ltd

Dear Sir/Madam,

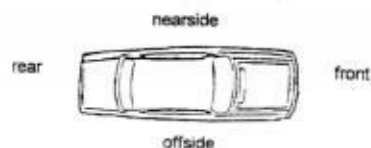
INITIAL INSPECTION REPORT OF VEHICLE NO. SMJ 1906Z.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 13/12/2019 at the premises of M/s RELIABLE CARZ and have the following to report:-

Workshop Estimate Amount	: S\$ <u>12,589.40</u> .
Revised Estimate Amount	: S\$ <u>10,189.88</u> .
"Check" Items Amount	: S\$ <u>1,399.52</u> .
Market Value	: S\$ <u>-</u> .
LTA Reimbursement Value	: S\$ <u>-</u> .
Nett Value	: S\$ <u>-</u> .

Description of Damage:

The vehicle sustained damages at the front portion.



Yours faithfully

KONG SENG CHEONG
Licensed Appraiser

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 19 December 2019 3:09 PM
To: Aini Binte; assignments; 'CWS Motor Claims'
Cc: SUR; Jason Tea
Subject: RE: UPDATE OF WORKSHOP DETAILS

Dear Jason,

Please be informed that we have inspected the vehicle SMJ 1906Z on 13/12/2019.

We are pending for estimate from repairer.

Best Wishes for Merry Christmas & Happy New Year 2020

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Aini Binte <Aini@msfirstcapital.com.sg>
Sent: Monday, 16 December 2019 3:57 PM
To: assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: UPDATE OF WORKSHOP DETAILS

Dear Sirs

O/REF: D19007866MFSH

Refer to the above matter.

Understand that survey was done at Optima Werkz last week.

Attached herewith the new workshop details for your record purposes/update.

Thanks & Regards

Aini
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | TEL: 6507 3848
Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	208G
Vehicle Details	
Vehicle No.:	SMJ1906Z
Vehicle to be Exported:	No
Intended Deregistration Date:	12 Dec 2019
Vehicle Make:	HONDA
Vehicle Model:	FREED 1.5G HYBRID AUTO
Primary Colour:	White
Manufacturing Year:	2018
Engine No.:	LEB5608546
Chassis No.:	GB71073757
Maximum Power Output:	101.0 kW (135 bhp)
Open Market Value:	\$25,517.00
Original Registration Date:	25 Feb 2019
First Registration Date:	25 Feb 2019
Transfer Count:	0
Actual ARF Paid:	\$17,724.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Feb 2029
PARF Rebate Amount:	\$13,293.00
Intended COE Rebate Details	
COE Expiry Date:	24 Feb 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$34,509.00
COE Rebate Amount:	\$31,756.00
Total Rebate Amount:	\$45,049.00

The information contained herein is correct as at 12 Dec 2019

OK

X record
purpose

OPTIMA WERKZ PTE LTD

Co. Reg. No. 201212455W

www.ow.sg

f /OptimaWerkz

@ /OptimaWerkz

Date: 13.12.2019
Vehicle No: SMJ1906Z
Model: HONDA FREED 1.5G HYBRID AUTO
Chassis: GB71073757 - 2019
Reg.Year: 2018

Third Party Insurer: MS FIRST CAP
Third Party Veh No: SHC1499C
Date of Accident: 12.12.2019

Not Authorized
Resurvey B4 paint

ESTIMATE

6 days

NO.	DESCRIPTION	QTY	UNIT S\$	AMOUNT S\$
1	FRONT BONNET	1		R ₁ \$886.50
2	FRONT BONNET HIAGE LH	1		D ₁₁ \$57.90
3	FRONT BONNET HIAGE RH	1		\$57.90
4	FRONT BONNET LOCK	1		D ₁₁ \$154.40
5	FRONT BONNET INSULATOR CLIPS	6	\$6.80	m \$40.80
6	FRONT GRILLE	1		CM \$915.00
7	FRONT GRILLE CLIPS	6	\$5.60	m \$33.60
8	FRONT GRILLE GARNISH COVER	1		CM \$473.20
9	FRONT GRILLE EMBLEM	1		m \$67.40
10	FRONT GRILLE CHROME MOULDING	1		m \$112.00
11	FRONT BUMPER	1		T ₁ \$837.50
12	FRONT BUMPER CLIPS	8	\$5.80	m \$46.40
13	FRONT BUMPER REINFORCEMENT	1		R ₁ \$482.40
14	FRONT BUMPER LOWER GRILLE	1		D ₁₁ \$146.25
15	FRONT BUMPER FIXING COVER	1		D ₁₁ \$29.25
16	FRONT BUMPER HOLDER SUPPORT BRACKET LH	1		CM R ₁ \$41.40
17	FRONT BUMPER SIDE BRACKET LH	1		CM \$25.35
18	FRONT HEAD LAMP LH	1		CM \$1,544.00
19	FRONT HEAD LAMP RH	1		m ₁ CM \$1,544.00
20	FRONT SUPPORT PANEL ASSY	1		R ₁ \$682.50
21	FRONT AIR COND CONDENSER	1		R ₁ P ₁ \$926.40
22	FRONT RADIATOR	1		\$1,691.50
23	FRONT RADIATOR LOWER GLASSMEMBER	1		R ₁ \$592.60
24	FRONT FENDER LH	1		R ₁ \$565.50
25	FRONT FENDER INNER LINER CLIPS	8	\$5.80	m \$46.40
26	FRONT FENDER "HYBRID" EMBLEM LH	1		m \$74.10
27	FRONT DOOR LH			REPAIR
28	FRONT FENDER RH			REPAIR

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary part(s) must be resurveyed and is subject to final approval from Insurance Company.

Acknowledged by Repairer:

Signature:

Date:

SUB TOTAL	\$12,074.25
LESS 20%	-\$2,414.85
PARTS TOTAL	\$9,659.40

Head office

6 Kung Chong Road Singapore 159143
Tel: (+65) 6472 1313 | Fax: (+65) 6472 2112

Branch

9A Serangoon North Ave 5 Singapore 554500
Tel: (+65) 6484 9919 | Fax: (+65) 6481 1011

Branch

551 Upper Thomson Road Singapore 574415
Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223



Date: 13.12.2019
Vehicle No: SMJ1906Z
Model: HONDA FREED 1.5G HYBRID AUTO
Chassis: GB71073757 - 2019
Reg.Year: 2018

Third Party Insurer: MS FIRST CAP
Third Party Veh No: SHC1499C
Date of Accident: 12.12.2019

ESTIMATE

NO.	SPECIAL NETT	QTY	UNIT S\$	AMOUNT S\$
1	FRONT RADIATOR COOLANT			\$50.00
			S/N TOTAL	\$50.00

LABOUR CHARGES:

LABOUR CHARGES TO REMOVE, REPLACE, REFIX, REPAIR & READJUST FRONT ACCIDENT AREAS & ETC \$ 1,000.00

LABOUR CHARGES TO REMOVE, REPLACE, REFIX FRONT AIR COND CONDENSOR, AIR COND LIQUID PIPE, AIR COND PRESURE PIPE, RADIATOR & RADIATOR FOR ASSY & ETC \$ 180.00

LABOUR CHARGES TO DISCONNECT & RECONNECT FRONT WIRING HARDNESS & ETC \$ 100.00

LABOUR CHARGES FOR PAINTING & TO SUPPLY PAINT & FURNISHING MATERIALS AT FRONT ACCIDENT AREAS & ETC \$1,300.00

TO REFILL AIR COND GAS & VACUUM \$100.00

TO TUFF KOTE & UNDERSEAL MATERIALS \$200.00

LABOUR TOTAL \$2,880.00

ONG TOTAL \$12,589.40

Head office

6 Kung Chong Road Singapore 159143
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Branch

551 Upper Thomson Road Singapore 574415
Tel: (+65) 6452 6868 | Fax: (+65) 6452 9223



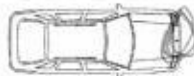
**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.: 1 of 1

PRE-REPAIR INSPECTION REPORT				
MS FIRST CAPITAL INSURANCE LTD		Ref: CS3/FCI19022032/Kqf3s2		
36 ROBINSON ROAD		Date: 17-02-2020		
#16-01 CITY HOUSES SINGAPORE 068877		Code: FCI2		
1. Policy Particulars :- (THIRD PARTY CLAIM)				
Insured Veh.	SHC 1499C	Veh. Inspected	SMJ 1906Z	
Policy No.		Coverage (\$)	0.00	
Claim No.	D19007866MFSH	Excess (\$)	0.00	
Assign From	JASON TEA CHEE KIAT	Assign Date	13/12/2019	
2. Vehicle Particulars & Condition				
Make & Model	HONDA FREED	c.c	1496	
Engine No.	HIDDEN	Year of Reg.	2019	
Chassis No.	GB71073757	Colour	METALLIC PEARL WHITE	
Odometer	077471 KM	Steering	IN ORDER	
Brakes	IN ORDER	Modification	NIL	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	185/65 R15	YOKOHAMA	3 mm	
L/H Front Tyre	185/65 R15	YOKOHAMA	3 mm	
R/H Rear Tyre	185/65 R15	YOKOHAMA	3 mm	
L/H Rear Tyre	185/65 R15	YOKOHAMA	3 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION.				
5. General Information				
Accident Date	12/12/2019	Inspect Date / Time	13/12/2019 (03:07 PM)	
Survey held at	RELIABLE CARZ PTE LTD 8 KAKI BUKIT AVE 4 #05-50 PREMIER @ KAKI BUKIT SINGAPORE 415875			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) MARKET VALUE: \$93,000 (EST) - LTA REIMBURSEMENT VALUE: \$45,049 = NETT VALUE: \$47,951				

Report Ref No. CS3/FCI19022032/Kqf3s2

Inspected By



KONG SENG CHEONG

Licensed Appraiser



K.K. LAU CPT (RET)

BEng (Hons), B.Bus, MBA, PEng, PE, MInstAEE, MASME, MIRTE

REGD Auto Consultant - SAE, Licensed Appraiser

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