

## Vic (LKKAUTO)

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**From:** Gerine <gerine@abwinm9.com>  
**Sent:** Monday, 9 March, 2020 12:05 PM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; 'Abby Lim'; TG Lim (LKK Auto)  
**Subject:** LOD - OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D \*\*\* LKK REF: CC4/FCI19022030/Bha3  
**Attachments:** FONG RENTAL INV - PO02040 - SKQ8320D.pdf; Invoice Management.pdf; LETTER OF AUTHORISATION.pdf; LOD.pdf; SAS2716695.PDF; TP SEARCH FEE.pdf  
**Importance:** High

WITHOUT PREJUDICE

Dear Sir/Mdm

**ACCIDENT ON 11-Dec-2019 INVOLVING SKQ8320D & SHD4027G AT PAYA LEBAR ROAD (DIAGONALLY OPPOSITE MACPHERSON MRT STATION)**

We are the authorised repair workshop for the owner of vehicle SKQ8320D, which was involved in the captioned accident with your insured's vehicle.

The vehicle owner has requested and authorised us to assist him/her in presenting their claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driver SHD4027G, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$4,654.50
2. Loss of Rental (5 x \$120.00)	\$600.00
3. Loss of Use (2 x \$80)	\$160.00
3. TP/GIA Search Fees	\$7.45
<b>TOTAL</b>	<b>\$5,421.95</b>

We enclose the following documents to support the claims:-

- Repair Bill
- GIA Report
- TP/GIA Search
- Rental Bill
- Signed LOA

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

*Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.*

Thank you and regards,  
Gerine Cheng  
Claims Department  
DID +65 6713 9416  
Mobile +65 9234 6445  
Abwin Service Pte Ltd  
17 Kaki Bukit Road 4  
#01-60 Bartley Biz Centre

**From:** Vic (LKKAuto) [mailto:vicalpeh@lkkauto.com]  
**Sent:** Monday, 9 March, 2020 9:32 AM  
**To:** Gerine <gerine@abwinm9.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; 'Abby Lim' <abbylim@abwinm9.com>; TG Lim (LKK Auto) <TeowGuan@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D \*\*\* LKK REF: CC4/FCI19022030/Bha3

WITHOUT PREJUDICE

Dear Gerine,

We refer to the below email.

**Our Surveyor adjusted and recommended COR @ L/S \$4,350.00 with 6 Repair days which is subject to our principal's approval.**

**Kindly forward the LOD to us (LKK) once available.**

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Gerine [mailto:[gerine@abwinm9.com](mailto:gerine@abwinm9.com)]  
**Sent:** Friday, 6 March, 2020 12:58 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; 'Abby Lim'; TG Lim (LKK Auto)  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D \*\*\* LKK REF: CC4/FCI19022030/Bha3

WITHOUT PREJUDICE

Dear Vic,

Please find the attached purchase invoice as per request.

Thank you and regards,  
Gerine Cheng  
Claims Department  
DID +65 6713 9416

Mobile +65 9234 6445  
Abwin Service Pte Ltd  
17 Kaki Bukit Road 4  
#01-60 Bartley Biz Centre  
Singapore 417809

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Friday, 6 March, 2020 11:58 AM  
**To:** Gerine <[gerine@abwinm9.com](mailto:gerine@abwinm9.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Abby Lim' <[abbylim@abwinm9.com](mailto:abbylim@abwinm9.com)>; TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D \*\*\* LKK REF: CC4/FCI19022030/Bha3

Without Prejudice

Dear Gerine,

We refer to your below email.

Please furnish us a copy of the purchase invoice of the weather strip for our consideration.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Gerine [<mailto:gerine@abwinm9.com>]  
**Sent:** Thursday, 5 March, 2020 2:45 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A; 'Abby Lim'; TG Lim (LKK Auto)  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D \*\*\* LKK REF: CC4/FCI19022030/Bha3  
**Importance:** High

WITHOUT PREJUDICE

Dear Vic,

In view of my previous email dated on 21 February 2020, till to date, we have yet to receive any respond from you.

Kindly reconfirm your COR asap.

Thank you and regards,  
Gerine Cheng  
Claims Department  
DID +65 6713 9416  
Mobile +65 9234 6445  
Abwin Service Pte Ltd  
17 Kaki Bukit Road 4  
#01-60 Bartley Biz Centre  
Singapore 417809

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**From:** Gerine [<mailto:gerine@abwinm9.com>]  
**Sent:** Friday, 21 February, 2020 6:58 PM  
**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Abby Lim' <[abbylim@abwinm9.com](mailto:abbylim@abwinm9.com)>; 'TG Lim (LKK Auto)' <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D \*\*\* LKK REF: CC4/FCI19022030/Bha3

WITHOUT PREJUDICE

Hi Vic,

The original supplementary has been marked by Mr Lim as given and therefore we have purchased the weather strip. Enclosed herewith the original marked estimate with supplementary for your perusal.

We refer to your revised copy of the estimate. The weather strip has been cancelled. Kindly justify it and reconfirm your COR.

Thank you and regards,  
Gerine Cheng  
Claims Department  
DID +65 6713 9416  
Mobile +65 9234 6445  
Abwin Service Pte Ltd  
17 Kaki Bukit Road 4  
#01-60 Bartley Biz Centre  
Singapore 417809

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]  
**Sent:** Friday, 21 February, 2020 8:58 AM  
**To:** Gerine <[gerine@abwinm9.com](mailto:gerine@abwinm9.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Abby Lim' <[abbylim@abwinm9.com](mailto:abbylim@abwinm9.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D \*\*\* LKK REF: CC4/FCI19022030/Bha3

WITHOUT PREJUDICE

Dear Gerine,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

**Our Surveyor recommended COR @ L/S \$4,100.00 with 6 Repair days (see attached marked estimate) which is subject to our principal's approval.**

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Gerine [<mailto:gerine@abwinm9.com>]

**Sent:** Monday, 17 February, 2020 3:12 PM

**To:** Mei Kwan (LKKAuto); TG Lim (LKK Auto); Vic (LKKAuto)

**Cc:** Admin A; 'Abby Lim'

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D \*\*\* LKK REF: CC4/FCI19022030/Bha3

WITHOUT PREJUDICE

Dear Sir/Madam,

Till to date, we have yet to receive any confirmation from you.

Kindly confirm your COR and number of repair days soonest.

Thank you and regards,  
Gerine Cheng  
Claims Department  
DID +65 6713 9416  
Mobile +65 9234 6445  
Abwin Service Pte Ltd  
17 Kaki Bukit Road 4  
#01-60 Bartley Biz Centre  
Singapore 417809

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Monday, 6 January, 2020 9:20 AM

**To:** Gerine <[gerine@abwinm9.com](mailto:gerine@abwinm9.com)>; TG Lim (LKK Auto) <[TeowGuan@lkkauto.com](mailto:TeowGuan@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D \*\*\* LKK REF: CC4/FCI19022030/Bha3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Mr. Lim / Vic,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

**“Wishing you a Happiness and Prosperity New Year”**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Gerine <[gerine@abwinm9.com](mailto:gerine@abwinm9.com)>

**Sent:** Friday, 3 January, 2020 5:46 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D

WITHOUT PREJUDICE

Dear Sir/Madam,

In view of my earlier email dated 28 December 2019, till to date, we have yet to receive any response.

Kindly confirm your COR and number of repair days soonest.

Thank you and regards,  
Gerine Cheng  
Claims Department  
DID +65 6713 9416  
Mobile +65 9234 6445  
Abwin Service Pte Ltd  
17 Kaki Bukit Road 4  
#01-60 Bartley Biz Centre  
Singapore 417809

---

**From:** Gerine [<mailto:gerine@abwinm9.com>]

**Sent:** Saturday, 28 December, 2019 3:35 PM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D

WITHOUT PREJUDICE

Dear Sir/Madam,

Please see attached the after repair photos and marked estimate for your kind perusal.

Appreciate if you could kindly confirm your COR and number of repair days soonest.

Thank you and regards,  
Gerine Cheng  
Claims Department  
DID +65 6713 9416  
Mobile +65 9234 6445  
Abwin Service Pte Ltd  
17 Kaki Bukit Road 4  
#01-60 Bartley Biz Centre

**From:** Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]  
**Sent:** Tuesday, 17 December, 2019 4:47 PM  
**To:** Gerine <[gerine@abwinm9.com](mailto:gerine@abwinm9.com)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D

WITHOUT PREJUDICE

Dear Sir,

Refer to the above matter.

We admit liability but with quantum to be agreed.

Thank you

Regards,

Joanne Yong  
Motor Claim Department



**Change of email address**  
[joanneYong@msfirstcapital.com.sg](mailto:joanneYong@msfirstcapital.com.sg)

**MS First Capital Insurance Limited**  
A Member of **MS&AD** Insurance Group  
36 Robinson Road  
#16-01 City House  
Singapore 068877  
Tel: 6507 3846  
Fax: 6507 3849

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**From:** Gerine <[gerine@abwinm9.com](mailto:gerine@abwinm9.com)>  
**Sent:** Friday, December 13, 2019 4:20 PM  
**To:** Joanne Yong <[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D

WITHOUT PREJUDICE

Dear Joanne,

Enclosed herewith the marked estimate for your kind perusal.

**Please advise on liability soonest.**

Thank you and regards,  
Gerine Cheng  
Claims Department  
DID +65 6713 9416  
Mobile +65 9234 6445  
Abwin Service Pte Ltd  
17 Kaki Bukit Road 4

**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]  
**Sent:** Friday, 13 December, 2019 3:04 PM  
**To:** [GERINE@ABWINM9.COM](mailto:GERINE@ABWINM9.COM)  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>; Joanne Yong  
<[JoanneYong@msfirstcapital.com.sg](mailto:JoanneYong@msfirstcapital.com.sg)>  
**Subject:** SURVEYOR APPOINTED; OUR REF : D19007851MFSH ; YOUR REF: SKQ8320D

Dear Sir/Madam

PRI Request For **SKQ8320D** Accident Involving **SHD4027G** On 11-12-2019 AT 06:00:00HRS.

Please find below details for your reference

- **Claim number :** D19007851MFSH
- **Insured vehicle number :** SHD4027G
- **Accident date :** 11-12-2019
- **Third-party vehicle number :** SKQ8320D
- **Assignment type :** WITHOUT PREJUDICE
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** JOANNEY

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849