

Vic (LKKAUTO)

From: Joanne Yong <Joanneyong@msfirstcapital.com.sg>
Sent: Wednesday, 1 April, 2020 8:36 AM
To: Vic (LKKAUTO); Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: <SEEK MANDATE> Express Settlement SURVEY ASSESSMENT - D19007851MFSH/1 - LKK REF CC4/FCI19022030/Bha3

Dear Sir,

Refer to your email dated on 31.03.2020.

Agreed to the liability. Please proceed the express settlement.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address
joanneyong@msfirstcapital.com.sg

MS First Capital Insurance Limited
A Member of **MS&AD Insurance Group**
36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Tuesday, March 31, 2020 6:28 PM
To: Joanne Yong <Joanneyong@msfirstcapital.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: <SEEK MANDATE> Express Settlement SURVEY ASSESSMENT - D19007851MFSH/1 - LKK REF CC4/FCI19022030/Bha3

Dear Joanne,

We refer to your below email.

Please be informed that no letter was sent out to the Insured/Driver from LKK for this matter.

We apologize for the misunderstanding.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]

Sent: Tuesday, 31 March, 2020 5:43 PM

To: Jasper Chua (LKK Auto)

Cc: Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> Express Settlement SURVEY ASSESSMENT - D19007851MFSH/1 - LKK REF CC4/FCI19022030/Bha3

Dear All,

Please kindly advise what letter that you send to the insured? Please forward us the copy.

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address

joanneYong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Tuesday, March 31, 2020 11:26 AM

To: Joanne Yong <JoanneYong@msfirstcapital.com.sg>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: <SEEK MANDATE> Express Settlement SURVEY ASSESSMENT - D19007851MFSH/1 - LKK REF CC4/FCI19022030/Bha3

Dear Sir/Madam,

We refer to the subject matter.

It was reported that Insured driver come out from side road

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **ABWIN SERVICE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 11,195.07	\$ 4,654.50
Loss of Rental (\$120 x 5 days)	\$ 600.00	\$ 500.00 (5 days x \$100.00)
Loss of Use (\$80 x 2 days)	\$ 160.00	\$ 120.00 (2 days x \$60.00)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 11,962.52	\$ 5,281.95

Breakdown of days is as follows:

Recommended days	6 Days
Weekend / Downtime	1 Days
Total	7 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]

Sent: Thursday, 16 January, 2020 10:52 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Express Settlement SURVEY ASSESSMENT - D19007851MFSH/1 - LKK REF CC4/FCI19022030/Bha3

Dear Sir,

Liability is 100%.

Pls do Express settlement for this matter.

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address
joannejong@msfirstcapital.com.sg

MS First Capital Insurance Limited
A Member of MS&AD Insurance Group
36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Wednesday, January 15, 2020 11:05 AM
To: Joanne Yong <Joannejong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007851MFSH/1 - LKK REF CC4/FCI19022030/Bha3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 01)

Remarks: Insured vehicle from slip road

Kindly let us have your approval on liability.

Thank you.



“Wishing you a Happy and Prosperous Lunar New Year”

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Friday, 10 January, 2020 11:20 AM

To: 'Joanne Yong'; Vic (LKKAuto)

Cc: Admin A

Subject: RE: SURVEY ASSESSMENT - D19007851MFSH/1

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKQ 8320D at M/s Abwin Service Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Wishing you a Happy and Prosperous Lunar New Year



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 13 December, 2019 3:07 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Joanne Yong' <JoanneYong@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007851MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Friday, 13 December 2019 3:04 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong
<JoanneYong@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007851MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

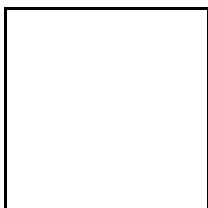
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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