

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: April 21, 2020 4:10 PM
To: Gerine
Cc: abbylim@abwinm9.com; Vic (LKKAuto)
Subject: RE: D19007851MFSH OUR REF: SKQ8320D

Without Prejudice

Dear Gerine,

We refer to the matter above

We propose a settlement at a global sum of \$5,200.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gerine [mailto:gerine@abwinm9.com]

Sent: April 21, 2020 3:59 PM

To: 'Joanne Yong' <Joanneyong@msfirstcapital.com.sg>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; 'Heng Ding Chao' <HengDingChao@msfirstcapital.com.sg>;
abbylim@abwinm9.com

Subject: RE: D19007851MFSH OUR REF: SKQ8320D

WITHOUT PREJUDICE

Dear Joanne,

We refer to my email dated 09/04/2020.

Kindly revert your offer asap.

Thank you and regards,

Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809

From: Gerine [<mailto:gerine@abwinm9.com>]
Sent: Thursday, 9 April, 2020 12:19 PM
To: 'Joanne Yong' <JoanneYong@msfirstcapital.com.sg>
Cc: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>; 'Heng Ding Chao' <HengDingChao@msfirstcapital.com.sg>; 'abbylim@abwinm9.com' <abbylim@abwinm9.com>
Subject: RE: D19007851MFSH OUR REF: SKQ8320D
Importance: High

WITHOUT PREJUDICE

Dear Joanne,

We refer to your email dated 01/04/2020.

As the vehicle has been repaired and returned to the car owner on **28/12/2019**, since then I trust we have been giving more than enough time and reminders for MSFirstCapital to revert.

We appreciate if you could revert the offer asap as this case is getting too long to close file.

Otherwise, we would have to seek assistance from the higher management.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809

From: Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]
Sent: Wednesday, 1 April, 2020 9:25 AM
To: Gerine <gerine@abwinm9.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>
Subject: RE: D19007851MFSH OUR REF: SKQ8320D

Dear Sir,

ACCIDENT INVOLVING SHD4027G & SKQ8320D ON 11-12-2019

We acknowledge receipt of your letter of claim from LKK which we've received.

They will revert to you on the settlement.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address

joannejong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849