

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 31 March 2020 11:26 AM
To: Joanne Yong<JoanneYong@msfirstcapital.com.sg>
Cc: Vic (LKKAuto)
Subject: <SEEK MANDATE> Express Settlement SURVEY ASSESSMENT - D19007851MFSH/1 - LKK REF CC4/FCI19022030/Bha3
Attachments: LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; LKK INSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS.pdf; LKK REINSPECTION PHOTOS 2.pdf; TP_LOD.pdf; TP_CI.pdf

Dear Sir/Madam,

We refer to the subject matter.

It was reported that Insured driver come out from side road

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **ABWIN SERVICE PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 11,195.07	\$ 4,654.50
Loss of Rental (\$120 x 5 days)	\$ 600.00	\$ 500.00 (5 days x \$100.00)
Loss of Use (\$80 x 2 days)	\$ 160.00	\$ 120.00 (2 days x \$60.00)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 11,962.52	\$ 5,281.95

Breakdown of days is as follows:

Recommended days	6 Days
Weekend / Downtime	1 Days
Total	7 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]

Sent: Thursday, 16 January, 2020 10:52 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: Express Settlement SURVEY ASSESSMENT - D19007851MFSH/1 - LKK REF CC4/FCI19022030/Bha3

Dear Sir,

Liability is 100%.

Pls do Express settlement for this matter.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address

joannejong@msfirstcapital.com.sg

MS First Capital Insurance Limited
A Member of MS&AD Insurance Group
36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849

From: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Sent: Wednesday, January 15, 2020 11:05 AM
To: Joanne Yong <joannejong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D19007851MFSH/1 - LKK REF CC4/FCI19022030/Bha3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 01)

Remarks: Insured vehicle from slip road

Kindly let us have your approval on liability.

Thank you.



“Wishing you a Happy and Prosperous Lunar New Year”

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)

Sent: Friday, 10 January, 2020 11:20 AM

To: 'Joanne Yong'; Vic (LKKAuto)

Cc: Admin A

Subject: RE: SURVEY ASSESSMENT - D19007851MFSH/1

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SKQ 8320D at M/s Abwin Service Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

"Wishing you a Happy and Prosperous Lunar New Year"



Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 13 December, 2019 3:07 PM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Joanne Yong' <Joaneyong@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D19007851MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.



Wishes you a Merry Christmas & Happy New Year 2020

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

Sent: Friday, 13 December 2019 3:04 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong <Joanneyong@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D19007851MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

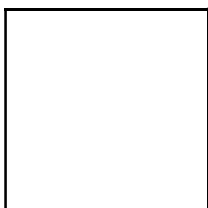
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

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