

Jasper Chua (LKK Auto)

From: Gerine <gerine@abwinm9.com>
Sent: April 28, 2020 10:41 AM
To: Jasper Chua (LKK Auto)
Cc: abbylim@abwinm9.com; Vic (LKKAuto)
Subject: RE: D19007851MFSH OUR REF: SKQ8320D
Attachments: MSFRISTCAPITAL DV.pdf

WITHOUT PREJUDICE

Dear Jasper,

Please find the attached DV FYNA.

Kindly make the payment of \$5,280.00 to "Abwin Service Pte Ltd" within the next 10 working days.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809

From: Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]
Sent: Monday, 27 April, 2020 12:39 PM
To: Gerine <gerine@abwinm9.com>
Cc: abbylim@abwinm9.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: D19007851MFSH OUR REF: SKQ8320D

WITHOUT PREJUDICE

Dear Gerine,

Just email to us will do.

Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gerine [<mailto:gerine@abwinm9.com>]
Sent: April 27, 2020 12:17 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: abbylim@abwinm9.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: D19007851MFSH OUR REF: SKQ8320D

WITHOUT PREJUDICE

Hi Jasper,

Would you require the DV to be mailed to you or via email?

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]
Sent: Monday, 27 April, 2020 9:47 AM
To: Gerine <gerine@abwinm9.com>
Cc: abbylim@abwinm9.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: D19007851MFSH OUR REF: SKQ8320D

Without Prejudice

Dear Gerine,

Thank you for acceptance.

Please duly sign the DV enclosed and return to **us (LKK)** for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gerine [<mailto:gerine@abwinm9.com>]
Sent: April 24, 2020 4:59 PM
To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: abbylim@abwinm9.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: D19007851MFSH OUR REF: SKQ8320D

WITHOUT PREJUDICE

Dear Jasper

Thank you for your email.

We are pleased to accept your offer at global sum of \$5,280.00 (all-in).

Kindly send us your DV as soon as possible.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]
Sent: Thursday, 23 April, 2020 9:11 AM
To: Gerine <gerine@abwinm9.com>
Cc: abbylim@abwinm9.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: D19007851MFSH OUR REF: SKQ8320D

Without Prejudice

Dear Gerine,

Thank you for your email.

We prepare to improve our offer to settle at a global sum of **\$5,280.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gerine [<mailto:gerine@abwinm9.com>]

Sent: April 22, 2020 5:24 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: abbylim@abwinm9.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: D19007851MFSH OUR REF: SKQ8320D

Importance: High

WITHOUT PREJUDICE

Dear Jasper,

We refer to your offer dated 21/04/2020.

Regret to inform that we are unable to accept the offer of \$5,200.00

We are willing to accept the offer at \$5,300.00 (all-in).

Should you are willing to accept our offer, kindly send us your DV soonest possible.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809

From: Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

Sent: Tuesday, 21 April, 2020 4:10 PM

To: Gerine <gerine@abwinm9.com>

Cc: abbylim@abwinm9.com; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: D19007851MFSH OUR REF: SKQ8320D

Without Prejudice

Dear Gerine,

We refer to the matter above

We propose a settlement at a global sum of \$5,200.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gerine [<mailto:gerine@abwinm9.com>]

Sent: April 21, 2020 3:59 PM

To: 'Joanne Yong' <JoanneYong@msfirstcapital.com.sg>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; 'Heng Ding Chao' <HengDingChao@msfirstcapital.com.sg>; abbylim@abwinm9.com

Subject: RE: D19007851MFSH OUR REF: SKQ8320D

WITHOUT PREJUDICE

Dear Joanne,

We refer to my email dated 09/04/2020.

Kindly revert your offer asap.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809

From: Gerine [<mailto:gerine@abwinm9.com>]

Sent: Thursday, 9 April, 2020 12:19 PM

To: 'Joanne Yong' <JoanneYong@msfirstcapital.com.sg>

Cc: 'Jasper Chua (LKK Auto)' <jasperchua@lkkauto.com>; 'Heng Ding Chao' <HengDingChao@msfirstcapital.com.sg>; 'abbylim@abwinm9.com' <abbylim@abwinm9.com>

Subject: RE: D19007851MFSH OUR REF: SKQ8320D

Importance: High

WITHOUT PREJUDICE

Dear Joanne,

We refer to your email dated 01/04/2020.

As the vehicle has been repaired and returned to the car owner on **28/12/2019**, since then I trust we have been giving more than enough time and reminders for MSFirstCapital to revert.

We appreciate if you could revert the offer asap as this case is getting too long to close file.

Otherwise, we would have to seek assistance from the higher management.

Thank you and regards,
Gerine Cheng
Claims Department
DID +65 6713 9416
Mobile +65 9234 6445
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809

From: Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]
Sent: Wednesday, 1 April, 2020 9:25 AM
To: Gerine <gerine@abwinm9.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Heng Ding Chao <HengDingChao@msfirstcapital.com.sg>
Subject: RE: D19007851MFSH OUR REF: SKQ8320D

Dear Sir,

ACCIDENT INVOLVING SHD4027G & SKQ8320D ON 11-12-2019

We acknowledge receipt of your letter of claim from LKK which we've received.

They will revert to you on the settlement.

Thank you

Regards,

Joanne Yong
Motor Claim Department



Change of email address
joanneYong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of  Insurance Group

36 Robinson Road
#16-01 City House
Singapore 068877
Tel: 6507 3846
Fax: 6507 3849